

Original Sheet No. 1
WN U-1

(Shirona Water Company, LLC)

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NAMING RATES FOR

Shirona Water Company LLC
1262 West Beach Rd.,
Oak Harbor, Washington
Ph (360) 678-1925
UBI 604-011-653

And

CONTAINING RULES AND REGULATIONS

GOVERNING SERVICE

Issued Date: November 30, 2017 **Effective Date:** February 28, 2018

Issued By: Shirona Water Company, LLC

By: Robert Jones **Title:** Governor

Address: 1262 West Beach Rd. Oak Harbor, WA 98277

Telephone Number: (360) 678-1925 **Fax Number:** N/A

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Legend of Symbols

The following symbols are applicable to all tariff schedules and rules of the utility:

- D – discontinued rate, service, regulation, or condition;
- N – new rate service, regulation, condition, or sheet;
- I – a rate increase;
- R – a rate reduction;
- C – changed condition or regulation;
- K – that material has been transferred to another sheet in the tariff. (A footnote is required on the tariff sheet to identify the new sheet number);
- M – that material has been transferred from another sheet in the tariff. (A footnote is required on the tariff sheet to identify the former sheet number);
- T – a change in test for clarification;
- O – no change (This symbol is discretionary unless specifically requested by the commission).

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Rule 1 – Adoption of Rules of Regulatory Authorities

The regulation rules pertaining to water service prescribed by the Washington Utilities and Transportation Commission (Commission) described in Revised Code of Washington (RCW) Title 80 and Washington Administrative Code (WAC) Title 480 are thereby adopted and made a part of this tariff.

Rule 2 – Schedules and Conditions

The schedules and conditions specified in this tariff for water service are subject to change according to the public service laws of the State of Washington. The amount of water furnished is subject to the Washington State Department of Health (DOH) required standards of quantity and quality. The water resources and water rights are subject to the Washington State Department of Ecology (DOE) required standards of issued permits for ground water withdrawal. All schedules for water service apply to applicants for our customers receiving water service from the Utility.

Rule 3 – Application and Agreement for Service

Each prospective customer desiring water service will be required to sign the Utility's standard form of application before service is supplied.

An application for service is notice that the prospective customer desires water service from the Utility and represents agreement to comply with the Utility's rules and regulations on file with the Commission and in effect at the time service is furnished. In the absence of a signed application for water service, the delivery of water by the Utility through a standard connection and the taking thereof by the customer will constitute an agreement by and between the Utility and the customer for the delivery and acceptance of service under the applicable rate schedule(s) and these rules and regulations. For new customers, a survey will be required as part of the application prior to accepting the applicant as a customer.

Rule 4 – Definition of Service

Service will be supplied as described in these rules and under the applicable rate schedule(s). Service will be supplied only to those who secure their source of water exclusively from the Utility, unless otherwise provided under written contract. Water service will be used only for the purpose specified in the service agreement and applicable rate schedule(s). A customer will not

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sell or permit others to use such service, unless authorized to do so under written contract with the Utility.

The customer will not increase demand or use of service as stated in the application for service without giving prior notice of such increase. In the event of such increase, the customer is required to pay the Utility's regularly published rates for the increased service from the date of connection and use of the service.

Whenever the customer wants to permanently discontinue the use of water through any fixtures mentioned in the original application, the customer must cause the fixture to be removed and the branch pipe or service supplying the same to be capped or plugged, and must notify the Utility in writing before any reduction in charge will be made.

Rule 5 – Disconnection Visit Charge

When a Utility employee is dispatched (single visit) to disconnect service and service is not disconnected, that employee must accept payment of a delinquent account and disconnect visit charge if specified in **Schedule X**. If amount owing is tendered in cash, Utility employee will not be required to dispense change for excess over the amount due and owing. Any excess payment will be credited to the customer's account. Disconnection visits will only be made following the required notice to the customer.

Rule 6 – Reconnection Visit Charge

When a Utility employee is dispatched (single visit) to reconnect service to the Utility distribution system, a reconnection visit charge will apply if specified in **Schedule X**. Such charge is to apply only in cases where service (which includes, but is not limited to violations of Rule 17 – Disconnection of Service) has been discontinued.

The Utility will restore service when the cause of discontinuance has been removed and payments of all proper charges due from customer have been made. No charge will be made for reconnection of service if the shut-off was made for the convenience of the Utility in making repairs, changes, etc.

Rule 7 – Installation of Service Pipes and Meters

The Utility will construct service connections of a proper size from its distribution mains to the

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customer's property. The Utility reserves the right to refuse to construct a service connection to any property if the applicant's pipes are not properly constructed and protected.

'Utility Meter Installation' – The Utility may meter any flat rate service at its discretion. The Utility's metered service rates will become effective, after the customer has received thirty (30) days' written notice. All meters so placed will be installed and maintained by the Utility without direct retrofit cost to the customer.

Rule 8 – Distribution Main Extension

'Utility Allowance' – Where elevation and construction conditions allow and one or more bona fide prospective permanent customers request a main extension, the Utility will construct and pay for the same, if the Utility has sufficient capacity available to meet DOH standards of quantity and quality.

'Customer Prorate Share' – The cost of main extension in excess of the estimated customer(s) revenue for three (3) years (Utility allowance) must be paid by the prospective customers in advance.

'Construction Contract' – No main extension will be considered as coming under this rule where the total cost of the main extension is greater than the estimated customer(s) revenue for six (6) years. Water main extensions and/or fire hydrants will be installed after contracts have been approved by the Commission pursuant to WAC's for special contracts for water utilities and distribution extensions.

Rule 9 – Responsibility for, and Maintenance of, Services

'Point of Delivery' – The point at which water will be delivered to and received by the customer will be on the property line of the customer's property at a point designated by the Utility.

