

Service Date October 15, 2018

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,

Complainant,

v.

3Z MOVERS LLC, A-1 PIANO SALES
& RENTALS, INC., ABC MOVERS
SEATTLE, LLC, ALL ALASKA THRU
VAN, INC., ALL SEASONS MOVING
HAULING & MORE, INC., ALL STAR
TRANSFER, LARON WILLIAMS INC.,
AMERICAN MOVING CO., INC.,
ANDERSON, DAVID GM, ARAYS
MOVING SERVICE LLC, BM
LOGISTICS LLC, BUI, CUONG T.,
CBC TRUCKING L.L.C., CHEN,
ANDY, CLUTTER, INC.,
DELIGHTFULLY NORTHWEST, INC.,
EAST SIDE VAN & STORAGE CO.,
ED'S MOVING & STORAGE, INC.,
ESTABLISHED MOVING &
STORAGE OF SEATTLE, INC., FIRST
DUE, INC., FRIENDS & FAMILY
MOVING & STORAGE, INC., FULL
HOUSE MOVERS, INC., GIGANTIC
MOVING & STORAGE LLC,
HOMESTEAD MOVE AND ESTATE
SERVICES LLC, HUSHLAND LLC,
JFS TRANSPORT, INC., KING
MOVING & STORAGE, INC., MAJOR
MOVERS LLC, MCCLAINE, STEVEN
R., MCNEIGHT EXPRESS, INC.,
MOSELEY, JAMES, MOVING &
STORAGE SOLUTIONS, INC., NORTH
COAST MOVING AND STORAGE

DOCKET TV-180772

COMPLAINT FOR
CANCELLATION OF PERMIT
FOR FAILURE TO PAY
REGULATORY FEES AND
FAILURE TO FILE ANNUAL
REPORT; and

NOTICE OF HEARING
**(Set for November 26, 2018, at
1:30 p.m.)**

COMPANY, LLC, O M I, INC., ORCAS ISLAND FREIGHT LINES INC., PACIFIC MOVERS, INC., PAUL'S TRANSFER, INC., PRESTIGE MOVING & STORAGE CO., PUGET SOUND DELIVERY GUYS, LLC, REDEFYNE MOVING LLC, SEATTLE MOVES & MORE LLC, SEATTLE SELECT MOVING LLC, SEATTLE SMALL MOVES LLC, SPECIALTY MOVING, INC., SPOKANE TRANSFER & STORAGE CO., STALLION DELIVERIES LLC, STAR MOVING & STORAGE, INC., STREAMLINE FURNITURE DELIVERY & MOVING SERVICES, LLC, TETRIS MOVING COMPANY LLC, THEIS, JAKE, TLC MOVING AND STORAGE, INC., TREFETHEN & CO., INC., TWO MEN AND A MOVING VAN LLC, VISIONARY MOVERS LLC, WE LIKE TO MOVE IT, MOVE IT!! LLC, and YAKIMA TRANSFER & STORAGE CO.,

Respondents.

- 1 **Synopsis:** *The Commission seeks cancellation of the permits of household goods carriers that have failed to pay regulatory fees as required by RCW 81.80.321 and/or failed to file an annual report as required by RCW 81.04.080.*
- 2 **Proceedings:** Household goods carriers holding a permit from the Washington Utilities and Transportation Commission (Commission) must file annual reports setting forth company operations during the preceding year. In addition, these household goods carriers must pay annual regulatory fees to the Commission. Annual reports and regulatory fees are due on or before May 1.
- 3 Each year, in advance of this deadline, the Commission emails a link to the annual report form and instructions to all household goods carrier permit holders. Incorporated into the

annual report form is a regulatory fee calculation schedule, which provides companies with step-by-step assistance in calculating their regulatory fees.

