

AVISTA CORPORATION  
dba Avista Utilities

SCHEDULE 80  
METER READING AND BILLING PRACTICE

1. The normal monthly billing period shall be approximately 30 days between meter readings as scheduled by the Company. However, Saturdays, Sundays, holidays, or some other unusual situation may alter the normal billing period. In such situations, electric service covering 27 to 35 days inclusive will be billed as a normal billing period.

2. The Company reserves the right to modify meter reading schedules as required by changing conditions.

3. When shorter than normal billing periods are caused by the Customer; i.e., opening an account, services for six days or less will be treated as an addition to the next normal billing period, and the total billed on the basis of a normal billing period. Consumption for seven days or more will be billed as a normal billing period or prorated depending on the number of days in the billing period.

4. When other than normal billing periods are not caused by the Customer; i.e., services for longer than 35 days, the Company will attempt to bill the Customer based on actual meter readings. In such cases when an actual meter reading is not available, the Company may estimate the meter reading.

5. The Company may estimate meter readings for fractional month's use and render bills based on these estimated readings.

6. Where the Company's meter reader is unable to gain access to the premises to read the meter on the regular meter reading trip, the Company may estimate the meter reading, or may attempt to obtain the meter reading at a later date, or may request that the Customer provide the meter reading to the Company.

7. The billings for services less than 27 days or more than 35 days will be prorated.

8. If a meter has stopped registering, or otherwise fails to correctly register the amount of services supplied to a Customer, the Company, using the best available information, will estimate the amount of services supplied and will render a bill based on such estimate.

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By



Kelly Norwood, Vice President, State & Federal Regulation