# Case 20-011

## wsdlsafetycommittee@gmail.com

From:	sendmail@washington-ucc.org
Sent:	Tuesday, March 10, 2020 2:36 PM
То:	wsdlsafetycommittee@gmail.com
Subject:	Complaint Form

# **Complaint Form Request**

### **Requester Information**

Name: Rocky Stewart Company: Comcast/ PRG Company Phone: (971)401-0347 Company Email: rstewart@prgconsulting.net Company Address: 24933 Broadway St, , Veneta, 97487 Ticket Requested: yes Ticket Number: 20041849 Ticket Date: 02/05/2020 Marlenne Ferman Project Resources Group | OPD Claims Specialist P: 720-580-1954 mferman@prgconsulting.net 5340S Quebec St, Suite 250S | Greenwood Village, CO | 80111 http://www.prgus.com/

### **Violation Information**

Violation RCW Code: RCW 19.122.040
Violation Section: RCW 19.122.040
Violation Description: Our line has been damaged over six times by Rotchy INC. AT this point, the span is laying on top of the ground and they still continue to damage the cable, that creates an outage and requires a response from our technicians. Once or twice is an accident, at this point it is extreme carelessness.
Violation Address: NW 115TH STREET & NW 38TH AVENUE
Violation Date: 02/07/2020

#### **Alleged Violator**

Violator Name: ROTCHY INC Violator Phone Number: (360)607-8138 Violator Email: luke.muonio@rotschyinc.com Violator Address: 9210 NE 62ND AVE, VANCOUVER, 98665 Violator Employess On Site: 5 plus Nels Homolo 360 607 9700 Nels.homolo@rotschyinc.com. Agreed with Nels to move review to may 6th.

# Case 20-011

**Other Information:** Our line has been damaged on multiple occasions, and we have found them liable. The last claim against them listed 01/07, 01/08, 01/13, 02/06, 02/07 as the "date of damage" Since then, there as been at least three other damages. I would like the operation shut down completely until they can secure our facility. Rocky Stewart Rick Darr PRG Damage Investigator Comcast Maintenance Supervisor 971-401-0347 360-957-9001 rstewart@prgconsulting.net Rick\_Darr@comcast.com



INVOICE



# Please Make Check Payable to: Project Resources Group

Remit to: Project Resources Group, Inc. Attn. Damage Claims 5340 S. Quebec St., Suite 250S Greenwood Village, CO 80111	Invoice # Date: Terms: Conf. Code	CC-73578 March 17, 2020 Due Upon Receipt <b># AG35H</b>
EIN: 84-1576547		
Responsible for Damages: Rotchy Inc 9210 Ne 62Nd Ave Vancouver, WA 98665	Date & Address Where Da 2/7/2020 NW 112th s Vancouver,	t & NW 40th Ave
Labor and Materials Costs:		Amount
Internal Labor Costs Maintenance Bucket Truck Roll Maintenance Tech III Maintenance Tech III Maintenance Bucket Truck Roll Maintenance Bucket Truck Roll Damage Investigation/Quality Control Sub-Total		\$360.00 \$451.86 \$1,204.96 \$960.00 \$301.24 \$240.00 <u>\$5,760.00</u> \$9,278.06
Contract Labor Costs Construction Crew Set-up Charge Vacuum Excavator With Crew Open Trench And Place New Conduit Pull Fiber / Coax or Inner-duct in Empty Conduit Pass Through Invoices for Subcontracting Labor Sub-Total		\$892.13 \$402.18 \$4,353.44 \$406.64 <u>\$605.44</u> \$6,659.83
Material Costs .625 Inch P3/T10 .750 Inch Splice Connector Heat Shrink Tubing .625 Inch P3/T10 Bare .625 Inch Jacketed Sub-Total		\$227.24 \$21.52 \$6.58 \$1,817.92 <u>\$538.20</u> \$2,611.46
	Invoice Total	\$18,549.35 ========

# Please Make Check Payable to: Project Resources Group

For questions regarding this invoice, please contact: Marlenne Ferman, (720) 580-1954 or via email mferman@prgconsulting.net



# **Damage Investigation Findings**

PRG CLAIM:
DATE OF DAMAGE:
<b>NOTIFICATION:</b>
LOCATION:
ARRIVAL:
LOCATE TICKET:
<b>INVESTIGATOR:</b>

CC-73578 02/07/2020 03:30 PM 02/07/2020 NW 112th st & NW 40th Ave, Vancouver, WA 98685 02/07/2020 20041849 Rocky Stewart

## SUMMARY

On Friday, February 7, 2020, I was notified by Comcast employee RICK DAR about damage at NW 112th st & NW 40th Ave, Vancouver, WA 98685.

