2019 ETC CERTIFICATION - ELIGIBLE TELECOMMUNICATIONS CARRIERS' ANNUAL RE-CERTICATION ON HIGH COST FUND SUPPORT PURSUANT TO WAC 480-123-060, 070, AND 080

INLAND TELEPHONE COMPANY - SAC 522423 DUE JULY 1, 2019

ETC ANNUAL REPORT PER WAC 480-123-070 AND WAC 480-123-080

INLAND TELEPHONE COMPANY - SAC 522423

ETC ANNUAL REPORT PER WAC 480-123-070 AND WAC 480-123-080 (Certifications Required by WAC 480-123-060 and 070 enclosed) July 1, 2019

Inland Telephone Company (the "Company") herby submits the following reports in accordance with WAC 480-123-070 and WAC 480-123-080.

1. <u>Report 1</u>: Report on use of funds: WAC 480-123-070(1)(a):

The Company used support from the federal high-cost fund in 2018 as follows:

For 2018, the Company's gross capital expenditures, after any appropriate allocations to its Idaho operations, were approximately \$735,481. The Company's 2018 operating expenses, after any appropriate allocations to its Idaho operations were \$4,551,128, which includes depreciation and amortization expenses of \$1,323,039 and excludes Part 64 adjustments. Recent major projects are enumerated and/or described in the five (5) year forecast and narrative (522423 5 YEAR FORECAST.pdf) supplied for Report 6, WAC 480-123-080(1) and Report 7, WAC 480-123-080(2).

The Company's submitted NECA-1 Report for the collection period 2019 for the calendar year 2018, is included after the 5 Year Forecast.

2. <u>Report 2</u>: WAC 480-123-070(1)(b): The Company reports that the investments and expenses report under Report 1, above, benefited the customers as follows:

The customers served by the Company benefited from the use of high-cost fund support by continuing to receive high quality telecommunications services. The projects and benefits are described in the 5 year forecast and narrative (522423 5 YEAR FORECAST.pdf) supplied for Report 6, WAC 480-123-080(1) and Report 7, WAC 480-123-080(2).

Through the expenditure of these funds, the Company was able to continue to provide services at a level that the Company believes meets the intent set forth in 47 U.S.C § 254 of providing quality telecommunications services to customers in the service area for which the Company is designated as an ETC.¹ The Company has made substantial investments over the past several years which allow it to provide quality telecommunications services to its customers in its designated ETC service area. Those expenditures and investments, including those reflected in Report 1 above, generally benefit all customers receiving the federal high-cost fund supported services from the Company within its designated ETC service area. The Company has expanded its network over the past several years so that it is capable of providing access to broadband services throughout most of the Company's designated ETC service area. The Company

¹ The term "ETC" is used in the same sense as te term is used in Chapter 480-123 WAC.

offers services that are comparable to services offered in urban areas at rates that are comparable to rates for such services in urban areas.

3. <u>Report 3</u>: Local Services Outage 2018 Report: WAC 480-123-070(2):

As reported to the WUTC, there was one outage that started at approximately 11:00 am on Tuesday, January 16, 2018; restored by approximately 12:30 am on Wednesday, January 17, 2018. The outage affected approximately 135 access lines in the Prescott exchange. The outage was caused by a firewall failure. A replacement firewall was located in the Roslyn exchange, configured, transported to Prescott and installed. The Company was unaware that the system was engineered with a single point of failure in Prescott and has since purchased and installed redundant pair firewalls.

4. <u>Report 4</u>: Report on Failure to Provide Service in 2018: WAC 480-123-070(3):

None

5. <u>Report 5</u>: Report on Complaints per 1000 Connections: WAC 480-123-070(4):

The Company reports that during calendar year 2018, the Company did not receive from the Federal Communications Commission or the Consumer Protection Division of the Office of the Attorney General of the State of Washington any complaints against the Company concerning the services provided to its customers by the Company that are either subject to the regulatory jurisdiction of the Washington Utilities and Transportation Commission or among the services supported by the federal high-cost fund.²

6. <u>Report 6</u>: Annual Plan: WAC 480-123-080(1):

As they are known to the Company at the date of this Report, the planned investment and expenses related to Washington State for the period January 1, 2019, through December 31, 2019, are projected to be \$732,000 for gross capital expenditures and \$4,397,816 for operating expenses, which includes \$1,323,039 of depreciation expense. Attached is a five year forecast and narrative (522423 5 YEAR FORECAST.pdf). With the exception of depreciation expense created by capital projects, the Company expects that levels of expenses to slightly increase from 2018 levels. However, the effects of inflation and other commonly experienced changes in cost of labor and materials cannot be anticipated. The Company does not anticipate major adjustments in staffing levels for the relevant period.

