Avista Corp.

1411 East Mission P.O. Box 3727

Spokane. Washington 99220-0500

Telephone 509-489-0500

Toll Free 800-727-9170

April 29, 2016

***VIA: Electronic Mail***

Steve King

Executive Director and Secretary

Washington Utilities & Transportation Commission

1300 S. Evergreen Park Drive S. W.

P.O. Box 47250

Olympia, Washington 98504-7250

RE: Avista Utilities’ 2015 Service Quality and Electric Reliability Report

Dear Mr. King:

Pursuant to WAC 480-100-398, attached for filing is Avista Utilities’ 2015 Customer Service Quality and Electric System Reliability Report. An original copy has been provided via overnight mail.

If you have any questions, please contact Shawn Bonfield at 509-495-2782 or feel free to contact me at 509-495-4975.

Sincerely,

/s/Linda Gervais/

Linda Gervais

Manager, Regulatory Policy

State and Federal Regulation

Avista Utilities

[linda.gervais@avistacorp.com](mailto:linda.gervais@avistacorp.com)

cc: Ms. Deborah Reynolds

Mr. Yochi Zachai