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State Of WASH.
 UTIL. AND TRANSP.
 COMMISSION

September 21, 2021

VIA ELECTRONIC FILING

Honorable Mark L. Johnson
 Executive Director and Secretary
 Washington Utilities and Transportation Commission
 621 Woodland Square Loop SE
 Lacey, WA 98503

**Re: Notification of Transfer of Subscribers from Call One Inc. to
 Peerless Network, Inc. Pursuant to Wash. Admin. Code 480-120-147(7)**

Dear Mr. Johnson:

Pursuant to Wash. Admin. Code 480-120-147(7), Peerless Network, Inc. (“Peerless”) (Docket UT-07458), by its counsel, respectfully notifies the Commission that Peerless intends to acquire the customer base of Call One Inc. (“Call One”). Peerless is complying with the procedures set forth in the Code governing the transfer of a customer base, including the provision of advance written notice to all affected customers. Peerless’ direct subsidiary, **Peerless Network of Washington, LLC** is certificated to provide telecommunications service in the state of Washington.¹

In conformity with the Code, Peerless provides the following information:

- **Parties to the Transaction.** The parties involved in the transaction are Call One Inc. (Assignor) and Peerless Network, Inc. (Assignee).
- **Types of Telecommunications Services Provided to the Affected Subscribers.** Call One provides to business customers facilities-based interexchange telecommunications services, hosted Voice over Internet Protocol services, SIP trunking for unified communications, and unified communications, call center, SD-WAN and other, related internet-based services. Call One does not provide service to residential customers.

¹ See Docket UT-071458 (Aug. 5, 2007).



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- **Date of Transfer of the Subscribers to Acquiring Carrier.** Call One intends to transfer the affected subscribers to Peerless on October 10, 2021, or as soon thereafter as the necessary arrangements are in place.

Attached to this letter is the notice sent to the affected subscribers, as required under the Code and related Federal Communications Commission regulations. Notices were transmitted to the affected customers on September 9.

Please contact the undersigned if you have any questions concerning this notification.

Respectfully submitted,

/s/ Nancy J. Victory

Nancy J. Victory

Counsel to Peerless Network, Inc.

Attachment

IMPORTANT NOTICE REGARDING YOUR CALL ONE COMMUNICATIONS SERVICES

September 8, 2021

Dear Call One Customer:

We are pleased to announce that as part of an acquisition agreement, Call One Inc. (Call One) will be transitioning all of its Customers' communications services to Peerless Network, Inc. (Peerless) and its state-of-the-art telecommunications network. After this transition, all of Call One's telecom and other communications services will be provided by Peerless and Peerless' experienced team of professionals.

- **No action is required on your part.** Peerless looks forward to the opportunity to continue providing you with services of the highest quality. Your Call One support team will join Peerless and continue to service your account. On a day-to-day, it's business as usual only now we have new resources and capabilities to continue driving value for you. You will not incur any fees in connection with the transfer of service. You always have the right to choose another carrier for your long distance and other communications services, but we hope you will continue to use Peerless.
- **Your services will not be affected.** As a Peerless customer, you will continue to receive the same services at the same rates, terms, and conditions that you currently receive. As always, notice of any future changes in rates, terms, and conditions of service will be provided to you as required by law. You will continue to be provided the same great services from Peerless that you received from Call One.
- **The effective date of the transfer will be on or shortly after October 10, 2021** At that time, unless you have made alternative arrangements, Peerless will become your provider for long distance services and other services you receive from Call One.¹ If you prefer to choose a telephone provider other than Peerless for long distance services, you are free to do so and you may discontinue your services in accordance with your agreement with Call One.

Our customer service operations will continue to provide the same level of quality support for your communications service needs following the transfer to Peerless. If you have any questions or concerns with respect to service needs, complaints or billing issues, either before or after the transfer, you may call 800-440-9440.

We look forward to serving you in the future.

Very truly yours,

John Barnicle, Chief Executive Officer
Peerless Network, Inc.

Helene Donahue, President & CFO
Call One Inc.

¹ All subscribers receiving this notice will be transferred to Peerless unless they have discontinued their Call One service prior to the transfer date. Federal Communications Commission rules require us to inform you that any existing carrier freeze on your service (typically arranged to prevent an unauthorized transfer to another carrier) will not prevent this transfer and that any such a freeze must be re-established following the transfer.