



Sharon Mullin
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June 30, 2015

By Electronic Mail and Overnight Mail

Steven King
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, WA 98504-7250

RE: 2015 ETC Certification - AT&T Mobility

Dear Mr. King:

Enclosed please find a copy of AT&T Mobility's Annual Eligible Telecommunications Carrier Report and Future Annual Plan ("Report") filed pursuant to WAC 480-123-060 to WAC 480-123-080, which has also been filed electronically.

A portion of AT&T Mobility's Report contains certain confidential and proprietary information for which AT&T Mobility seeks confidential treatment pursuant to WAC 480-07-160 and RCW 80.04.095. Consistent with the Commission's rules, AT&T Mobility has specifically designated the information that is confidential and provided both the complete responses and redacted version. Specifically AT&T Mobility is claiming confidential treatment for portions of Exhibits B - D. The unredacted confidential documents have been printed on yellow paper, marked "Confidential per WAC 480-07-160)" and enclosed in a separate envelope marked "Confidential per WAC 480-07-160".

AT&T Mobility states as follows the legal basis under which the information is claimed to be confidential. Pursuant to WAC 480-07-160(2)(c) confidential treatment may be afforded to "valuable commercial information, including trade secrets... cost, or financial information, or customer-specific usage and network configuration and design information, as provided in RCW 80.04.095." The documents that AT&T Mobility claims are confidential include portions of Exhibits B which reflects in granular detail the status of the network improvements AT&T Mobility has undertaken for calendar year 2014 and a description of the amounts of its expenditures and eligible improvements to the network that it plans to make in 2016; Exhibit C contains information about customer locations; and, Exhibit D contains customer complaint information by type of complaint that is not generally disclosed to the public.

AT&T Mobility believes that all of these documents contain valuable proprietary information regarding AT&T Mobility's telecommunications network in Washington, the public disclosure of which would cause serious competitive harm to the company. Disclosure of these materials would reveal confidential details pertaining to AT&T Mobility's network infrastructure, customer base, and the company's competitive position in the Washington telecommunications marketplace. Because this information goes to the heart of the company's business planning and competitive strategy, its public disclosure would be both economically damaging to AT&T

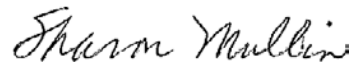
Mr. King
June 30, 2015
Page Two

Mobility and economically advantageous to its competitors. The company does not generally disclose publicly this type of information.

Please note that in its 2013 ETC Certification filed on July 31, 2013 pursuant to WAC 480-123-080(3), AT&T Mobility included a disc containing a map in .shp format showing the general location where it provides commercial mobile radio signals. This information is required to be filed every three (3) years, so it is not included in this filing.

If there are any questions, please do not hesitate to contact me.

Sincerely,


Sharon Mullin

Enclosures

**AT&T Mobility (SAC 529910) Annual Eligible
Telecommunications**

**Carrier Report for 2014 and 2016 Annual
Plan**

AT&T Mobility, study area code (“SAC”) 529910,¹¹ submits its Annual Eligible Telecommunications Carrier Report for 2014 (“2014 Report”) and Annual Plan for 2016 in accordance with WAC 480-123-060 to WAC 480-123-080.

I. AT&T MOBILITY ETC REPORT FOR 2014

A. Annual Certification of Eligible Telecommunications Carriers

With this filing AT&T Mobility requests continued certification as an eligible telecommunications carrier (“ETC”) in Washington. In accordance with WAC 480-123-060, AT&T Mobility **Exhibit A** contains the certification that all federal universal service support was used in the preceding calendar year (2014) and will be used in the coming calendar year (2016) for the “provision, maintenance, and upgrading of facilities and services for which the support is intended.”

B. Report as Required by WAC 480-123-070 for Calendar Year 2014

1. Report on use of federal universal service funds and benefits to consumers (WAC 480-123-070(1)(a) and (b))

Information on the amount of federal high cost universal service support received by AT&T Mobility and how that support was spent on the provision, maintenance and upgrade of facilities and services for which the support is intended is attached hereto as **Confidential Exhibit B**.

