UT-151834

# Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C.

In the Matter of	)		o Es	2015	3
Section 63.71 Application of Clearwire Corporation	) ) )	) WC Docket No. 15)		EP 15	AN SEC
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SECTION 63.71 APPLICATION			C3	Ċ.	

Clearwire Corporation ("Clearwire") hereby seeks authorization, pursuant to Section 214(a) of the Communications Act of 1934, as amended (the "Act"), 47 U.S.C. § 214(a), and Section 63.71 of the rules of the Federal Communications Commission ("FCC" or "Commission"), 47 C.F.R. § 63.71, to discontinue its provision of "digital voice (VoIP)" service ("digital voice") and associated features. Digital voice is being discontinued because Clearwire's parent company, Sprint Corporation ("Sprint"), is implementing major enhancements to its 4G LTE Network. As a part of the deployment process, Sprint is shutting down the towers that support digital voice so that the spectrum can be repurposed for LTE technologies.

Clearwire plans to discontinue offering and providing digital voice effective November 6, 2015. The proposed discontinuance will not result in material harm to the affected customers, because they may obtain alternative voice calling capabilities from a variety of other service providers, including traditional wireline, facilities-based voice over Internet protocol ("VoIP"), non-facilities-based VoIP, and wireless service providers.

Clearwire provides the following information pursuant to Section 63.71 of the Commission's rules:

## 1. Name and Address of Carrier:

Clearwire Corporation 6200 Sprint Parkway Overland Park, KS 66251

- 2. <u>Date of Planned Service Discontinuance, Reduction, or Impairment</u>: Clearwire plans to discontinue its provision of digital voice effective November 6, 2015. Clearwire understands that this Application will be granted automatically on the 31st day after public notice of its filing, unless the Commission notifies Clearwire to the contrary.
- 3. Points of Geographic Areas of Service Affected: Clearwire proposes to discontinue its provision of digital voice in Alaska, Arizona, California, Colorado, Connecticut, Delaware, the District of Columbia, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Louisiana, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, Ohio, Oregon, Pennsylvania, Rhode Island, Tennessee, Texas, Utah, Virginia, Washington, and Wisconsin.
- 4. <u>Brief Description of Type of Service Affected</u>: Digital voice is a fixed VoIP service that enables customers to place and receive voice telephone calls over the wireless Internet connection provided by their Clearwire Expedience or CLEAR WiMAX service. The 2.5 GHz band spectrum that currently supports Clearwire Expedience and CLEAR WiMAX will be repurposed for major enhancements to Sprint's 4G LTE

network, requiring Clearwire Expedience and CLEAR WiMAX to be discontinued.<sup>1</sup>
Because Clearwire's provision of digital voice is tied to Clearwire Expedience and CLEAR WiMAX, digital voice will be discontinued as well. Features associated with digital voice also will be discontinued, such as directory assistance ("411").

- 5. <u>Brief Description of the Dates and Methods of Notice to All Affected Customers</u>: In accordance with Section 63.71(a), on September 1, 2015, Clearwire provided written notice, by first class mail, to all affected digital voice subscribers. Clearwire also provided notice to its customers via email on September 3, 2015. Sample copies of the notices provided to customers are attached hereto as Attachment A.
- 6. Whether the Carrier is Considered Dominant or Non-Dominant with Respect to the Service to be Discontinued, Reduced, or Impaired: Clearwire is considered non-dominant with respect to the affected service.

In accordance with Section 63.71 of the Commission's Rules, a copy of this Application is being mailed to the Special Assistant for Telecommunications for the Secretary of Defense and to the public utility commission and the Governor of each state in which the discontinuance of service is proposed.

The public convenience and necessity will not be adversely affected by the discontinuance of digital voice. All customers that will be affected by the discontinuance have been given notice affording them ample time to acquire one of the many substitute services that are readily available to them. Clearwire, therefore, respectfully requests Commission approval

As broadband Internet access services, Clearwire Expedience and CLEAR WiMAX are not subject to the Act's discontinuance procedures. *Protecting and Promoting the Open Internet*, Report and Order on Remand, Declaratory Ruling, and Order, 30 FCC Rcd 5601, ¶¶ 509-12 (2015).

of this Section 63.71 Application. Please direct any questions regarding this Application to the undersigned.

