

February 26, 2021

VIA ELECTRONIC FILING

Mark L. Johnson
Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

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State Of WASH.
UTIL. AND TRANSP.
COMMISSION

RE: Advice 21-01—Schedule 119—Residential COVID-19 Bill Payment Assistance Program—Optional for Qualifying Customers

PacifiCorp dba Pacific Power & Light Company (PacifiCorp) submits this proposed tariff applicable to PacifiCorp’s electric service in the state of Washington in compliance with RCW 80.28.050, WAC Chapter 480-80, and the Washington Utilities and Transportation Commission’s (Commission) Rules and Regulations. PacifiCorp respectfully requests an effective date of April 1, 2021.

First Revision of Sheet No. INDEX.3	Tariff Index
Original Sheet No. 119.1	Schedule 119 Residential COVID-19 Bill Payment Assistance Program—Optional for Qualifying Customers
Original Sheet No. 119.2	Schedule 119 Residential COVID-19 Bill Payment Assistance Program—Optional for Qualifying Customers

In accordance with Order 01 in Docket U-200281, PacifiCorp held multiple meetings with its Low Income Advisory Committee to establish and implement a new bill payment assistance program designed to provide relief for income-qualified customers with arrearages resulting from economic hardships due to the COVID-19 pandemic. The proposed Schedule 119 describes the new COVID-19 Bill Payment Assistance Program for PacifiCorp.

PacifiCorp’s COVID-19 Bill Payment Assistance Program

Eligibility Requirements and Guidelines:

- Applicant’s annual income must be at or below 200 percent of the Federal Poverty Guideline.
- Applicant is required to have active service with PacifiCorp.
- Grants must be applied toward a PacifiCorp debt.
- Customers who have received a benefit through the Low Income Bill Assistance (LIBA) Program, LIHEAP, Project HELP (Fuel Fund), or the Low Income Weatherization Program will automatically qualify.

Program Specifics:

- Applicants may receive bill assistance equal to the applicant's arrearage, up to the maximum annual bill payment assistance grant of \$2,500, until funds are depleted.
- Customers who automatically qualify will receive an Automatic Grant without the need to apply.
- Outreach will be prioritized in phases, beginning with customers that are 91+ days past due with high arrears, then to 60+, then to 30+, then to all remaining residential customers.
- Administrative fees ranging from \$25 to \$100 will be paid to the Washington Community Action Agencies per applicant.

Under Order 01 in Docket U-200281, the COVID-19 Bill Payment Assistance Program will be funded at an initial total amount of \$3.1 million, which represents PacifiCorp's 2019 Washington retail revenues. The Company estimates that the Automatic Grant for customers who are already verified to be eligible under existing low income assistance programs will be approximately \$800,000.

Consistent with the adopted Staff Term Sheet in Docket U-200281, PacifiCorp will provide quarterly reports including updates on the COVID-19 Bill Payment Assistance Program as information becomes available.

Please direct all formal correspondence and data requests regarding this filing to:

By e-mail (preferred): datarequest@pacificorp.com

By regular mail: Data Request Response Center
PacifiCorp
825 NE Multnomah Street, Suite 2000
Portland, Oregon, 97232

Please direct any informal inquiries regarding this filing to Ariel Son at (503) 813-5410.

Sincerely,

 /s/
Etta Lockey
Vice President, Regulation
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(503) 813-5701
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Enclosures

Attachments

Attachment A: Summary Page of Tariffs

Attachment B: Proposed Tariffs