2. Local Service Outage Reports (WAC 480-123-070(2))

AT&T Mobility’s report of outages is now reported to Universal Service Administration Company (“USAC”), the Federal Communications Commission (“FCC”) and a copy to the Washington Utilities and Transportation Commission (“WUTC”) as a confidential attachment

¹ The Commission designated AT&T Mobility as an eligible telecommunications carrier (“ETC”) in certain areas in Washington by Order dated April 29, 2005 in Docket UT-043011 which was expanded by Order 03 dated October 15, 2009 in the same docket. On May 31, 2012, AT&T Mobility notified the Commission that there had been some legal entity changes concerning AT&T Mobility’s ETC designation in Washington. See In the Matter of the Petition of Bellingham Cellular Partnership; Bremerton Cellular Telephone Company; Hood River Cellular Telephone Company, Inc.; New Cingular Wireless PCS, LLC; and Olympia Cellular Telephone Company, Inc., d/b/a Cingular Wireless, LLC for Designation as an Eligible Telecommunications Carrier, Order Granting Petition for Designation as an Eligible Telecommunications Carrier, Docket No. UT-043011, Order No. 02 (April 29, 2005); New Cingular Wireless PCS, LLC; Bellingham Cellular Partnership; Bremerton Cellular Telephone Company; Hood River Cellular Telephone Company; and Olympia Cellular Telephone Company Inc. d/b/a AT&T Mobility For Amendment of its Designation as an Eligible Telecommunications Carrier to Include Additional Wire Centers, Order Granting Amendment of Designation as an Eligible Telecommunications Carrier to Include Wire Centers in Washington Rural Service Area 2 and 3, Docket UT-04-3011, Order 03 (October 15, 2009); and, Letter to David W. Danner, UTC, from Sharon Mullin, AT&T (May 31, 2012).

found in the form 481 filing. This attachment labeled as “529910WA220” is filed with USAC and the FCC on or before 7/1/15. Subsequently a copy of the confidential and redacted form 481 document is filed with the WUTC. This alternative outage reporting method is described in detail in WAC 480-123-070 (8). Additionally, the outage parameters themselves are described in WAC 480-123-070 (2)(a, b).

3. Report on failure to provide service (WAC 480-123-070(3))

AT&T Mobility had three (3) unfulfilled requests for service in calendar year 2014. AT&T Mobility has employed the standard adopted by the Federal Communication Commission (“FCC”) in 47 C.F.R. §54.202(a)(1)(B) for evaluating requests for service. The details of the unfulfilled requests for service and how AT&T Mobility attempted to provide service are attached hereto as **Confidential Exhibit C.**

4. Report on complaints per one thousand connections (WAC 480-123-070(4))

AT&T Mobility’s report with separate totals for the numbers of complaints from customers in Washington made to the FCC and the consumer protection division of the office of the attorney general of Washington along with the complaint category is attached hereto as **Confidential Exhibit D.**

5. Compliance with applicable service quality standards (WAC 480-123-070(5))

For wireless carriers the rule requires a commitment to comply with the Cellular Telecommunications and Internet Association’s (“CTIA”) Consumer Code for Wireless Service (“Code”). On an annual basis AT&T Mobility completes a certification process with CTIA. For 2014, AT&T Mobility certified to CTIA that it had adopted the principles, disclosures and practices set forth in the CTIA Code. Included in **Exhibit A** is AT&T Mobility’s certification of substantial compliance with this requirement.

6. Certification of the ability to function in emergency situations (WAC 480-123-070(6))

To comply with this requirement an ETC must certify that it has adhered to the requirements in WAC 480-123-030(1)(g). WAC 480-123-030(1)(g) was recently revised and now requires a wireless carrier to demonstrate that it has a reasonable amount of backup power (fixed, portable or other backup power source) for its cell sites and specifies certain backup power requirements for switches. AT&T Mobility provides backup power for its cell sites through a combination of batteries and portable and/or permanent generators. AT&T Mobility’s switches in Washington have automatic start generators and over three (3) hours of battery reserve.

7. Advertising certification, including advertisements on Indian reservations (WAC 480-123-070(7)).

The certification for this section is included in **Exhibit A.**

AT&T Mobility is committed to publicizing the availability of its Lifeline Service in a manner that is reasonably designed to reach those likely to qualify for the service. In that regard, AT&T Mobility engaged in the activities listed below in 2014 to support its Lifeline Service program.

