



Passenger Rules

ADULTS:

ALTERNATIVE MEANS OF TRANSPORTATION:

Gigo SHUTTLE maintains at all times a back up vehicle for any vehicle in operation.

ANIMALS:

Service Animals: Service animals, as defined by the Americans with Disabilities Act, will be carried free of charge. Service animals may not occupy passenger seats unless it is necessary to assist an individual with a disability.

BAGGAGE AND CHARGES:

Baggage Liability. As provided by Washington State law (RCW 81.29.050 and WAC 480-30-476), unless a higher value is declared prior to transportation and paying an additional amount agreed to in writing by gigo SHUTTLE, the following minimum property liability will apply:

Per Adult Fare: \$250.00

Per Child's Fare: \$100.00

The maximum value per bag or item checked will be \$1000.00 and the passengers declared amount may not exceed the actual value of the baggage and its contents.

Baggage Limits: 2 Bags

Carry-On Limits: 2 Bags

Excess or Oversized Luggage: No Additional Fees

Issue Date: February 15, 2019

Effective Date: February 15, 2019

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CANCELLATIONS: There is no fee for cancellations

CHARGE CARDS: There is no fee for charge card usage

CHILDREN: Children are only allowed to use gigo SHUTTLE in the company of their Military adults

COMMUTER FARES: These are not available

Discounts: There are no discounts allowed

Baggage Limits: 2 Bags

Carry-On Limits: 2 Bags

Excess or Oversized Luggage: No Additional Fees

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FARES: All fares are attached

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OBJECTIONABLE PASSENGERS: gigo SHUTTLE will not transport passengers who are violent, heavily intoxicated or at risk of causing injury to employees or other passengers.

OBSERVED HOLIDAYS: Christmas Day December 25

OVERSIZE, OVERWEIGHT OR EXCESS LUGGAGE: There is no additional fees for these types of luggage

PAYMENTS: payments shall be made online and in the vehicles by credit card only

REFUND POLICY: Per WAC 480-30-356, Subject to the exceptions of (d)(ii) and (iii) of this subsection unused tickets will be redeemed at the purchase price and unused portions of round-trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used, and refunding the balance of the purchase price.

(ii) Administrative fees for "Door-to-Door" service "By Reservation Only"

(iii) A customer who has made a reservation but fails to cancel, Reschedule, or appears at the designated pick up point by the scheduled departure time is not eligible for a refund unless the failure was caused by an airline delay or cancellation.

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REFUSAL OF SERVICE: service will be refused of a passenger is violent, heavily intoxicated or a risk to the driver or other passenger. Also, only active military personnel and honorably discharged military personnel doing business at, of from, Fairchild Air Force Base shall be permitted on gigo SHUTTLE vehicles.

RESERVATIONS: Reservations are not required for scheduled shuttle route service.

ROUND TRIP FARES: Round Trip Fares are outlined on the Rate Sheet

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Time Schedules

ROUTE A AND ROUTE S

MONDAY	15:45 . 22:00
TUESDAY	15:45 . 22:00
WEDNESDAY	15:45 . 22:00
THURSDAY	15:45 . 22:00
FRIDAY	15:45 . 24:00
SATURDAY	00:00 . 24:00
SUNDAY	00:00 . 24:00

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