Service Date: September 13, 2019

## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Investigation of

WA BIG GUYS MOVERS, LLC, D/B/A WA BIG GUYS MOVERS; WABGM

For Compliance with WAC 480-15-560 and WAC 480-15-570

**DOCKET TV-190706** 

NOTICE OF INTENT TO CANCEL PERMIT AS A HOUSEHOLD GOODS CARRIER

NOTICE OF BRIEF ADJUDICATIVE PROCEEDING; SETTING TIME FOR ORAL STATEMENTS (Set for October 11, 2019, at 9:30 a.m.)

- Pursuant to RCW 81.80.130, the Washington Utilities and Transportation Commission (Commission) has authority to regulate common carriers, including household goods carriers, with respect to safety of operations. WAC 480-15-450 provides that the Commission may cancel a household goods carrier's permit and operating authority for good cause, including where the carrier fails to comply with safety requirements. Commission staff (Staff) recommends that the Commission cancel the permit of WA Big Guys Movers, LLC, d/b/a WA Big Guys Movers; WABGM (WA Big Guy Movers or Company) for good cause due to the Company's ongoing failure to comply with applicable laws and Commission rules pertaining to the operation of household goods carriers, including safety requirements set in law or rule.
- WAC 480-15-999 adopts by reference Title 49 of the Code of Federal Regulations (C.F.R.), pertaining to safety requirements for household goods carriers. WAC 480-15-560 specifically requires carriers to comply with 49 C.F.R. Part 385. 49 C.F.R. § 385.13 prohibits motor carriers from operating beginning on the 61st day after the date of a notice of proposed unsatisfactory rating. Pursuant to 49 C.F.R. § 385.17, a carrier that receives a proposed unsatisfactory or conditional safety rating may request a change in its safety rating based on evidence that the company has taken corrective actions to address the identified violations and that the company's operations currently meet the safety fitness standards.
- On December 1, 2016, the Commission granted the Company a provisional household goods carrier permit. On April 26, 2018, the Commission granted the Company's application to change its name from Tory D. Friend, d/b/a WA Big Guys Movers, to WA Big Guys Movers, LLC, d/b/a WA Big Guys Movers; WABGM.
- In August 2019, Staff conducted an investigation of WA Big Guys Movers' compliance with the safety requirements in WAC 480-15. As a result of the compliance investigation, Staff documented 59 safety requirement violations and proposed an unsatisfactory safety

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rating for the Company. Staff notified the Company of this proposed rating on August 16, 2019.

- Big Guys Movers must come into compliance with applicable laws by obtaining Commission approval of a safety management plan no later than October 15, 2019. If the Company fails to come into compliance by that date, the Commission will cancel its household goods carrier permit effective October 16, 2019. Thereafter, as an unregistered company, WA Big Guy Movers would be prohibited from providing household goods carrier services in the state of Washington.
- THE COMMISSION GIVES NOTICE: That it intends to cancel the permit and authority of WA Big Guys Movers to provide services as a household goods carrier effective October 16, 2019, for cause, following a hearing on the factual allegations set out above, unless the Company obtains Commission approval of a safety management plan prior to that date.
- Pursuant to WAC 480-15-450(2) the Commission will hold a hearing prior to cancelling a household goods permit for a company's failure to comply with applicable laws and commission rules pertaining to operations of household goods carriers, including safety requirements set in law or rule. Accordingly, the Commission determines that a brief adjudicative proceeding is appropriate to determine whether the Commission should cancel Big Guys Movers' household goods carrier permit.
- THE COMMISSION GIVES FURTHER NOTICE: That it will hold a brief adjudicative proceeding in this matter at 9:30 a.m. on October 11, 2019, in the Commission's Hearing Room, 621 Woodland Square Loop SE, Lacey, Washington.<sup>1</sup>
- The record in this case will consist of any documents regarding the matter that are considered by or prepared for the presiding officer for the brief adjudicative proceeding and a transcript of any oral statements given at the hearing, which statements will be given under oath.
- Written notice of any other stage in the proceeding or other formal proceedings that the Commission may deem appropriate will be given during the course of this case. The Commission will provide at its offices in Lacey, Washington, copies of documents in the current record for use by the parties or others who may want to review them.
- WA Big Guy Movers must submit its proposed safety management plan no later than 5 p.m., October 4, 2019. Parties wishing to submit any other documents for consideration at the brief adjudicative proceeding must file any such documents with the Commission a list enumerating and describing any such documents no later than 5 p.m. on October 4, 2019,

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<sup>&</sup>lt;sup>1</sup> Interested persons who wish to observe the hearing telephonically may call (360) 407-3810 and enter conference ID 965849. Parties to this proceeding must appear in person.

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and bring four (4) copies of those documents to the hearing. Filing shall be in accordance with WAC 480-07-140.

- 12 THE COMMISSION GIVES NOTICE: That any party who fails to attend or participate in the brief adjudicative proceeding set by this Notice, or any other stage of this proceeding, may be held in default under RCW 34.05.440 and WAC 480-07-450.
- 13 The names and mailing addresses of all parties and their known representatives are shown as follows:

Commission: Washington Utilities and

**Transportation Commission** 

P.O. Box 47250

Olympia, WA 98504-7250

Representative: Joe Dallas

Assistant Attorney General

P.O. Box 40128

Olympia, WA 98504-0128

(360) 664-1192

joe.dallas@utc.wa.gov

Respondent: WA Big Guys Movers

9008 160<sup>th</sup> St. Ct E Puyallup, WA 98375

(206) 280-1350

tmackstarrr@gmail.com

Representative: Unknown

Administrative Law Judge **Laura Chartoff**, from the Commission's Administrative Law Division, will preside during this proceeding.<sup>2</sup>

DATED at Lacey, Washington and effective September 13, 2019.

WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION

MARK L. JOHNSON
Executive Director and Secretary

 $^2$  Judge Chartoff may be reached at 360-664-1139 or laura.chartoff@utc.wa.gov.

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Inquiries may be addressed to:

Executive Director and Secretary Washington Utilities and Transportation Commission P.O. Box 47250 Olympia, WA 98504-7250 (360) 664-1160

## **NOTICE**

Hearing facilities are accessible to persons with disabilities. Smoking is prohibited. If limited English-speaking, hearing-impaired parties or witnesses are involved in a hearing and need an interpreter, a qualified interpreter will be appointed at no cost to the party or witness.

If you need an interpreter, or have other special needs, please fill out this form and return it to Washington State Utilities and Transportation Commission, Attention: Mark L. Johnson, P. O. Box 47250, Olympia, WA 98504-7250. (PLEASE SUPPLY ALL REQUESTED INFORMATION)

Docket:	
Case Name:	
Hearing Date:	Hearing Location:
Primary Language:	
Hearing Impaired (Yes)	(No)
Do you need a certified sign language interpreter:	
Visual	Tactile
Other type of assistance needed:	
English-speaking person who can be contact	ted if there are questions:
Name:Address:	
Phone No.: ( )	_