

NORTHWEST NATURAL GAS COMPANY

WN U-6

Seventh Revision of Sheet 00.6

Cancels Sixth Revision of Sheet 00.6

GENERAL RULES AND REGULATIONS
(continued)

Definitions (continued):

Maximum Hourly Delivery Volume (MHDV). Company's maximum hourly responsibility to Customer. MHDV will be based on the capacity of Customer's equipment to be served, as mutually agreed between Company and customer, and specified in Customer's service agreement.

Monthly Incremental Cost of Gas. The Commodity Component that shall be paid by a Customer that makes a Service Type Selection change from Firm Transportation Service or Interruptible Transportation Service to Firm Sales Service or Interruptible Sales Service at times where the Company's Annual Sales WACOG or Winter Sales WACOG choices are not available.

Natural Gas. A naturally occurring non-toxic mixture of hydrocarbon and non-hydrocarbon gasses found in porous geologic formations beneath the earth's surface.

Nomination. A request for delivery of a physical quantity of gas under a specific purchase, sale or Transportation Agreement for a given Gas Day or period.

Non-Residential Customer. Any Commercial or Industrial Customer.

Orifice Meter. A meter used for measuring large volumes of gas of uniform characteristics whereby the flow of gas is measured by recording the pressure differential across the pipe restriction.

Overrun Entitlement. A condition whereby a Transportation Service Customer is restricted to use no more than a percentage of such Customer's Acknowledged Confirmations on a specified Gas Day.

Participant Multi-Family Building. A Qualified Multi-Family Building where the developer received compensation under Schedule 405 for the installation of houseline piping and shut-off valves for Residential Schedule 7 use.

(N)
(N)
(N)

Pipeline. Northwest Pipeline Corporation.

Pipeline Capacity Charge. A charge applicable to Sales Service Customers served under Rate Schedules 41 and 42 that is designed to recover the cost of the delivery of natural gas from an interstate pipeline to the Company's Receipt Point.

Preemption. A condition wherein Transportation Customers are required to make their gas available to the Company, for a price, to the extent the Company determines that it is necessary to maintain service to Customers with higher service priorities.

Premise. The site upon which customer facilities are located and to which Natural Gas service is provided.

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(continue to Sheet 00.7)

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Issued October 24, 2017
NWN Advice No. WUTC 17-12

Effective with service on
and after December 1, 2017

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Sixth Revision of Sheet 00.7

Cancels Fifth Revision of Sheet 00.7

GENERAL RULES AND REGULATIONS

(continued)

Definitions (continued):

Purchased Gas Adjustment (PGA) Filing. The regulatory document filed with the Commission that supports the Company's request for rate changes under Schedule P, and for other changes to rates as the Commission may allow. (M)
(M)
(M)

Qualified Multi-Family Building. A multi-story, multi-family buildings constructed within the Company's Oregon service territory that are three (3) or more floors with two (2) or more Residential dwelling units stacked vertically. (N)
(N)
(N)

Qualifying Valid State or Federal Identification. Includes but is not necessarily limited to: (a) Passport; (b) U.S. Visa; (c) Military identification; (d) Immigration and Naturalization Service (INS) identification; (e) Washington Tribal Identification; (f) Washington Driver's License; (g) Washington Department of Motor Vehicles (DMV) Identification. Any identification having an expired date will not be considered valid. Other forms of state or federal identification may be allowed in accordance with Company policy and procedures.

Receipt Point. The point at which gas enters Company's system from the Pipeline's interconnect.

Residential Customer Class. Single-family dwellings, separately metered apartments, condominiums or townhouses, and centrally metered multiple dwellings or apartments.

Sales Service. Gas Service to Customers that use Company procured gas supplies. This term does not include service to Customers that purchase Company procured gas supplies upstream of the Company's distribution system.

Schedule C03. Refers to Rate Schedule 3, Commercial Firm Sales Service.

Schedule C41SF. Refers to Rate Schedule 41, Commercial Firm Sales Service.

Schedule C41TF. Refers to Rate Schedule 41, Commercial Firm Transportation Service.

Schedule C41SI. Refers to Rate Schedule 41, Commercial Interruptible Sales Service.

Schedule I41SF. Refers to Rate Schedule 41, Industrial Firm Sales Service.

Schedule I41TF. Refers to Rate Schedule 41, Industrial Firm Transportation Service.

Schedule I41SI. Refers to Rate Schedule 41, Industrial Interruptible Sales Service.

Schedule C42SF. Refers to Rate Schedule 42 Commercial Firm Sales Service.

Schedule C42TF. Refers to Rate Schedule 42 Commercial Firm Transportation Service.

Schedule C42SI. Refers to Rate Schedule 42 Commercial Interruptible Sales Service.

Schedule C42TI. Refers to Rate Schedule 42 Commercial Interruptible Transportation Service.

Schedule I42SF. Refers to Rate Schedule 42 Industrial Firm Sales Service.

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(continue to Sheet 00.8)

(M) Moved from Sheet 00.6

(K) Moved to Sheet 00.8

Issued October 24, 2017
NWN Advice No. WUTC 17-12

Effective with service on
and after December 1, 2017

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Fourth Revision of Sheet 00.8

Cancels Third Revision of Sheet 00.8

GENERAL RULES AND REGULATIONS

(continued)

Definitions (continued):

Schedule I42TF. Refers to Rate Schedule 42 Industrial Firm Transportation Service. (M)

Schedule I42SI. Refers to Rate Schedule 42 Industrial Interruptible Sales Service. (M)

Schedule I42TI. Refers to Rate Schedule 42 Industrial Interruptible Transportation Service. (M)

Schedule 43TF. Refers to Rate Schedule 43 Firm Transportation Service. (M)

Schedule 43TI. Refers to Rate Schedule 43 Interruptible Transportation Service.

Service Installation Agreement. A written agreement between Company and Applicant under Schedule E.

Service Line. The piping which runs from the Main to the Delivery Point at the service site.

Standby Service. Service to equipment that is (a) available in lieu of or as a supplement to the usual source of supply; or (b) used for the protection of equipment or commodity during cold weather. (T)

Storage Charge. A charge applicable to Firm Sales Service Customers served by Rate Schedule 42 for the cost of storage facilities used to support Firm Sales Service on the Company's Distribution System. (T)

Tariff. The published volume of schedules and general terms and conditions under which Natural Gas service will be provided.

Temporary Adjustment. The net amount by which the rates under a given Rate Schedule are to be adjusted on a temporary basis. Temporary Adjustments include amounts set forth in Schedule 201, and any other Schedules as may be approved by the Commission.