- 4 On March 5, 2018, the Commission emailed a notice containing a link to the annual report form and instructions to the email address on record with the Commission for each household goods carrier permit holder, including: 3Z Movers LLC, A-1 Piano Sales & Rentals, Inc., ABC Movers Seattle, LLC, All Alaska Thru Van, Inc., All Seasons Moving Hauling & More, Inc., All Star Transfer, Laron Williams, Inc., American Moving Co, Inc., Anderson, David GM, Arays Moving Service LLC, BM Logistics LLC, Bui, Cuong T., CBC Trucking LLC, Chen, Andy, Clutter, Inc., Delightfully Northwest, Inc., East Side Van & Storage Co., Ed's Moving & Storage, Inc., Established Moving & Storage of Seattle, Inc., First Due, Inc., Friends & Family Moving & Storage, Inc., Full House Movers, Inc., Gigantic Moving & Storage LLC, Homestead Move and Estate Services, LLC, Hushland LLC, JFS Transport, Inc., King Moving & Storage, Inc., Major Movers LLC, McClaine, Steven R., McNeight Express, Inc., Moseley, James, Moving & Storage Solutions, Inc., North Coast Moving and Storage Company, LLC, O M I, Inc., Orcas Island Freight Lines, Inc., Pacific Movers, Inc., Paul's Transfer, Inc., Prestige Moving & Storage Co., Puget Sound Delivery Guys, LLC, Redefyne Moving LLC, Seattle Moves & More LLC, Seattle Select Moving LLC, Seattle Small Moves LLC, Specialty Moving, Inc., Spokane Transfer & Storage Co., Stallion Deliveries LLC, Star Moving & Storage Inc., Streamline Furniture Delivery & Moving Services, LLC, Tetris Moving Company LLC, Theis, Jake, TLC Moving and Storage, Inc., Trefethen & Co., Inc., Two Men and A Moving Van LLC, Visionary Movers LLC, We Like To Move It, Move It!! LLC, and Yakima Transfer & Storage Co. (collectively "the Companies"). A search of Commission records indicates that each of the 55 Companies failed to file an annual report (or a complete annual report) and/or remit a regulatory fee (if applicable). Accordingly, Commission Staff (Staff)¹ asks the Commission to issue this Complaint seeking cancellation of each company's permit for violation of the reporting and regulatory fee requirements of RCW 81.80.321, RCW 81.04.080, and WAC 480-15-480.

I. COMPLAINT

- 5 The Commission on its own motion, and through its Staff, alleges as follows:

¹ In formal proceedings, such as this, the Commission's regulatory Staff participates like any other party, while the Commissioners make the decision. To assure fairness, the Commissioners, the presiding administrative law judge, and the Commissioners' policy and accounting advisors do not discuss the merits of this proceeding with the regulatory Staff, or any other party, without giving notice and opportunity for all parties to participate. *See* RCW 34.05.455.

- 6 Public service companies must file an annual report with the Commission. RCW 81.04.080.
- 7 Public service companies include every common carrier, and household goods carriers are common carriers. RCW 81.04.010.
- 8 Household goods carriers must remit to the Commission an annual regulatory fee of no more than one quarter of one percent of its gross income from intrastate operations for the previous calendar year. RCW 81.80.321.
- 9 The Commission is expressly empowered to issue rules and regulations governing household goods carriers. RCW 81.04.160.
- 10 The Commission emails a link to the household goods carrier annual report forms and instructions to each household goods carrier permit holder at its address on record with the Commission. If a carrier does not receive the link to the form, it is the carrier's responsibility to independently access the form online or contact the Commission and request the form. WAC 480-15-480.
- 11 Annual reports and regulatory fees are due no later than May 1 of the year following the year being reported. WAC 480-15-480.
- 12 The Commission may cancel a household goods carrier permit for good cause, including failure to submit an annual report or failure to pay regulatory fees. WAC 480-15-450.
- 13 Staff conducted its yearly compliance review of annual report and regulatory fee submissions for household goods carriers holding permits from the Commission. This review generated a list of companies that have failed to pay regulatory fees or failed to submit annual reports (or complete annual reports). Those companies that still have not paid regulatory fees or filed annual reports (or complete annual reports) are named as respondents in this complaint.
- 14 3Z Movers, LLC is a public service company as defined in RCW 81.04.010. 3Z Movers, LLC holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that 3Z Movers, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.