I arrived onsite on 02/07/2020. Rotchy was onsite excavating for a new subdivision. The damaged occurred to a 625 mainline. Rotchy was installing new utilities. There were multiple excavators present at the time of my investigation. The line in question runs North/South through the new subdivision. There are no roads at this time. After researching locate tickets, it was found that that Rotchy had a locate ticket called in on 02/05/2020. The locate was completed on 02/08/2020. The date of damage was 02/07/2020. There were no locate marks present. Our conduit had already been exposed and laying on the ground. Our pedestal had also been damaged.

The responding technicians ran an above ground temporary line and have requested replacement of the entire span. The span length is 598 ft.



## **STATEMENTS**

I spoke with Rick Darr, the responding Comcast technician, on 02/7/2020. He stated they have had five outages in total at this location on 01/07/2020, 01/08/2020, 01/13/2020, 02/06/2020 and 02/07/2020. He further went on to say this is a difficult area to work in however, our utility is exposed and has been damaged so many times that the entire span will need to be replaced.

## DETERMINATION

The conduit and cable have been exposed in multiple locations and is laying on the surface. The location of the line is evident. Five damages have occurred to the line in a one-month span, and greater caution needs to be taken Rotchy INC when working around our facility

## 19.122.030 Excavator and facility operator duties before excavation.

(2) An excavator must provide the notice required by subsection (1) of this section to a one-number locator service not less than two business days and not more than ten business days before the scheduled date for commencement of excavation, unless otherwise agreed by the excavator and facility operators. If an excavator intends to work at multiple sites or at a large project, the excavator must take reasonable steps to confer with facility operators to enable them to locate underground facilities reasonably in advance of the start of excavation for each phase of the work.



# **ROOT CAUSE**

Excavator failure to utilize the prescribed or proper precaution when excavating within the tolerance zone.

# Washington One Call

2 FULL BUSINESS DAYS
----------------------

Ticket No:	20041849
Update of:	19544792
<b>Original Call Date:</b>	02/05/20 03:41 pm
Work to Begin Date:	02/08/20 12:00 am
<b>Expiration Date:</b>	03/21/20 03:45 pm

#### CALLER INFORMATION

Company Name:	ROTCHY INC		
<b>Contact Name:</b>	LUKE MUONIO	Phone:	360-607-8138
Alt. Contact:	LUKE MUONIO	Phone:	360-607-8138
		Fax Phone:	
Caller Address:	9210 NE 62ND AVE VANCOUVER,WA 98665		

