5055 North Point Parkway Alpharetta, GA 30022 Tel (678) 259-5084 Or (888)-215-5680 sandy.chandler@verizon.com



Sandy Chandler Tariff Manager State Government Affairs

March 1, 2016

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VIA FEDERAL EXPRESS

Ms. Rebecca Beaton Washington Utilities and Transportation Commission 1300 S. Evergreen Park Dr. SW Olympia, WA 98504-7250

RE: MCI Communications Services, Inc. Notice of Discontinuance of Providing Postpaid Calling Card and Personal 800 Access to MCI Long Distance Voice Service ("MCI Calling Card" and "MCI Personal 800") to Residential and Small Business Customers

Dear Ms. Beaton:

Pursuant to WAC 480-120-083, MCI Communications Services, Inc. hereby notifies the Washington Utilities and Transportation Commission that it has discontinued providing postpaid Calling Card and residential Personal 800 access to MCI Long Distance Voice Service ("MCI Calling Card" and "MCI Personal 800") to residential and small business Customers. MCI Communications Services, Inc. discontinued MCI Calling Card and MCI Personal 800 services to Customers on or after January 16, 2016.

As of November 9, 2015, MCI Communications Services, Inc. had 783 MCI Calling Card and 62 MCI Personal 800 residential and small business customers with locations in Washington. Attached is a list of those Washington locations.

MCI Communications Services, Inc. provided notice to potentially affected customers the week of November 9, 2015. A copy of the notice is attached.

Letter to Ms. Rebecca Beaton March 1, 2016 Page 2

Please date stamp and return the extra copy of this cover letter in the enclosed selfaddressed stamped envelope, indicating receipt. If you have questions regarding this filing, please contact me either at (888) 215-5680 or <u>sandy.chandler@verizon.com</u>.

Respectively submitted, Sandy Changler Tariff Manager Verizon /

Enclosure

MCI Communications Services, Inc. P.O. Box 31303 Salt Lake City, UT 84130-1303

DATE XX, 2015

[Customer name] [Customer address] [City, State #########] Account no: [acct no.]

NOTICE OF CALLING CARD DISCONTINUANCE

Dear [Customer name]

As a valued customer, we want to make you aware of an upcoming change in our services. From time to time we evaluate and update our product portfolio to serve our customers. Due to overall declines in post-paid calling card usage, MCI Communications Services, Inc. d/b/a Verizon Business Services has made the difficult decision to discontinue the MCI Calling Card.

What does this mean to you?

On or after January 16, 2016, subject to applicable federal and state regulatory approvals, the MCI Calling Card, consisting of the associated post-paid billing option and toll-free access numbers used for international access, will no longer be useable for calls to or from the United States, U.S. territories or anywhere else in the world. If you are using this service, please make alternate arrangements to place and pay for calls after this date. Calls charged to the MCI Calling card before the date of discontinuance will be billed as usual on your normal bill cycle date.

What if you have other MCI services?

Local, long distance, and international subscriber plans active with MCI will <u>not</u> be affected by this change. You may continue to place domestic and international calls using these MCI plans.

We value your continued business, and we regret any inconvenience this action may cause you. Our MCI Service Representatives are ready to assist you with questions or concerns, and can be reached at 1-800-444-3333, the toll-free number on your bill, or visit our website at <u>www.mci.com</u>.

Thank you,

MCI Communications Services, Inc.

FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division,

Washington, DC 20554, and include in your comments a reference to the §63.71 Application of MCI Communications Services, Inc d/b/a Verizon Business Services. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

MCI Communications Services, Inc.'s address is 1 Verizon Way, Basking Ridge, NJ 07920

3

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MCI Communications Services, Inc. P.O. Box 31303 Salt Lake City, UT 84130-1303

DATE XX, 2015

[Customer name] [Customer address] [City, State #####-####] Account no: [acct no.]

NOTICE OF PERSONAL 800 SERVICE DISCONTINUANCE

Dear [Customer name]

As a valued customer, we want to make you aware of an upcoming change in our services. From time to time we evaluate and update our product portfolio to serve our customers. Due to overall declines in Personal 800 usage, MCI Communications Services, Inc. d/b/a Verizon Business Services has made the difficult decision to discontinue this MCI service.

What does this mean to you?

On or after January 16, 2016, subject to applicable federal and state regulatory approvals, the MCI Personal 800 service, will be discontinued. This service provides a post-paid billing option for domestic calls to your home using assigned toll-free access numbers and personal PINs from anywhere within the United States. If you are using this service, please make alternate arrangements after this date. Personal 800 calls completed before the date of discontinuance will be billed as usual on your normal bill cycle date.

