Service Date: September 21, 2020

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

NOTICE OF PENALTIES INCURRED AND DUE FOR VIOLATIONS OF LAWS AND RULES

PENALTY ASSESSMENT: TG-200816 PENALTY AMOUNT: \$500

Stanley's Sanitary Service, L.L.C., d/b/a Stanley's Sanitary Service 102 Main St. Ste 201 Cathlamet, WA 98612

The Washington Utilities and Transportation Commission (Commission) believes Stanley's Sanitary Service, L.L.C., d/b/a Stanley's Sanitary Service, (SSS or Company) violated Washington Administrative Code (WAC) 480-70-201, Vehicle and Driver Safety Requirements, which adopts Title 49 Code of Federal Regulations (49 CFR) Part 391 – Qualification of Drivers and 49 CFR Part 396 – Inspection, Repair and Maintenance.

Revised Code of Washington (RCW) 81.04.405 allows penalties of \$100 for each violation. In the case of an ongoing violation, every day's continuance is considered a separate and distinct violation.

On September 10, 2020, Commission Motor Carrier Investigator Sandra Yeomans completed a routine safety investigation of SSS and documented the following violations:

- Three violations of 49 CFR § 391.45(a) Using a driver not medically examined and certified. The Company allowed driver Randy Zuber to operate a commercial motor vehicle without a valid medical certificate on three occasions in July 2020.
- Two violations of 49 CFR § 391.51(b)(7) Failing to maintain medical examiner's certificate in driver's qualification file. The Company failed to obtain motor vehicle records containing the medical certificate statuses for drivers Michael Dallman and Randy Zuber.
- One violation of 49 CFR § 396.3(a)(1) Brakes out-of-service. Commission staff (Staff) discovered a commercial motor vehicle with defective brakes on the left and right sides of axle number three. This commercial motor vehicle was placed out-of-service.

The Commission considered the following factors in determining the appropriate penalties for these violations:

1. How serious or harmful the violations are to the public. The violations noted are serious and potentially harmful to the public. Companies that: (1) use drivers that are not medically examined and certified, (2) fail to maintain medical examiner's certificates in driver qualification files, and (3) operate commercial motor vehicles in need of repairs

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¹ Equipment Identification Number 2.

put their customers and the traveling public at risk. These violations present safety concerns.

- 2. Whether the violations were intentional. Considerations include:
 - Whether the Company ignored Staff's previous technical assistance; and
 - Whether there is clear evidence through documentation or other means that shows the Company knew of and failed to correct the violation.

The Company began its operations in 1975. On September 26, 2011, Staff completed a routine safety investigation of SSS and provided technical assistance pertaining to motor carrier safety regulations.

On June 17, 2013, the Commission received the Company's application for common carrier authority. In the application, Crystal Stanley, manager of SSS, acknowledged the Company's responsibility to understand and comply with applicable motor carrier safety regulations.

The Company knew or should have known about these requirements.

- 3. Whether the Company self-reported the violations. SSS did not self-report these violations.
- 4. Whether the Company was cooperative and responsive. The Company was cooperative throughout the safety investigation and made corrections as violations were identified by Staff.
- 5. Whether the Company promptly corrected the violations and remedied the impacts. SSS made corrections to violations as they were discovered by Staff.
- 6. **The number of violations.** Staff identified 14 violation types with a total of 20 individual occurrences.
- 7. **The number of customers affected.** The Company employs two part-time drivers and operates three commercial motor vehicles. SSS reported 29,727 miles traveled in 2019. These safety violations present a public safety risk.
- 8. **The likelihood of recurrence.** Staff provided technical assistance with specific remedies to help the Company assess how well its safety management controls support safe operations and how to begin improving its safety performance. SSS was cooperative with Staff and made corrections throughout the safety investigation. In light of these factors, Staff believes the likelihood of recurrence is low.
- 9. The Company's past performance regarding compliance, violations, and penalties. On August 5, 2013, the Company was penalized \$200 in Docket TG-131177 for failing to file a complete annual report by the deadline. SSS paid the penalty in full. The Company has no history of penalties for safety violations.

- 10. **The Company's existing compliance program.** Patrick McKay-Beach, safety director of SSS, is responsible for the Company's safety compliance program.
- 11. **The size of the Company.** SSS currently operates three commercial motor vehicles, employs two part-time drivers, and reported \$545,027 in gross revenue for 2019.

The Commission's Enforcement Policy provides that some Commission requirements are so fundamental to safe operations that the Commission will issue mandatory penalties for each occurrence of a first-time violation.² The Commission generally will assess penalties per type of violation, rather than per occurrence, for first-time violations of those critical regulations that do not meet the requirements for mandatory penalties. The Commission will assess penalties for any equipment violation meeting the Federal Motor Carrier Safety Administration's "out-of-service" criteria and also for repeat violations of critical regulations, including each occurrence of a repeat violation.

