

RECEIVED
RECORDS MANAGEMENT

Feb. 6, 2018

2018 FEB 14 AM 8:53

STATE OF WASH
UTIL. AND TRANSP
COMMISSION

Our complaint is the manner in which we have been billed.

During the year of 2017 we never received a current bill. For example, in January we received a bill for November 2016, the April bill was for January and February (2017)

It was late throughout the year, skipping several months. In November, our bill was for August and then that is all, until our bill received the end of January (for Sept.-Oct.-Nov. and Dec.)

We called several times during the year asking for an update or there was no answer.

The used meters have not been calibrated (certified) since they were installed. We understand this was required by law.

We were not consulted as to the placement of the meter and ours is 5 feet inside the property line.

Patricia M. Miller

David Miller

107 Reiniken Blvd
Burbank, WA 99323

Harrison - Hwy

2017

<u>Date paid</u>	<u>Billed for</u>	<u>Amount</u>
Jan 28	Nov.	\$ 32.79
Feb 21	Dec	25.85
Mar		—
April	Jan & Feb	57.63
May		—
June	Mar.	28.90
July 13	May	108.12
Aug 25	June	56.56
Sept		—
Oct	July	56.63
Nov 6	Aug.	61.20
Dec.		—

Sept. - Oct. - Nov. - Dec. ???