Termination of Service. The ending of the service relationship between a Customer and the Company effectuated by closing the Customer's service account at a specific Premise, by the Disconnection of Service at a Customer's Premise, or both.

Therm. A unit of heating value equivalent to 100,000 Btu. The amount of heat energy in approximately 100 cubic feet of Natural Gas. One therm = 29.3 kilowatt hours of electricity at 100% conversion efficiency.

Transportation. The movement of customer-owned natural gas from the Pipeline Receipt Point through the Company's transmission and distribution system to a customer's Delivery Point(s). (T)

Transportation Service. Service to Customers that use Customer procured gas supplies.

Underrun Entitlement. A condition whereby a Transportation Service Customer is required to use the gas previously nominated and received on such Customer's behalf on a specified Gas Day.

Weighted Average Cost of Gas (WACOG). See Annual Sales WACOG and Winter Sales WACOG. Sometimes referred to as the Commodity Component.

Winter Sales WACOG. The Company's weighted average commodity cost of gas for the winter period (October through March), as determined in the Company's most recent Purchased Gas Cost Adjustment (PGA) Filing, and set forth in Schedule P and Schedule 203 of this Tariff. Sometimes referred to as the Commodity Component.

Year. A period of twelve (12) consecutive billing months.

(M) Moved from Sheet 00.7

Issued October 24, 2017
NWN Advice No. WUTC 17-12

Effective with service on
and after December 1, 2017

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WN U-6 Second Revision of Sheet 1.2
Cancels First Revision of Sheet 1.2

GENERAL RULES AND REGULATIONS
(continued)

Rule 1. Service Application and General Terms of Service. (continued)
SERVICE APPLICATIONS (continued):

All Non-Residential Applicants shall provide the following information for the responsible entity and each responsible individual named on the account:

- (a) The service address;
- (b) The business name, and the name of the parent company, if applicable;
- (c) A description of the business activity and the applied use of natural gas at the service address for purposes of determining rate and customer classification
- (d) The name of the business owner or representative of the business that is responsible for payment on the account;
- (e) The name to be used to identify the account, if different than (b);
- (f) The federal tax identification number, or the social security number of the person(s) responsible for payment on the account, whichever applies;
- (g) The billing address, if different than the service address; and
- (h) Any available telephone numbers where a representative of the business can be reached night and day.

A Non-Residential Customer is responsible to notify the Company within ten (10) Business Days of any change in business name, change in the principals of the business, or of a sale or transfer of business ownership. In the event of a sale or transfer of ownership, the new owner will be considered an Applicant, and will have twenty (20) Business Days from the date of ownership to apply for service. If the business activity materially differs from the previous owner, a change in Rate Schedule or Service Type may be warranted and a new Service Election Form may be required.

The Provisions of Rule 2 shall apply in the event of any change in the principals of the business, or to any sale or transfer of ownership.

GENERAL TERMS OF SERVICE

The contract between Customer and Company, created by the acceptance of an application for service, shall continue in full force and effect for a term of not less than one Year, unless otherwise specified in a Rate Schedule or written service agreement, or until terminated by the Customer or by the Company as provided in the rules of this Tariff. Seasonal or temporary disconnection of service may be allowed under certain Rate Schedules, subject to the payment of charges as set forth in **Schedule C** of this Tariff. (T)

Where multiple Rate Schedule options are applicable, a Rate Schedule election shall be made at the time of initial application. The Customer shall elect the Rate Schedule for which they fully qualify, and which is best suited to meet Customer's service requirements. The Company will assist Customer in electing the appropriate Rate Schedule based on the representations of the Customer at the time of application. The Company shall classify a Non-Residential Applicant as Commercial or Industrial based on the Customer-provided description of the business and applied natural gas use at the service address. Customer shall be responsible to notify the Company of any changes in installed equipment or service conditions that may warrant a change in Rate Schedule, a change in Customer class, or that necessitate construction, relocation, removal, or replacement of Distribution Facilities. (C)

(continue to Sheet 1.3)

Issued October 24, 2017
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Effective with service on
and after December 1, 2017

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Second Revision of Sheet 1.3

Cancels First Revision of Sheet 1.3

GENERAL RULES AND REGULATIONS

(continued)

Rule 1. Service Application and General Terms of Service (continued).

GENERAL TERMS OF SERVICE (continued)

Company may examine Customer's equipment at any time, and Company shall have the right to disconnect, discontinue or refuse service under a Rate Schedule if the Customer's equipment and use of gas are found not to entitle the Customer to continued service under that Rate Schedule.

Unless specifically allowed in a Rate Schedule, written Service Agreement, or Special Contract, or as otherwise permitted by the Company, Customer may not transfer from one Rate Schedule to another or change a Service Agreement or Special Contract for the purpose of obtaining more favorable rates, priority of service, or avoiding minimum charges, unless the minimum term of service has been met and appropriate notices have been received by the Company.

Any person(s) who use service prior to application and Company acceptance of same, shall be responsible to pay for service taken in accordance with the applicable Rate Schedule, provided that no other person(s) are known by Company to have responsibility for such service. (T)

Any person(s) that at any time is found to have provided false identification to establish service, continue service, or verify identity will be considered an Applicant and will be required to immediately provide valid proof of identification in order to receive new or continued service. Failure to provide valid identification will be cause for disconnection as set forth in General Rule 5 of this Tariff.

Notice to terminate gas service must be made by the Customer to the Company orally or in writing. The Customer notice must specify the date the service is to terminate. The Company may require a minimum of three (3) Business Days' prior notice from the Customer's requested termination date. Certain Rate Schedules or written service agreements may require more than three (3) Business Days' prior notice to terminate. The Customer shall be liable for all gas supplied to the Premise until the specified termination date.

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Issued October 24, 2017
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Effective with service on
and after December 1, 2017

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 WN U-6 Second Revision of Sheet 3.1
 Cancels First Revision of Sheet 3.1

GENERAL RULES AND REGULATIONS
 (continued)

Rule 3. Deposits.

A deposit may be required from a Residential or Non-Residential Customer or Applicant that:

- (a) failed to establish a satisfactory credit history, or otherwise demonstrate that they are a satisfactory credit risk in accordance with **Rule 2**;
- (b) within any 12 month period was disconnected for failure to pay amounts owing to any electric or gas utility;
- (c) has an unpaid overdue balance owing to any electric or gas utility for similar class of service;
- (d) received three or more delinquency notices served upon them by any electric or gas company during the most recent 12 months; or
- (e) is a residential customer initiating or continuing service to a residence where a prior customer still resides and where any balance for such service to that prior customer is past due or owing to the Company.

