Service Date: October 15, 2020

#### WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

## NOTICE OF PENALTIES INCURRED AND DUE FOR VIOLATIONS OF LAWS AND RULES

PENALTY ASSESSMENT: TV-200854 PENALTY AMOUNT: \$200

Stateside Movers, LLC, d/b/a Spokane County Movers; Seattle NW Movers; Spokane Moving Systems 6491 E. Seltice Way Post Falls, ID 83854

The Washington Utilities and Transportation Commission (Commission) believes Stateside Movers, LLC, d/b/a Spokane County Movers; Seattle NW Movers; Spokane Moving Systems, (Stateside Movers or Company) violated Washington Administrative Code (WAC) 480-15-555, Criminal Background Checks for Prospective Employees, and WAC 480-15-560, Equipment Safety Requirements, which adopts Title 49 Code of Federal Regulations (49 CFR) Part 396 – Inspection, Repair, and Maintenance.

Revised Code of Washington (RCW) 81.04.405 allows penalties of \$100 for each violation. In the case of an ongoing violation, every day's continuance is considered a separate and distinct violation.

On October 1, 2020, Commission Motor Carrier Investigator Wayne Gilbert completed a routine safety investigation of Stateside Movers and documented the following violations:

- One violation of WAC 480-15-555 Failing to conduct or retain paperwork
  containing criminal background check for a household goods carrier in the state of
  Washington as required. Stateside Movers allowed an employee who had been
  convicted of a crime involving theft within the previous five years conduct household
  goods moves within the state of Washington.
- One violation of 49 CFR § 396.3(a)(1) Brake system pressure loss. Commission staff (Staff) discovered a commercial motor vehicle with a defective brake system on the right-side of axle number one. This vehicle was placed out-of-service.<sup>1</sup>

The Commission considered the following factors in determining the appropriate penalties for these violations:

1. How serious or harmful the violations are to the public. The violations noted are serious and potentially harmful to the public. Household goods moving companies that fail to conduct criminal background checks on their employees and fail to maintain parts and accessories in a safe and proper operating condition put their customers, their

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<sup>&</sup>lt;sup>1</sup> Equipment Identification Number 2.

customers' belongings, and the traveling public at risk. These violations present serious safety concerns.

- 2. Whether the violations were intentional. Considerations include:
  - Whether the Company ignored Staff's previous technical assistance; and
  - Whether there is clear evidence through documentation or other means that shows the Company knew of and failed to correct the violation.

On May 16, 2018, Kenneth Wilson, owner of Stateside Movers, attended household goods training provided by Staff and acknowledged receiving training pertaining to motor carrier safety regulations.

On February 26, 2019, the Commission received the Company's application for household goods moving authority. In the application, Kenneth Wilson acknowledged the Company's responsibility to understand and comply with applicable safety laws and regulations.

The Company knew or should have known about these requirements.

- 3. Whether the Company self-reported the violations. The Company did not self-report these violations.
- 4. Whether the Company was cooperative and responsive. Stateside Movers was cooperative throughout the investigation and expressed a desire to come into compliance with motor carrier safety regulations.
- 5. Whether the Company promptly corrected the violations and remedied the impacts. Stateside Movers has not provided Staff with evidence that the violations have been corrected.
- 6. **The number of violations.** Staff identified 10 violation types with a total of 25 individual occurrences.
- 7. **The number of customers affected.** Stateside Movers employs 10 drivers, operates six commercial motor vehicles, and reported 31,000 miles traveled in 2019. These safety violations present a public safety risk.
- 8. **The likelihood of recurrence.** Staff provided technical assistance with specific remedies to help the Company assess how well its safety management controls support safe operations and how to begin improving its safety performance. The Company was cooperative with Staff and expressed a desire to come into compliance. In light of these factors, Staff believes that the likelihood of recurrence is low.
- 9. The Company's past performance regarding compliance, violations, and penalties. This is the Company's first routine safety investigation. Stateside Movers has no history of violations or penalties.

- 10. **The Company's existing compliance program.** Kenneth Wilson and Hunter Nunn, operations manager of Stateside Movers, are responsible for the Company's safety compliance program.
- 11. **The size of the Company.** Stateside Movers currently operates six commercial motor vehicles and employs 10 drivers. The Company reported \$1,050,000 in gross revenue for 2019.

The Commission's Enforcement Policy provides that some Commission requirements are so fundamental to safe operations that the Commission will issue mandatory penalties for each occurrence of a first-time violation.<sup>2</sup> The Commission generally will assess penalties per type of violation, rather than per occurrence, for first-time violations of those critical regulations that do not meet the requirements for mandatory penalties. The Commission will assess penalties for any equipment violation meeting the Federal Motor Carrier Safety Administration's "out-of-service" criteria and also for repeat violations of critical regulations, including each occurrence of a repeat violation.

