



March 2, 2017

IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Washington Utilities and Transportation Commission
Utilities Division Annual Reports
P.O. Box 47250
Olympia, WA 98504

***Re: inContact, Inc., d/b/a UCN, Inc.
Carrier Annual Reporting Requirements
For the Year Ended December 31, 2016***

To Whom It May Concern:

This letter is being sent to request a 30 day extension of the filing deadline of the State's Carrier Annual Reporting Requirements for the year ended December 31, 2016 on behalf of inContact, Inc., d/b/a UCN, Inc. inContact will not have its year-end financial statements completed by the Commission deadline of. A copy of inContact's Financial Statements will be submitted once this has been filed with the Securities and Exchange Commission.

Please contact Kitty Whitt at (703) 663-6758 or kit@compliancegroup.com with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Katherine "Kitty" Whitt
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Managing Consultant
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