Service Date: September 21, 2017

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

NOTICE OF PENALTIES INCURRED AND DUE FOR VIOLATIONS OF LAWS AND RULES

PENALTY ASSESSMENT: TV-170979 PENALTY AMOUNT: \$10,700

Sean T. Brooks Moving, Incorporated d/b/a Sean T. Brooks Moving 7210 W. Kendick Ave.
Nine Mile Falls, WA 99026

The Washington Utilities and Transportation Commission (Commission) believes that Sean T. Brooks Moving, Incorporated d/b/a Sean T. Brooks Moving (STB Moving or Company) has committed violations of Washington Administrative Code (WAC) 480-15-555 Criminal Background Checks for Prospective Employees, and WAC 480-15-570 Driver Safety Requirements, which adopts Title 49 Code of Federal Regulations (CFR) Part 391 — Qualifications of Drivers.

Revised Code of Washington (RCW) 81.04.405 allows penalties of one hundred dollars for each violation. In the case of an ongoing violation, every day's continuance is considered a separate and distinct violation.

On July 19, 2017, Commission Motor Carrier Investigator Jason Sharp conducted a compliance review of STB Moving and documented the following violations:

- One-hundred five violations of Title 49 CFR Part 391.45(a) Using a driver not medically examined and certified. STB Moving allowed employees Brian Erickson and Thomas Wittman to drive on 105 separate occasions without having been medically examined and certified.
- Three violations of Title 49 CFR Part 391.51(a) Failing to maintain a driver qualification file for each driver it employs. STB Moving failed to maintain a driver qualification file for drivers Brian Erickson, Thomas Wittman, and Jacob Palmer.
- One violation of WAC 480-15-555 Failing to acquire criminal background check of prospective employee. STB Moving failed to obtain a criminal background check for Thomas Wittman. Effective December 16, 2013, each household goods carrier must complete a criminal background check for every person the carrier intends to hire. Mr. Wittman was hired on April 7, 2014 without the carrier completing a background check.

The Commission considered the following factors in determining the appropriate penalties for these violations:

1. **How serious or harmful the violation is to the public.** The violations noted are very serious and potentially harmful to the public. Companies that use drivers not medically examined and certified, or that fail to document driver qualifications, put the traveling

public at risk. A driver with an undetected medical condition or unknown qualifications present serious safety concerns. In addition, an employee with an unknown criminal history raises concerns about the security of the customer's belongings, as well as their personal safety.

- 2. Whether the violation is intentional. Considerations include:
 - Whether the Company ignored Commission staff's previous technical assistance;
 and
 - Whether there is clear evidence through documentation or other means that shows the Company knew of and failed to correct the violation.

In the Company's December 2010 application for household goods moving authority, Sean T. Brooks, owner of STB Moving, acknowledged his Company's responsibility to understand and comply with applicable motor carrier safety rules.

On April 11, 2012, Sean T. Brooks attended household goods training provided by Commission staff. Mr. Brooks acknowledged that training was received pertaining to motor carrier safety regulations.

In the Company's May 2015 application for transfer of household goods moving authority, Sean T. Brooks acknowledged his Company's responsibility to understand and comply with applicable motor carrier safety regulations.

The Company knew, or should have known about these requirements.

- 3. Whether the Company self-reported the violation. The Company did not self-report these violations.
- 4. Whether the Company was cooperative and responsive. STB Moving was cooperative and responsive throughout the entire scope of the investigation.
- 5. Whether the Company promptly corrected the violations and remedied the impacts. The Company took immediate action to correct the violations found during the compliance review. STB Moving provided copies of valid medical certificates for its drivers Brian Erickson and Thomas Wittman, created driver qualification files for Brian Erickson, Thomas Wittman, and Jacob Palmer, and ran a criminal background check from Thomas Wittman, which returned no criminal history.
- 6. **The number of violations.** The number of violations is significant for a Company the size of STB Moving.
- 7. **The number of customers affected.** The Company traveled 3,953 miles and reported \$316,253 in gross revenue for 2016. A significant number of customers, as well as members of the traveling public, were likely affected by these safety violations.

- 8. **The likelihood of recurrence.** The Commission does not know if STB Moving is likely to repeat these safety violations. The Company was cooperative and responsive to staff, and has taken the appropriate steps to correct the safety violations documented in the compliance review.
- 9. The Company's past performance regarding compliance, violations, and penalties. This is the Company's first compliance review. The Company has no history of previous violations or penalties.
- 10. **The Company's existing compliance program.** STB Moving does not have a formal compliance program.
- 11. **The size of the Company.** STB Moving is a small Company with three full-time drivers. The Company owns one vehicle that is not classified as a commercial motor vehicle and leases box trucks when necessary. In 2016, the Company reported \$316,253 in gross revenue and 3,953 miles traveled.

The Commission's Enforcement Policy provides that some Commission requirements are so fundamental to safe operations that the Commission will issue mandatory penalties for each occurrence of a first-time violation. The Commission generally will assess penalties per type of violation, rather than per occurrence, for first-time violations of those critical regulations that do not meet the requirements for mandatory penalties. The Commission will assess penalties for any equipment violation meeting the Federal Motor Carrier Safety Administration's "out-of-service" criteria and also for repeat violations of critical regulations found in future compliance investigations, including each occurrence of a repeat violation.

