

TE-151661

August 3, 2015

# Scabland Taxi & Delivery, LLC

601 S Pioneer Way Ste. F PMB 258  
Moses Lake, WA 98837  
PH: 509.762.4183 Fax: 509.764.6583

Washington Utilities and Transportation Commission  
1300 Evergreen Park Drive SW  
Olympia, Washington 98504

RECEIVED  
RECORDS MANAGEMENT  
2015 AUG 10 AM 8:06  
STATE OF WASH.  
UTIL. AND TRANSP.  
COMMISSION

**RE: Formal Complaint** - Pack's Taxi & Delivery, LLC UBI: 603 197 968

To whom it may concern,

My name is Scott E. Conley I am a member of Scabland Taxi & Delivery, LLC. I am submitting this formal complaint concerning Nathan & Stacie Pack owners of Pack's Delivery, LLC. Nathan & Stacie received a WA State For Hire License and started Pack's Taxi & Delivery, LLC on April 25<sup>th</sup>, 2013. By February 2014 Nathan and Stacie had acquired a late model Dodge 14 passenger van which they began to advertise they would use to transport people to The Gorge Amphitheater for the concerts charging each person \$40 for round trip service. See attachment #1 and #2

On August 15, 2014 for the "Tom Petty Concert" the 14 passenger Dodge van is photographed at the Gorge Amphitheater campground entrance with a Pack's Taxi and Delivery Prius directly behind it. See attachment #3

In an August 26<sup>th</sup> 2014 Facebook post Nathan and Stacie are offering rides to the "Dave Mathews Concert" for \$45 round trip. See attachment #4

The current WA State license plate for the Dodge Van is **AOW5561**

By 2015 Nathan and Stacie had acquired another high capacity passenger van

The current WA State license plate of the Chevy van is **AEM4148**

Both vans do not have any (markings) letters or numbers on them this fact adds to the suspicion that Nathan and Stacie are utilizing these two vans to conduct an excursion service without the required commercial auto liability insurance and associated permits.

Just before the Concerts at the Gorge were set to begin again this year Nathan and Stacie in a May 29<sup>th</sup> 2015 Facebook post are again offering round trip service to the Gorge for \$45. See attachment #5

On June 9<sup>th</sup> 2015 a picture was taken of the two vans parked next to each other and next to a Pack's Taxi and Delivery cargo trailer. See attachment #6

We hope that Nathan & Stacie can be brought into compliance and that the two vans they are using will be properly insured and permitted to provide the type of excursion service they want to do.

If you have any questions or would like additional information please call or email.

Sincerely,

*Scott E. Conley*  
Scott E. Conley

[scott@scablandtaxi.com](mailto:scott@scablandtaxi.com)

Scabland Taxi & Delivery, LLC

Moses Lake, WA 98837

Pack's Taxi & Delivery



Leah Home Find Friends

REVIEWS

Like Comment Share

4.3 4.3 of 5 stars · 98 reviews

173 people like this.

Top Comments

2 shares



Denise Pontrantolfi — Car broke down Aug. 9th on the way to the concert at the Gorge. Pack's saved our night! We had a very courteous driver. Thanks!  
August 15, 2014 · 1 Review ·  
Like · Comment · 3



Write a comment...

Press Enter to post



Ashley Nicole Oh Nolan what a great guy you and your wife are! sweet tho guys  
Like · Reply · 1 · June 4, 2014 at 11:15pm



Moses Lake Chamber of Commerce Happy Anniversary!!  
Like · Reply · June 5, 2014 at 3:58pm

View 8 more comments

ATTACHMENT #1



Denise Earheart — I ♥ you guys :-)) thank you!!!!  
March 7, 2014 · 5 Reviews ·  
Like · Comment · 2



Tell people what you think

I ♥ Pack's Taxi & Delivery

May 31, 2014 ·

Did you know that Pack's Taxi is the "Official" Taxi service of the Gorge Amphitheater? Yep! So, if your looking to be safe and have transportation provided give us a call. If the van is running its only \$40/person for a round trip. 509.762.1234

Like Comment Share

66 people like this.

Top Comments

5 shares



Write a comment...