What if I have other MCI services?

Local, long distance, and international subscriber plans active with MCI will <u>not</u> be affected by this change. You may continue to place domestic and international calls using these MCI plans.

We value your continued business, and we regret any inconvenience this action may cause you. Our MCI Service Representatives are ready to assist you with questions or concerns, and can be reached at 1-800-444-3333, the toll-free number on your bill, or visit our website at <u>www.mci.com</u>.

Thank you,

MCI Communications Services, Inc

FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of MCI

Communications Services, Inc d/b/a Verizon Business Services. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

MCI Communications Services, Inc.'s address is 1 Verizon Way, Basking Ridge, NJ 07920

MCI Communications Services, Inc. Discontinuance of MCI Calling Card and MCI Personal 800 State of Washington

CITY	COUNTY
ABERDEEN	GRAYS HARBOR
ADNA	LEWIS
ANACORTES	SKAGIT
ARLINGTON	SNOHOMISH
AUBURN	KING/PIERCE
BAINBRIDGE ISLAND	KITSAP
BATTLE GROUND	CLARK
BELLEVUE	KING
BELLINGHAM	WATCOM
BLAINE	WHATCOM
BOTHELL	KING/SNOHOMISH
BOW	SKAGIT
BREMERTON	KITSAP
BREWSTER	OKANOGAN
BRIER	SNOHOMISH
BRINNON	JEFFERSON
BRUSH PRAIRIE	CLARK
BURIEN	KING
BURLINGTON	SKAGIT
CAMAS	CLARK
CASHMERE	CHELAN
CENTRALIA	LEWIS
CHEHALIS	LEWIS
CHELAN	CHELAN
CHIMACUM	JEFFERSON
CLARKSTON	ASOTIN
CLE ELUM	KITTITAS
CLINTON	ISLAND
COLVILLE	STEVENS
CONNELL	FRANKLIN
CONWAY	SKAGIT
COULEE CITY	GRANT
COUPEVILLE	ISLAND
CURTIS	CHEHALIS
CUSICK	PEND OREILLE

MCI CALLING CARD: 783 CUSTOMERS

DARRINGTON	SNOHOMISH	
DAVENPORT	LINCOLN	
DEER HARBOR	SAN JUAN	
DEMING	WHATCOM	
DUVALL	KING	
EASTSOUND	SAN JUAN	
EATONVILLE	PIERCE	
EDGEWOOD	PIERCE	
EDMONDS	SNOHOMISH	
ELLENSBURG	KITTITAS	
ELMA	GRAYS HARBOR	
EPHRATA	GRANT	
EVERETT	SNOHOMISH	
FALL CITY	KING	
FEDERAL WAY	KING	
FERNDALE	WHATCOM	
FORKS	CLALLAM	
FOX ISLAND	PIERCE	
FREELAND	ISLAND	
FRIDAY HARBOR	SAN JUAN	
GIG HARBOR	PIERCE	
GOLDENDALE	KLICKITAT	
GRAHAM	PIERCE	
GRANGER	YAKIMA	
GRAYLAND	GRAYS HARBOR	
GREENACRES	SPOKANE	
HOQUIAM	GRAYS HARBOR	
IONE	PEND OREILLE	
ISSAQUAH	KING	
KELSO	COWLITZ	
KENMORE	KING	
KENNEWICK	BENTON	
KENT	KING	
KETTLE FALLS	STEVENS	
KINGSTON	KITSAP	
KIRKLAND	KING	
LA CENTER	CLARK	
LA CONNER	SKAGIT	
LACEY	THURSTON	
LACROSSE	WHITMAN	