# DIG SITE INFORMATION

Email Address: luke.muonio@rotschyinc.com

Type of Work:	INSTALL STORM/ WATER/ SEWER
Work Being Done For:	GINN DEVELOPMENT

### **DIG SITE LOCATION**

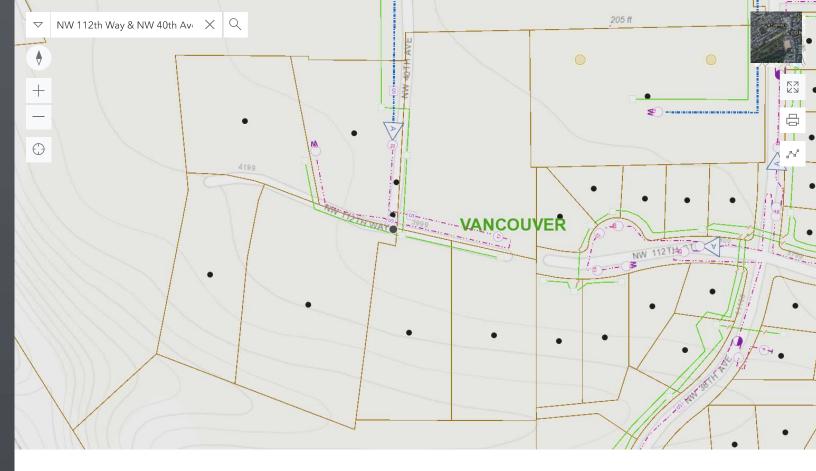
State:	WA	County:	CLARK
Place:	FELIDA	Address:	
Street:	NW 115TH STREET		
Intersecting Street:	NW 38TH AVENUE		
Location of Work:	PLEASE LOCATE 200 FEET NORTH AND SOUTH ON BOTH SIDES OF NW 38TH AVE	E FROM IN	TERSECTION NW 38TH AVE AND NW 115TH ST, ALSO ALONG NW
	115TH STREET FIFTY FEET EITHER SIDE OF THE STREET FROM NW 38TH AVENU	JE ABOUT	ONE-THOUSAND FEET WEST TO NW 43RD COURT. ALSO LOCATE
	NW 40TH AVE FROM NW 115TH STREET SOUTH ABOUT FOUR HUNDRED FEET TO	O NW 1127	TH WAY. ALSO LOCATE NW 112TH WAY FROM 112TH AND 40TH
	INTERSECTION EAST 300FT.		
	PLEASE CALL LUKE WITH ANY QUESTIONS AT 3606078138		
	AREA MARKED IN WHITE		
	AREA MARKED IN WHITE		
Remarks:			
Map Coord NW Lat:	45.7043258	Lon:	-122.7155955
SE Lat:	45.7022204	Lon:	-122.7100299

#### **MEMBERS NOTIFIED**

District	Company Name	Marking Concerns	<b>Customer Service</b>	Repair	Status
CMCST03	COMCAST CABLE COMM. MNGMT, LLC	800-778-9140	800-934-6489	503-617-1212	Not yet responded
CPS01	CLARK PUBLIC SERVICES	360-921-3524	360-397-2446	360-397-2446	Does not report
CPU01	CLARK PUBLIC UTIL ELECTRIC	503-803-1106	360-992-3000	360-992-3000	Does not report
CPU03	CLARK PUBLIC UTILITIES- WATER	503-803-1106	360-992-3000	360-992-3000	Does not report
HDS01	CLARK REGIONAL WASTEWATER DIST	360-750-5876	360-750-5876	360-750-5876	Does not report
NWN02	NW NATURAL	503-220-2415	503-220-2415	800-882-3377	Does not report
QLNWA06	CTLQL-CENTURYLINK	800-778-9140	800-283-4237	800-573-1311	Not yet responded

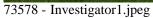
Legend:













73578 - Investigator2.jpeg



73578 - Investigator3.jpeg



73578 - Investigator4.jpeg





73578 - Investigator5.jpeg

73578 - Investigator6.jpeg Page: 1 of 8







73578 - Investigator8.jpeg



73578 - Investigator9.jpeg



73578 - Investigator10.jpeg



73578 - Investigator11.jpeg



73578 - Investigator12.jpeg







73578 - Investigator14.jpeg



73578 - Investigator15.jpeg



73578 - Investigator16.jpeg



73578 - Investigator17.jpeg

73578 - Investigator18.jpeg







73578 - Investigator20.jpeg



73578 - Investigator21.jpeg

73578 - Investigator19.jpeg



73578 - Investigator22.jpeg





73578 - Investigator24.jpeg

73578 - Investigator23.jpeg





73578 - Investigator25.jpeg



73578 - Investigator27.jpeg



73578 - Investigator26.jpeg



73578 - Investigator28.jpeg



73578 - Investigator29.jpeg



73578 - Investigator30.jpeg





73578 - Investigator31.jpeg



73578 - Investigator32.jpeg



73578 - Investigator33.jpeg



73578 - Investigator34.jpeg



73578 - Investigator35.jpeg



73578 - Investigator36.jpeg





73578 - Investigator37.jpeg



73578 - Investigator38.jpeg



73578 - Investigator39.jpeg



73578 - Investigator40.jpeg



73578 - Investigator41.jpeg



73578 - Investigator42.jpeg





73578 - Investigator43.jpeg

# Washington One Call

Ticket No:	19544792
	2 FULL BUSINESS DAYS
Update of:	19503603
Updated by:	20041849
<b>Original Call Date:</b>	12/26/19 03:36 pm
Work to Begin Date:	12/31/19 12:00 am
<b>Expiration Date:</b>	02/09/20 03:45 pm