7. <u>Report 7</u>: Plan of Investments and Expenditures: WAC 480-123-080(2):

As they are known to the Company at the date of this Report, the planned investment and expenses related to Washington State for the period January 1, 2020, through December

² The references to the services supported by the federal high-cost fund is to the services designated for support as set forth in 47 C.F.R. §54.101(a).

31, 2020, are projected to be \$916,800 for gross capital expenditures and \$4,406,496 for operating expenses, which includes \$1,323,039 of depreciation expense. The narrative on the attached five (5) year forecast, did not fully spell-out that the projected upgrades should increase bandwidth capacity to our subscribers in order to be in compliance with current Federal Communications Commission standards for broadband; it is implied when moving to fiber-to-the-premise. With the exception of depreciation expense created by capital projects, the Company expects that levels of expenses to slightly decline from projected 2019 levels as efficiencies are realized; fiber generally involves less maintenance. However, the effects of inflation and other commonly experienced changes in cost of labor and materials cannot be anticipated. The Company does not anticipate major adjustments in staffing levels for the relevant period. Enclosed is a five year forecast and narrative. The Company expects that the continued receipt of federal high-cost support will allow the Company to continue to provide the supported services at rates that are comparable to the rates for such services in urban areas. All customer in the Company's designated ETC service area will benefit from the expected level of support by continuing to have available to them services that are comparable to the telecommunications services offered in urban areas at rates that are comparable to the rates for such services in urban areas.

AFFIDAVIT CONTAINING CERTIFICATIONS PURSUANT TO WAC 480-123-060 AND WAC 480-123-070

INLAND TELEPHONE COMPANY - SAC 522423

AFFIDAVIT CONTAINING CERTIFICATIONS PURSUANT TO WAC 480-123-060 AND WAC 480-123-070

I, James K. Brooks, being of lawful age, state that I am the Treasurer/Controller of Inland Telephone Company ("Company"), that I am authorized to execute this Affidavit on behalf of the Company, and that the facts set forth in this Affidavit are true to the best of my knowledge, information and belief. On this basis, I hereby certify to the Washington Utilities and Transportation Commission ("Commission") for use by the Commission in providing the certification to the Federal Communications Commission and Universal Service Administrative Company required by 47 C.F.R. §54.314, as follows:

(1) That the Company in 2018, used and in the coming calendar years will use federal high-cost universal service fund support provided to the Company in the State of Washington only for the provision, maintenance and upgrading of the facilities and services for which the support is intended;

(2) That during the 2018 calendar year, the Company met substantially the applicable service quality standard and consumer protection rules found in WAC 480-123-030(1)(h);

(3) That during the 2018 calendar year, the Company maintained the ability to function in emergency situations under the standard found in WAC 480-123-030(1)(g), as such standard relates to functionality of wireline carriers in emergency situations; and

(4) That during the 2018 calendar year, the Company publicized the availability of its applicable telephone assistance programs in a manner reasonably designed to reach those likely to qualify for service and in a manner which, in the Company's judgment, included advertisements likely to reach those who are not current customers of the Company within the Company's designated service area.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

Dated this 24th day of June, 2019, at Roslyn, Washington.

Company: Inland Telephone Company

Cholas

James K. Brooks

Its: Treasurer/Controller

522423 5 YEAR FORECAST (SUPPORT FOR ETC ANNUAL REPORT)

INLAND TELEPHONE COMPANY - SAC 522423

WAC 480-123-080(1) WAC 480-123-080(2)

INLAND TELEPHONE COMPANY			54.313(a)(1)
WASHINGTON OPERATIONS - SAC 522423			
FIVE YEAR FORECAST - NETWORK ADDITIONS			

As they are known to the Company at the date of this Report, the planned investments and forecasted expenses related to Washington operations (Study Area Code 522423) for the period January 1, 2019 through December 31, 2023, are listed below. The Company expects to use all Universal Service Fund support received in order to fund the provisioning, maintenance and services provided over these upgraded facilities as well as existing facilities and to service the debt with the Rural Utility Service created in order to make these improvements; improving service quality, coverage and capacity. The Company (SAC 522423) received \$2,169,314 in federal high-cost support for the calender year ended December 31, 2018; which includes \$631,776 of Connect America Fund ("CAF") Support, \$842,266 of CAF Broadband Loop Support ("CAF-BLS"), \$102,018 of CAF-BLS Budget Control Mechanism ("CAF-BLS BCM") Refund and \$72,784 of High Cost Loop Support BCM. The Company expects that the continued receipt of Universal Service Fund support will aid the Company's efforts to continue to provide the supported services at rates that are comparable to the rates for such services in urban areas of which all customers and potential customers in the Company's designated ETC service area will benefit. In order to stabilize the receipt of Federal Universal Service Funds, the Company has accepted the Alternative Connect America Cost Model II Support as specified in Report 15 released May 2, 2019 by the FCC.