The Utility will install its meter or other connection device at the Point of Delivery, except, at its option, the Utility may install its meter at some other agreed point on the property of the customer, provided that in such event the property line will nevertheless be deemed the Point of Delivery.

The customer will assume all responsibility after Point of Delivery for water supplied by the Utility. The Utility will be exempt from all liability for loss or damage caused by leakage or

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escape of water furnished by the Utility, after water has passed the Point of Delivery. If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester specialist.

All service pipes and fixtures on the customer's side of the Point of Delivery shall be provided and must be maintained and protected from freezing at the customer's expense. Where there are leaking or defective pipes or fixtures, the water may be turned off at the option of the Utility until properly repaired. The Utility may require any service to be equipped with freeze prevention devices to be used during cold weather conditions instead of permitting water to run continuously from faucets.

Rule 10 – Access to Premises

The Utility's regularly authorized agents or employees will have access to the premises of the customer at reasonable hours for meter reading, inspection, connection, disconnection, repair or removal of the Utility's property. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

Rule 11 – Service Visit Charge

The customer will pay a Service Visit Charge as specified in **Schedule X** when:

- a. A Utility employee or agent is dispatched to the premise and the condition was caused by or was the responsibility of the customer.
- b. The Utility employee or agent has not had access to read the meter for at least two (2) billing cycles and the Utility employee or agent is dispatched to access the meter and continues to not have access to the meter. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available

Rule 12 – Interruption to Service

The Utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the Utility will give advance notice to its customers of such scheduled shut-off. However, the Utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such

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that it is impossible to give notice as stated above.

Rule 13 – Bills

All bills shall be rendered and paid **bi-monthly** in arrears and are due and payable upon receipt and are considered delinquent no less than fifteen (15) days after the date mailed. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

Rule 14 – Late Payment Charge

Bills are due and payable upon receipt. Bills are considered late fifteen (15) days after the bill mailing date. A Late Payment Charge as specified in **Schedule X** of the unpaid balance shall be added to each account for each month the bill is unpaid. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for more than fifteen (15) days after the dispute has been resolved.

Rule 15 – Deposits

The Utility may require a deposit in situations when a customer is unable to establish or maintain credit with the Utility, or where a customer's service has been disconnected for nonpayment of amounts owed to the Utility as defined by Commission rules.

The deposit will not be more than an average two-twelfths (2/12) of estimated annual billing (for customers billed monthly). When the Utility collects customer deposits, interest must be paid for each calendar year, at the rate for the one-year Treasury Constant Maturity calculated by the U.S. Treasury, and published in the Federal Reserve's Statistical Release H.15 on January 15 of that year. Interest is computed from the date of deposit to the date of refund or when applied directly to the customer's account.

The Utility must refund deposits plus accrued interest when there has been satisfactory payment, as defined by Commission rules or upon termination of service, less any amounts due to the Utility by the customer.

In addition, the Utility will comply with all provisions of the Commission's deposit rules pursuant to WAC's for establishing credit and deposits for water utilities.

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Rule 16 – Responsibility for Delinquent Accounts

A water company must not refuse or discontinue service to an applicant or customer when there are unpaid bills from a prior customer at the same premises unless the company believes, based on objective evidence, that the applicant is acting on behalf of the prior customer with the intent to avoid payment.

A water company cannot permanently deny service to an applicant or customer because of a prior obligation to the company. A prior obligation is the dollar amount that has been billed to a customer but left unpaid at the time of disconnection of service for nonpayment.

Rule 17 – Discontinuance of Service

The Utility reserves the right to discontinue service to its customers for:

1. Unpaid bills, as provided for in this tariff.
2. Water uses for purposes or properties other than those specified in the customer's application for service.
3. Willful waste of water through improper or defective piping, equipment, or otherwise.
4. Piping or equipment that does not meet the Utility's standards or fails to comply with other applicable codes and regulations.
5. Tampering with the Utility's property.
6. Vacating the premises.
7. Nonpayment of any proper charges, including deposit, as provided in this tariff.
8. Refusing to allow access as required in commission Rules.
9. Violating rules, service agreements, or effective tariffs, including violation of outdoor watering instructions given to customers in order to curtail water use during time of shortage.

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- 10. Use of equipment that detrimentally affects the Utility's service to its other customers.
- 11. Service obtained by fraud.
- 12. Fails to comply with cross connection control requirements.

Rule 17 – Discontinuance of Service (cont'd)

Discontinuance of service by a customer - Customer shall be required to give notice to the Utility of their intention to discontinue service.

Discontinuance of service by a company - The right to discontinue service may be exercised whenever and as often as any of the foregoing situations occur, and neither delay nor omission by the Utility to enforce this rule any time will be deemed a waiver of its right to discontinue service.

Utility shall not be liable for loss, damage, or claims that arise from or relate to the discontinuance of service as a result of any of the foregoing reasons described in the rule.

Required notice prior to disconnecting service: The Utility must serve a written disconnection notice on the customer, either by mail, or, at the Utility's option, by personal delivery of the notice to the customer's address, attached to the primary door.

A minimum of eight (8) business days' written notice will be given a customer before service is discontinued, except in the case of danger to life or property. Before disconnecting service, the Utility must in addition to the first (1st) notice as described above, provide a second (2nd) notice by on the two options listed below.

- a. Delivered notice - The Utility must deliver s second (2nd) notice to the customer and attach it to the customer's primary door. The notice must contain a deadline for compliance that is no less than twenty-four (24) hours after the of delivery that allows the customer until 5:00 p.m. of the following day to comply, or
- b. Mailed notice - The Utility must mail a second (2nd) notice, which must include a deadline for compliance that is no less than three (3) business days after the date of mailing if mailed from within the state of Washington.