- Maintained a dedicated, bi-lingual Lifeline Customer Care team supporting Lifeline Service through the following toll free number, 800-377-9450;
- Offered Lifeline brochures in English and Spanish with information about the company's Lifeline offering, including pricing information and eligibility criteria. **Exhibit E** is an example of AT&T Mobility's Lifeline brochure available in 2014 for tribal and non-tribal areas;
- Maintained a dedicated Lifeline website with information about Lifeline Service along with an application <http://www.wireless.att.com/learn/articles-resources/community-support/lifeline-link-up.jsp>.
- Continued advertising in newspapers across the state to publicize the availability of Lifeline Service, an example of AT&T Mobility's Lifeline advertisement for 2014 is included in **Exhibit F**. **Exhibit G** contains a list of publication names and dates;
- Continued its monthly direct mail campaign in its ETC designated area to publicize the availability of the Lifeline Service to targeted households below the poverty line or on government assistance based on census information obtained by AT&T Mobility. **Exhibit H** is the postcard used for this direct mail campaign; and,
- AT&T Mobility contacted various social service agencies/groups about its Lifeline Service

In 2014, AT&T Mobility visited a number of Tribes and Tribal events to distribute Lifeline packets. For example, AT&T participated in the Affiliated Tribes of the Northwest Indians (ATNI) conference where it spoke generally about Lifeline and distributed Lifeline packets. AT&T Mobility also delivered Lifeline packets to offices of the Tulalip, Stillaguamish, Samish, Muckleshoot and Puyallup Tribes. In addition, AT&T Mobility gave Lifeline brochures to The Chief Seattle Club, an organization for homeless Native Americans based in Pioneer Square in Seattle.

II. Annual Plan for Universal Service Support Expenditures as Required by WAC 480-123-080

Confidential Exhibit B contains AT&T Mobility's projected receipt of federal high cost support in 2016. The FCC previously ordered that the federal high cost support AT&T Mobility receives in Washington be phased out over five years with the first 20% reduction beginning July 1, 2012, and an additional 20% reduction each subsequent year until July 1, 2016. As the Mobility Fund Phase II was not implemented by June 30, 2014, the further reduction to forty (40) percent of baseline support has not been implemented. (47 CFR 54.307(e)). AT&T Mobility does not know when its support will be further reduced or eliminated. The exhibit also contains AT&T Mobility's plan to utilize the federal high cost support it receives for the period of January 1, 2016 through December 30, 2016 assuming no reduction in support in 2016.

Exhibit A

AT&T MOBILITY LLC ANNUAL CERTIFICATION 2015

I, Michael C. Maxwell, being of lawful age and duly sworn, state that I serve as Vice President and General Manager for the Pacific Northwest market for AT&T Mobility LLC, and its subsidiaries (collectively, "AT&T Mobility").

I certify to the Washington Utilities and Transportation Commission ("Commission") under penalty of perjury under the laws of the State of Washington that the following is true and correct to the best of my knowledge:

1. The Commission designated AT&T Mobility as an eligible telecommunications carrier ("ETC") in certain areas in Washington by Order dated April 29, 2005 in Docket UT-043011¹ which was expanded by Order 03 dated October 15, 2009 in the same docket;²
2. Federal universal service support received by AT&T Mobility was used in 2014 and will be used in 2016 only for the provision, maintenance, and upgrading of the facilities and services for which the support is intended in accordance with WAC 480-123-060;
3. During calendar year 2014, AT&T Mobility provided the supported services required by 47 U.S.C. § 214(e) and has provided detailed information on the use of funds in accordance with WAC 480-123-070;
4. During calendar year 2014, AT&T Mobility met the applicable service quality standards and consumer protection rules by complying substantially with the CTIA Consumer Code for Wireless Service as required by WAC 480-123-070(5);
5. During calendar year 2014, AT&T Mobility had the ability to function in an emergency and met the applicable requirements as required by WAC 480-123-070(6) as described in the *AT&T Mobility Annual ETC Report for 2014 and 2016 Annual Plan*; and,

¹ See In the Matter of the Petition of Bellingham Cellular Partnership; Bremerton Cellular Telephone Company; Hood River Cellular Telephone Company, Inc.; New Cingular Wireless PCS, LLC; and Olympia Cellular Telephone Company, Inc., d/b/a Cingular Wireless, LLC for Designation as an Eligible Telecommunications Carrier, Order Granting Petition for Designation as an Eligible Telecommunications Carrier, Docket No. UT-043011, Order No. 02 (April 29, 2005).