The amount of the deposit shall not exceed one-sixth of the estimated annual billing at the service address based on actual usage history at the premise, rounded to the nearest dollar. If the Company has no record of prior gas service at the service address, if there is less than 12 months of normal usage history at the service address, or if the application is for **Schedule 7** service, a default deposit may apply. For Non-Residential Customers, the default deposit may also apply if the usage history at the service address was for a different business purpose. The default deposit will not apply to a Non-Residential Customer whose natural gas usage is expected to exceed 78 therms per month based on square footage of heated space, or the type of gas-fired equipment and the expected use of such gas-fired equipment. The applicable default deposits are:

(T)
(N)

(T)

Installed Gas-Fired Equipment	Default Deposit Amount
RESIDENTIAL:	
Space and Water Heat	\$ 100.00
Space Heat Only	\$ 75.00
No Space Heat	\$ 40.00
Schedule 7 Service	\$ 20.00
NON-RESIDENTIAL	
Space and Water Heat	\$ 200.00

(N)

The Company will review default deposit amounts with any change in billing rates. The default amounts may be revised if a change in customer rates results in an increase or decrease of \$10.00 or more to the average Residential Customer's monthly bill, or \$25.00 or more to the average Schedule 3 small Commercial Customer's monthly bill.

A Residential Customer that is unable to pay a deposit may enter into payment arrangements as set forth in the WUTC Credit Rules. At the Company's discretion, a Non-Residential Applicant or Customer may enter into payment arrangements for payment of a deposit.

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Issued October 24, 2017
 NWN WUTC Advice No. 17-12

Effective with service on
 and after December 1, 2017

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Fourth Revision of Sheet 4.1

Cancels Third Revision of Sheet 4.1

GENERAL RULES AND REGULATIONS

(continued)

Rule 4. Billing, Payment Responsibilities, and Payment Arrangements.

Any service rendered by the Company obligates the person(s) legally responsible to pay the bill(s) for such service when due, in accordance with the applicable Rule or Rate Schedule of this Tariff.

Customers will be billed for service on a billing cycle determined by the Company in its sole discretion. A typical monthly bill will be based on a billing cycle of approximately 30 days. The billing cycle may be changed from time to time when such change is determined necessary for the Company's business practices. Typically, bills for Natural Gas service will be issued the next business day following the last meter read date.

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(T)
(T)

A bill may be prorated when: (1) there is a change in billing rates within a billing cycle; (2) there is an opening bill with an initial meter read cycle that is less than 26 days or more than 35 days; (3) there is a closing bill with a final meter read cycle that is less than 26 days or more than 35 days; or (4) there is a need to re-bill more than one billing period on a single bill statement. Except where a change in billing rates occurs, a long or short bill that results from a change in meter read cycle will not be prorated.

(T)

Any bill proration will be computed as follows:

(1) A change in billing rates:

Old Rate:

- a. Monthly Fixed Charge(s) x # of days at old rate / # of days in Billing Month
- b. Metered service x # of days at old rate / # of days in Billing Month

New Rate:

- a. Monthly Fixed Charge(s) x # of days at new rate / # of days in Billing Month
- b. Metered service x # of days at new rate / # of days in Billing Month

(2) Opening and closing bills or re-bills *:

- a. Monthly Fixed Charge(s) x # of days in bill / 30 days
- b. Metered service for the amount metered during the bill period
- c. For blocked rates: blocked volume x # of days at billed rate / 30 days

* Month-end bills will be prorated based on the number of days in the Billing Month / # of days in the calendar month

For purposes of this General Rule, Monthly Fixed Charges include, but are not necessarily limited to: (a) Customer Charge; (b) Standby Charge; (c) MDDV-based Charges; (d) Transportation Charge; and (e) Schedule 19 charges. Monthly Fixed Charges do not include charges under Schedule C or Schedule 10.

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Issued October 24, 2017
NWN WUTC Advice No. 17-12

Effective with service on
and after December 1, 2017

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Third Revision of Sheet 4.1.1

Cancels Second Revision of Sheet 4.1.1

GENERAL RULES AND REGULATIONS

(continued)

Rule 4. Billing, Payment Responsibilities, and Payment Arrangements (continued).

The following criteria will be used when the Company must issue an estimated bill for reasons set forth in Rules 7 and 10, or when weather conditions or other conditions beyond the Company's control interfere with the Company's ability to complete meter read routes, or at such other times as may be warranted.

- Space and/or water heating load. For accounts with known space and/or water heating equipment, the estimate will be based upon historical base load and degree day use of the account premise, if available. Otherwise, the estimate will be calculated from a recent historical use profile, adjusted for actual weather, if appropriate.
- All other load. For all other accounts, the estimate will be based on the actual use at the account premise from the same month of the prior year, or if not available, from the most recently billed months.
- Insufficient historical use. If there is insufficient historical usage from which to derive an estimate based on the above criteria, a default estimate may be used based on the most recent average use of other customers on the same rate schedule.

Any estimated read will be clearly noted on the bill. Except in extraordinary circumstances, the Company will not issue an estimated bill for more than two consecutive months.

Gas usage included on opening and closing bills will be determined from actual meter reads obtained through the normal meter read cycle. Upon a Customer request, or when otherwise deemed necessary, the Company will obtain an out-of-cycle meter read for purposes of preparing an opening or closing bill. (C)

Regular monthly bills are due when rendered, and become delinquent without payment, upon expiration of the due date printed on the bill. In the event that a payment is not honored by the respective financial institution, the bill will be deemed unpaid. In such event, if valid payment is not received within one business day following notice to Customer, the account may be subject to disconnection under Rule 5. A fee will be assessed for each payment not honored as set forth in Schedule C. The Company may require payment by cash, certified check, or money order if two or more payments are not honored in any consecutive twelve (12) month period. (T)

Customer may select a payment due date different than the date normally designated for that customer's regular billing cycle, except that the Company may deny a customer's preferred due date if the requested date is later than the next bill issue date in any billing month within the next 12-month period, or if such date would otherwise violate standard billing practices or Commission Rules. The Company may restrict a Customer from changing their bill due date more than once in a 12-month period.

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Issued October 24, 2017
NWN WUTC Advice No. 17-12

Effective with service on
and after December 1, 2017

NORTHWEST NATURAL GAS COMPANY
WN U-6 First Revision of Sheet 8.1
Cancels Original Sheet 8.1

GENERAL RULES AND REGULATIONS
(continued)

Rule 8. House Line and Gas Appliance Standards.