The Commission has considered these factors and determined that it should penalize Stateside Movers \$200, calculated as follows:

- One violation of WAC 480-15-555 Failing to conduct or retain paperwork containing criminal background check for a household goods carrier in the state of Washington as required. The Commission assesses a penalty of \$100 for this violation.
- One violation of 49 CFR § 396.3(a)(1) Brake system pressure loss. The Commission assesses a penalty of \$100 for this out-of-service violation.

This information, if proven at a hearing and not rebutted or explained, is sufficient to support the penalty assessment.

Your penalty is due and payable now. If you believe any or all of the violations did not occur, you may deny committing the violation(s) and contest the penalty through evidence presented at a hearing or in writing. Alternatively, if there is a reason for any or all of the violations that you believe should excuse you from the penalty, you may ask for mitigation (reduction) of the penalty through evidence presented at a hearing or in writing. The Commission will grant a request for hearing only if material issues of law or fact require consideration of evidence and resolution in a hearing. Any request to contest the violation(s) or for mitigation of the penalty must include a written statement of the reasons supporting that request. Failure to provide such a statement will result in denial of the request. See RCW 81.04.405.

If you properly present your request for a hearing and the Commission grants that request, the Commission will review the evidence supporting your dispute of the violation(s) or application for mitigation in a Brief Adjudicative Proceeding before an administrative law judge. The administrative law judge will consider the evidence and will notify you of their decision.

<sup>&</sup>lt;sup>2</sup> Docket A-120061 – Enforcement Policy of the Washington Utilities & Transportation Commission – Section V.

### You must act within 15 days after receiving this notice to do one of the following:

- Pay the amount due.
- Contest the occurrence of the violation(s).
- Admit the violations but request mitigation of the penalty amount.

Please indicate your selection on the enclosed form and submit it electronically through the Commission's web portal **within FIFTEEN** (**15**) **days** after you receive this notice. If you are unable to use the web portal, you may submit it via email to records@utc.wa.gov. If you are unable to submit the form electronically, you may send a paper copy to the Washington Utilities and Transportation Commission, PO Box 47250, Olympia, Washington 98504-7250.

**If you do not act within 15 days,** the Commission may take additional enforcement action, including but not necessarily limited to suspending or revoking your certificate to provide regulated service, assessing additional penalties, or referring this matter to the Office of the Attorney General for collection.

DATED at Lacey, Washington, and effective October 15, 2020.

/s/Rayne Pearson
RAYNE PEARSON
Director, Administrative Law Division

# WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION PENALTY ASSESSMENT TV-200854

**PLEASE NOTE:** You must complete and sign this document, and send it to the Commission within 15 days after you receive the penalty assessment. Use additional paper if needed. I have read and understand RCW 9A.72.020 (printed below), which states that making false statements under oath is a class B felony. I am over the age of 18, am competent to testify to the matters set forth below and I have personal knowledge of those matters. I hereby make, under oath, the following statements.

		ng statements.	of those matters. I hereby make, under
[ ] 1.	<b>Payment of penalty.</b> I admit that the violations occurred and enclose \$200 in payment of the penalty.		
[ ] 2.	Contest the violation(s). I believe that the alleged violation(s) did not occur for the reasons I describe below (if you do not include reasons supporting your contest here, your request will be denied):		
		I ask for a hearing to present evidenc nistrative law judge for a decision.	e on the information I provide above to
OR	[ ] b)	I ask for a Commission decision base above.	ed solely on the information I provide
[ ] 3.	<b>Application for mitigation.</b> I admit the violations, but I believe that the penalty should be reduced for the reasons set out below ( <b>if you do not include reasons supporting your application here, your request will be denied</b> ):		
	[ ] a)	I ask for a hearing to present evidence an administrative law judge for a dec	ee on the information I provide above to cision.
OR	[ ] b)	I ask for a Commission decision base above.	ed solely on the information I provide
	_	enalty of perjury under the laws of the ation I have presented on any attachme	State of Washington that the foregoing, ents, is true and correct.
Dated: _		[month/day/year], at	[city, state]
Name o	f Respond	lent (company) – please print	Signature of Applicant

#### RCW 9A.72.020:

"Perjury in the first degree. (1) A person is guilty of perjury in the first degree if in any official proceeding he makes a materially false statement which he knows to be false under an oath required or authorized by law. (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor's mistaken belief that his statement was not material is not a defense to a prosecution under this section. (3) Perjury in the first degree is a class