### **CALLER INFORMATION**

<b>Company Name:</b>	ROTCHY INC
<b>Contact Name:</b>	LUKE MUONIO
Phone:	360-607-8138
Alt. Contact:	LUKE MUONIO
Phone:	360-607-8138

Fax Phone:Caller Address:9210 NE 62ND AVE VANCOUVER,WA 98665Email Address:luke.muonio@rotschyinc.com

### **DIG SITE INFORMATION**

Type of Work:	INSTALL STORM/ SEWER/ WATER
Work Being Done For:	GINN DEVELOPMENT

### **DIG SITE LOCATION**

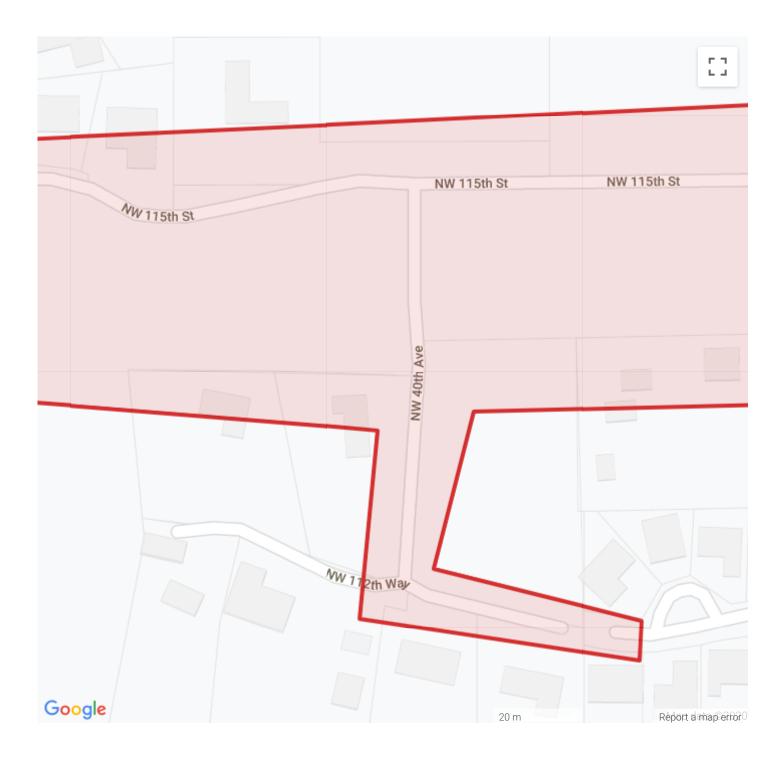
WA
CLARK
FELIDA
NW 115TH STREET
NW 38TH AVENUE
PLEASE LOCATE 200 FEET NORTH AND SOUTH ON BOTH SIDES OF NW 38TH
AVE FROM INTERSECTION NW 38TH AVE AND NW 115TH ST, ALSO ALONG
NW 115TH STREET FIFTY FEET EITHER SIDE OF THE STREET FROM NW 38TH
AVENUE ABOUT ONE-THOUSAND FEET WEST TO NW 43RD COURT. ALSO
LOCATE NW 40TH AVE FROM NW 115TH STREET SOUTH ABOUT FOUR
HUNDRED FEET TO NW 112TH WAY. ALSO LOCATE NW 112TH WAY FROM
112TH AND 40TH INTERSECTION EAST 300FT.
PLEASE CALL LUKE WITH ANY QUESTIONS AT 3606078138
AREA MARKED IN WHITE
AREA MARKED IN WHITE
45.7043258
-122.7155955