DEWATTO - In the previous year's submission, the Company forecasted for 2018 that it was planning on replacing five (5) existing nodes (carrier cabinets) and adding an additional two (2) nodes to decrease loop lengths and increase broadband speeds; upgrading from ADSL2+ to VDSL2+ with an estimated cost of \$191,800. This did not occur in 2018 and the Company is not certain what direction it will take; it is being left as projected for 2020. In 2019, the Company will complete a fiber ring.

PRESCOTT - The Company plans on installing fiber-to-the-premises; hoping to commence construction in 2019 but would not be completed until 2020.

ROSLYN - In the previous year's submission, the Company reported that there were approximately 300 subscribers remaining to be connected to FTTP at the beginning of 2018. This was what was left on the initial FTTP plan which is complete however the population in the Roslyn Exchange is also increasing. The Company plans on installing another fiber extention into a remote area of the exchange as well as a VDSL2+ cabinet that will initially serve approximately 200 platted homesites; approximately 20 customers. The Company will eventually replace the cabinet with FTTP as more homesites are built upon (copper was previously installed into the platted property approximately 15 years ago).

<u>UNIONTOWN</u> - The Company plans on installing fiber-to-the-premises; commencing construction in 2019 but the exchange would not be fully completed until 2020.

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GROSS PLANT ADDITIONS - CURRENT	ACTUAL AN	D FUTURE ESTIM	IATED				
(NOTE: 2018 Actual is after any alloc	ation to Idaho	and before any Pa	rt 64 allocations;	Future Estimates	s do not include	either allocatio	ns)
		2018 ACTUAL	<u>2019</u>	<u>2020</u>	<u>2021</u>	2022	2023
DEWATTO (372)							
1.3 Working Loops (@ 12/31/2018)	314						
Data Subscribers (@ 12/31/2018)	238						
Land & Support Assets		12,117					
Switching		7,129					
Transmission Equipment		6,389					
FTTN Electronics				191,800	82,200		
Aerial Fiber			100,000				
PRESCOTT (849)							
1.3 Working Loops (@ 12/31/2018)	143						
Data Subscribers (@ 12/31/2018)	59						
Land & Support Assets		7,014					
FTTP Transmission				30,000			
FTTP ONT/Home gateway				45,000			
FTTP Fiber Cable				300,000			
ROSLYN (649)							
1.3 Working Loops (@ 12/31/2018)	1,577						
Data Subscribers (@ 12/31/2018)	1,289						
Land & Support Assets		106,115					
Switching		38,013					
FTTP Transmission		38,420	12,000				
FTTP ONT/Home gateway		324,100	100,000	100,000			
FTTP Fiber Cable		117,408	50,000	50,000			

								WAC 480-123
INLAND TELEPHONE COMPANY								54.313(a)(1
WASHINGTON OPERATIONS - SAC 5224	23							
FIVE YEAR FORECAST - NETWORK ADDI	TIONS							
UNIONTOWN (229)								
1.3 Working Loops (@ 12/31/2018)	371							
Data Subscribers (@ 12/31/2018)	225							
Land & Support Assets		35,535						
Switching		29,826						
Transmission Equipment		13,415						
FTTP Transmission			55,000					
FTTP ONT/Home gateway			65,000	50,000				
FTTP Fiber Cable			350,000	150,000				
TOTAL		735,481	732,000	916,800	82,200	0	0	
1.3 Working Loops (@ 12/31/2018)	2,405							
Data Subscribers (@ 12/31/2018)	1,811							
FORECASTED OPERATING EXPENSES								
PLANT SPECIFIC OPERATIONS		1,448,865	1,428,069	1,426,788	1,425,906	1,425,284	1,424,839	
PLANT NON-SPECIFIC OPERATIONS		427,111	285,347	290,180	292,711	294,065	294,824	
ACCUMULATED DEPRECIATION		1,323,039	1,323,039	1,323,039	1,323,039	1,323,039	1,323,039	
CUSTOMER OPERATIONS EXPENSES		555,639	578,441	596,246	610,011	620,574	628,634	
CORPORATE OPERATIONS EXPENSES		796,474	782,920	770,243	758,427	747,456	737,317	
TOTAL OPERATING EXPENSES		4,551,128	4,397,816	4,406,496	4,410,094	4,410,418	4,408,652	
	Ē							
INTEREST ON FUNDED DEBT		286,901	284,652	282,420	280,206	278,009	275,830	

