

WAC-480-110-375

My complaint is - I did not receive a water bill from Harrison-Ray Water Co. for each month in 2017. They got behind for several months. The last one was for the month of Aug. 2017. It came the last week of Oct. 2017 - I paid in full Nov. 2, 2017. Sept, Oct, Nov and Dec. have not been billed. I have called for a bill, and been told they would send one soon. ?

I would like the meter read in a timely manner, and clear information stated on the bill it's self.

Copy of bill stubs and canceled checks for 2017.

Jeanne C. Groat
346 Reinken Blvd.
Barbark, WA 99323
Phone 509-545-1087

Harrison Ray Water Acct# [REDACTED]

RECEIVED
RECORDS MANAGEMENT
2018 FEB 14 AM 8:53
STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Address

Harrison-Ray Water Co.
Box 2818
Pasco, WA 99302-2818
Phone⁵⁰⁹ 545-1908

PASCO, WA 99302-2818
PHONE (509) 545-1908

PAST DUE IF PAYMENT IS NOT RECEIVED BY DUE DATE
DELINQUENT ACCOUNTS SUBJECT TO PENALTIES.
SERVICE CHARGES AND DISCONNECTION

UTILITY BILLING

ACCOUNT NUMBER	[REDACTED]				
SERVICE FROM:	06/01/17	SERVICE TO:	06/30/17		
PREVIOUS	970673	PRESENT	976727	USED	6054

PREV BALANCE
Water 86.43
Returned Check Fee
Reconnect Fee

June

paid 8-10-2017

BAL DUE/EQUAL PAY 86.43

check # 8276

PASCO, WA 99302-2818
PHONE (509) 545-1908

PAST DUE IF PAYMENT IS NOT RECEIVED BY DUE DATE
DELINQUENT ACCOUNTS SUBJECT TO PENALTIES.
SERVICE CHARGES AND DISCONNECTION

UTILITY BILLING

ACCOUNT NUMBER	[REDACTED]				
SERVICE FROM:	07/01/17	SERVICE TO:	07/31/17		
PREVIOUS	976727	PRESENT	986241	USED	9514

PREV BALANCE
Water 131.34
Returned Check Fee
Reconnect Fee

July

\$8300

BAL DUE/EQUAL PAY 131.34

paid 10.4-2017

P.O. BOX 2818
PASCO, WA 99302-2818
PHONE (509) 545-1908

PAST DUE IF PAYMENT IS NOT RECEIVED BY DUE DATE
DELINQUENT ACCOUNTS SUBJECT TO PENALTIES.
SERVICE CHARGES AND DISCONNECTION

UTILITY BILLING

ACCOUNT NUMBER	[REDACTED]				
SERVICE FROM:	08/01/17	SERVICE TO:	08/31/17		
PREVIOUS	986241	PRESENT	994558	USED	8317

PREV BALANCE
Water 115.42
Returned Check Fee
Reconnect Fee

Aug 051

\$8321
11-2-2017

BAL DUE/EQUAL PAY 115.42

JEANNE C. GROAT
346 REINKEN BLVD.
BURBANK, WA 99323

8276
1957/230
218

5-10-2017
Date

Pay to the Order of Harrison-Ray Water Co. \$86.43

KeyBank National Association
LLC, 1800KEY2YOU® Key.com®

For Water Service

Jeanne C. Groat

8/16/17 8276 28575730 \$86.43

JEANNE C. GROAT
346 REINKEN BLVD.
BURBANK, WA 99323

8300
1957/230
218

10-4-2017
Date

Pay to the Order of Harrison-Ray Water Co. \$131.34

KeyBank National Association
LLC, 1800KEY2YOU® Key.com®

For July Water

Jeanne C. Groat

10/12/17 8300 28320017 \$131.34

JEANNE C. GROAT
346 REINKEN BLVD.
BURBANK, WA 99323

8321
1957/230
218

11-2-2017
Date

Pay to the Order of Harrison-Ray Water Co. \$115.42

KeyBank National Association
LLC, 1800KEY2YOU® Key.com®

For

Jeanne C. Groat

11/8/17 8321 65666970 \$115.42

Harrison-Ray Water Co.
Box 2818
Pasco, WA. 99302-2818
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346 Reinken Blvd
Burbank WA 99323
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Harrison-Ray Acc. # [REDACTED]