

# ILIAD Water Company LLC

1107 S. Bailey St.  
Seattle, WA 98108  
(206) 764-3345

March 29, 2019

## IMPORTANT NOTICE

Iliad Water Company, LLC has filed with the Washington Utilities and Transportation Commission ("Commission") to approve a rate increase for its Ancillary Charges.

If you have any questions about the proposed filing and how it will affect you, please call the Company at 206-764-3345 or 800-928-3750.

The proposed rate change is as follows:

All Systems	Current Monthly Base Charge	New Base Rate	Percent Increase
Disconnection Visit Charge (per visit)	\$20.00	\$45.00	125%
Reconnection Visit Charge (per visit, during normal business hours)	\$20.00	\$90.00	350%
Reconnection Visit Charge (per visit, outside of regular business hours including weekends and holiday)	\$20.00	\$135.00	575%
Service Visit Charge (during regular business hours-prescheduled)	\$30.00	\$45.00	50%
Service Visit Charge (outside of regular business hours including weekends and holiday)	\$30.00	\$65.00	117%
Late Payment Charge of Unpaid Balance	Greater of 2% or \$1.00	Lesser of \$5.00 or 2%	N/A
Water Availability Letter Charge	\$0	\$25.00	N/A
Premises Inspection Charge (per hour)	\$0	\$45.00	N/A
Backflow Assembly Testing and Inspection	\$0	\$45.00	N/A
Credit/Debit Card Chargeback Fee	\$0	Bank Charge	N/A

We have requested that the proposed rate increase become effective May 1, 2019. Because the charges are incurred only if specific events happen, it is not possible to predict how much revenue will be generated by these charges. It is not expected to be substantial.

The commission has the authority to set final rates that may be lower or higher than the company's request, depending on the outcome of its investigation. You can submit comments by going to [www.utc.wa.gov](http://www.utc.wa.gov) and clicking "Submit a Comment," or by one of the following options:

Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250, Olympia, WA 98504-7250  
E-mail: [comments@utc.wa.gov](mailto:comments@utc.wa.gov)  
Telephone: 1-888-333-WUTC (9882)

Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on April 25, 2019, and you will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, you can participate by telephone by calling 360-664-1234 the day before the open meeting for instructions and to sign in. If you plan to attend the open meeting in person, please call the day before to make sure this item is still on the agenda.

A memo containing the staff recommendation will be available on the commission website about three days prior to the open meeting. If a memo is available and view the memo, go to [utc.wa.gov](http://utc.wa.gov). Click on the link near the bottom that says "Documents." Under "Open Meetings," click on "Agendas, meeting minutes, orders." When the open meeting date (see above) appears, click on the memo for this filing. This will take you to a page with the memo and any associated attachments. You will be given an option to open or save the document you choose.

The commission is committed to providing reasonable accommodation to participants with disabilities. If you need reasonable accommodation, please contact the commission at (360) 664-1132 or [human\\_resources@utc.wa.gov](mailto:human_resources@utc.wa.gov).

Sincerely,

Iliad Water Company, LLC.