NECA1 (AS SUBMITTED TO THE NATIONAL EXCHANGE CARRIER ASSOC.) FOR INLAND TELEPHONE COMPANY - SAC 522423

Study Area:522423Name:INLAND TELEPHONE COMPANY - WAContact:James BrooksRegion: 5 PacificPhone:509-649-2211Collection Period: For the Year Ended 12/31/2018

	Descripti	on	Latest View 2018-1 Amount	Pending View 2019-1 Amount
II.	WORKIN	IG LOOPS		
	060	Total Loops (Cat 1.1, 1.2, and 1.3)	2,447	2,414
	070	Category 1.3 Loops (Excluding Cat 1.3 TWX Loops)	2,438	2,405
	090	Consumer Broadband Only loops [Part 54.901(g)]	5	1
III.	INVEST	MENT, EXPENSE AND TAXES		
	NET PL	ANT INVESTMENT		
	160	Acct 2001 - Telephone Plant in Service	28,586,530	27,677,800
	170	Acct 1220 - Materials and Supplies	271,274	266,912
	190	Acct 3100 - Accumulated Depreciation	13,544,163	13,420,746
	195	Acct 3400 - Accumulated Amortization	1,221	1,357
	210	Acct 4340 - Net Noncurrent Deferred Operating Income Tax	2,621,397	2,480,326
	220	Net Plant Investment (Sum Ln160-Ln210)	12,691,023	12,042,283
	SELECT	ED PLANT ACCOUNTS		
	230	Acct 2210 - Central Office Switching Equipment	1,512,927	1,317,267
	235	Acct 2220 - Operator Systems Equipment	0	0
	240	Acct 2230 - Central Office Transmission Equipment	4,648,879	4,602,512
	245	Total Central Office Equipment	6,161,806	5,919,779
	250	Circuit Equipment Category 4.13	2,001,342	1,978,497

Study Area:522423Contact:James BrooksPhone:509-649-2211

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Descript	ion	Latest View 2018-1 Amount	Pending View 2019-1 Amount
255	Acct 2410 - Cable & Wire Facilities Total	17,010,081	16,893,488
260	Acct 3100 (2210) - Accumulated Depreciation Central Office Switching Equipment	585,476	478,039
265	Acct 3100 (2220) - Accumulated Depreciation Operator System Equipment	0	0
270	Acct 3100 (2230) - Accumulated Depreciation Central Office Transmission Equipment	2,444,627	2,321,269
275	Acct 3100 (2210-2230) - Total Accumulated Depreciation Central Office Equipment	3,030,103	2,799,308
280	Acct 3100 (2410) - Accumulated Depreciation Cable and Wire Facilities	6,880,363	7,157,715
310	Acct 4340 (2210) - Net Noncurrent Deferred Operating Income Taxes - Central Office Switching Equipment	146,240	149,479
315	Acct 4340 (2220) - Net Noncurrent Deferred Operating Income Taxes - Operator Systems Equipment	0	0
320	Acct 4340 (2230) - Net Noncurrent Deferred Operating Income Taxes - Central Office Transmission Equipment	428,330	400,493
325	Acct 4340 (2210-2230) - Net Deferred Operating Income Taxes - Central Office Equipment (Sum of 4340 (2210) through	574,570	549,972
330	Acct 4340 (2410) - Net Deferred Operating Income Taxes - Cable and Wire Facilities	1,579,055	1,789,833

Study Area:522423Contact:James BrooksPhone:509-649-2211

Descripti	on	Latest View 2018-1 Amount	Pending View 2019-1 Amount
PLANT S	SPECIFIC OPERATION EXPENSE		
335	Acct 6110 - Network Support Expense Total	28,410	20,801
340	Acct 6110 - Benefits Portion of Network Support Expense	2,078	1,826
345	Acct 6110 - Rents Portion of Network Support Expense	0	0
350	Acct 6120 - General Support Expense Total	291,166	343,956
355	Acct 6120 - Benefits Portion of General Support Expense	37,891	29,558
360	Acct 6120 - Rents Portion of General Support Expense	0	0
365	Acct 6210 - Central Office Switching Expense - Total	166,539	207,164
370	Acct 6210 - Benefits Portion of Central Office Switching Expense	7,004	8,502
375	Acct 6210 - Rents Portion of Central Office Switching Expense	0	0
380	Acct 6220 - Operator System Expense - Total	0	0
385	Acct 6220 - Benefits Benefits Portion of Operator System Expense	0	0
390	Acct 6220 - Rents Benefits Portion of Operator System Expense		
395	Acct 6230 - Central Office Expense - Transmission Equipment - Total	343,988	330,027
400	Acct 6230 - Benefits Portion of Central Office Expense - Transmission Equipment	24,479	20,117
405	Acct 6230 - Rents Portion of Central Office Expense - Transmission Equipment	0	0