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Disconnection notice will expire after ten (10) business days from the first day that the Utility may disconnect service, unless other mutually agreed upon arrangements have been made and confirmed in writing by the Utility. If mutually accepted arrangements are not kept, the Utility may disconnect service without further notice.

Rule 18 – Sprinkling and Irrigation

Water used for sprinkling and irrigation must be paid for at the regular prescribed tariff rates for such service. The hours for such use will be as prescribed from time to time by the Utility, subject to protest by any customer affected and reviewed by the Commission. During peak use months (June through September), and at such other times when demand may be high, the Utility may prohibit or limit sprinkling and irrigation to preserve water for domestic consumption. No person will use water for sprinkling or irrigation purposes during any fire in the area, and all sprinkling or irrigation must be stopped immediately when a fire alarm is sounded. Water use may resume three (3) hours after the fire has been extinguished.

Rule 19 – Rates

Rates for water service and supply are those published in the Utility's tariff on file with the Commission. Unless otherwise stated in this tariff, the rates apply to a single service, to one customer at one premise. Water service must be subscribed to on an annual basis. No proration or reduction in billing is allowed unless this tariff proscribes temporary or seasonal rates.

When conditions require that two or more consumers with separate housekeeping establishments occupy the same or separate dwellings, be supplied through an *un-metered service*, (Dwelling Units) each consumer using water is considered a separate customer and will be charged the base charge as provided by the schedule of rates.

When conditions require that two or more consumers with separate housekeeping establishments occupy the same or separate dwellings, be supplied through *one metered service*, consumers using water will be considered a single customer and will be charged the base charge as provided by the schedule of rates for the size of meter installed. If the consumption as shown by the meter exceeds the allowance or usage blocks for the size of the meter, the excess consumption charge will be computed at the regular rates for one customer for the size of meter installed.

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Rule 20 – Account Set-Up Charge

An account set-up charge as specified in **Schedule X** will be made for each new account, temporary, seasonal reconnection, or change of account responsibility on an existing service. Such charge will be included in the initial billing to the customer. This charge includes the Utility dispatching an employee to establish a base meter reading. An account set-up charge does not apply to:

1. Installation of a new meter.
2. Owners or agents assuming temporary responsibility for service to vacant premises.

Rule 21 – Non-Sufficient Funds (NSF) Charge

An NSF check charge as specified in **Schedule X** will be made for handling customer checks that have been returned by the bank as NSF or account closed. This charge will be applied to the next billing to the customer.

Rule 22 – Water Availability Letter Charge

Any prospective customer seeking a water availability letter or certificate of water availability from the Utility must first pay the appropriate charge as specified in **Schedule X**. The water availability letter will include the date issued and the date of expiration. Water availability letters will be valid for no more than one (1) year, or until the expiration of the associated building permit, whichever occurs last.

Rule 23 – Cross Connection Control

The customer shall not permit the plumbing on their premises to be connected to any source of water supply other than the Utility's, or to any potential source of contamination, without first obtaining the Utility's written permission and meeting the Utility's cross connection control criteria. The customer shall assure that effective back-flow prevention measures are implemented to ensure continual protection of the water in the public water distribution system. Any back-flow prevention assembly deemed necessary by the Utility to prevent entry of contaminants to the public water system shall be installed at the customer's expense. Cross connection control program is outlined in **Schedule 8**.

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Rule 24 – Backflow Assembly Testing and Inspection

If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list or the customer may elect the Utility to provide this service and charge the customer its current annual Backflow Assembly Testing Fee listed on **Schedule X**. The Utility service for annual backflow assembly testing shall be subscribed to on an annual basis and is not subject to cancellation or reduction for partial periods.

The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty (30) days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of disconnection pursuant to WAC's for discontinuing of service for water utilities. If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect customer's service as specified in **Rule 5** of this tariff.

If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as specified in **Rule 6** of this tariff.

Rule 25 – Credit/Debit Card Processing and Chargeback Fees

The Utility now accepts bill payment via VISA or MasterCard by telephone, and customers may use either credit or debit cards. When a customer makes a payment using this service, a credit card processing fee will be charged per transaction as specified in **Schedule X** to offset the Utility's associated costs.

In the event that a customer initiates a credit or debit card transaction that is disallowed by the Card Utility or bank, a credit card chargeback fee will be charged to the customer's account as specified in **Schedule X**.

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Rule 26 – Limitations of Liability

The Utility’s liability, if any, for its gross negligence, willful misconduct or violation of RCW 19.122 is not limited by this tariff. With respect to any other claim or suit, by a customer or by any other party, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Utility’s liability, if any shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

There shall be no liability for consequential or incidental damages. The Utility clearly disclaims all warranties, stated or implied, except those specifically set forth in this tariff, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose.

The charge for services rendered under this tariff are expressly based on the limitations of damages and disclaimer of warranties set forth above.

Rule 27 – Unauthorized Use of Service

Where service has been disconnected either through the request of the customer or through action of the Utility, and the service – which includes, but is not limited to, the saddle, curb stop, piping, meter setter, angle stop, check valve, meter – has been locked, authorized service cannot be restored without the Utility first reinitiating service.

If service is restored by the unauthorized removal of the meter lock, the customer receiving the unauthorized service will be charged the current replacement cost of all damages to the Utility’s property and service, plus a Service Visit Charge for inspection of damages in accordance with **Rule 11** in this tariff.

In addition, the Utility will charge the customer receiving unauthorized service the tariff rate for all service that the Utility estimates was taken plus all of the Utility’s costs resulting from the unauthorized use and all applicable fees pursuant to WAC’s for discontinuing of service for water utilities.

