

Service Date: March 21, 2018

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties Against:

DOCKET TE-180219

TIGER EXPRESS SHIPPING
CORPORATION D/B/A TIGER TRAVEL

DECLARATION OF
JUSTIN RAUB

Justin Raub, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate transportation companies that may be operating without the required commission-issued certificate.
2. On Feb. 22, 2018, I received a tip that Tiger Express Shipping Corporation d/b/a Tiger Travel (Tiger Travel or Company), was continuing to operate as a party charter party and excursion service carrier after the commission had canceled its certificate.
3. I reviewed commission records and learned that the commission had canceled Tiger Travel's charter certificate on December 6, 2017, due to insufficient proof of insurance. In its cancellation letter to Tiger Travel, the commission directed the company to immediately cease all charter operations and warned the company of possible enforcement action if it operated without authority.¹
4. On Feb. 22, 2018, I searched the internet for Tiger Travel. One of the search results was the Company's website at www.tigertravelusa.com. On its website, Tiger Travel advertises passenger transportation services regulated by the commission.²
5. On March 8, 2018, posing as a consumer, I emailed Tiger Travel at info@tigertravelusa.com requesting a quote for transportation of 12 people on March 29, 2018, from a downtown Seattle hotel to various local bars and terminating the trip at Safeco Field. On March 11, 2018, I received a reply with an offer for

¹ See Attachment A for UTC cancellation letter dated December 6, 2017

² See Attachment B for a copy of Tiger Travel's website, which I captured on Feb. 22, 2018.

transportation "...15 seats Sprinter for 3 hours will be USD \$400.00. This is all inclusive price."³

6. On March 12, 2018, I searched www.facebook.com for Tiger Travel, and located the Company's profile which advertises passenger transportation services regulated by the Commission.⁴

DATED this 14th day of March, 2018, at Olympia, Washington.

JUSTIN RAUB

³ See Attachment C for a copy of email from Nan Guan with quote for tour, dated March 11, 2018.

⁴ See Attachment D for a copy of Tiger Travel's Facebook page, which I captured on March 13, 2018.