

# PacifiCorp Major Event Report

## Customer Analysis

Washington		Customer Analysis 11/27/19 through 11/28/19					Customers Restored by Intervals								Major Event Only - metric by operating area customer counts		
<b>PacifiCorp Major Events Report Customer Analysis*</b>		Sustained Customers Off	% Sustained Customers Off	CML	Number of Sustained Interruptions	Customer Count	< 5 min	5 min - 3 hrs	3 hrs - 24 hrs	24 hrs - 48 hrs	48 hrs - 72 hrs	72 hrs - 96 hrs	96 + hrs	% Sustained Customers Restored in 3 Hours PS4	SAIDI	SAIFI	CAIDI
PC	PACIFICORP	5,382	0%	1,689,555	104	1,976,599	4,060	2,346	3,036	-	-	-	-	44%	0.85	0.003	314
PP	Pacific Power	5,382	1%	1,689,555	104	801,840	4,060	2,346	3,036	-	-	-	-	44%	2.11	0.007	314
WA	Washington	5,382	4%	1,689,555	104	136,786	4,060	2,346	3,036	-	-	-	-	44%	12.35	0.039	314
WA	SUNNYSIDE	3,645	15%	1,132,483	33	25,081	1,053	1,734	1,911	-	-	-	-	48%	45.15	0.145	311
WA	YAKIMA	1,737	2%	557,072	71	82,913	3,007	612	1,125	-	-	-	-	35%	6.72	0.021	321

\*Only current event specific metric impact shown. Does not include values from other events which may have occurred in other regions during the same time period.

Customer Interrupted by Date 11/27/19 through 11/28/19		Customers Restored by Intervals								Major Event Only - metric by state customer counts						
Date*	Sustained Customers Off	% Sustained Customers Off	CML	Number of Sustained Interruptions	Average Customer Count	< 5 min	5 min - 3 hrs	3 hrs - 24 hrs	24 hrs - 48 hrs	48 hrs - 72 hrs	72 hrs - 96 hrs	96 + hrs	% Sustained Customers Restored in 3 Hours PS4	SAIDI	SAIFI	CAIDI
11/27/19	4,758	3%	1,591,351	79	136,786	4,060	2,017	2,741	-	-	-	-	42%	11.63	0.035	334
11/28/19	624	0%	98,204	25	136,786	-	329	295	-	-	-	-	53%	0.72	0.005	157

Data as of
12/18/19

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### SSC by State Analysis

	Washington	Event 11/27/19 through 11/28/19						Month 11/01/19 through 11/30/19						YTD FY2020 01/01/19 through 11/30/19					
		Major Events Included			Major Event Excluded			Major Events Included			Major Events Excluded*			Major Events Included			Major Events Excluded*		
		SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI	SAIDI	SAIFI	CAIDI
	<b>PacifiCorp Major Events Report SSC by State</b>																		
PC	PACIFICORP	3.69	0.016	237	2.55	0.012	208	14.47	0.077	188	8.87	0.066	135	232.95	1.191	196	107.28	0.936	115
PP	Pacific Power	3.58	0.010	343	0.75	0.002	351	10.12	0.072	140	10.12	0.072	140	363.15	1.357	268	98.98	0.844	117
WA	Washington	12.35	0.039	314	-	-	-	14.22	0.055	260	1.87	0.015	121	127.87	1.010	127	85.78	0.655	131
WA	SUNNYSIDE	8.28	0.027	311	-	-	-	8.42	0.028	306	0.14	0.001	158	34.32	0.295	116	15.61	0.117	134
WA	WALLA WALLA	-	-	-	-	-	-	0.30	0.003	109	0.30	0.003	109	19.92	0.159	126	14.46	0.128	113
WA	YAKIMA	4.07	0.013	321	-	-	-	5.50	0.024	224	1.43	0.012	121	73.64	0.556	133	55.70	0.410	136

\*may include other regional major event exclusions during the same period. Operating areas are calculated by the state frozen customer count metrics.

Data as/of
<b>12/18/19</b>