Rule 28 – Damage and Repairs Charge

The Utility shall be responsible for maintaining meter boxes and their contents, along with fire hydrants and services on the street side of the Point of Delivery. However, if any customer

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category or a customer's contractor causes damage to meter box, fire hydrant, pipes, mains or other equipment of the Utility's maintained infrastructure, the customer will be responsible for paying the Damage and Repairs Charge as specified in **Schedule X**.

Rule 29 – Fire Hydrant Meter Rental

Building contractors or others with a need for temporary service from a fire hydrant(s), other than for fire suppression purposes, are required to rent a fire hydrant meter from the Utility and meter their usage. There is no charge for the rental of the fire hydrant meter, if the equipment is not damaged, but there is a security deposit amount identified on **Schedule X**. When the fire hydrant meter is returned, the temporary customer will be charged for the water consumed at the consumption rate identified in **Schedule 2**.

If the fire hydrant meter is returned within three (3) days of the agreed-upon return date, the security deposit will be returned in full. If the equipment is returned more than three (+3) days after the agreed-upon return date, the security deposit will be forfeited by the customer.

The security deposit may be waived if the customer gives a credit card authorization for the full replacement cost of the meter. If the item is returned on time, the credit card draft will not be drawn. If the equipment is returned but more than three (+3) days late, a draft will be drawn on the credit card in the amount of the security deposit identified on **Schedule X**. If the equipment is not returned at all, a draft for the full replacement cost will be drawn.

Rule 30 – Compound Meter Procedures

'Compound Meter' – is a combination of a large meter and a small meter, with a special change-over valve to accurately measure an extremely broad range of flow rates.

When the Utility determines that a compound meter is need to accurately measure flow rates, then a compound meter is billed as a single customer; this is done by applying the larger meter size to determine the monthly metered rate service per **Schedule 2** for base rate and usage blocks; the total billed usage amount is determined by combining the usage of both the large and small meters.

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Rule 31 – Water Leak Procedures

When the Utility determines that a leak has occurred on the customer’s property, the Utility will adjust the customer’s bill; after the customer submits a bill from a plumber or other evidence that the leak has been repaired, the Utility must re-calculate the customer’s bill for the ‘*relevant time period*’. The ‘*relevant time period*’ for this adjustment will not exceed two (2) months for any given leak. The customer’s bill will be adjusted by:

1. Estimating the customer’s ‘*projected normal usage*’ during the relevant period(s) and billing this amount according to the usage rate shown on **Schedule 2**.
2. Billing the ‘*excess usage*’ during the relevant period using one-fifth (1/5) the usage rate(s) shown on **Schedule 2**.
3. Crediting the difference between the original bill for the relevant period and the sum of the bills described in Steps 1 and 2.

‘Projected Normal Usage’ – as an estimate of what the customer’s water consumption would have been had there been no leak. This estimate will be based on the same period from the prior year.

‘Excess Usage’ – as the actual metered usage minus the projected normal usage.

Note: The credit described in this Rule is available to a customer only once every twenty-four calendar months.

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SERVICE AREA

Water System List

County: Island

<u>System Name</u>	<u>DOH WFI #</u>
Shirona Water System	DOH ID # 78373

County: _____

<u>System Name</u>	<u>DOH WFI #</u>

County: _____

<u>System Name</u>	<u>DOH WFI #</u>

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SCHEDULE NO. 1
NON-METERED RATE SERVICE N/A

Availability N/A

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable N/A

Applicable to each customer, where meters have not yet been installed.

Conditions N/A

The flat rate charge for service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. Flat rate charge will be the **bi-monthly** minimum bill for this class of service and will be in addition to other charges as provided in this tariff. No reduction in rates will be made on any dwelling unit served by a non-metered connection unless all dwelling units served by a non-metered connection are vacant and the water is shut off at the connection point.

"Dwelling unit" means any building, or portion thereof, which contains one or more units (owned, used, rented, leased, let or hired out to be occupied) that are served through a non-metered connection.

Monthly Charge N/A

Rate

Dwelling unit (each unit)

N/A

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SCHEDULE NO. 2
METERED RATE SERVICE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applicable to each customer served by the Utility on a metered basis.

Conditions

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service.

All metered rate service base rate(s) have zero allowance for the water usage.
Base rate charge(s) and water usage block(s) are modified by the meter size factor.

Usage rates for each block are shown per 100 cubic feet (cu.ft.).
Billing for any block shall be calculated on a per cubic foot amount used and based on the usage rate charge of that block.

Monthly Charges

Each connection or customer.

Meter Size	Meter Size Factor	Base Rate	1 st Block (cu.ft.)	1 st Usage Rate	2 nd Block (cu.ft.)	2 nd Usage Rate	3 rd Block (cu.ft.)	3 rd Usage Rate
3/4-inch	1.00	\$27.50	0 – 500	\$3.25	501 – 1,000	\$3.55	Over 1,000	\$4.10
1-inch	1.67	\$45.93	0 – 835	\$5.43	836 – 1,670	\$5.93	Over 1,670	\$11.26

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(Shirona Water Company, LLC)

For Commission's Receipt Stamp

SCHEDULE NO. 3
READY TO SERVE (RTS) SERVICE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

To any property owner who has completed and signed a Water Service Application, paid all applicable fees required for meter service connection, and had Water Service Application accepted in writing by the Utility; and for whom the Utility has installed the direct connection from the water system to the applicant's property line. Applicable to any customer, where meters have not yet been installed.

Conditions

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service. At the time water service begins, the customer shall be transferred to Schedule 2, Metered Service.

The Ready to Serve charge may be discontinued upon receiving written request from the customer or for non-payment of the Ready to Serve charge. Termination of the charge will allow the Utility to remove the service line and/or connection. This disconnection or removal will allow the Utility to make that available service capacity to supply other connections on the water system.

