

Cases 21-034, 035 A&B

Northwest Grading, Inc. vs. Comcast

Comcast has implemented

- Last Comcast 811 update prior to June 2021, April of 2019.
- Comcast updates submitted March 23, 2021, after validation process activated as of June 29, 2021.
- Comcast's Locating Business Partner (USIC) is updated with Comcast's "Confidential and Proprietary" facility mapping data, by the 15th of every month.
- Team now in place for update.
- Corrective actions implemented.
- District Code Reduction to manage updates, from 11 District Code to 5, and working on getting the District Code down to 3.

Yes, Comcast was at fault prior to the 3/5/2021 locate that was called in

We have implemented the Corrective actions, so we can avoid this issue in the future.

Brian Hoback

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