



CENTURYLINK
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Lisa A. Anderl
Senior Associate General Counsel
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October 16, 2018

Mr. Mark L. Johnson
Executive Director and Secretary
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, Washington 98504-7250

**Re: Docket No.: UT-
CenturyLink's Notice in Accordance with WAC 480-120-162(4)**

Dear Mr. Johnson:

In accordance with WAC 480-120-162(4) (full text of the rule is provided as Attachment A), CenturyLink hereby advises the Commission that it will close certain of its retail stores, effective November 16, 2018. These stores are located in Tukwila, Gig Harbor, Spokane, and Vancouver.

Customers in the Seattle exchange, which includes Tukwila, will still have access to a retail store in Piper Village in the Green Lake neighborhood in Seattle. Customers in Seattle and the other exchanges will continue to have a number of local payment agents available that do not charge a fee. See Attachment B. All customers will be able to access business office and customer service center services via phone at various 8xx numbers, depending on the issue, by e-mail for customer service or repair, or by web chat. All numbers and links are located on <https://www.centurylink.com/home/help/contact.html>

Sincerely,

/s/ Lisa A. Anderl
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