After a service line and/or connection has been removed for discontinued service, future service to the property will require a new application for service, payment of service connection charges and will be subject to the availability of service capacity at such time as the future application for service is made.

Monthly Charge

Rate

Each connection or customer.

\$N/A

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(Shirona Water Company, LLC)

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SCHEDULE NO. 4
SERVICE CONNECTION CHARGE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applies to all new applicants for properties not currently served and within the Commission Service Area (as defined in the tariff) for the Utility only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity.

Conditions

1. A charge will be made the first time a customer's service pipe, 3/4-inch or smaller, is connected to the Utility's main. This charge does not include the cost of a meter, or its installation. A meter will be furnished, installed and maintained by the Utility without direct cost to the customer.
2. The Utility owns and maintains all materials involved in making a service connection.
3. The service connection charge must be paid before the water is turned on.
4. In addition, when it is necessary to cross an existing road (by boring or cutting) the cost of the crossing and road permit fees or other charges, will be in addition to the Service Connection Charge.
5. Meter will be placed in a suitable meter box located at the customer's property line, except when this is not practicable. The meter will be installed upon the customer's premises in some convenient location approved by the Utility where the meter will at all times be accessible for reading, inspection and testing. (See Rule 8 & 9)
6. Service Connections will be installed within 7 days from payment, unless prior arrangements in writing are agreed upon by both the customer and the Utility.
7. Any Service Connection larger than 3/4-inch service requires a 'Labor and Material Contract'.

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Connection Charge

Rate

Service Connection Charge (3/4-inch service plus tax gross-up of 8.7 %)

\$380.45

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SCHEDULE NO. 5
Deleted
Reserved for Future Use

Availability

This schedule is available in all Water Service Areas served by the Utility and at the Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Conditions

Charge

Rate

3/4-inch service

N/A

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(Shirona Water Company, LLC)

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SCHEDULE NO. 6
CAPITAL IMPROVEMENT SURCHARGE

Availability N/A

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applicable to any connection or customer of the Utility.

Conditions

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service and will be in addition to other charges as provided in this tariff.

This surcharge is to fund the installation of capital improvements to complement the existing water system. This surcharge is the result of a survey of the water customers in which a majority of responses provided support for this funding mechanism.

Surcharge to expire **MM DD, YYYY, or upon recovery of \$PP,PPP** loan principal plus interest charges and state excise taxes, whichever occurs first. Surcharge may be paid (within 90 days of effective date) in a one-time payment sum of \$PPP.PP per customer and save interest cost.

Monthly Charge

Rate

Each connection or customer

N/A at this time

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SCHEDULE NO. 7
WATER SYSTEM FACILITIES CHARGE

Availability

This schedule is available in all Water Service Areas served by the Utility and at the Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applies to all new applicants for properties not currently served and within the Commission Service Area (as defined in the tariff) for the Utility only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity.

Conditions

1. The Utility will own and maintain all materials involved in the allocation of water service.
2. The Water System Facilities Charge will be in addition to any line extension, service connection, or any other charges that may be provided elsewhere in this tariff.
3. The Water System Facilities Charge will be made one time only at which time the applicant's property is brought into the Water Service Area. If further subdivision of the property is made at a later date, each newly created lot will be subject to an additional facilities charge upon application for water service. If service is greater than residential equivalent, then multiple equivalents may be charged.
4. Exemptions:
 - a. Any end use customer covered by an existing written contract, which specifies that, no charge or a lower charge will be paid.
 - b. Any end use customer connecting to a water system, which was contributed to the Utility or for which the Utility paid a nominal amount.

Charge

Rate

Water System Facilities Charge

\$7000.00

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SCHEDULE NO. 8
CROSS CONNECTION CONTROL

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

To all customers served by the Utility for purposes of assessing the presence of cross connections and additional requirements applying to those customers that have cross connections.

Charges

Installation of Approved Backflow Prevention Assembly	- \$350.00
Service Visit Charge	- \$65.00/Hr. (per Rule 10 & 11) plus
Premises Inspection Charge	- \$65.00 per hour prorated for time spent.

Conditions

1. This schedule is established pursuant to the requirements adopted by the Washington State Department of Health in WAC 246-290-490, as it now exists or is hereafter amended or replaced. Copies of this regulation are available from the Washington State Department of Health or from the Utility.
2. All customers shall be surveyed as to the existence of cross connections pursuant to the definition of cross connections established by the Washington State Department of Health. A second survey shall be sent to those customers who fail to respond to the initial survey. If the customer fails to respond to the second survey, then the following non-response options may be necessary and the customer will be charged pursuant to the rate(s) set forth in the rate section above. For new customers, a survey will be required as part of the application prior to accepting the applicant as a customer.

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SCHEDULE NO. 8
CROSS CONNECTION CONTROL (cont'd)

Conditions (cont'd)

Non-Response Options:

