Service Date: March 21, 2018

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties against:

DEAVONDIA TAYLOR d/b/a I HEART MOVERS, LLC

DOCKET TV-180208

DECLARATION OF BRIAN BRAUN

Brian Braun, under penalty of perjury under the laws of the State of Washington, declares as follows:

- 1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. On Jan. 19, 2018, I received a tip via email with a web link concerning a potential illegal mover, Deavondia Taylor d/b/a I Heart Movers (I Heart Movers or Company). The Company's website specifically states, "... [W]e can provide our own moving trucks, furniture pads, dolly, and straps to safely transport your belongings."
- 3. On Jan 19, 2018, I searched Commission records and verified that I Heart Movers is not a permitted household goods carrier.³
- 4. On Jan. 19, 2018, I searched the Washington State's Secretary of State's website for I Heart Movers. The results produced a contact name/governing individual of Deavondia Taylor with an address of 1424 N Northgate Way, Seattle, WA 98133.⁴
- 5. On Jan. 19, 2018, I searched Facebook.com for a Deavondia Taylor. I found Mr. Taylor's Facebook page containing the I Heart Movers logo.⁵
- 6. On Jan. 19, 2018, I searched yelp.com for I Heart Movers. I found a Yelp account for I Heart Movers with an address of 1424 N Northgate Way, Seattle, WA 98133; the I Heart Movers logo; reviews that mention "Deavon" as the owner; and the web address of

¹ https://www.seattlelocalmovingcompany.com/moving.html

² See Attachment A for a copy of the website, printed on Jan. 19, 2018.

³ See Attachment B for a copy of Commission record, printed Feb. 27, 2018.

⁴ See Attachment C for a copy of the Sec. of State formation of LLC, printed on Jan. 19, 2018.

⁵ See Attachment D for a copy of the facebook.com page, printed on Jan. 19, 2018.

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www.iheartmovers.com. The yelp advertisement listed the telephone number (206) 294-6368. ⁶

- 7. On Jan. 23, 2018, a compliance letter was sent to Deavondia Taylor notifying Mr. Taylor to cease and desist operations as a household goods carrier in Washington State until he obtains the required household goods carrier permit from the Commission.⁷
- 8. On Feb. 21, 2018, I called (206) 294-6368 using an assumed name to abtain a quote for a moving services, including workers and a truck. I asked who I was speaking with and the person identified himself as Deavon and confirmed that he was the owner. I was quoted a price of \$110 for two men and a truck with a three hour minimum.
- 9. On Feb. 21, 2018, Mr. Taylor confirmed the quote via email.⁸

DATED this 12th day of March, 2018, at Olympia, Washington.

BRIAN BRAUN

⁶ See Attachment E for a copy of the yelp.com page, printed on Jan. 19, 2018.

⁷ See Attachment F for a copy of compliance letter, dated Jan. 23, 2018.

⁸ See Attachment G for a copy of the email, dated Feb. 21, 2018