² See In the Matter of the Petition of New Cingular Wireless PCS, LLC; Bellingham Cellular Partnership; Bremerton Cellular Telephone Company; Hood River Cellular Telephone Company; and Olympia Cellular Telephone Company Inc. d/b/a AT&T Mobility for Amendment of its Designation as an Eligible Telecommunications Carrier to Include Additional Wire Centers, Order Granting Amendment of Designation as an Eligible Telecommunications Carrier to Include Wire Centers in Washington Rural Service Area 2 and 3, Docket UT-04-3011, Order 03 (October 15, 2009). On May 31, 2012, AT&T Mobility notified the Commission that there had been some legal entity changes concerning AT&T Mobility's ETC designation in Washington.

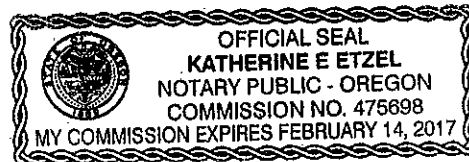
6. During calendar year 2014, AT&T Mobility publicized the availability of its Lifeline Service in a manner reasonably designed to reach those likely to qualify for service in accordance with WAC 480-123-070(7).



Michael C. Maxwell
Vice President/General Manager
Pacific Northwest Market
June 24, 2015

Subscribed and sworn to before me
this 24th day of June, 2015


Notary Public



REDACTED

Exhibit B

AT&T Mobility Use of ETC Support in 2014 and 2016

REDACTED

Exhibit C

**2014 Service Extension Requests
("SERs")**

REDACTED

Exhibit C

2014 Service Extension Requests (“SERs”)

ETC SER UNFULFILLED REDACTED
ADDRESS: REDACTED

For over 1 year, customer frequently does not receive service at residence.

Evaluation:

A.) Modify or replace the customer’s equipment.

- This is unlikely a handset issue. The issue occurs in multiple adjacent locations and devices. Based on current coverage map, there is weak coverage at customer’s location.

B.) Deploy a roof-mounted antenna or other equipment.

- A 3G Microcell is an option to improve in-building performance. Unfortunately, customer does not currently have access to the required broadband connection for the use of a 3G Microcell.

C.) Adjust the nearest cell tower.

- This would not improve coverage for the customer as the nearest cell site is partially blocked by terrain and trees. Outdoor coverage is moderate to weak. Indoor coverage will be weak.

D.) Adjust network or customer facilities.

- See response to B and C, above.

E.) Resell service from another carrier’s facilities.

- Not a feasible option.

F.) Determine the feasibility of adding a new site in this area.

- AT&T will keep this request in mind when conducting its long term site planning.

The customer has been notified of the result of this evaluation.

REDACTED

EXHIBIT C – Page 2 of 3

ETC SER UNFULFILLED REDACTED
ADDRESS: REDACTED

Customer requested assistance for intermittent loss of signal. Closest tower is 8 miles away but customer typically has 3 bars with GSM handset.

Evaluation:

A.) Modify or replace the customer's equipment.

- This is unlikely a handset issue. The issue is intermittent. Based on complaint and current coverage map, there is moderate to weak coverage at customer's location.

B.) Deploy a roof-mounted antenna or other equipment.

- A 3G Microcell is an option to improve in-building performance. Unfortunately, the customer does not currently have access to the required broadband connection for the use of a 3G Microcell.

C.) Adjust the nearest cell tower.

- This could improve coverage for the customer as the nearest cell site is GSM only; however, AT&T has experienced difficulty in obtaining new lease agreement which is required to upgrade the cell site to UMTS and/or LTE.

D.) Adjust network or customer facilities.

- See response to B and C, above.

E.) Resell service from another carrier's facilities.

- Not a feasible option.

F.) Determine the feasibility of adding a new site in this area.

- AT&T will keep this request in mind when conducting its long term site planning. The current plan is to continue upgrade discussions with the land owner. .