(T)

Customer shall be responsible for all house piping ("House Line") and equipment beyond Company meter and accessories thereto. All House Line and equipment, except Company-owned rental equipment, shall belong to and be installed and maintained by the customer at customer expense. Customer shall keep all fixtures and piping beyond the meter in safe working order. Any loss or damage through leaks beyond the meter is at the risk and expense of the customer.

(T)
(T)

All gas appliances, installation thereof, vents and connections, safety devices and pipe fittings of customer-owned House line and equipment on customer's premises shall conform to the specifications of regulatory authorities, applicable standards of the American National Standards Institute, Inc., and the Company's Standard Practices covering regulators, safety shut-off valves, flame safety devices and other equipment and gas system requirements. The Company reserves the right to refuse or discontinue service in the event such standards are not met. Applicable publications of the American National Standards Institute, Inc. are: Standard Z223.1 (NFPA No. 54), "National Fuel Gas Code"; and Standard Z21.8, "Installation of Domestic Gas Conversion Burners."

(T)

The Company will not connect meters to House Line or appliances known to be defective. Where, in the course of normal business activities, the Company finds the House Line or appliances on customers' premise to be defective or in an unsafe condition, the Company may immediately disconnect service under **RULE 5** of this Tariff, subject to applicable charges.

(T)
(T)

For any Participant Multi-Family Building where gas is delivered to individual tenant units through Customer-owned House Line the Company will require, at Customer's expense, that the Customer install shut-off valves to each tenant unit, and to any other locations specified by NW Natural. Shut-off valves must be readily accessible by NW Natural, and may not be located within tenant residences. Any subsequent repair or replacement of such shut-off valves shall be made at Customer's expense.

(N)
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(N)

The Company will not be held responsible for any injury to persons or property caused by or in any way resulting from the negligent installation or maintenance of customer's House Line, appliances and appurtenances.

(T)

In case of a Natural Gas leak in the House Line, customer shall notify the Company immediately. No flames should be taken near the leak and the Premises must be freely ventilated at once and kept ventilated until the leak is found and repaired. No deduction for the gas leakage will be made from the amount registered by the meter.

(T)

NW Natural shall be granted free and unobstructed access at all times to valves installed on customer-owned House Line connected to gas appliances installed in individual tenant units in any Participant Multi-Family Building, and shall be granted authority to place Company-owned locking devices on each valve as deemed necessary by the Company to perform disconnections and reconnections of service.

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(N)

(continue to Sheet 9.1)

Issued October 24, 2017
NWN WUTC Advice No. 17-12

Effective with service on
and after December 1, 2017

Issued by: NORTHWEST NATURAL GAS COMPANY
d.b.a. NW Natural
220 N.W. Second Avenue
Portland, Oregon 97209-3991

NORTHWEST NATURAL GAS COMPANY

WN U-6

First Revision of Sheet 10.1.1

Cancels Original Sheet 10.1.1

GENERAL RULES AND REGULATIONS

(continued)

Rule 10. Gas Delivery and Measurement. (continued)

No gas shall be re-metered or sub-metered by a customer for resale to another or others, except for gas purchased and delivered solely and explicitly for direct resale as Natural Gas for vehicular fuel.

Additionally, the use of sub-meters for purposes of billing a Customer on more than one different Rate Schedule is not allowed. However, any sub-meters installed and used for billing purposes for Customers that were in place prior to July 1, 2004 may be grandfathered and allowed to continue at the Company's discretion until such time as the Customer further changes or terminates its service agreement or such agreement expires on its own terms, after which time, no new sub-metering arrangements for billing purposes will be allowed with respect to such Customer.

For any Participant Multi-Family Building where gas is delivered from a master meter to individual tenant units through Customer-owned houseline the Company will require, at Customer's expense, that the Customer install shut-off valves to each tenant unit, and to any other locations specified by NW Natural. Shut-off valves must be readily accessible by NW Natural, and may not be located within tenant residences.

(N)
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Issued October 24, 2017
NWN WUTC Advice No. 17-12

Effective with service on
and after December 1, 2017

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Fifteenth Revision of Sheet 103.1

Cancels Fourteenth Revision of Sheet 103.1

**RATE SCHEDULE 3
BASIC FIRM SALES SERVICE - NON-RESIDENTIAL**

SERVICE AVAILABILITY:

Service under this Rate Schedule is available on the Company's Distribution System to Non-Residential Customers in all territory served by the Company under the Tariff of which this Rate Schedule is a part, provided that the Company determines, in its sole judgment, that adequate supply and capacity exists to accommodate a Customer's service requirements.

Service under this Rate Schedule is not available to single-family Residential dwellings or separately metered apartments, condominiums or townhouses. Seasonal or temporary Discontinuance of Service is allowed subject to Special Provision 2 of this Rate Schedule.

Service under this Rate Schedule cannot be combined with service under any other Rate Schedule.

SELECTION OF RATE SCHEDULE AND SERVICE TYPE:

It is the responsibility of the Customer to select the Rate Schedule and Service Type that best meets the Customer's individual service requirements. A Customer's selection of service under this Rate Schedule is subject to the Company's approval as described in Special Provision 1 of this Rate Schedule, and in the Company's applicable policies and procedures.

PRE-REQUISITES TO SERVICE:

1. An application for service must be made in accordance with the provisions of General Rule 1 of this Tariff.
2. A Customer may be required to establish or re-establish credit under the terms and conditions of General Rule 2 of this Tariff.
3. A Customer may be required to pay the Company, in advance, for costs related to the Company's installation of any new or additional Distribution Facilities necessary to provide service to Customer under this Rate Schedule. See Schedule E.
4. When the installation of new or additional Distribution Facilities is necessary to provide service to Customer, the Company may require Customer enter into a written service agreement.
5. A New Customer must specify the Customer's selection for service under this Rate Schedule at the time the Customer initially applies for service with the Company.

GENERAL OBLIGATIONS:

The Company will bill a Customer and the Customer must pay the Company the rates according to the Monthly Rates section at the end of this Rate Schedule.

SERVICE DESCRIPTION:

Service under this Rate Schedule is Firm Sales Service to approved gas-fired equipment. A Customer with gas equipment installed for Standby Service, shall be subject to a minimum monthly bill obligation equal to the Standby Charge set forth in this Rate Schedule on all Therms of MHDV of that equipment. A Customer subject to the Standby Charge will be required to specify the MHDV of such standby equipment on their Service Election Form.

