



Monthly Bundle Summary

Table with columns: BUNDLE, QTY, AMOUNT, TOTAL. Includes DSL SERVICE-MTC UP TO 12MB/1-RES and various taxes.

Monthly Service Summary

Table with columns: Billing Number, Total, QTY, AMOUNT. Includes INTERNET and TELEPHONE services.

Other Charges and Credits

Table with columns: Description, Amount, Total. Includes TELEPHONE charges and credits.

Carrier(s)/Provider(s)

YOUR LOCAL EXCHANGE PROVIDER IS: RAINIER CONNECT TEL. #: 360/832-6161

Your Intralata and Interlata Carrier/Provider(s) are as follows:

Table with columns: Your TEL. #, Intralata Carrier/Provider, Interlata Carrier/Provider.

KEY: A = CUSTOMER DIALED CALL, B = BILLED TO THIRD NUMBER, C = CREDIT CARD CALL, D = COLLECT CALL, E = COIN PAID, T = 3 WAY CALLING, BLANK = OPERATOR ASSISTED, CL: 1 = STATION DAY, 2 = STATION EVENING, 3 = PERSON DAY, 4 = PERSON EVENING, 5 = STATION NIGHT/WEEKEND, 8 = PERSON NIGHT, 9 = MULTI-RATE PERIOD

Message

Bill Disputes

You must review your bill in a timely manner. To dispute a bill, submit your dispute in writing within 60 days after the statement date on the bill.

IMPORTANT NOTICE

Mashell Telecom, Inc. has filed with the Washington Utilities and Transportation Commission ("Commission") to increase its Residential Exchange Access Line Service Option A and B effective May 1st, 2016 from \$16.00 to \$18.00 per month, a change of \$2.00 per month.

The Federal Communications Commission has issued an Order (FCC Order No. 11-161) that requires the Company to increase its rates to the levels set forth in this Notice or face a corresponding reduction in its universal service support.

This is not something that the Company is taking lightly. However, in considering the options available to it, the Company believes it has no choice but to follow the FCC's requirement in order to continue to receive universal service support at approximately the same level it has in the past.

If you have any questions about the proposed filing and how it will affect you, please call the Company at 360-832-6161.

The Commission has the authority to set rates that may vary from the Company's request, depending on the outcome of its investigation. Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on April 28, 2016.

Washington Utilities and Transportation Commission
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Olympia, WA 98504-7250
E-mail: comments@utc.wa.gov
Telephone: 1-888-333-WUTC (9882)

Sincerely,

Mashell Telecom, Inc.