- a. Site Visit letter/appointment for on-site review of cross connection potential, followed by a Site Visit for determination of cross connection potential as defined in WAC 246-290-490. The customer will be assessed the charges set forth in the rate section above.
 - b. Installation of Approved Backflow Prevention Assembly at customer's expense or as set forth in the rate section above.
 - c. Notice of disconnection of service per WAC 480-110-355 (3) (a).
3. An on-site inspection is required for every customer meeting any criteria of WAC 246-290-490 (4) (b) Table 9. The customer will be assessed the appropriate charges set forth above.
 4. If a cross connection is detected or is reported by the customer, then the Utility will determine the appropriate remedy and notify the customer of the remedy, options, and dates for compliance. If an Approved Backflow Prevention Assembly is required, the Utility will determine the type of Approved Backflow Prevention Assembly that must be installed, and must provide the customer with a date by which the device must be installed. Installation will be the customer's responsibility and sole expense. The customer may choose to have the Approved Backflow Prevention Assembly installed through any contractor acceptable to the Utility. If the customer does not install the appropriate Approved Backflow Prevention Assembly within thirty days of notification, the Utility may take appropriate action to correct. This may include the Utility installing an Approved Backflow Prevention Assembly at customer's expense, if tariffed or may result in the Utility providing a notice of disconnection of service by the date specified in the notice. The Approved Backflow Prevention Assembly will be installed on a customer's side of the service connection.
 5. The Utility shall ensure that personnel, including at least one person certified as a cross-connection control specialist, are provided to develop and implement the cross-connection control program.
 6. If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list. The customer will provide a

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SCHEDULE NO. 8
CROSS CONNECTION CONTROL (cont'd)

Conditions (cont'd)

7. copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of disconnection pursuant to WAC 480-110-355 (3)(a). If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect customer's service.
8. No less often than every three years, the Utility shall re-survey its customers concerning the existence of cross connections. If the customer does not respond to the initial survey, a second survey will be sent. If the customer does not respond to the second survey, then non-response options listed in paragraph 2 will apply.
9. For each customer meeting any criteria of WAC 246-290-490 (4)(b) Table 9, no less than every three years, the Utility shall conduct a site visit, premises inspection and shall assess the customer the charges set forth in the rate section above.
10. When necessary, the Utility will provide notices of disconnection as required in WAC 480-110-355 (3) (a).
11. If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as described in **Rule 6** of this tariff.
12. The Utility may immediately shut off water service if a public health emergency exists, including when a backflow is occurring, or an unprotected cross-connection with sewage or an unapproved water source exists.

SCHEDULE NO. 9
FIRE HYDRANTS INSTALLATION

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option

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and capability to maintain Department of Health standards of quantity and quality.

Applicable

To the installation of fire hydrants, where requested by customer(s).

Conditions

Fire hydrants will be constructed only after a customer has made a deposit equal to one-half (1/2) of the estimated cost of installation of the hydrant and then only where the Utility can provide fire flow, which meets minimum standards for state and county or, if applicable, city ordinance.

Installation of a fire hydrant by the Utility shall not constitute a warranty or guaranty by the Utility that a fire will be extinguished. The customer is advised at all times to maintain adequate fire insurance to cover the customer's expected loss from a fire, which may occur.

The Utility will deny a customer request for a hydrant if the system serving the customer cannot provide the level of service required for fire flow under state and county or, if applicable, city ordinance.

Installation Charge

Rate

Each fire hydrant.

\$5500.00

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SCHEDULE NO. 10
FIRE HYDRANTS SERVICE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

To any person or entity intending to obtain water using a fire hydrant or other valve connection within the Utility's distribution system.

This Schedule does not apply to fire trucks and related personnel engaged in firefighting activities.

Charges

Usage rates are set out on **Schedule 2** of this tariff.

Security Deposit is outline in **Rule 29** of this tariff.

Account Set-up Charge is outline in **Rule 20** of this tariff.

Conditions

1. Any person, corporation or other entity desiring service under this Schedule must first set-up an account with the Utility as outlined in Rule 20 of this tariff. The Utility will provide the necessary forms for that purpose.
2. Service shall only be granted if:
 - a. Such service does not affect the ability of the Utility to provide services required by WAC 480-110.
 - b. Pressure is at all times maintained as required by rules of the Commission, Department of Health, and county and local ordinances.
 - c. The company is aware of no possible restrictions on the use of water, i.e., conservation

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SCHEDULE NO. 10
FIRE HYDRANTS SERVICE

Conditions (cont'd)

Requirements due to draught or any other unusual circumstances.

3. The Utility may suspend any such service under this Schedule in the event of occurrences related to **Condition No. 4.**
4. The Utility will specify the location of where such service is to be obtained, the withdrawal rate at which such service shall be obtained, and the methods that will be used to obtain such service. Any violation of this Schedule shall be deemed to have been a withdrawal of water as though an account set-up had not been submitted.
5. The customer will be responsible for all damages to hydrants, pipes, mains or other equipment of the Utility caused by use of this service or improper use of equipment as

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outlined in **Rule 28** of this tariff.

SCHEDULE NO. 11
FIRE HYDRANTS PROXIMATE CHARGE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option

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and capability to maintain Department of Health standards of quantity and quality.

Applicable

To all water users located within a one-thousand (1,000) feet radius of a Utility's fire hydrant.

Conditions

This charge is in addition to any other costs necessary to provide service to the customer.

Fire hydrants will be maintained by the Utility for all fire hydrants within its service area.

Service of a fire hydrant by the Utility shall not constitute a warranty or guaranty by the Utility that a fire will be extinguished. The customer is advised at all times to maintain adequate fire insurance to cover the customer's expected loss form a fire, which may occur.

Monthly Charge

Rate

Fire hydrant proximate charge.

\$N/A

SCHEDULE 12
FIRE FLOW INSTALLATION

Availability

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This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

For the customer(s) that desire to install fire suppression systems within their residences that are served by the Utility.