- 15 A-1 Piano Sales & Rentals, Inc. is a public service company as defined in RCW 81.04.010. A-1 Piano Sales & Rentals, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that A-1 Piano Sales & Rentals, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 16 ABC Movers Seattle, LLC is a public service company as defined in RCW 81.04.010. ABC Movers Seattle, LLC holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that ABC Movers Seattle, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 17 All Alaska Thru Van, Inc. (All Alaska) is a public service company as defined in RCW 81.04.010. All Alaska holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that All Alaska failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 18 All Seasons Moving Hauling & More, Inc. (All Seasons Moving) is a public service company as defined in RCW 81.04.010. All Seasons Moving holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that All Seasons Moving failed to file the annual report due on May 1, 2018.
- 19 All Star Transfer, Laron Williams Inc. (All Star Transfer) is a public service company as defined in RCW 81.04.010. All Star Transfer holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that All Star Transfer failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 20 American Moving Co. Inc. (American Moving) is a public service company as defined in RCW 81.04.010. American Moving holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that American Moving failed to pay the regulatory fees and file the annual report due on May 1, 2018.

- 21 Anderson, David GM is a public service company as defined in RCW 81.04.010. Anderson, David GM holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Anderson, David GM failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 22 Arays Moving Service, LLC is a public service company as defined in RCW 81.04.010. Arays Moving Service, LLC holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Arays Moving Service, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 23 BM Logistics, LLC is a public service company as defined in RCW 81.04.010. BM Logistics, LLC holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that BM Logistics, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 24 Bui, Cuong T. is a public service company as defined in RCW 81.04.010. Bui, Cuong T. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Bui, Cuong T. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 25 CBC Trucking LLC is a public service company as defined in RCW 81.04.010. CBC Trucking LLC holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that CBC Trucking LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 26 Chen, Andy is a public service company as defined in RCW 81.04.010. Chen, Andy holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Chen, Andy failed to pay regulatory fees and file a complete annual report, which were due on May 1, 2018.
- 27 Clutter, Inc. is a public service company as defined in RCW 81.04.010. Clutter, Inc. holds authority to transport household goods in the state of Washington for

compensation. From the Commission's files and records, it appears that Clutter, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.

- 28 Delightfully Northwest, Inc. is a public service company as defined in RCW 81.04.010. Delightfully Northwest, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Delightfully Northwest, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 29 East Side Van & Storage Co. (East Side Van) is a public service company as defined in RCW 81.04.010. East Side Van holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that East Side Van failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 30 Ed's Moving & Storage, Inc. (Ed's Moving) is a public service company as defined in RCW 81.04.010. Ed's Moving holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Ed's Moving failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 31 Established Moving & Storage of Seattle, Inc. (Established Moving) is a public service company as defined in RCW 81.04.010. Established Moving holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Established Moving failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 32 First Due, Inc. is a public service company as defined in RCW 81.04.010. First Due, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that First Due, Inc. failed to file the annual report due on May 1, 2018.
- 33 Friends & Family Moving & Storage, Inc. (Friends & Family) is a public service company as defined in RCW 81.04.010. Friends & Family holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Friends & Family failed to pay the regulatory fees and file the annual report due on May 1, 2018.

- 34 Full House Movers, Inc. is a public service company as defined in RCW 81.04.010. Full House Movers, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Full House Movers, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 35 Gigantic Moving & Storage LLC (Gigantic Moving) is a public service company as defined in RCW 81.04.010. Gigantic Moving holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Gigantic Moving failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 36 Homestead Move and Estate Services LLC (Homestead Move) is a public service company as defined in RCW 81.04.010. Homestead Move holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Homestead Move failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 37 Hushland, LLC is a public service company as defined in RCW 81.04.010. Hushland, LLC holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Hushland, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 38 JFS Transport, Inc. is a public service company as defined in RCW 81.04.010. JFS Transport, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that JFS Transport, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 39 King Moving & Storage, Inc. (King Moving) is a public service company as defined in RCW 81.04.010. King Moving holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that King Moving failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 40 Major Movers, LLC is a public service company as defined in RCW 81.04.010. Major Movers, LLC holds authority to transport household goods in the state of Washington for

compensation. From the Commission's files and records, it appears that Major Movers, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.