Where the Customer premise is a Participant Multi-Family Building, Customer must ensure that the houseline, valves, and gas appliances installed under Schedule 405 remain in place and available for use at all times. NW Natural shall be granted free and unobstructed access to the valves installed on such houseline and shall be granted authority to place Company-owned locking devices on each valve as deemed necessary by the Company

(continue to Sheet 103.2)

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Issued October 24, 2017
NWN Advice No. WUTC 17-12

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Original Sheet 107.1

**RATE SCHEDULE 7
RESIDENTIAL MULTI-FAMILY SERVICE**

(N)

APPLICABLE:

To Residential tenants that reside in a Participant Multi-Family Building.

MONTHLY RATE: \$10.35

Effective: December 1, 2017

The monthly rate for service under this Rate Schedule 7 may be adjusted from time to time for the effects of changes approved by the Commission in a general rate case proceeding.

SPECIAL PROVISIONS:

1. Low-use gas appliances include gas range or cooktop, gas clothes dryer, and gas barbecue. All Natural Gas usage associated with low-use gas appliances served under this Schedule 7 will be metered and billed from the master meter that serves the Participant Building and will be collected from tenants in accordance with **General Rule 10** of this Tariff and with Participant Building policy.

2. Customers billed under this Rate Schedule 7 are not eligible for the following programs:

- Schedule G - Energy Efficiency Services and Programs - Residential and Commercial
- Schedule I - Washington Low-Income Energy Efficiency (WA-LIEE) Program
- Schedule J – Gas Residential Energy Assistance Tariff (GREAT)

GENERAL TERMS:

Service under this Rate Schedule is governed by the terms of this Rate Schedule, the General Rules and Regulations contained in this Tariff, any other Schedules that by their terms or by the terms of this Rate Schedule apply to service under this Rate Schedule, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

(N)

Issued October 24, 2017
NWN WUTC Advice No. 17-12

Effective with service on
and after December 1, 2017

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WN U-6

Seventh Revision of Sheet 141.2

Cancels Sixth Revision of Sheet 141.2

RATE SCHEDULE 41
NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE
(continued)

GENERAL OBLIGATIONS APPLICABLE TO EACH SERVICE TYPE: (continued)

Where an AMR device is installed and used for billing purposes, Customer must promptly restore telephone service to the AMR device following an outage, no matter the cause. If failure to restore telephone service to the AMR device within thirty (30) days of notice from the Company can reasonably be assumed to be within the Customer's control, it is cause for the Company to reassign Customer to another Rate Schedule or another Service Type Selection that does not require an AMR device.

Where the Customer premise is a Participant Multi-Family Building, Customer must ensure that the houseline, valves, and gas appliances installed under Schedule 405 remain in place and available for use at all times. NW Natural shall be granted free and unobstructed access to the valves installed on such houseline and shall be granted authority to place Company-owned locking devices on each valve as deemed necessary by the Company.

(N)
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(N)

ANNUAL SERVICE ELECTION – July 31 Election for November 1 Service:

The Annual Service Election is the date by which a Customer may request to change all or a portion of their Service Type Selection for the following November 1 through October 31 period (PGA Year). All requests must be received by the Company on or before July 31 and will be effective the following November 1. Except as identified in this Rate Schedule under "OUT-OF-CYCLE TRANSFERS", a Customer may not make a change to their Service Type Selection at any other time.

This Annual Service Election Provision shall apply to Customer-requested changes to any or all of the following components of a Service Type Selection: (1) Service Type, (2) Commodity Component (Sales Service Types only); (3) Pipeline Capacity Charge billing option (Firm Sales Service Type only), or (4) Firm Sales Service daily delivery volumes (Combination Service Type only).

When there is no Customer requested change under this Annual Service Election provision, then for the next PGA Year commencing November 1 the Customer's Service Type and related billing options, including the Commodity Component option for Sales Service Types, will default to the same Service Type and billing options that are in effect at the close of the current Annual Service Election period.

Transfers between Sales Service and Transportation Service are further subject to the provisions in this Rate Schedule under "APPLICATION OF TEMPORARY ADJUSTMENTS TO RATES (Account 191 Adjustments)."

The Service Types available under this Rate Schedule, and the required selections for each Service Type are set forth below. See "DESCRIPTION OF SERVICE TYPES AND REQUIREMENTS FOR SERVICE" in this Rate Schedule for additional information:

Sales Service Types:

Customer must select one of two Commodity Component options: (1) Annual Sales WACOG, or (2) Winter Sales WACOG. Customer will have until September 15 to select the Winter Sales WACOG option (for a term of November 1 through March 31). If no selection is made, the Commodity Component option will default to Annual Sales WACOG. The Customer that selects Winter Sales WACOG will be billed at Monthly Incremental Cost of Gas (Schedule 250) effective April 1 through October 31. If no other change in Service Type was previously requested, either as an Out-of-Cycle Transfer or with this Annual Service Election, the Winter Sales WACOG Commodity Component will automatically restart for billing effective the following November 1 through March 31 period.

(continue to Sheet 141.3)

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Issued October 24, 2017
NWN Advice No. WUTC 17-12

Effective with service on
and after December 1, 2017

NORTHWEST NATURAL GAS COMPANY

WN U-6 Fifth Revision of Sheet 141.3
Cancels Fourth Revision of Sheet 141.3

RATE SCHEDULE 41
NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE
(continued)

ANNUAL SERVICE ELECTION – July 31 Election for November 1 Service: (continued)

Sales Service Types (continued):

- a. Firm Sales Service
 - Customer must select one of two Pipeline Capacity Charge options:
 - i. Volumetric
 - ii. MDDV
- b. Interruptible Sales Service

(M)
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(M)

Transportation Service Type:*

Firm Transportation Service

* Customer will automatically be placed on a month-end billing cycle.

Combination Service Types: *

For Sales Service, Customer must select one of two Commodity Component options: (1) Annual Sales WACOG, or (2) Winter Sales WACOG. Customer will have until September 15 to select the Winter Sales WACOG option (for a term of November 1 through March 31). If no selection is made, the Commodity Component option will default to Annual Sales WACOG (November 1 through October 31). The Customer that selects Winter Sales WACOG will be billed at Monthly Incremental Cost of Gas (Schedule 250) effective April 1 through October 31. If no other change in Service Type was previously requested, either as an Out-of-Cycle Transfer or with this Annual Service Election, the Winter Sales WACOG Commodity Component will automatically restart for billing effective the following November 1 through March 31 period.