Charges

- Installation of Fire suppression system - Time and Materials (non-recurring)
- Inspection Fee for Fire suppression system - \$N/A (annual)

Conditions

1. Customer shall construct, at its own discretion, its own fire suppression system on customer's property. Customer is providing and constructing such system based upon customer's own knowledge and for customer's own purposes. Customer will retain ownership and shall be responsible for the maintenance and operation of the fire suppression system.
2. Utility shall provide to customer the facilities to provide water to the customer's fire suppression system, consisting of a leak detection device being no larger than a one-inch (1") meter and connection to Utility's water main, which will flow through a leak detection device to be installed by the Utility. The connection, leak detection device and assorted appurtenances shall be provided to customer on a time and material basis. Meters larger than one inch (1") will be considered upsized and will be charged in accordance with **Schedule 2**. Said connection shall be used only for the provision of the fire suppression system and shall not be used for any other purpose, including, but not limited to, domestic water service. Customer must provide, at customer's sole expense, a backflow prevention device, which complies with Utility's Cross Connection Control program as defined in **Schedule 8** of this tariff.
3. The annual inspection fee set out above shall be to reimburse the Utility for inspecting the point of connection of the one-inch meter.

SCHEDULE 12
FIRE FLOW INSTALLATION (cont'd)

Conditions (cont'd)

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4. Customer agrees to pay all charges for the installation of facilities and the annual inspection fee within thirty (30) days of date of invoice for such charges. Failure of customer to pay such charges in a timely manner will result in disconnection of the facilities provided under this agreement.
5. Customer covenants and agrees that it shall be responsible for maintaining the backflow prevention device in working order. The backflow prevention device shall be inspected and tested, at the customer's expense, by a certified BAT specialist as required under WAC 246-290-490. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list. A copy of satisfactory certification will be provided to Utility prior to the date of providing service under this agreement and on an ongoing basis as testing certifications are required by state law and regulation (currently on an annual basis). The backflow prevention device shall be accessible to the Utility and its employees at all times.
6. Customer shall indemnify and hold Utility and Utility's directors, officers, employees and agents harmless from any claim for damage to property or personal injury or death resulting from or in connection with the work done under this agreement or the facilities provided under this agreement, including attorney's fees and court costs, except that which is the result of the gross negligence or intentional misconduct of Utility or a violation of RCW 19.122 by the Utility. This condition 6 is in addition to, and not in lieu of, the Limitations of Liability set out in **Rule 26** of this tariff.

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SCHEDULE 12
FIRE FLOW INSTALLATION (cont'd)

Conditions (cont'd)

7. Customer understands and agrees that Utility is not acting as an insurer of customer or customer's property or property of others on the property. Utility shall not be liable for any loss of life, personal injury, loss, or damage to property of customer, its family members, agents, guests or invitees whether or not caused by failure of the facilities and customer shall hold Utility and Utility's directors, officers, employees and agents harmless from any such claim. Utility makes no warranties or representations as to performance of the facilities. Nor shall Utility be liable under any theory in law or equity to customer or customer's family members, agents, guests or invitees for any consequential, incidental, punitive or other loss or damage beyond direct damages caused by Utility's gross negligence or intentional misconduct or a violation of RCW 19.122 by the Utility, and then only in an amount not to exceed ten-thousand dollars (\$10,000.00).
8. Customer hereby agrees to purchase insurance, in such amount as customer deems adequate, to protect against loss by fire, which insurance customer agrees shall be customer's sole source of recovery for failure of the facilities, except for Utility's gross negligence or intentional misconduct or Utility's violation of RCW 19.122. Said insurance policy shall include a waiver of subrogation as applied to Utility, its directors, officers, employees and agents.
9. Only closed loop or single/double head loop fire suppression systems may be connected to the Utility's system.
10. Authorized use of water through a fire suppression system meter shall be billed to the customer at the normal water usage rates established by the Utility on **Schedule 2**. Authorized use of water through a fire suppression system meter is limited to fire suppression system testing, maintenance, or actual fire prevention or control.

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SCHEDULE 12
FIRE FLOW INSTALLATION (cont'd)

Conditions (cont'd)

11. Unauthorized use of water through a fire suppression system meter shall be billed to the customer at a rate of twelve (12) times the water usage rate established by the Utility on **Schedule 1**.

12. Except as noted in condition 13 below, should the unauthorized use of water through a fire suppression system meter not be permanently eliminated by the customer within thirty (30) days, the fire suppression system water service shall be deemed a normal domestic service with all related fees and charges due and payable immediately. Alternatively, if payment of fees and charges is not received, the customer shall be provided notice of disconnection of the fire suppression system water service, after which the fire suppression system water service will be disconnected.

13. Should the unauthorized use of water through the fire suppression system occur concurrently with the disconnection of domestic water service to the property due to lack of payment for the domestic service, the customer will be provided notice of fire suppression system service disconnection by posting such notice of disconnection on the door of the residence. Copies of such notice shall be provided to the appropriate county official and the local fire district and retained by the Utility and shall include the date, time, and name of the Utility employee posting the notice.

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SCHEDULE NO. 13
FIRE FLOW SERVICE

Availability N/A

This schedule is available in all Water Service Areas served by the Utility and requires fire flow greater than residential requirements and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Except where provided by contract, this service is applicable to any property, which requires more than one-hundred (100) cubic feet per minute for forty-five (45) minutes.

Conditions

This charge is in addition to any other costs necessary to provide service to the customer.

The charge for this service is based on any connection to or service by the Utility, which uses fire flow capacity derived from the Utility's storage and booster station(s).

In addition to the availability and applicable provisions stated above, the rates from this schedule shall apply to a Fire Flow Installation where the meter is larger than one-inch (1"). See **Schedule 12, Condition No. 2.**

Monthly Charge

Rate

Per Square Foot of Building

\$N/A

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SCHEDULE NO. 14
IRRIGATION SERVICE

Availability N/A

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

To water service through a connection used primarily for irrigation and not for service to provide domestic consumption. This service is applicable to lot(s) that is not buildable or is designated as open space on filed plats or as may be agreed by contract between the Utility and customer (or customer's predecessor-in-interest). Incidental use for drinking fountains or other domestic consumption shall not change the primary use for irrigation purposes.

