SECOND REVISION OF SHEET NO. 5 CANCELING FIRST REVISION OF SHEET NO. 5

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HOOD CANAL TELEPHONE CO., INC.

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By: Richard A. Finnigan Title: Attorney

ORIGINAL SHEET NO. 39

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HOOD CANAL TELEPHONE CO., INC.

GENERAL RULES AND REGULATION

(N)

K. CUSTOMER BILLING (Continued)

- j. At the written request or agreement of the customer, the utility will provide electronic bills to the customer's email address provided to the company by the customer in lieu of hard copy invoices when the customer selects an autopay method by credit/debit card or electronic transfer payment. The customer may revert to hard copy invoices upon written notification to the utility.
- k. When a customer contacts a customer service representative and requests to pay the customer's bill over the telephone by credit card, debit card or electronic funds transfer, a processing fee of \$1.99 per request per account will apply.

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THIRD REVISION OF SHEET NO. 310 CANCELING SECOND REVISION OF SHEET NO. 310

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HOOD CANAL TELEPHONE CO., INC.

SERVICE CONNECTION CHARGES

E. <u>RESTORAL OF SERVICE CHARGE</u>

- 1. In the event service is temporarily suspended for nonpayment of charges, such service will be restored upon payment of:
 - a. All charges due. (See General Rules and Regulations.)
 - b. A charge equivalent to the New Customer Charge will apply to each customer service disconnected for nonpayment, provided the telephone stations or terminal have not been removed.
- 2. When a customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company out service order, service will be reestablished only on the basis of an application for new service or an in order and the service connection charges in paragraph C.1. through C.3. will apply accordingly.

F. INSUFFICIENT FUND/DISHONORED CHARGE

1. A charge of \$20.00 will be made when a check or electronic check (electronic fund transfer) is in payment for service and is subsequently returned by the bank as unpaid or dishonored.

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