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Via Electronic Filing

Mark Johnson
Executive Director and Secretary
Washington Utilities & Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

Received
Records Management
07/09/2020 10:44
State Of WASH.
UTIL. AND TRANSP.
COMMISSION

RE: AT&T Corp. Notice Pursuant to WAC 480-120-083 of Discontinuance of Business All In One Service in Washington

Dear Mr. Johnson:

AT&T Corp. (“AT&T”), provides notification to the Washington Utilities and Transportation Commission (“Commission”) that it will discontinue Business All In One (“AIO”) Service effective October 1, 2020.

AT&T AIO Local Exchange Service provides business customers with an access line for local exchange service. AT&T currently serves approximately 142 AT&T AIO Local Exchange Service customers in Washington.

AT&T is discontinuing AT&T AIO Local Exchange Service as a competitive local exchange carrier in the seven states where AT&T purchases resale local services from CenturyLink. The decision to discontinue AT&T AIO Local Exchange Service was due to declining demand and changes CenturyLink will be making to its wholesale ordering system in October 2020 that will render it incompatible with AT&T’s existing ordering system. It is AT&T’s belief that AT&T AIO Local Exchange Service customers will be able to receive replacement services from other carriers in Washington, including Qwest/CenturyLink, the incumbent local exchange carrier.

With this letter, AT&T is only discontinuing AT&T AIO Local Exchange service. Business customers subscribing to other AT&T business services will not be impacted by this change. No changes are needed to AT&T’s existing Competitive Provider Certificate for Washington.

Deposits are not associated with this service and any remaining credits on the customers’ accounts will be refunded. As AT&T AIO Local Exchange Service is service AT&T is reselling from CenturyLink and another provider, notice to the North American Plan Administer is not applicable because there are no numbers assigned to AT&T for any of the impacted customers. AT&T will also make all applicable notifications to the state 911 program. AT&T has also

notified CenturyLink that it will no longer be offering AT&T AIO Local Exchange Service, effective October 1, 2020.

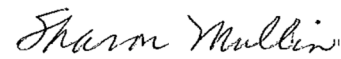
As applicable, AT&T will file any necessary application with the Federal Communications Commission ("FCC") pursuant to 47 U.S.C. § 214 and 47 C.F.R. §63.71.

WAC 480-120-083(2)(c) requires notice to be provided to customers at least 30 days in advance. AT&T mailed a customer notification (see **Attachment A** for a sample copy of the letter) via U.S. Postal Service to its Business AIO Local Exchange customers on June 23, 2020. Pursuant to WAC 480-120-083(d), a second letter will be mailed at least 10-days prior to cessation of service, around September 8, 2020. In addition, customer bill messages will run throughout August and September 2020.

Pursuant to subsection (3)(c) **Attachment B** provides the number of customers of AT&T's AIO Business Local Exchange Service by city and county.

If you have any additional questions, please contact me at 512-330-1698.

Sincerely,


Sharon Mullin

cc: Tim Zawislak

Exhibit A
Example of Customer Notice



June 23, 2020

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] |||||

NOTICE OF DISCONTINUANCE
Important Notice Regarding AT&T All In One Local Exchange Service
Service Discontinuance *Effective October 1, 2020*

Thank you for using AT&T for your business service needs. We want to make you aware of planned changes to your AT&T All In One Local Exchange Service, which provides a customer with an analog, voice grade telephonic communications channel that can be used to originate or terminate one call at a time.

Our records indicate active AT&T All In One Local Exchange Service to the following address(es):
Service Address: [REDACTED]

Effective October 1, 2020, pending regulatory approval where such approval is required, AT&T All In One Local Exchange Service will be discontinued and will no longer be available to existing customers in Arizona, Colorado, Minnesota, Nebraska, Oregon, Utah, and Washington.

Termination charge(s) and any remaining term commitment after discontinuance of service will not apply. Any remaining credits on your account will be refunded to you. For additional information regarding this notice, your account, or to subscribe to AT&T's All In One's long distance service, please call 1-877-325-0445.

AT&T offers AT&T Office@Hand as a replacement service for AT&T All In One Local Exchange Service. AT&T Office@Hand is a cloud-based Voice over IP (VoIP) service that enables customers to connect in a virtually seamless manner on almost any device using one number for their business voice needs.

We have identified the company listed below as another local service provider that will be able to provide you with local exchange service. You can contact that company or you can contact other providers in your area to see if they offer service at your address.¹ You may be able to keep your phone number and choose a long distance provider when you set up your new service.

CenturyLink - 1-800-871-9244 Prompt 3

To help ensure service continuity, **you should transition to AT&T Office@Hand or an alternate service arrangement by October 1, 2020. Please call 1-844-824-5644 for more information about the AT&T Office@Hand service.**

We appreciate your understanding and look forward to serving your future business needs.