Monthly Charge

Monthly rates are set out on **Schedule 2**.

Conditions

1. Consumption under this Schedule for each billing period beginning with the period covered by the June bill issued by the Utility and ending with the period covered by the October bill issued by the Utility (*'Restricted Period'*) is limited to one-hundred and seven (107) cubic feet per day measured as a monthly total.
 - a. Cubic feet per day average is computed as billed usage divided by the number of days in that billing cycle.
2. Consumption that exceeds the limit of one-hundred and seven (107) cubic feet per day in one billing period may, at the discretion of the Utility, result in service being restricted or discontinued for the remainder of the *'Restricted Period'*. If the computed per day usage is less than the average one-hundred and seven (107) cubic feet per day in any one billing cycle, the difference cannot be *'banked'* and used in subsequent billing periods.
3. Each customer must install and maintain a rain sensor as part of their irrigation service so that irrigation will not occur when there is rain.

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SCHEDULE NO. 14
IRRIGATION SERVICE (cont'd)

Conditions (cont'd)

4. Each customer will follow a 'best practices' approach to the use of irrigation service. This 'best practices' approach includes, the following:
 - a. Revisiting existing landscaping to determine if modifications are needed to reduce use of water.
 - b. Irrigating grass areas at a rate of no more than one-inch (1") per week.
 - c. Sizing irrigation sprinklers and installing irrigation sprinklers to provide as near a uniform coverage of grass-landscaped areas as feasible.
 - d. Not using watering practices that involve a 'sponge' approach where water is applied in one area with the thought that it will eventually provide coverage of other areas through the water traveling over, through or under the ground.
 - e. Not irrigating when the temperature is forecasted to exceed ninety degrees Fahrenheit (90°F).

5. An irrigation customer may request to temporarily suspend service for a period not to exceed nine (9) months. An irrigation customer that requests reinstatement of service at the same location within nine (9) months shall be required to pay a Service Reinstatement Charge set out below in **Condition No. 5(a)**, in addition to the Account Set-up Charge outlined in **Rule 20** and Reconnection Visit Charge outlined in **Rule 6** of this tariff.
 - a. Service Reinstatement Charge shall equal the base rate for service from **Schedule 2** of this tariff, less the cost of any water embedded in the base rate, times the number of months the service has been disconnected. If there has been usage during the period of disconnection, such usage will be included in the first bill after reinstatement at the applicable rate from **Schedule 2**. Such usage included in the first bill after reinstatement shall not be included in calculating the one-hundred and seven (107) cubic feet per day limitation outlined above in **Condition No. 1**.

 - b. If service is not reinstated within nine (9) months, service will be deemed disconnected and any subsequent request for reconnection will be subject to availability of capacity.

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SCHEDULE NO. 14
IRRIGATION SERVICE (cont'd)

Conditions (cont'd)

- c. In lieu of disconnection, a customer may request a credit for service during the period covered by the Utility's November bill to the period covered by the Utility's May bill ('Discount Period'). The credit is limited to twenty-five percent (25%) of the base rate. Credit will not be given against usage, surcharges, or any charge other than the base rate. If the customer requests a credit, the customer's meter(s) will not be read during the 'Discount Period'. All usage during the 'Discount Period' will be only for such purposes as testing, cleaning, and repairing the irrigation system. 'Discount Period' usage included in the June bill shall not be included in calculating the one-hundred and seven (107) cubic feet per day limitation outlined above in **Condition No. 1.**

- 6. If the Utility issues a 'no irrigation' order for the water system the customer is connected to, the customer must immediately cease irrigation until the 'no irrigation' order is lifted.

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SCHEDULE NO. 15
MUNICIPAL TAX ADJUSTMENTS

Application

These tax adjustments apply to all charges for sales of water service pursuant to this tariff with the jurisdiction imposing a tax, as provided in this tariff.

Tax Adjustment

The rates and charges named in this tariff shall be proportionately increased by an adjustment equivalent to the amount of the tax imposed by **“Island County Washington Sales Tax Rate”**.
The rate at present is 8.7%

SCHEDULE NO. 16
COUNTY FRANCHISE FEES ADJUSTMENTS

Application N/A

These franchise fees adjustments apply to all charges for sales of water service pursuant to this tariff with the jurisdiction imposing a franchise fee, as provided in this tariff.

Franchise Fee Adjustment N/A

The rates and charges named in this tariff shall be proportionately increased by an adjustment equivalent to the amount of the tax imposed by the jurisdiction and effective as listed below.
“Island County Charges no fee for water lines”.

Issued Date: November 30, 2017 **Effective Date:** February 28, 2018

Issued By: Shirona Water Company, LLC

By: Robert Jones **Title:** Governor

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(Shirona Water Company, LLC)

For Commission's Receipt Stamp

SCHEDULE X
ANCILLARY CHARGES

Rule 5	Disconnection Visit Charge (per visit)	\$50.00
Rule 6	Reconnection Visit Charge (per visit)	\$50.00
Rule 11	Service Visit Charge	\$25.00
Rule 14	Late Payment Charge; (Whichever is less) 2% of Unpaid Balance or Minimum Charge	\$2.00
Rule 20	Account Set-up Charge	\$25.00
Rule 21	NSF Charge (each check)	\$25.00
Rule 22	Water Availability Letter Charge	\$25.00
Rule 24	Backflow Assembly Testing and Inspection	\$65.22
Rule 25	Credit/Debit Card Processing Fee	\$N/A
	Credit/Debit Card Chargeback Fee	\$N/A
Rule 28	Damage and Repairs Charge	By Contract
Rule 29	Fire Hydrant Meter Rental (Security Deposit)	\$N/A

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