The customer has been notified of the result of this evaluation.

REDACTED

EXHIBIT C – Page 3 of 3

ETC SER UNFULFILLED REDACTED
ADDRESS: REDACTED

Customer requests engineering review to improve poor GSM service.

Evaluation:

A.) Modify or replace the customer's equipment.

- This is unlikely a handset issue. The issue occurs at the customer's primary residential/business address (not during travel). Based on current coverage map, there is no coverage at customer's location.

B.) Deploy a roof-mounted antenna or other equipment.

- A 3G Microcell is an option to improve in-building performance. Unfortunately, customer does not currently have access to the required broadband connection for the use of a 3G Microcell.

C.) Adjust the nearest cell tower.

- This would not improve coverage for the customer as the nearest cell site is too far away.

D.) Adjust network or customer facilities.

- See response to B and C, above.

E.) Resell service from another carrier's facilities.

- Not a feasible option.

F.) Determine the feasibility of adding a new site in this area.

- AT&T will keep this request in mind when conducting its long term site planning.

The customer has been notified of the result of this evaluation.

REDACTED

Exhibit D

**Complaints per 1,000
Handsets/Lines**

As required by WAC 480-123-070(4), AT&T Mobility provides the following information on the complaints it received during calendar year 2014. Specifically, **REDACTED** complaints were filed by AT&T Mobility customers in Washington with the FCC or approximately **REDACTED** complaints per 1,000 customers. AT&T Mobility customers in Washington filed **REDACTED** complaints with the office of the attorney general of Washington or **REDACTED** per 1,000 customers.

The following table includes the complaints received and the outcome. For each complaint that AT&T Mobility receives from the FCC or the office of the attorney general, a specialized customer care group within AT&T Mobility attempts to contact the customer to resolve the matter.

WA Complaints Summary	
Category	Total
Billing/Billing Issue/Collections/Fees/Payment	
Equipment/Feature	
Misc	REDACTED
Network	
Point of Sale	
Policy	
Grand Total	

Exhibit E

AT&T Mobility Lifeline Brochure

Lifeline:

Lifeline offers you a discount on your monthly wireless bill, if you qualify.

Save Money With Lifeline

Lifeline service is just \$24.99 a month, which is then discounted by \$9.25 to reduce your monthly charge to \$15.74.

If you live on Tribal Lands and qualify, you could get Enhanced Lifeline support, which can reduce your wireless bill to as little as \$1.

Qualifving for Lifeline

LifeLine is a federal benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program. Only one LifeLine service is available per household. A household is defined, for purposes of this program, as any individual or group of individuals who live together and share the same telephone number. A household is not permitted to receive LifeLine benefits from multiple providers. Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's (or "FCC") rules and will result in the subscriber's de-enrollment from the program. LifeLine is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person. You may qualify for federal LifeLine benefits if your household income is at or below 133% of the Federal Poverty Guidelines (FPG), or you participate in any of these programs:

- Medicaid (not Medicare)
- Supplemental Nutrition Assistance Program (SNAP or Food Stamps)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA) (Section 8)
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Program (NSLP)

Customers seeking to qualify for program benefits under the income-based standards are required to provide written documentation of their household income.

If you live on Tribal Lands, you could also qualify for Enhanced Lifeline support if you meet the above requirements or participate in any of these programs:

- Bureau of Indian Affairs (BIA) General Assistance
 - Tribal Administered Temporary Assistance for Needy Families (Tribal TANF)
 - Tribal Administered Head Start (meeting income qualifying standards)
- Food Distribution Program on Indian Reservations (FDPIR)

Exhibit E - WA Lifeline Brochure

Program Restrictions

lifeline is a government assistance program, the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household.