- a. Firm Sales Service with Interruptible Sales Service **
 - Customer must specify an exact daily delivery volume to be billed at Firm Sales Service
- b. Firm Sales Service with Firm Transportation Service
 - Customer must specify an exact daily delivery volume to be billed at Firm Sales Service

* Customer will automatically be placed on a month-end billing cycle

** Customer must choose one Commodity Component option for all Sales Service volumes

Customer may specify an hourly delivery volume in their Service Election form. The total hourly delivery volume for any given 24-hour period must not exceed the total specified Firm MDDV.

The terms and conditions for submission and approval of a Service Type Selection are identified under "SERVICE TYPE SELECTIONS – PROCESS AND PROCEDURE" of this Rate Schedule. A Customer need not submit a Service Election Form if the Customer desires to retain its current Service Type Selection for the next PGA Year.

RATE SCHEDULE TRANSFERS:

A transfer between Rate Schedules will be allowed upon one Billing Month advance notice to the Company. Any request to also change the Service Type Selection must comply with the provision for 'OUT-OF-CYCLE TRANSFERS FOR CERTAIN SERVICE TYPES' set forth in this Rate Schedule. Customer eligibility for a Rate Schedule transfer is as follows:

New Customer. A Customer with an account for gas service to the Premise to be served by this Rate Schedule that was opened within the most recent 12 calendar months may transfer to any other Rate Schedule upon appropriate advance notice. Once a transfer is made, a second transfer cannot be made from that Rate Schedule until Customer has completed a minimum of 12 consecutive Billing Months.

(continue to Sheet 141.3.1)

(M) Moved from Sheet 141.2

(K) Moved to Sheet 141.3.1.

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Issued October 24, 2017
NWN Advice No. WUTC 17-12

Effective with service on
and after December 1, 2017

NORTHWEST NATURAL GAS COMPANY

WN U-6

First Revision of Sheet 141.3.1

Cancels Original Sheet 141.3.1

**RATE SCHEDULE 41
NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE**

(continued)

RATE SCHEDULE TRANSFERS: (continued)

Existing Customer. A Customer that has fulfilled 12 months of continuous service under this Rate Schedule may voluntarily transfer to another Rate Schedule at any time upon appropriate advance notice. Once a transfer is made, a second transfer cannot be made from that Rate Schedule until Customer has completed a minimum of 12 consecutive Billing Months

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Involuntary Rate Schedule Transfer. A Customer that was involuntarily reassigned by the Company to this Rate Schedule for reasons related to the installation of an AMR device will be allowed to transfer back to the Rate Schedule from which they were transferred if within three Billing Months of the effective date of the transfer, Customer can show to the Company's satisfaction that the Customer has met the requirements for qualifications of that Rate Schedule. Unless otherwise agreed between the Customer and the Company, if no such showing is made, the Customer must fulfill 12 months of continuous service under this Rate Schedule to qualify to transfer as an existing Customer.

OUT-OF-CYCLE TRANSFERS FOR CERTAIN SERVICE TYPES:

The following changes to a Customer's Service Type Selection may be allowed upon written notice to the Company not less than one Billing Month in advance of the requested effective date. The terms and conditions for submission and approval of a Service Type Selection are identified under "SERVICE TYPE SELECTIONS – PROCESS AND PROCEDURE" of this Rate Schedule.

Unless otherwise specified, the out-of-cycle transfers listed below may be made at any time during the calendar year. Any out-of-cycle transfer that is made on or after the Annual Service Election date will only be in effect through October 31 of that same PGA Year. In such circumstance, the Service Type Selection to be effective November 1 will default to the Customer's Service Type Selection that was requested under the Annual Service Election provision, or in the absence of a request, that was in effect as of the Annual Service Election date. Nothing in this section prohibits a Customer from requesting a Service Type Selection change under the Annual Service Election provision.

Transfer from a Transportation Service to a Sales Service. A Customer with a Transportation Service may request an out-of-cycle transfer to a Sales Service Type at any time during the calendar year. The Commodity Component applicable to out-of-cycle transfers to Sales Service will be the Monthly Incremental Cost of Gas, as determined in accordance with Schedule 250 of this Tariff. If the Customer took service under a Transportation Service Type in the prior PGA Year, then the Account 191 adjustments currently in effect for Sales Service will not apply. Where a Customer chooses a Firm Sales Service, Customer will be required to pay the applicable monthly Firm Pipeline Capacity Charges commencing with the effective date of the Firm Sales Service and continuing through the end of the current PGA Year. The monthly Firm Pipeline Capacity Charges will continue to apply even if the Customer makes a subsequent out-of-cycle transfer to return to Transportation Service within the current PGA Year. If the out-of-cycle transfer request is to transfer from Interruptible Transportation Service to Firm Sales Service, the transfer will be allowed provided that the Company has determined that adequate supply and capacity exists to accommodate the Customer's request. Customer may not transfer from Firm Transportation Service to Interruptible Sales Service, but Customer may transfer from Firm Transportation Service to Firm Sales Service.

If a Customer that transferred to a Sales Service Type does not make a different Service Type Selection under the Annual Service Election provision, the Commodity Component will automatically change to Annual Sales WACOG effective November 1. In such event, the Customer is eligible to select the Company's Winter Sales WACOG for the Commodity Component option provided Customer submits a Service Election Form to the Company on or before the Winter Sales WACOG Election date.

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(M) Moved from Sheet 141.3

Issued October 24, 2017
NWN Advice No. WUTC 17-12

Effective with service on
and after December 1, 2017

NORTHWEST NATURAL GAS COMPANY

WN U-6

Seventh Revision of Sheet 142.2

Cancels Sixth Revision of Sheet 142.2

RATE SCHEDULE 42
LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE
(continued)

GENERAL OBLIGATIONS APPLICABLE TO EACH SERVICE TYPE: (continued)

Where an AMR device is installed and used for billing purposes, Customer must promptly restore telephone service to the AMR device following an outage, no matter the cause. If failure to restore telephone service to the AMR device within thirty (30) days of notice from the Company can reasonably be assumed to be within the Customer's control, it is cause for the Company to reassign Customer to another rate schedule or another Service Type Selection that does not require an AMR device.

Where the Customer premise is a Participant Multi-Family Building, Customer must ensure that the houseline, valves, and gas appliances installed under Schedule 405 remain in place and available for use at all times. NW Natural shall be granted free and unobstructed access to the valves installed on such houseline and shall be granted authority to place Company-owned locking devices on each valve as deemed necessary by the Company.