- 41 McClaine, Steven R. is a public service company as defined in RCW 81.04.010. McClaine, Steven R. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that McClaine, Steven R. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 42 McNeight Express, Inc. is a public service company as defined in RCW 81.04.010. McNeight Express, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that McNeight Express, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 43 Moseley, James is a public service company as defined in RCW 81.04.010. Moseley, James holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Moseley, James failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 44 Moving & Storage Solutions, Inc. is a public service company as defined in RCW 81.04.010. Moving & Storage Solutions, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Moving & Storage Solutions, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 45 North Coast Moving and Storage Company, LLC (North Coast Moving) is a public service company as defined in RCW 81.04.010. North Coast Moving holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that North Coast Moving failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 46 O M I, Inc. is a public service company as defined in RCW 81.04.010. O M I, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that O M I, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.

- 47 Orcas Island Freight Lines, Inc. is a public service company as defined in RCW 81.04.010. Orcas Island Freight Lines, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Orcas Island Freight Lines, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 48 Pacific Movers, Inc. is a public service company as defined in RCW 81.04.010. Pacific Movers, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Pacific Movers, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 49 Paul's Transfer, Inc. is a public service company as defined in RCW 81.04.010. Paul's Transfer, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Paul's Transfer, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 50 Prestige Moving & Storage Co. (Prestige Moving) is a public service company as defined in RCW 81.04.010. Prestige Moving holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Prestige Moving failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 51 Puget Sound Delivery Guys is a public service company as defined in RCW 81.04.010. Puget Sound Delivery Guys holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Puget Sound Delivery Guys failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 52 Redefyne Moving, LLC is a public service company as defined in RCW 81.04.010. Redefyne Moving, LLC holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Redefyne Moving, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 53 Seattle Moves & More, LLC is a public service company as defined in RCW 81.04.010. Seattle Moves & More, LLC holds authority to transport household goods in the state of

Washington for compensation. From the Commission's files and records, it appears that Seattle Moves & More, LLC failed to file the annual report due on May 1, 2018.

- 54 Seattle Select Moving, LLC is a public service company as defined in RCW 81.04.010. Seattle Select Moving, LLC holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Seattle Select Moving, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 55 Seattle Small Moves, LLC is a public service company as defined in RCW 81.04.010. Seattle Small Moves, LLC holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Seattle Small Moves, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 56 Specialty Moving, Inc. is a public service company as defined in RCW 81.04.010. Specialty Moving, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Specialty Moving, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 57 Spokane Transfer & Storage Co. (Spokane Transfer) is a public service company as defined in RCW 81.04.010. Spokane Transfer holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Spokane Transfer failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 58 Stallion Deliveries, LLC is a public service company as defined in RCW 81.04.010. Stallion Deliveries, LLC holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Stallion Deliveries, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 59 Star Moving & Storage, Inc. is a public service company as defined in RCW 81.04.010. Star Moving & Storage, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Star Moving & Storage, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.

- 60 Streamline Furniture Delivery & Moving Services, LLC (Streamline Furniture) is a public service company as defined in RCW 81.04.010. Streamline Furniture holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Streamline Furniture failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 61 Tetris Moving Company, LLC is a public service company as defined in RCW 81.04.010. Tetris Moving Company, LLC holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Tetris Moving Company, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 62 Theis, Jake is a public service company as defined in RCW 81.04.010. Theis, Jake holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Theis, Jake failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 63 TLC Moving and Storage, Inc. is a public service company as defined in RCW 81.04.010. TLC Moving and Storage, Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that TLC Moving and Storage, Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 64 Trefethen & Co., Inc. is a public service company as defined in RCW 81.04.010. Trefethen & Co., Inc. holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Trefethen & Co., Inc. failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 65 Two Men and a Moving Van, LLC is a public service company as defined in RCW 81.04.010. Two Men and a Moving Van, LLC holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Two Men and a Moving Van, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.
- 66 Visionary Movers, LLC is a public service company as defined in RCW 81.04.010. Visionary Movers, LLC holds authority to transport household goods in the state of

Washington for compensation. From the Commission's files and records, it appears that Visionary Movers, LLC failed to pay the regulatory fees and file the annual report due on May 1, 2018.

67 We Like to Move It, Move It!!, LLC (We Like to Move It) is a public service company as defined in RCW 81.04.010. We Like to Move It holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that We Like to Move It failed to pay the regulatory fees and file the annual report due on May 1, 2018.

