

November 24, 2015

Steven V. King  
Executive Director & Secretary  
WA Utilities & Transportation Commission  
1400 S. Evergreen Park Drive S.W.  
P.O. Box 40128  
Olympia, WA 98504-0128

*Via Email to: [records@utc.wa.gov](mailto:records@utc.wa.gov)  
and UPS Delivery*

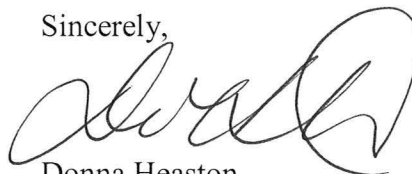
Re: World Communications Inc. d/b/a Integra's Notice of Cessation of Telecommunications Service

Dear Mr. King:

Enclosed for filing with the Commission is the original with 12 copies of Integra's Notice of Cessation of Telecommunications Service pursuant to WAC 480-120-083.

Integra has also submitted an electronic version via email to the Commission's Records Center. Please contact the undersigned with any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Donna Heaston".

Donna Heaston  
Manager, Regulatory Affairs  
Integra Telecom  
6160 Golden Hills Drive  
Golden Valley, Minnesota 55416  
(763) 745-8466 (direct)  
(763) 745-8459 (department fax)  
[donna.heaston@integratelecom.com](mailto:donna.heaston@integratelecom.com)

Enclosures  
cc: Service List

**BEFORE THE WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION**

In the Matter of  
WORLD COMMUNICATIONS INC. D/B/A  
INTEGRA NOTICE OF CESSATION OF  
SERVICE PURSUANT TO WAC  
480-120-083

Docket No.: UT-\_\_\_\_\_

**NOTICE OF CESSATION OF  
TELECOMMUNICATIONS SERVICE**

- 1 Pursuant to WAC 480-120-083, World Communications Inc. d/b/a Integra (Integra) hereby provides notice of the cessation of a telecommunications service: IP-based Toll Free Long Distance and Trunking.
- 2 The reason for Integra's cessation of the service: A decommissioning of a voice switch in Seattle Washington. The switch to which customers are being migrated does not support the customers' existing IP-based, toll free long distance service, and Integra does not offer a comparable over-the-top SIP trunking service.
- 3 The following sets forth the information regarding notifications required by WAC 480-120-083.
  - a. Subsection (2)(a) of the rule requires notification to the Commission at least 30 days in advance. The service is scheduled to be discontinued on December 28, 2015.
  - b. Subsection (2)(b) requires notice to the state 911 program. The required 30-day notice to the state 911 program is being accomplished by copy of this filing.
  - c. Subsection (2)(c) requires notice to customers at least 30 days in advance. The Company began contacting the customers on November 10, 2015. At this time, Integra has only three impacted carrier customers that have not made arrangements to migrate to another Integra service, or port to another carrier. These customers have been notified by telephone on multiple occasions, and written notice was mailed on or before November 24, 2015.

- d. Subsections (2)(d) and (e) apply if the exiting carrier is supplied by other carriers and does not apply in this case.
- e. Subsection (2)(f) requires notice to the numbering administrator if numbers are to be returned. The customers are carriers and will likely retain the telephone numbers on behalf of end user customers. Therefore, Integra does not believe a notice is required.
- f. Subsection (3) requires the Commission notice to contain certain information. This notice contains the information required under Subsection (3) of the rule. The number of customers for each telecommunications service and their location, described by exchange or by city and county for each telecommunications service being ceased is as follows: Three (3) carrier customers with services located in Seattle, Washington, subscribed to IP-based, toll free long distance and over-the-top SIP trunking services.
- g. Subsection (4) requires the customer and Commission notice to contain certain information. A copy of the written customer notice is attached; the notice contains the information required under Subsection (4) of the rule.
- h. Subsections (5) and (6) do not apply to Integra's cessation of this service.
- i. As discussed in e., above, Integra believes that Subsection (7) requirements for the notice to the numbering administrator do not apply.
- j. Subsection (8) does not apply to Integra's cessation of the affected voice services.
- k. Subsection (9) requires that a telecommunications company ceasing a local exchange service used in the provision of emergency services related to the state 911 program inform the commission and the state 911 program within 24-hours of the cessation of telecommunications service of the number of customers and their location, listed by exchange or by city and county, that remained as customers for the telecommunications service when service ceased. Within 24-hours of the cessation of the customers' affected voice services, on December 28, 2015, Integra will inform the commission and the state 911 program, if applicable.

Respectfully submitted this 24<sup>th</sup> day of November, 2015.

INTEGRA TELECOM

A handwritten signature in black ink, appearing to read 'Donna Heaston', written over a horizontal line.

Donna Heaston  
Manager, Regulatory Affairs  
6160 Golden Hills Drive  
Golden Valley, MN 55416  
Direct: 763-745-8466  
Fax: 763-745-8459  
[donna.heaston@integratelecom.com](mailto:donna.heaston@integratelecom.com)

November 23, 2015

CUSTOMER  
ADDRESS  
ADDRESS

*Via Certified Mail*

## **IMPORTANT INFORMATION REGARDING YOUR VOICE SERVICE**

Dear CUSTOMER:

Integra has contacted you multiple times regarding the upcoming discontinuance of your WCI/Integra Voice Service.

**Effective December 28, 2015 your WCI/Integra Voice Services will be discontinued and will no longer be available.**

**ACTION REQUIRED:** Please take action now to find an alternative service, as the following services will be automatically discontinued after December 28, 2015:

[ACCOUNT NUMBER] – [Service]  
[ACCOUNT NUMBER] – [Service]

If applicable, Integra will apply a prorated, one-time credit to your account for the number of days for which you have paid for the WCI/Integra Voice Services beyond the date of discontinuance.

If you would like to transition your services to another provider or have questions about this change, please contact Integra Customer Care at 1-866-INTEGRA (468-3472) or [CustomerCare@integratelecom.com](mailto:CustomerCare@integratelecom.com).

Integra Customer Care

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**CERTIFICATE OF SERVICE**

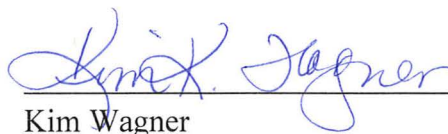
I certify that I have caused to be served copies of World Communications Inc.'s Notice of Cessation of Telecommunications Service by email and overnight mail on the following parties:

Sally Brown  
Assistant Attorney General  
WUTC Attorney General  
1125 Washington St. SE  
P.O. Box 40100  
Olympia, WA 98504-0100  
Email: [sbrown@utc.wa.gov](mailto:sbrown@utc.wa.gov)

Simon ffitch  
Public Counsel Section  
Office of the Attorney General  
800 Fifth Avenue, Suite 2000  
Seattle, WA 98104-3188  
Tel: (206) 464-7744  
Email: [simonf@atg.wa.gov](mailto:simonf@atg.wa.gov)

Robert Ezelle  
Director, Emergency Management Division  
Bldg 1, Camp Murray  
Tacoma, WA  
98430-5000  
Email: [robert.ezelle@mil.wa.gov](mailto:robert.ezelle@mil.wa.gov)

Dated this 24th day of November, 2015.

  
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Kim Wagner