The Commission has considered these factors and determined that it should penalize STB Moving \$10,700 for violations of WAC 480-15-555 Criminal Background Checks for Prospective Employees, and WAC 480-15-570 Driver Safety Requirements, calculated as follows:

- One-hundred five violations of Title 49 CFR Part 391.45(a) Using a driver not medically examined and certified. These are first-time violations, but they are violations of fundamental safety requirements. The Commission assesses penalties at the statutory amount of \$100 per occurrence, for a total of \$10,500.
- Three violations of Title 49 CFR Part 391.51(a) Failing to maintain a driver qualification file for each driver it employs. This is a first-time violation, and thus the Commission assesses penalties at the statutory amount of \$100 per violation type, for a total of \$100.
- One violation of WAC 480-15-555 Failing to acquire criminal background check of prospective employee. This is a first-time violation of a fundamental safety requirement.

¹ Docket A-120061 – Enforcement Policy of the Washington Utilities & Transportation Commission – Section V.

The Commission assesses a penalty at the statutory amount of \$100 per occurrence, for a total of \$100.

This information, if proven at a hearing and not rebutted or explained, is sufficient to support the penalty assessment.

Your penalty is due and payable now. If you believe any or all of the violations did not occur, you may deny committing the violation(s) and contest the penalty assessment through evidence presented at a hearing or in writing. The Commission will grant a request for hearing only if material issues of law or fact concerning the violation(s) require consideration of evidence and resolution in a hearing. Any contest of the penalty assessment must include a written statement of the reasons supporting that contest. Failure to provide such a statement will result in denial of the contest.

If there is a reason for any or all of the violations that you believe should excuse you from the penalty, you may ask for mitigation (reduction) of this penalty through evidence presented at a hearing or in writing. The Commission will grant a request for hearing only if material issues of law or fact require consideration of evidence and resolution in a hearing. Any request for mitigation must include a written statement of the reasons supporting that request. Failure to provide such a statement will result in denial of the request. See RCW 81.04.405.

If you properly present your request for a hearing and the Commission grants that request, the Commission will review the evidence supporting your dispute of the violation(s) or application for mitigation in a Brief Adjudicative Proceeding before an administrative law judge. The administrative law judge will consider the evidence and will notify you of his or her decision.

You must act within 15 days after receiving this notice to do one of the following:

- Pay the amount due.
- Contest the occurrence of the violations.
- Request mitigation to contest the amount of the penalty.

Please indicate your selection on the enclosed form and send it to the Washington Utilities and Transportation Commission, Post Office Box 47250, Olympia, Washington 98504-7250, within **FIFTEEN (15) days** after you receive this notice.

If you do not act within 15 days, the Commission may take additional enforcement action, including but not necessarily limited to suspending or revoking your certificate to provide regulated service, assessing additional penalties, or referring this matter to the Office of the Attorney General for collection.

DATED at Olympia, Washington, and effective September 21, 2017.

/s/ Gregory J. Kopta GREGORY J. KOPTA Administrative Law Judge

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION PENALTY ASSESSMENT TV-170979

PLEASE NOTE: You must complete and sign this document, and send it to the Commission within 15 days after you receive the penalty assessment. Use additional paper if needed. I have read and understand RCW 9A.72.020 (printed below), which states that making false statements under oath is a class B felony. I am over the age of 18, am competent to testify to the matters set forth below and I have personal knowledge of those matters. I hereby make, under oath, the following statements.

oath, th	e followir	ng statements.	
[] 1.	Payment of penalty. I admit that the violation occurred and enclose \$ in payment of the penalty.		
[] 2.	Contest the violation. I believe that the alleged violation did not occur for the reason describe below (if you do not include reasons supporting your contest here, your request will be denied):		
*			
	[] a)	I ask for a hearing to present evide an administrative law judge for a d	nce on the information I provide above to lecision
OR	[] b)	I ask for a Commission decision ba above.	ased solely on the information I provide
[] 3.	Application for mitigation. I admit the violation, but I believe that the penalty should be reduced for the reasons set out below (if you do not include reasons supporting your application here, your request will be denied):		
	[] a)	I ask for a hearing to present evider an administrative law judge for a d	nce on the information I provide above to lecision
OR	[] b)	I ask for a Commission decision baabove.	ased solely on the information I provide
		enalty of perjury under the laws of thation I have presented on any attachm	ne State of Washington that the foregoing, ments, is true and correct.
Dated: _		[month/day/year], at	[city, state]
Name o	of Respond	lent (Company) – please print	Signature of Applicant

RCW 9A.72.020:

"Perjury in the first degree. (1) A person is guilty of perjury in the first degree if in any official proceeding he makes a materially false statement which he knows to be false under an oath required or authorized by law. (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor's mistaken belief that his statement was not material is not a defense to a prosecution under this section. (3) Perjury in the first degree is a class B felony."