LAKE STEVENS	SNOHOMISH	
LAKEBAY	PIERCE	
LAKEWOOD	PIERCE	
LANGLEY	ISLAND	
LATAH	SPOKANE	
LEAVENWORTH	CHELAN	
LIBERTY LAKE	SPOKANE	
LONGVIEW	COWLITZ	
LOPEZ ISLAND	SAN JUAN	
LYNDEN	WHATCOM	
LYNNWOOD	SNOHOMISH	
MAPLE VALLEY	KING	
MARLIN	KRUPP	
MCCLEARY	GRAYS HARBOR	
MERCER ISLAND	KING	_
METALINE FALLS	PEND OREILLE	
MILL CREEK	SNOHOMISH	
MINERAL	LEWIS	
MONROE	SNOHOMISH	
MONTESANO	GRAYS HARBOR	
MORTON	LEWIS	
MOSES LAKE	GRANT	
MOSSYROCK	LEWIS	
MOUNT VERNON	SKAGIT	
MOUNTLAKE TERRACE	SNOHOMISH	
MOXEE	YAKIMA	
MUKILTEO	SNOHOMISH	
NEWCASTLE	KING	
NORTH BEND	KING	
OAK HARBOR	ISLAND	
OAKESDALE	WHITMAN	
OCEAN PARK	PACIFIC	
OCEAN SHORES	GRAYS HARBOR	
ODESSA	LINCOLN	
OKANOGAN	OKANOGAN	
OLGA	SAN JUAN	
OLYMPIA	THURSTON	
OMAK	OKANOGAN	
ORCAS	SAN JUAN	
OUTLOOK	YAKIMA	

PACKWOOD	LEWIS
PASCO	FRANKLIN
POINT ROBERTS	WHATCOM
PORT ANGELES	CLALLAM
PORT ORCHARD	KITSAP
PORT TOWNSEND	JEFFERSON
POULSBO	KITSAP
PRESCOTT	WALLA WALLA
PRESTON	KING
PROSSER	BENTON
PULLMAN	WHITMAN
PUYALLUP	PIERCE
QUINCY	GRANT
RAINIER	THURSTON
RAYMOND	PACIFIC
REDMOND	KING
RENTON	KING
RICHLAND	BENTON
RIDGEFIELD	CLARK
ROCKFORD	SPOKANE
ROY	PIERCE
ROYAL CITY	GRANT
SAINT JOHN	WHITMAN
SAMMAMISH	KING
SEATTLE	KING
SEAVIEW	PACIFIC
SEDRO WOOLLEY	SKAGIT
SELAH	YAKIMA
SEQUIM	CLALLAM
SHELTON	MASON
SHORELINE	KING
SILVERDALE	KITSAP
SNOHOMISH	SNOHOMISH
SPANAWAY	PIERCE
SPOKANE	SPOKANE
SPOKANE VALLEY	SPOKANE
STANWOOD	SNOHOMISH
STEVENSON	SKAMANIA
SUMAS	WHATCOM
SUMNER	PIERCE

SUNNYSIDE	YAKIMA
TACOMA	PIERCE
TAHOLAH	GRAYS HARBOR
ТАНИУА	MASON
TENINO	THURSTON
THORP	KITTITAS
TOLEDO	LEWIS
TONASKET	OKANOGAN
TUKWILA	KING
TUMWATER	THURSTON
TWISP	OKANOGAN
UNIONTOWN	WHITMAN
UNIVERSITY PLACE	PIERCE
USK	PEND OREILLE
VALLEY	STEVENS
VANCOUVER	CLARK
VASHON	KING
VERADALE	SPOKANE
WALLA WALLA	WALLA WALLA
WAPATO	YAKIMA
WENATCHEE	CHELAN
WEST RICHLAND	BENTON
WHITE SALMON	KLICKITAT
WINTHROP	OKANOGAN
WOODINVILLE	KING
WOODLAND	CLARK/COWLITZ
YACOLT	CLARK
YAKIMA	YAKIMA
YELM	THURSTON
ZILLAH	YAKIMA

MCI PERSONAL 800: 62 CUSTOMERS

CITY	COUNTY
AUBURN	KING/PIERCE
BELLEVUE	KING
BELLINGHAM	WATCOM
BURIEN	KING
CASTLE ROCK	COWLITZ
CLARKSTON	ASOTIN
COLLEGE PLACE	WALLA WALLA
FEDERAL WAY	KING
ISSAQUAH	KING
KENNEWICK	BENTON
KETTLE FALLS	STEVENS
LANGLEY	ISLAND
LONGVIEW	COWLITZ
LYNNWOOD	SNOHOMISH
MERCER ISLAND	KING
MOUNT VERNON	SKAGIT
OLYMPIA	THURSTON
ORTING	PIERCE
PASCO	FRANKLIN
POINT ROBERTS	WHATCOM
PORT HADLOCK	JEFFERSON
PULLMAN	WHITMAN
QUINCY	GRANT
RENTON	KING
ROCKFORD	SPOKANE
SEATTLE	KING
SHORELINE	KING
SNOHOMISH	SNOHOMISH
SPOKANE	SPOKANE
SPOKANE VALLEY	SPOKANE
ТАСОМА	PIERCE
VANCOUVER	CLARK
WALLA WALLA	WALLA WALLA
WENATCHEE	CHELAN