**SE Lat:** 45.7022204 **Lon:** -122.7100299

District	Company Name	Marking Concerns	Customer Service	Repair	Status
CMCST03	COMCAST CABLE COMM. MNGMT, LLC	800-778- 9140	800-934- 6489	503- 617- 1212	Not yet responded
CPS01	CLARK PUBLIC SERVICES	360-921- 3524	360-397- 2446	360- 397- 2446	Does not report
CPU01	CLARK PUBLIC UTIL ELECTRIC	503-803- 1106	360-992- 3000	360- 992- 3000	Does not report
CPU03	CLARK PUBLIC UTILITIES- WATER	503-803- 1106	360-992- 3000	360- 992- 3000	Does not report
HDS01	CLARK REGIONAL WASTEWATER DIST	360-750- 5876	360-750- 5876	360- 750- 5876	Does not report
NWN02	NW NATURAL	503-220- 2415	503-220- 2415	800- 882- 3377	Does not report
QLNWA06	CTLQL- CENTURYLINK	800-778- 9140	800-283- 4237	800- 573- 1311	Not yet responded

Legend: Locate Polygon

Lat/Lon



# Washington One Call

Ticket No:	20041849
	2 FULL BUSINESS DAYS
Update of:	19544792
<b>Original</b> Call Date:	02/05/20 03:41 pm
Work to Begin Date:	02/08/20 12:00 am
<b>Expiration Date:</b>	03/21/20 03:45 pm

## **CALLER INFORMATION**

INC
JONIO
138
JONIO
138

## **Fax Phone:**

Caller Address:	9210 NE 62ND AVE VANCOUVER, WA 98665
Email Address:	luke.muonio@rotschyinc.com

## **DIG SITE INFORMATION**

Type of Work:	INSTALL STORM/ WATER/ SEWER
Work Being Done For:	GINN DEVELOPMENT

# **DIG SITE LOCATION**

DIG SITE LUCATION	
State:	WA
County:	CLARK
Place:	FELIDA
Address:	
Street:	NW 115TH STREET
Intersecting Street:	NW 38TH AVENUE
Location of Work:	PLEASE LOCATE 200 FEET NORTH AND SOUTH ON BOTH SIDES OF NW 38TH
	AVE FROM INTERSECTION NW 38TH AVE AND NW 115TH ST, ALSO ALONG
	NW 115TH STREET FIFTY FEET EITHER SIDE OF THE STREET FROM NW 38TH
	AVENUE ABOUT ONE-THOUSAND FEET WEST TO NW 43RD COURT. ALSO
	LOCATE NW 40TH AVE FROM NW 115TH STREET SOUTH ABOUT FOUR
	HUNDRED FEET TO NW 112TH WAY. ALSO LOCATE NW 112TH WAY FROM
	112TH AND 40TH INTERSECTION EAST 300FT.
	PLEASE CALL LUKE WITH ANY QUESTIONS AT 3606078138
	AREA MARKED IN WHITE
	AREA MARKED IN WHITE
Remarks:	
Map Coord NW Lat:	45.7043258
Lon:	-122.7155955
SE Lat:	45.7022204

**Lon:** -122.7100299

District	Company Name	Marking Concerns	Customer Service	Repair	Status
CMCST03	COMCAST CABLE COMM. MNGMT, LLC	800-778- 9140	800-934- 6489	503- 617- 1212	Not yet responded
CPS01	CLARK PUBLIC SERVICES	360-921- 3524	360-397- 2446	360- 397- 2446	Does not report
CPU01	CLARK PUBLIC UTIL ELECTRIC	503-803- 1106	360-992- 3000	360- 992- 3000	Does not report
CPU03	CLARK PUBLIC UTILITIES- WATER	503-803- 1106	360-992- 3000	360- 992- 3000	Does not report
HDS01	CLARK REGIONAL WASTEWATER DIST	360-750- 5876	360-750- 5876	360- 750- 5876	Does not report
NWN02	NW NATURAL	503-220- 2415	503-220- 2415	800- 882- 3377	Does not report
QLNWA06	CTLQL- CENTURYLINK	800-778- 9140	800-283- 4237	800- 573- 1311	Not yet responded

Legend: Locate Polygon

Lat/Lon