68 Yakima Transfer & Storage Co. (Yakima Transfer) is a public service company as defined in RCW 81.04.010. Yakima Transfer holds authority to transport household goods in the state of Washington for compensation. From the Commission's files and records, it appears that Yakima Transfer failed to pay the regulatory fees and file the annual report due on May 1, 2018.

69 In sum, the foregoing 55 Companies have failed to remit regulatory fees (if applicable) and file annual reports (or complete annual reports).

II. REQUEST FOR RELIEF

70 Staff asks the Commission to find that the Companies failed to comply with RCW 81.80.321, RCW 81.04.080, and WAC 480-15-480 by failing to pay regulatory fees and file annual reports (or complete annual reports).

71 Staff requests that the Commission, pursuant to its authority in WAC 480-15-450, cancel the permits of the respondent household goods carriers.

III. PROBABLE CAUSE

72 Based on a review of Commission Staff's investigation report of Commission records pertaining to the submission of annual reports and regulatory fees by household goods carriers, and consistent with RCW 80.01.060 and WAC 480-07-307, the Commission finds probable cause exists to issue this Complaint.

IV. NOTICE OF HEARING

73 **NOTICE IS HEREBY GIVEN that a hearing in this matter will be held on November 26, 2018, at 1:30 p.m., in Room 206, Second Floor, Richard Hemstad Building, 1300 S. Evergreen Park Drive S.W., Olympia, Washington.** If you are unable to attend the hearing in person, you may attend via the Commission's teleconference bridge line at **360-664-3846**. Please appear on the teleconference bridge five minutes before the conference is scheduled to begin.

74 The Commission will hear this matter under the Administrative Procedure Act (APA), RCW chapter 34.05,² and pursuant to the Commission's procedural rules in WAC chapter 480-07.³ The Commission has jurisdiction over this matter pursuant to RCW chapters 80.01, 81.04, and 81.80,⁴ and under WAC 480-15.⁵

75 **THE COMMISSION GIVES FURTHER NOTICE that any party who fails to attend or participate in the hearing set by this notice, or any other stage of this proceeding, may be held in default in accordance with RCW 34.05.440 and WAC 480-07-450.**

76 If any party or witness needs an interpreter or other assistance, please fill out the form attached to this notice and return it to the Commission.

² Applicable sections include but are not limited to RCW 34.05.413, RCW 34.05.422, RCW 34.05.434, RCW 34.05.440, RCW 34.05.449, and RCW 34.05.452.

³ Applicable sections include but are not limited to WAC 480-07-140, WAC 480-07-150, WAC 480-07-305, WAC 480-07-365, WAC 480-07-440, WAC 480-07-450, WAC 480-07-470, WAC 480-07-490, and WAC 480-07-495.

⁴ Applicable sections include but are not limited to RCW 80.01.040, RCW 81.04.080, RCW 81.04.110, RCW 81.80.130, RCW 81.80.280, RCW 81.80.290, RCW 81.80.321, and RCW 81.80.330.

⁵ Applicable sections include but are not limited to WAC 480-15-145, WAC 480-15-450, and WAC 480-15-480.

77 The names and mailing addresses of all known parties and their known representatives are as follows:

Complainant: Washington Utilities and
Transportation Commission
1300 S. Evergreen Park Drive S.W.
PO Box 47250
Olympia, WA 98504-7250
(360) 664-1160

Representative: Harry Fukano
Assistant Attorney General
1400 S. Evergreen Park Drive S.W.
PO Box 40128
Olympia, WA 98504-0128
(360) 664-1225

Respondent: 3Z MOVERS, LLC
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3zmovers@gmail.com

Respondent: A-1 PIANO SALES & RENTALS, INC.
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info@a-1pianos.com

Respondent: ABC MOVERS SEATTLE, LLC
12040 28th Avenue, B2
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abcmoversseattle@gmail.com

Respondent: ALL ALASKA THRU VAN, INC.
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Respondent: ALL SEASONS MOVING HAULING & MORE, INC.
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Respondent: ALL STAR TRANSFER, LARON WILLIAMS, INC.
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Respondent: AMERICAN MOVING CO., INC.
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Respondent: ANDERSON, DAVID GM
2732 French Rd. NW
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Respondent: ARAYS MOVING SERVICE, LLC
3410 14th Ave. W, #2
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Respondent: BM LOGISTICS, LLC
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Respondent: BUI, CUONG T.
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Respondent: CBC TRUCKING, L.L.C.
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Respondent: CHEN, ANDY
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Respondent: CLUTTER, INC.
835 S. 192nd Street #500
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- Respondent: DELIGHTFULLY NORTHWEST, INC.
2522 NW 192nd Place
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propianomove@msn.com
- Respondent: EAST SIDE VAN & STORAGE CO.
4836 SE Powell Blvd.
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karen@move-northwest.com
- Respondent: ED'S MOVING & STORAGE, INC.
P.O. Box 39340
Lakewood, WA 98496
eds@edsmoving.com
- Respondent: ESTABLISHED MOVING & STORAGE OF SEATTLE, INC.
1201 SW 4th Ct.
Boca Raton, FL 33432
jcro@establishedmoving.com
- Respondent: FIRST DUE, INC.
8120 304th Ave. SE
Preston, WA 98050
kristie@firstduemovers.com
- Respondent: FRIENDS & FAMILY MOVING & STORAGE, INC.
11914 SE 206th Street
Kent, WA 98031
admin@friendsandfamilymoving.com
- Respondent: FULL HOUSE MOVERS, INC.
2917 Brookspark Drive North
Las Vegas, NV 89030
tom@fullhousemoverswa.com
- Respondent: GIGANTIC MOVING & STORAGE, LLC
2859 S. 244th Street
Kent, WA 98031
info@giganticmoving.com
- Respondent: HOMESTEAD MOVE AND ESTATE SERVICES, LLC
6101 N. 35th Street
Tacoma, WA 98407
rlclausen@comcast.net

Respondent: HUSHLAND, LLC
1701 NW 6th Avenue
Battle Ground, WA 98604
hushlando@gmail.com

Respondent: JFS TRANSPORT, INC.
P.O. Box 195
Burley, WA 98322
jfsmoving@yahoo.com

Respondent: KING MOVING & STORAGE, INC.
P.O. Box 1504
Ellensburg, WA 98926-1504
moving_storage@hotmail.com

Respondent: MAJOR MOVERS, LLC
7530 47th Ave. NW
Tulalip, WA 98271
majormovers@yahoo.com

Respondent: McCLAIN, STEVEN R.
P.O. Box 9335
Moscow, ID 83843
meandmytruck1@gmail.com

Respondent: McNEIGHT EXPRESS, INC.
P.O. Box 516
Ellensburg, WA 98926
torinacase@mcneightexpress.com

Respondent: MOSELEY, JAMES
1824 Walnut St.
Everett, WA 98203
Jamespm1985@gmail.com

Respondent: MOVING & STORAGE SOLUTIONS, INC.
3836 Williamson Way
Bellingham, WA 98225
info@movingstoragesolutions.com

Respondent: NORTH COAST MOVING & STORAGE COMPANY, LLC
13045 SE 32nd Street
Bellevue, WA 98005
smorrow@ncoastallied.com

- Respondent: O M I, INC.
2752 6th Avenue S
Seattle, WA 98134
- Respondent: ORCAS ISLAND FREIGHT LINES, INC.
34B W. Beach Road
Eastsound, WA 98245
orcasfreight@rockislan.com
- Respondent: PACIFIC MOVERS, INC.
P.O. Box 389666
Seattle, WA 98138
info@pacificmovers.com
- Respondent: PAUL'S TRANSFER, INC.
P.O. Box 819
Milton, WA 98354
paulstranfer@comcast.net
- Respondent: PRESTIGE MOVING & STORAGE CO.
7930 SW Burns Way, #A
Wilsonville, OR 97070
dborgwardt@prestigemoving.com
- Respondent: PUGET SOUND DELIVERY GUYS, LLC
218 Main Street, Suite 153
Kirkland, WA 98033
psdglc@gmail.com
- Respondent: REDEFYNE MOVING, LLC
8811 SE Herbert Court, Suite B
Clackamas, OR 97015
Sarah@redefynemoving.com
- Respondent: SEATTLE MOVES & MORE, LLC
2602 NW 87th Street
Seattle, WA 98117
info@seattlemovesandmore.com
- Respondent: SEATTLE SELECT MOVING, LLC
6857 47th Ave. NE
Seattle, WA 98115
seattleselectmoving@gmail.com