Respectfully submitted,

Clearwire Corporation

Pamela S. Miranda

Lawler, Metzger, Keeney & Logan, LLC

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Washington, DC 20006

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Counsel to Clearwire Corporation

James B. Goldstein

Senior Counsel, Government Affairs

**Sprint Corporation** 

12502 Sunrise Valley Drive

Mail Stop: VARESA0202 -2D193

Reston, VA 20196

Tel: (703) 433-4212

E-Mail: James.Goldstein@sprint.com

Dated: September 10, 2015



# Clearwre

#### IMPORTANT NOTICE REGARDING YOUR CLEARWIRE DIGITAL VOICE (VOIP) SERVICE

We sincerely thank you for being a loyal customer and for choosing Clearwire as your provider!

We don't like goodbyes, but unfortunately we need to remind you that your Clearwire digital voice (VoIP) service will end as of November 6, 2015 (12:01 AM EST). It's not just you - we are discontinuing Clearwire digital voice service in all states where we provide service. Digital voice allows you to place and receive voice telephone calls over the Internet connection provided by your Clearwire WiMAX service. Features associated with digital voice, like directory assistance (411), will also end.

Your Clearwire service will be ending but you can get a comparable voice calling service from a variety of other providers operating in your area, including landline, VoIP, and wireless service providers. A quick Internet search for "voice service providers" in your city should give you some good options. If you plan to replace your digital voice service, please do so by November 6, 2015, so that your service is not interrupted. If you are planning to transfer your phone number, please be sure to contact your intended provider to find out how much time it will take to process your transfer. If you choose not to migrate your service by November 6, 2015, your digital voice account will be cancelled so that you will no longer be billed, and you may lose your digital voice phone number after that date. You can contact us anytime if you would like to cancel your account earlier.

The good news is that you don't have to switch just yet! We'll continue to keep you updated in the coming months. We love having you as a customer while we still can. In the meantime, if you have any questions, please call us at 1-888-888-3113 and press any option to speak to one of our Care representatives.

Sincerely,

Clearwire Corporation 6200 Sprint Parkway Overland Park, KS 66251

Clearwire has notified the Federal Communications Commission ("FCC") about this end of service. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the FCC releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the FCC's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, 445 12th Street, SW, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Clearwire Corporation. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Service will be discontinued in Alaska, California, Florida, Hawaii, Idaho, Minnesota, Mississippi, Nevada, New York, North Carolina, Ohio, Oregon, Tennessee, Texas, Virginia, Washington, and Wisconsin.



#### IMPORTANT NOTICE REGARDING YOUR CLEAR DIGITAL VOICE (VOIP) SERVICE

We sincerely thank you for being a loyal customer and for choosing CLEAR as your provider!

We don't like goodbyes, but unfortunately we need to remind you that your CLEAR digital voice (VoIP) service will end as of November 6, 2015 (12:01 AM EST). It's not just you - we are discontinuing CLEAR digital voice service in all states where we provide service. Digital voice allows you to place and receive voice telephone calls over the Internet connection provided by your CLEAR WiMAX service. Features associated with digital voice, like directory assistance (411), will also end.

Your CLEAR service will be ending but you can get a comparable voice calling service from a variety of other providers operating in your area, including landline, VoIP, and wireless service providers. A quick Internet search for "voice service providers" in your city should give you some good options. If you plan to replace your digital voice service, please do so by November 6, 2015, so that your service is not interrupted. If you are planning to transfer your phone number, please be sure to contact your intended provider to find out how much time it will take to process your transfer. If you choose not to migrate your service by November 6, 2015, your digital voice account will be cancelled so that you will no longer be billed, and you may lose your digital voice phone number after that date. You can contact us anytime if you would like to cancel your account earlier.

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## IMPORTANT NOTICE REGARDING YOUR CLEARWIRE DIGITAL VOICE (VOIP) SERVICE

We sincerely thank you for being a loyal customer and for choosing Clearwire as your provider!