Sincerely,

Diana Williams
Sr Product Marketing Manager
208 S. Akard Street
Dallas, Texas 75202

¹ AT&T does not make any representations or warranties that the listed provider is the only provider serving your address.

AT&T is required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 Application of AT&T Corp. Comments should include specific information about the impact of this proposed discontinuation (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Attachment B
Washington Business All In One Customers
Sorted by City, County and Zip Code

City	County	State	Zip_Code	Customers
AUBURN	King	WA	98001	2
AUBURN	King	WA	98002	1
AUBURN	King	WA	98003	1
BAINBRIDGE IS	Kitsap	WA	98110	1
BATTLE GROUND	Clark	WA	98604	1
BELLEVUE	King	WA	98004	1
BELLEVUE	King	WA	98008	1
BELLEVUE	King	WA	98009	2
BELLINGHAM	Whatcom	WA	98225	5
BELLINGHAM	Whatcom	WA	98226	2
BREMERTON	Kitsap	WA	98310	1
BREMERTON	Clallam	WA	98362	1
BROWNS POINT	Pierce	WA	98422	1
CENTRALIA	Lewis	WA	98531	1
CHEHALIS	Lewis	WA	98532	1
CLE ELUM	Kittitas	WA	98922	2
COSMOPOLIS	Grays Harbor	WA	98537	1
COULEE DAM	Okanogan	WA	99116	1
DUPONT	Pierce	WA	98327	1
FEDERAL WAY	King	WA	98003	3
FIRCREST	Pierce	WA	98466	1
FORDS PRAIRIE	Lewis	WA	98531	1
KELSO	Cowlitz	WA	98626	1
KENT	King	WA	98032	1
LACEY	Thurston	WA	98503	1
LACEY	Thurston	WA	98516	1
LAKEWOOD	Pierce	WA	98498	1
LAKEWOOD	Pierce	WA	98499	2
MAPLE VALLEY	King	WA	98038	1
MCCORD AFB	King	WA	98101	1
MOSES LAKE	Grant	WA	98837	3
OLYMPIA	Thurston	WA	98501	2
OLYMPIA	Thurston	WA	98502	1
OLYMPIA	Thurston	WA	98503	1
OLYMPIA	Thurston	WA	98506	1
OTHELLO	Adams	WA	99344	2
PARKLAND	Pierce	WA	98444	1
PASCO	Franklin	WA	99301	3
POMEROY	Garfield	WA	99347	1
PORT ANGELES	Clallam	WA	98362	1
PORT ANGELES	Clallam	WA	98363	2
RENTON	King	WA	98059	1
ROCHESTER	Thurston	WA	98579	1

SEATTLE	King	WA	98101	2
SEATTLE	King	WA	98102	1
SEATTLE	King	WA	98103	1
SEATTLE	King	WA	98104	4
SEATTLE	King	WA	98107	3
SEATTLE	King	WA	98109	2
SEATTLE	King	WA	98115	2
SEATTLE	King	WA	98118	1
SEATTLE	King	WA	98119	3
SEATTLE	King	WA	98122	4
SEATTLE	King	WA	98125	1
SEATTLE	King	WA	98134	3
SEATTLE	King	WA	98144	4
SEATTLE	King	WA	98177	1
SEQUIM	Clallam	WA	98382	3
SHELTON	Mason	WA	98584	2
SHORELINE	King	WA	98133	1
SHORELINE	King	WA	98155	2
SILVERDALE	Kitsap	WA	98383	1
SOUTH COLBY	Kitsap	WA	98384	1
SPOKANE	Spokane	WA	99201	1
SPOKANE	Spokane	WA	99205	1
SPOKANE	Spokane	WA	99224	1
SPOKANE VALLEY	Spokane	WA	99216	1
SUMNER	Pierce	WA	98390	1
TACOMA	Pierce	WA	98402	2
TACOMA	Pierce	WA	98404	2
TACOMA	Pierce	WA	98405	1
TACOMA	Pierce	WA	98406	1
TACOMA	Pierce	WA	98407	1
TACOMA	Pierce	WA	98409	1
TACOMA	Pierce	WA	98421	3
TACOMA	Pierce	WA	98422	1
TACOMA	Pierce	WA	98444	2
TUKWILA	King	WA	98138	1
TUKWILA	King	WA	98188	1
VANCOUVER	Clark	WA	98660	1
VANCOUVER	Clark	WA	98662	2
VANCOUVER	Clark	WA	98663	2
VANCOUVER	Clark	WA	98664	2
VANCOUVER	Clark	WA	98665	2
VANCOUVER	Clark	WA	98683	1
VANCOUVER	Clark	WA	98684	1
VANCOUVER	Clark	WA	98686	1
WALLA WALLA	Walla Walla	WA	99362	2
YAKIMA	Yakima	WA	98902	3
YAKIMA	Yakima	WA	98903	1
Total				142