(N)
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ANNUAL SERVICE ELECTION – July 31 Election for November 1 Service:

The Annual Service Election is the date by which a Customer may request to change all or a portion of their Service Type Selection for the following November 1 through October 31 period (PGA Year). All requests must be received by the Company on or before July 31, and will be effective the following November 1. Except as identified in this Rate Schedule under "OUT-OF-CYCLE TRANSFERS," a Customer may not make a change to their Service Type Selection at any other time.

The Annual Service Election Provision shall apply to Customer-requested changes to any or all of the following components of a Service Type Selection during the Annual Service Election Period: (1) Service Type, (2) Commodity Component (Sales Service Types only); (3) Pipeline Capacity Charge billing option (Firm Sales Service Type only), or (4) Firm Sales Service daily delivery volumes (Combination Service Type only).

When there is no Customer requested change under this Annual Service Election provision, then for the next PGA Year commencing November 1 the Customer's Service Type and related billing options, including the Commodity Component option for Sales Service Types, will default to the same Service Type and billing options that are in effect at the close of the current Annual Service Election period

Transfers between Sales Service and Transportation Service are further subject to the provisions in this Rate Schedule under "APPLICATION OF TEMPORARY ADJUSTMENTS TO RATES (ACCOUNT 191 ADJUSTMENTS)."

The Service Types available under this Rate Schedule, and the required selections for each Service Type are set forth below. See "DESCRIPTION OF TYPES OF SERVICE AND REQUIREMENTS FOR SERVICE" in this Rate Schedule for additional information:

Sales Service Types:

Customer must select one of two Commodity Component options: (1) Annual Sales WACOG, or (2) Winter Sales WACOG. Customer will have until September 15 to select the Winter Sales WACOG option (for a term of November 1 through March 31). The Customer that selects Winter Sales WACOG will be billed at Monthly Incremental Cost of Gas (Schedule 250) effective April 1 through October 31. If no other change in Service Type was previously requested, either as an Out-of-Cycle Transfer or with this Annual Service Election, the Winter Sales WACOG Commodity Component will automatically restart for billing effective the following November 1 through March 31 period.

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(continue to Sheet 142.3)

Issued October 24, 2017
NWN Advice No. WUTC 17-12

Effective with service on
and after December 1, 2017

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Seventh Revision of Sheet 142.3

Cancels Sixth Revision of Sheet 142.3

RATE SCHEDULE 42

**LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE
(continued)**

ANNUAL SERVICE ELECTION – July 31 Election for November 1 Service (continued):

Sales Service Types (continued):

- a. Firm Sales Service
Customer must select one of two Pipeline Capacity Charge options:
 - i. Volumetric
 - ii. MDDV
- b. Interruptible Sales Service

(M)
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(M)

Transportation Service Types:*

- a. Firm Transportation Service
- b. Interruptible Transportation Service

* Customer will automatically be placed on a month-end billing cycle.

Combination Service Types:*

For Sales Service, Customer must select one of two Commodity Component options: (1) Annual Sales WACOG, or (2) Winter Sales WACOG. Customer will have until September 15 to select the Winter Sales WACOG option (for a term of November 1 through March 31). If no selection is made, the Commodity Component option will default to Annual Sales WACOG (November 1 through October 31). The Customer that selects Winter Sales WACOG will be billed at Monthly Incremental Cost of Gas (Schedule 250) effective April 1 through October 31. If no other change in Service Type was previously requested, either as an Out-of-Cycle Transfer or with this Annual Service Election, the Winter Sales WACOG Commodity Component will automatically restart for billing effective the following November 1 through March 31 period.

- a. Firm Sales Service with Interruptible Sales Service**
Customer must specify an exact daily delivery volume to be billed at Firm Sales Service
- b. Firm Sales Service with Firm Transportation Service
Customer must specify an exact daily delivery volume to be billed at Firm Sales Service
- c. Firm Sales Service with Interruptible Transportation Service
Customer must specify an exact daily delivery volume to be billed at Firm Sales Service
- d. Interruptible Sales Service with Interruptible Transportation Service
Customer must specify an exact daily delivery volume to be billed at Interruptible Sales Service
- e. Firm Transportation Service with Interruptible Transportation Service
Customer must specify an exact daily delivery volume to be billed at Firm Transportation Service

* Customer will automatically be placed on a month-end billing cycle.

*** Customer must choose one Commodity Component option for all Sales Service volumes

Customer may specify an hourly delivery volume in their Service Election form. The total hourly delivery volume for any given 24-hour period must not exceed the total specified Firm MDDV.

The terms and conditions for submission and approval of a Service Type Selection are identified under "SERVICE TYPE SELECTIONS – PROCESS AND PROCEDURE" of this Rate Schedule. A Customer need not submit a Service Election Form if the Customer desires to retain its current Service Type Selection for the next PGA Year.

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Issued October 24, 2017
NWN Advice No. WUTC 17-12

Effective with service on
and after December 1, 2017

NORTHWEST NATURAL GAS COMPANY

WN U-6

First Revision of Sheet 142.3.1

Cancels Original Sheet 142.3.1

RATE SCHEDULE 42
LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE
(continued)

RATE SCHEDULE TRANSFERS:

A transfer between Rate Schedules will be allowed upon one Billing Month advance notice to the Company. Any request to also change the Service Type Selection must comply with the provision for "OUT-OF-CYCLE TRANSFERS FOR CERTAIN SERVICE TYPES" as set forth in this Rate Schedule. Customer eligibility for a Rate Schedule transfer is as follows:

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(M)

New Customer. A Customer with an account for gas service to the premise to be served by this Rate Schedule that was opened within the most recent 12 calendar months may transfer to any other Rate Schedule upon appropriate advance notice. Once a transfer is made, a second transfer cannot be made from that Rate Schedule until Customer has completed a minimum of 12 consecutive Billing Months.

Existing Customer. A Customer that has fulfilled 12 months of continuous service under this Rate Schedule may voluntarily transfer to another Rate Schedule at any time upon appropriate advance notice. Once a transfer is made, a second transfer cannot be made from that Rate Schedule until Customer has completed a minimum of 12 consecutive Billing Months.

OUT-OF-CYCLE TRANSFERS FOR CERTAIN SERVICE TYPES:

The following changes to a Customer's Service Type Selection may be allowed upon written notice to the Company not less than one Billing Month in advance of the requested effective date. The terms and conditions for submission and approval of a Service Type Selection are identified under "SERVICE TYPE SELECTIONS – PROCESS AND PROCEDURE" of this Rate Schedule.