The Commission has considered these factors and determined that it should penalize SSS \$500, calculated as follows:

- Three violations of 49 CFR § 391.45(a) Using a driver not medically examined and certified. The Commission assesses a penalty of \$100 for each occurrence of this violation, for a total of \$300.
- Two violations of 49 CFR § 391.51(b)(7) Failing to maintain medical examiner's certificate in driver's qualification file. The Commission assesses a "per category" penalty of \$100 for these first-time violations.
- One violation of 49 CFR § 396.3(a)(1) Brakes out-of-service. The Commission assesses a penalty of \$100 for this out-of-service violation.

This information, if proven at a hearing and not rebutted or explained, is sufficient to support the penalty assessment.

Your penalty is due and payable now. If you believe any or all of the violations did not occur, you may deny committing the violation(s) and contest the penalty through evidence presented at a hearing or in writing. Alternatively, if there is a reason for any or all of the violations that you believe should excuse you from the penalty, you may ask for mitigation (reduction) of the penalty through evidence presented at a hearing or in writing. The Commission will grant a request for hearing only if material issues of law or fact require consideration of evidence and resolution in a hearing. Any request to contest the violation(s) or for mitigation of the penalty must include a written statement of the reasons supporting that request. Failure to provide such a statement will result in denial of the request. See RCW 81.04.405.

If you properly present your request for a hearing and the Commission grants that request, the Commission will review the evidence supporting your dispute of the violation(s) or application

² Docket A-120061 – Enforcement Policy of the Washington Utilities & Transportation Commission – Section V.

for mitigation in a Brief Adjudicative Proceeding before an administrative law judge. The administrative law judge will consider the evidence and will notify you of their decision.

You must act within 15 days after receiving this notice to do one of the following:

- Pay the amount due.
- Contest the occurrence of the violation(s).
- Admit the violations but request mitigation of the penalty amount.

Please indicate your selection on the enclosed form and submit it electronically through the Commission's web portal **within FIFTEEN** (15) **days** after you receive this notice. If you are unable to use the web portal, you may submit it via email to records@utc.wa.gov. If you are unable to submit the form electronically, you may send a paper copy to the Washington Utilities and Transportation Commission, PO Box 47250, Olympia, Washington 98504-7250.

If you do not act within 15 days, the Commission may take additional enforcement action, including but not necessarily limited to suspending or revoking your certificate to provide regulated service, assessing additional penalties, or referring this matter to the Office of the Attorney General for collection.

DATED at Lacey, Washington, and effective September 21, 2020.

/s/Rayne Pearson RAYNE PEARSON Director, Administrative Law Division

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION PENALTY ASSESSMENT TG-200816

PLEASE NOTE: You must complete and sign this document, and send it to the Commission within 15 days after you receive the penalty assessment. Use additional paper if needed. I have read and understand RCW 9A.72.020 (printed below), which states that making false statements under oath is a class B felony. I am over the age of 18, am competent to testify to the matters set forth below and I have personal knowledge of those matters. I hereby make, under oath, the following statements.

		pelow and I have personal knowled ag statements.	edge of those matters. I hereby make, under
[] 1.	Payment of penalty. I admit that the violations occurred and enclose \$500 in payment of the penalty.		
[] 2.	Contest the violation(s). I believe that the alleged violation(s) did not occur for the reasons I describe below (if you do not include reasons supporting your contest here, your request will be denied):		
		I ask for a hearing to present evid nistrative law judge for a decision.	idence on the information I provide above to n.
OR	[] b)	I ask for a Commission decision above.	a based solely on the information I provide
[] 3.	Application for mitigation. I admit the violations, but I believe that the penalty should be reduced for the reasons set out below (if you do not include reasons supporting your application here, your request will be denied):		
	[] a)	I ask for a hearing to present evid an administrative law judge for a	idence on the information I provide above to a decision.
OR	[] b)	I ask for a Commission decision above.	based solely on the information I provide
	-	enalty of perjury under the laws of ation I have presented on any attack	f the State of Washington that the foregoing, chments, is true and correct.
Dated: _		[month/day/year], at _	[city, state]
Name of	f Respond	dent (company) – please print	Signature of Applicant

RCW 9A.72.020:

"Perjury in the first degree. (1) A person is guilty of perjury in the first degree if in any official proceeding he makes a materially false statement which he knows to be false under an oath required or authorized by law. (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor's mistaken belief that his statement was not material is not a defense to a prosecution under this section. (3) Perjury in the first degree is a class B felony."