Press Enter to post



Pack's Taxi & Delivery We do!  
Like · Reply · June 13, 2014 at 6:19pm



Erica Delgado Do you do Vantage?? Can tell u right now if you haven't, ypu could get some good business there! I worked there a couple summers and the campgrounds get packed out there and down at the campground past the state park if its still open! Working there i always that if u had a couple vans and drove folks back n forth u would make some money!  
Like · Reply · 1 · June 13, 2014 at 6:17pm

View 1 more comment

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Boys & Girls Clubs of the Co... Like



Dream Acres Espresso Like



Kangaroo's Bounce House a... Like

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# ATTACHMENT #2

Pack's Taxi & Delivery Photos

4 photos for Pack's Taxi & Delivery

Photo 4 of 4



Nathan P.  
0 0

Compliment

Shuttle van for The Gorge concerts.  
Seats up to 14 people.

August 20, 2014



From Nathan P.  
Fleet of 4 Prius's



From Nathan P.  
All the cars are names after Presidents. Nixon,...



From Nathan P.  
Don't drink and drive. FREEZE YOUR KEYS!



From Nathan P.  
Shuttle van for The Gorge concerts. Seats up to 14...

Page 1 of 1

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**ATTACHMENT #3**

**14 PASSENGER DODGE VAN AT THE GORGE CAMPGROUND  
ENTRANCE FOR THE TOM PETTY CONCERT 8/15/2014. PACK'S  
TAXI & DELIVERY BLACK PRIUS PARKED BEHIND IT.**

Pack's saved our night! We had a very  
Pack's Taxi & Delivery!

Like Comment

Share Leah Home Find Friends

August 15, 2014 · 1 Review

Like Comment · 3

82 people like this.

Top Comments



**Denise Earheart** — I ♥ you guys :-) thank you!!!!

March 7, 2014 · 5 Reviews

Like Comment · 2



Write a comment...

Press Enter to post.



**Susan Kelly** Will you deliver to sage hills golf course area?

Like Reply · May 9 at 5:12pm



**Eddy Garcia** Royal City?

Like Reply · December 23, 2014 at 6:01pm

View 4 more comments

### LIKED BY THIS PAGE



**Boys & Girls Clubs of the Co...**

Like



**Dream Acres Espresso**

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**Kangaroo's Bounce House a...**

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**Pack's Taxi & Delivery**

August 26, 2014 ·

How are you getting to the Dave Mathews Concert this weekend? Did you know for just \$45 per person you can get a round trip ride to The Gorge? Just call Packs Taxi at 509.762.1234

Like Comment Share

34 people like this.

Top Comments

1 share



Write a comment...

Press Enter to post.



**Matthew Maygren** From anywhere in America?

Like Reply · 2 · August 26, 2014 at 8:58pm



**Pack's Taxi & Delivery** From Moses Lake, Quincy, Ephrata and Sunland.

Like Reply · 1 · August 26, 2014 at 9:09pm



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## ATTACHMENT #5

**Pack's Taxi & Delivery**  
REVIEWS

You continue to impress me!! I hope I gave you an A in middle school if not tell me and I will go back and change the grad. Leah Home Find Friends  
Like Reply 1 June 30 at 7:18am

4.3 4.3 of 5 stars · 98 reviews

**Denise Pontrantolfi** — Car broke down Aug. 9th on the way to the concert at the Gorge. Pack's saved our night! We had a very courteous driver. Thanks!  
August 15, 2014 · 1 Review · Like · Comment · 3

**Denise Earheart** — I ♥ you guys :- ) thank you!!!!  
March 7, 2014 · 5 Reviews · Like · Comment · 2

Tell people what you think

**Avena Robbins Lock** I like your new area of business kudos to your company  
Like · Reply · June 30 at 10:07am

**I ♥ Pack's Taxi & Delivery**  
May 29

Hey everyone! Remember we do \$45/person round trip the the Gorge call 509.762.1234  
Like · Comment · Share

53 people like this.

2 shares

View 2 more comments

**Sandi Kassandra Watson** LOL! ^^^ Unless they are delivering Chicken Soup!  
June 20 at 3:31pm · Like

Chat





**ATTACHMENT #6  
BOTH VANS PARKED NEXT TO PACKS TAXI & DELIVERY  
CARGO TRAILER 6/09/2015**