Unless otherwise specified, the out-of-cycle transfers listed below may be made at any time during the calendar year. Any out-of-cycle transfer that is made on or after the Annual Service Election date will only be in effect through October 31 of that same PGA Year. In such circumstance, the Service Type Selection to be effective November 1 will default to the Customer's Service Type Selection that was requested under the Annual Service Election provision, or in the absence of a request, that was in effect as of the Annual Service Election date. Nothing in this section prohibits a Customer from requesting a Service Type Selection change under the Annual Service Election provision.

Transfer from a Transportation Service to a Sales Service. A Customer with a Transportation Service may request an out-of-cycle transfer to a Sales Service Type at any time during the calendar year. The Commodity Component applicable to out-of-cycle transfers to Sales Service will be the Monthly Incremental Cost of Gas, as determined in accordance with Schedule 250 of this Tariff. If the Customer took service under a Transportation Service Type in the prior PGA Year, then the Account 191 adjustments currently in effect for Sales Service will not apply. Where a Customer chooses a Firm Sales Service, Customer will be required to pay the applicable monthly Firm Pipeline Capacity Charges commencing with the effective date of the Firm Sales Service and continuing through the end of the current PGA Year. The monthly Firm Pipeline Capacity Charges will continue to apply even if the Customer makes a subsequent out-of-cycle transfer to return to Transportation Service within the current PGA Year. If the out-of-cycle transfer request is to transfer from Interruptible Transportation Service to Firm Sales Service, the transfer will be allowed provided that the Company has determined that adequate supply and capacity exists to accommodate the Customer's request. Customer may not transfer from Firm Transportation Service to Interruptible Sales Service, but Customer may transfer from Firm Transportation Service to Firm Sales Service.

If a Customer that transfers to a Sales Service Type does not make a different Service Type Selection under the Annual Service Election provision, the Commodity Component will automatically change to Annual Sales WACOG effective November 1. In such event, the Customer is eligible to select the Company's Winter Sales WACOG option for the Commodity Component provided Customer submits a Service Election Form to the Company on or before the Winter Sales WACOG Election date.

(continue to Sheet 142.4)

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Issued October 24, 2017
NWN Advice No. WUTC 17-12

Effective with service on
and after December 1, 2017

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WN U-6

Original Sheet 405.1

SCHEDULE 405

**BUILDER/DEVELOPER PROGRAM (Optional)
MULTI-STORY-MULTI-FAMILY**

(N)

PURPOSE

To encourage the installation of non-heating gas appliances in individual Residential dwellings located within a qualifying multi-story, multi-family building ("Qualified Dwelling").

AVAILABLE

To builders and developers ("Builder/Developer") of multi-story, multi-family buildings constructed within the Company's Oregon service territory that are three (3) or more floors with two (2) or more Residential dwelling units stacked vertically ("Qualified Multi-Family Building"), and where:

- A. The building will be equipped with separately metered gas equipment, such as central space or water heating, served under the appropriate commercial rate schedule; and
- B. Individual Residential dwelling units will be equipped with one or more of the following gas appliances ("Qualified Appliance"):
 - range and/or cook top
 - clothes dryer
 - barbeque

Any individual Residential dwelling unit in which a Builder/Developer installs gas space or water heating appliance is not eligible for this program.

PROGRAM DESCRIPTION

NW Natural will pay a Builder/Developer of a Qualified Multi-Family Building \$750.00 per Qualified Dwelling to install a Qualified Appliance(s) in the Qualified Dwelling. In order to receive payment under this Schedule 405 program, the Builder/Developer must first:

- a) Have a meter set and connected to the central gas equipment to be served under the commercial rate schedule;
- b) Complete the installation of gas houseline from the master meter location to each individual Qualified Dwelling;
- c) Complete the installation of shut-off valves to each Qualified Dwelling, and to any other locations specified by NW Natural; and
- d) Complete the installation of the Qualified Appliance(s) in all Qualified Dwellings.

NW Natural will issue payment to the Builder/Developer upon confirmation that all required installations have been completed in accordance with this Schedule 405 program, General Rule 18 of this Tariff, and in accordance any other applicable standards established by the Company, as such standards are amended from time to time.

Amounts paid by NW Natural under this Schedule 405 shall be recovered from the subsequent tenants of each Qualified Dwelling at the rate established in Rate Schedule 7 "Residential Multi-Family Service" of this Tariff.

(N)

(continue to Sheet 405.2)

Issued October 24, 2017
NWN WUTC Advice No. 17-12

Effective with service on
and December 1, 2017

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Original Sheet 405.2

SCHEDULE 405
BUILDER/DEVELOPER PROGRAM (Optional)
MULTI-STORY-MULTI-FAMILY
(continued)

(N)

SPECIAL CONDITIONS

1. Any Builder/Developer that receives payment under this Schedule 405 program agrees that the House Line, valves, and Qualified Appliances installed at a Qualified Multi-Family Building will remain in place at each Qualified Dwelling and available for tenant use at the Qualified Multi-Family Building at all times.
2. NW Natural shall be granted free and unobstructed access to the valves installed under this program at all times, and shall be granted authority to place Company-owned locking devices on each valve as deemed necessary by the Company to perform disconnections of service for safety or disconnections of service for non-payment as set forth in **General Rule 5** of this Tariff. The valves shall be located in a publically accessible location, and not within the tenant residences.
3. Any Builder/Developer of a Qualified Multi-Family Building must agree to disclose in writing to each Residential tenant the requirement to activate a service account with NW Natural in order to receive service to the in-unit gas appliances.
4. The Special Conditions set forth in this Schedule 405 and in Schedule 7 of this Tariff will remain in effect in the event that any Builder/Developer of a Qualified Multi-Family Building subsequently sells such Building, and/or such Building changes to/from rental units to/from occupant-owned condominium units.
5. Amounts paid by NW Natural under this program shall be recorded in an appropriate asset account. All costs associated with this Schedule 405 program are attributable only to the Schedule 7 multi-family customer class.
6. NW Natural will submit a report on the status of this program not later than five (5) years from the date that the program first becomes effective.

GENERAL TERMS

This schedule is governed by the terms of this Schedule, the General Rules and Regulations contained in this Tariff, any other Schedules that by their terms or by the terms of this Schedule apply to service under this Schedule, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

(N)

Issued October 24, 2017
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Effective with service on
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Issued October 24, 2017
 NWN Advice No. WUTC 17-12

Effective with service on
 and after December 1, 2017

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WN U-6 Fifteenth Revision of Sheet vii
 Cancels Fourteenth Revision of Sheet vii

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Issued October 24, 2017
 NWN Advice No. WUTC 17-12

Effective with service on
 and after December 1, 2017