We don't like goodbyes, but unfortunately we need to remind you that your Clearwire digital voice (VoIP) service will end as of November 6, 2015 (12:01 AM EST). It's not just you - we are discontinuing Clearwire digital voice service in all states where we provide service. Digital voice allows you to place and receive voice telephone calls over the Internet connection provided by your Clearwire WiMAX service. Features associated with digital voice, like directory assistance (411), will also end.

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Clearwire Corporation 6200 Sprint Parkway Overland Park, KS 66251

#### Contact Us | Privacy

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<sup>1</sup>Service will be discontinued in Alaska, California, Florida, Hawaii, Idaho, Minnesota, Mississippi, Nevada, New York, North Carolina, Ohio, Oregon, Tennessee, Texas, Virginia, Washington, and Wisconsin.

This is an account-related notification.

Your privacy is important to us. Please see our Privacy Policy for more information.

For questions about CLEAR/Clearwire privacy policies, please write to: Office of Privacy - Legal Department, P.O. Box 4600 Reston, VA 20195.

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# CERTIFICATE OF SERVICE

I, Erica A. Bettenhausen, hereby certify that a copy of the foregoing Section 63.71 Application of Clearwire Corporation was served on this 10th day of September, 2015, by mailing true and correct copies thereof, postage prepaid, to the following at the addresses listed below:

Office of Governor Bill Walker P.O. Box 110001 Juneau, AK 99811-0001

Office of Governor Doug Ducey 1700 West Washington Street Phoenix, AZ 85007

Office of Governor Edmund G. Brown, Jr. C/O State Capitol, Suite 1173
Sacramento, CA 95814

Office of Governor John W. Hickenlooper 136 State Capitol Bldg Denver, CO 80203

Office of Governor Dannel P. Malloy State Capitol 210 Capitol Avenue Hartford, CT 06106

Office of Governor Jack Markell 150 Martin Luther King Jr. Blvd. South 2nd Floor Dover, DE 19901

Executive Office of Mayor Muriel Bowser John A. Wilson Building 1350 Pennsylvania Avenue NW, Suite 316 Washington, DC 20004

Office of Governor Rick Scott The Capitol 400 South Monroe Street Tallahassee, FL 32399-0001 Regulatory Commission of Alaska 701 West Eighth Avenue, Suite 300 Anchorage, AK 99501-3469

Arizona Corporation Commission 1200 West Washington Phoenix, AZ 85007-2996

California Public Utilities Commission 505 Van Ness Avenue San Francisco, CA 94102

Colorado Department of Regulatory Agencies Public Utilities Commission 1560 Broadway, Suite 250 Denver, CO 80202

Connecticut Public Utility Regulatory Authority 10 Franklin Square New Britain, CT 06051

Delaware Public Service Commission 861 Silver Lake Boulevard Cannon Building, Suite 100 Dover, DE 19904

Public Service Commission of the District of Columbia 1325 G Street, NW, Suite 800 Washington, DC 20005

Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 Office of Governor Nathan Deal 206 Washington Street 111 State Capitol Atlanta, GA 30334 Georgia Public Service Commission 244 Washington Street, SW Atlanta, GA 30334

Office of Governor David Y. Ige Executive Chambers State Capitol Honolulu, HI 96813 Hawaii Public Utilities Commission 465 South King Street Room # 103 Honolulu, HI 96813

Office of Governor C.L. Otter State Capitol P.O. Box 83720 Boise, ID 83720 Idaho Public Utilities Commission P.O. Box 83720 Boise, ID 83720-0074

Office of Governor Bruce Rauner 207 State House Springfield, IL 62706 Illinois Commerce Commission 527 East Capitol Avenue Springfield, IL 62701

Office of Governor Mike Pence State House Indianapolis, IN 46204-2797 Indiana Utility Regulatory Commission PNC Center 101 West Washington Street Suite 1500 E Indianapolis, IN 46204

Office of Governor Bobby Jindal P.O. Box 94004 Baton Rouge, LA 70804-9004 Louisiana Public Service Commission P.O. Box 91154 Baton Rouge, LA 70821-9154