Study Area:522423Contact:James BrooksPhone:509-649-2211

Descript	on	Latest View 2018-1 Amount	Pending View 2019-1 Amount
410	Acct 6210 - 6230 Central Office Equipment Expense Total	510,527	537,191
430	Acct 6410 - Cable & Wire Facilities Expense Total	485,884	474,605
435	Acct 6410 - Benefits Portion of Cable & Wire Facilities Expense	63,743	73,184
440	Acct 6410 - Rents Portion of Cable & Wire Facilities Expense	0	0
445	Total Plant Specific Expense	1,315,987	1,376,553
PLANT	NON-SPECIFIC EXPENSE		
450	Acct 6530 - Network Operations Expense - Total	242,122	247,742
455	Acct 6530 - Benefits Portion of Network Operations Expense	36,009	40,307
DEPREC	CIATION & AMORTIZATION EXPENSE		
510	Acct 6560 (2210) - Depreciation and Amortization Expense-Central Office Switching Equipment	130,135	109,661
515	Acct 6560 (2220) - Depreciation and Amortization Expense - Operator System Equipment	0	0
520	Acct 6560 (2230) - Depreciation and Amortization Expense - Central Office Transmission Equipment	267,920	288,914
525	Acct 6560 (2210 - 2230) - Depreciation and Amortization - Central Office Equipment	398,055	398,575
530	Acct 6560 (2410) - Depreciation and Amortization Expense - Cable & Wire Facilities	624,406	623,299

Study Area:522423Contact:James BrooksPhone:509-649-2211

	Descript	ion	Latest View 2018-1 Amount	Pending View 2019-1 Amount
	CORPO	RATE OPERATIONS EXPENSE		
	535	Acct 6710 - Executive & Planning Expense - Total	147,145	203,054
	540	Acct 6710 - Benefits Portion of Executive & Planning Expense	20,072	23,319
	550	Acct 6720 - General & Administrative Expense - Total	539,067	543,239
	555	Acct 6720 - Benefits Portion of General Administrative Expense	59,199	57,625
	565	Total Corporate Operations Expense	686,212	746,293
	OTHER	EXPENSE		
	600	Benefits Portion of all Operating Expenses - Total	337,276	305,969
	610	Rents Portion of all Operating Expenses - Total	0	0
	TAXES			
	650	Acct 7200 - Operating Taxes	376,935	1,284,094
IV.	PART 30	6 - COST STUDY DATA		
	700	Cable and Wire Facilities Acct 2410	17,010,081	16,951,784
	710	Cable and Wire Facilities Cat 1 - Total Exchange Line C&WF Excluding Wideband	15,885,691	15,824,697
V.	AMORT	IZABLE TANGIBLE ASSETS (REFER TO INSTRUCTIONS F	PRIOR TO COMPLETING THIS SECTION	DN)
	800	Acct 2680 - Amortizable Tangible Assets	0	0

Study Area:522423Contact:James BrooksPhone:509-649-2211

Name: INLAND TELEPHONE COMPANY - WA Region: 5 Pacific Collection Period: For the Year Ended 12/31/2018

	Description		Latest View 2018-1 Amount	Pending View 2019-1 Amount
	805	Acct 2680 (2230) - Amortizable Tangible Assets - Central Office Transmission Equipment	0	0
	810	Acct 2680 (2230) - Amortizable Tangible Assets-Central Office Transmission Equipment Allocated to Category 4.13	0	0
	815	Acct 2680 (2410) - Amortizable Tangible Assets - Cable and Wire Facilities	0	0
	820	Acct 2680 (2410) - Amortizable Tangible Assets - Cable and Wire Facilities Allocated to Category 1	0	0
	830	Acct 6560 (2680) Depreciation and Amortization Expense - Amortizable Tangible Assets	0	0
VI.	OTHER	ACCOUNTS		
	850	Acct 6310 - Information Origination/Termination Expense	0	0
	860	Acct 6510 - Other Property Plant and Equipment Expense	6,287	4,621
	870	Acct 6610 - Customer Operations Expense: Marketing	2,458	1,059
	880	Acct 6620 - Customer Operations Expense: Services	407,374	375,565

VII. COMMENTS/SIGNIFICANT CHANGE EXPLANATION: