



James R. Tutton, Jr.
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Washington Movers Conference

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March 20, 2018

Mr. Steve King
Executive Director/Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

Dear Mr. King:

The Washington Movers Conference (WMC) would like to petition the Washington Utilities and Transportation Commission for a minor change to the Commission's Household Goods Tariff 15-C.

The proposed change to Tariff 15-C would allow Intrastate Household Goods Moving Companies the ability to charge customers who wish to use a credit card to pay for their HHG moving services the respective credit card processing fee following disclosure to the customer on the Estimated Costs for Services. The WMC wants the proposed change to bring intrastate moving companies in-line with State Government Agencies and other commercial service providers so assessing the credit card processing fee now.

The suggested changes to HHG Tariff No. 15-C needed would be the following:

ITEM 10 – DEFINITIONS (Added)

Credit Card Processing Fee: The explicit processing fee assessed by the Credit Card company when the customer elects to pay for their HHG Move with a MasterCard, Visa, Discover, or American Express credit card.

ITEM 57 – Credit Card Processing Fees (New)

The carrier may charge the applicable credit card processing fees assessed by credit card companies (MasterCard, Visa, Discover, or American Express) when the customer elects to pay for their HHG move with a credit card.

Before providing the service, the carrier must disclose to the customer the applicable credit card processing fee (by percentage) on any written estimate and obtain the customer's signature approving the additional cost.

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ITEM 85 – ESTIMATES (Added)

Paragraph 2s – Estimated charges for applicable credit card processing fees based on the credit card company's percentage rate.

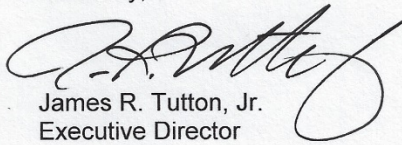
Change current paragraph 2s to 2t.

ITEM 95 – BILLS OF LADING

It is believed paragraph 1n covers in sufficient detail what is required when placing the credit card processing fee on the Bill of Lading.

Should you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Tutton, Jr.", written in a cursive style.

James R. Tutton, Jr.
Executive Director