- Respondent: SEATTLE SMALL MOVES, LLC
P.O. Box 84416
Seattle, WA 98124
seattlesmallmoves@gmail.com
- Respondent: SPECIALTY MOVING, INC.
6012 S. 196th Street
Kent, WA 98032-3110
chrisn@specialtymoving.com
- Respondent: SPOKANE TRANSFER & STORAGE CO.
P.O. Box 3181
Spokane, WA 99202
doug.spokanestorage@gmail.com
- Respondent: STALLION DELIVERIES, LLC
426 203rd Street SW
Lynnwood, WA 98036
stallionmovingpugetsound@gmail.com
- Respondent: STAR MOVING & STORAGE, INC.
3625 S. Warner Street
Tacoma, WA 98409
williamt@starmoving.com
- Respondent: STREAMLINE FURNITURE DELIVERY & MOVING
14751 N. Kelsey Street, Suite 105 #287
Monroe, WA 98272
steamlinedel@gmail.com
- Respondent: TETRIS MOVING COMPANY, LLC
20010 104th Street E
Bonney Lake, WA 98391
edwardr@tetrismovingcompany.com
- Respondent: THEIS, JAKE
23009 29th Ave. W
Brier, WA 98036
jaketheisroyals@gmail.com
- Respondent: TLC MOVING AND STORAGE, INC.
5508 1st Ave. S
Seattle, WA 98108
tlcmovestorage@aol.com

- Respondent: TREFETHEN & CO., INC.
601 S. Andover Street
Seattle, WA 98108
sean@trefethenco.com
- Respondent: TWO MEN AND A MOVING VAN, LLC
1911 SW Campus Dr., Unit 604
Federal Way, WA 98023
tmaamv@gmail.com
- Respondent: VISIONARY MOVERS, LLC
3606 S. 272nd Street
Kent, WA 98032
leverette98@gmail.com
- Respondent: WE LIKE TO MOVE IT, MOVE IT!!, LLC
16825 48th Ave. W, Suite 105
Lynnwood, WA 98037
joshmanion99@gmail.com
- Respondent: YAKIMA TRANSFER & STORAGE CO.
1907 S. 11th Street
Union Gap, WA 98903
todd@yakimatransfer.com

- 78 Nelli Doroshkin is appointed as the Administrative Law Judge from the Utilities and Transportation Commission's Administrative Law Division, 1300 S. Evergreen Park Drive S.W., Olympia, Washington 98504-7250, and will preside at the hearing.
- 79 Notice of any other procedural phase will be given in writing or on the record as the Commission may deem appropriate during the course of this proceeding.

DATED at Olympia, Washington, and effective October 15, 2018.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

RAYNE PEARSON
Director, Administrative Law Division

Inquiries may be addressed to:

Executive Director and Secretary
Washington Utilities and
Transportation Commission
Richard Hemstad Building
1300 S. Evergreen Park Drive S.W.
P. O. Box 47250
Olympia, WA 98504-7250
(360) 664-1160

NOTICE

PLEASE NOTE: The hearing facilities are accessible to interested people with disabilities; that smoking is prohibited; and, if limited English-speaking or hearing-impaired parties or witnesses are involved in a hearing and need an interpreter, a qualified interpreter will be appointed at no cost to the party or witness.

The information needed to provide an appropriate interpreter or other assistance should be stated below and returned to Washington Utilities and Transportation Commission, Attention: Steven V. King, 1300 S. Evergreen Park Drive SW, P.O. Box 47250, Olympia, WA 98504-7250. (PLEASE SUPPLY ALL REQUESTED INFORMATION)

Docket: _____

Case Name: _____

Hearing Date: _____ Hearing Location: _____

Primary Language: _____

Hearing Impaired: (Yes) _____ (No) _____

Do you need a certified sign language interpreter?

Visual _____ Tactile _____

Other type of assistance needed: _____

English-speaking person who can be contacted if there are questions:

Name: _____

Address: _____

Phone No.: (_____) _____