Office of Governor Larry Hogan 100 State Circle Annapolis, MD 21401-1925 Maryland Public Service Commission William Donald Schaefer Tower 6 St. Paul Street, 16th Floor Baltimore, MD 21202

Office of Governor Charlie Baker Massachusetts State House Room 280 Boston, MA 02133

Massachusetts Department of Telecommunications and Cable 1000 Washington Street, Suite 820 Boston, MA 02118

Office of Governor Rick Snyder P.O. Box 30013 Lansing, MI 48909

Michigan Public Service Commission P.O. Box 30221 Lansing, MI 48909 Office of Governor Mark Dayton 116 Veterans Service Building 20 West 12th Street St. Paul, MN 55155

Office of Governor Phil Bryant P.O. Box 139 Jackson, MS 39205

Office of Governor Jay Nixon P.O. Box 720 Jefferson City, MO 65102

Office of Governor Pete Ricketts P.O. Box 94848 Lincoln, NE 68509-4848

Office of Governor Brian Sandoval State Capitol Building 101 North Carson Street Carson City, NV 89701

Office of Governor Maggie Hassan State House 107 North Main Street Concord, NH 03301

Office of Governor Chris Christie P.O. Box 001 Trenton, NJ 08625

Office of Governor Susana Martinez 490 Old Santa Fe Trail Room 400 Santa Fe, NM 87501

Office of Governor Andrew M. Cuomo NYS State Capitol Building Albany, NY 12224 Minnesota Public Utilities Commission 121 Seventh Place East, Suite 350 St. Paul, MN 55101-2147

Mississippi Public Service Commission P.O. Box 1174 Jackson, MS 39215-1174

Missouri Public Service Commission 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Nebraska Public Service Commission 1200 N Street, Suite 300 Lincoln, NE 68508

Nevada Public Utilities Commission 1150 East William Street Carson City, NV 89701-3109

New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, NH 03301-2429

New Jersey Board of Public Utilities 44 South Clinton Avenue Trenton, NJ 08625

New Mexico Public Regulation Commission 1120 Paseo De Peralta PERA Building P.O. Box 1269 Santa Fe, NM 87504

New York State Public Service Commission Empire State Plaza Agency Building 3 Albany, NY 12223-1350 Office of Governor Pat McCrory 20301 Mail Service Center Raleigh, NC 27699-0301

Office of Governor John Kasich Riffe Center, 30th Floor 77 South High Street Columbus, OH 43215

Office of Governor Kate Brown State Capitol Building 900 Court Street NE, 160 Salem, OR 97301

Office of Governor Tom Wolf 508 Main Capitol Building Harrisburg, PA 17120

Office of Governor Gina M. Raimondo 82 Smith Street Providence, RI 02903

Office of Governor Bill Haslam 1st Floor, State Capitol Nashville, TN 37243

Office of Governor Greg Abbott P.O. Box 12428 Austin, TX 78711-2428

Office of Governor Gary R. Herbert 350 North State Street, Suite 200 P.O. Box 142220 Salt Lake City, UT 84114-2220

Office of Governor Terry McAuliffe 1111 East Broad Street Richmond, VA 23219 North Carolina Utilities Commission 4325 Mail Service Center Raleigh, NC 27699-4300

Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215

Public Utility Commission of Oregon P.O. Box 1088 Salem, OR 97308-1088

Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265

Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

Tennessee Regulatory Authority 502 Deaderick Street Nashville, TN 37243

Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, TX 78711-3326

Utah Public Service Commission Herber M. Wells Building 160 East 300 South Salt Lake City, UT 84114

Commonwealth of Virginia State Corporation Commission Division of Communications P.O. Box 1197 Richmond, VA 23218 Office of Governor Jay Inslee P.O. Box 40002 Olympia, WA 98504-0002

Office of Governor Scott Walker 115 East Capitol Madison, WI 53702

Secretary of Defense Attn: Special Assistant for Telecommunications Pentagon Washington, DC 20301 Washington Utilities and Transportation Commission P.O. Box 47250 Olympia, WA 98504-7250

Public Service Commission of Wisconsin P.O. Box 7854 Madison, WI 53707-7854

Erica A. Bettenhausen