Forms of documentation necessary for enrollment. All members and nonmembers will be required to demonstrate eligibility for enrollment. The following information is required to be submitted by members at least on (1) Household income at or below 135% of Federal Poverty guidelines for a household of that size; OR (2) the individual's participation in one of the federal assistance programs; 1. current or prior year's statement of benefits from a qualifying employer; 2. a notice letter of participation in a qualifying state, federal or Tribal program; 3. program participation documents (e.g., consumers SNAP card, Medicaid card, or copy thereof); 4. other official document evidencing the consumer's participation in a qualifying state, federal or Tribal program; Income eligibility: Prior year's state, federal or Tribal tax return, current income statement from an employer or paycheck, Social Security statement of benefits, Veterans Administration statement of benefits, Retirement/Administration statement of benefits, Unemployment/Workmen's comp statement of benefits, Federal or Tribal notice of participation in General Assistance, Divorce decree, child support award, or other official document containing income information for at least three (3) months time. AT&T Mobility will NOT retain a copy of this documentation.

Signing Up

Just complete the Lifeline Application form and certify that you participate in a qualifying government program or otherwise meet the eligibility standards. Mail the completed application and documentation to:

AT&T
ATTN: Contract Services

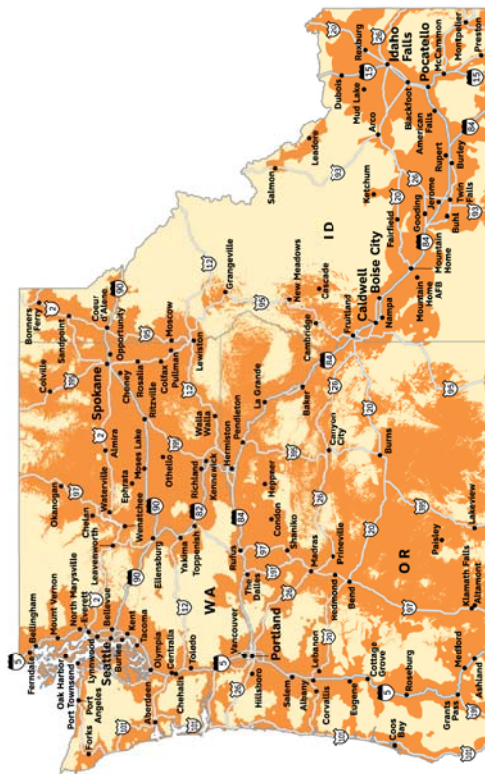
PO Box 2377
Jacksonville, Texas 75766

If you cannot access the application form from <http://www.att.com/mobility-lifeline>, just call **1-800-377-9450** and an application will be mailed to you.

Applications that are not completely filled out, legible and signed will be returned.



Lifeline service for only \$15⁷⁴ per month
300 Anytime Minutes / 1000 Night & Weekend Minutes†
and Nationwide Long Distance Included



 AT&T Coverage Area

If you still have questions or would like to receive information by mail, please call a Lifeline Customer Service Representative at **1-800-377-9450**, Monday through Friday between the hours of 10:00 a.m. - 7:00 p.m. CST.


Your phone's display does not indicate the rate you will be charged. Please review your coverage map for areas included or excluded in your plan. Map depicts an approximation of outdoor coverage. Coverage may include areas served by unaffiliated carriers and may differ from an approximation of the coverage there. Actual coverage may differ substantially from the map. Coverage maps and graphics shown on the map, and coverage may be affected by such things as terrain, weather, foliage, buildings and other construction, signal strength, network congestion, and other factors. AT&T does not guarantee coverage. Coverage will be based on the location of the cell receiving and transmitting the call, not the location of the subscriber. Future coverage, if depicted above, is based on current planning assumptions. Changes to service may be made without notice. Service is subject to change and is not yet been confirmed.

[illegible]

Exhibit F

AT&T Mobility Lifeline Advertisement

Lifeline service from AT&T Mobility.



FREE
with Lifeline activation,
while supplies last.
PAYLESS! PAYLESS!™

**MOBILIZING
YOUR
WORLD™**

Qualified low-income residents of Washington may receive discounted service from AT&T under the Lifeline program. Customers must meet certain eligibility criteria based on income level or current participation in financial assistance programs.

**FREE SHIPPING | FOR QUESTIONS OR TO APPLY FOR LIFELINE SERVICE,
CALL A LIFELINE CUSTOMER SERVICE REPRESENTATIVE AT 1-800-877-4950
OR VISIT WWW.ATT.COM/MOBILITYLIFELINE.**

SERVICE AVAILABLE AT \$15.74⁺ after \$100 discount applied.
Discounts starting at \$4.25 per month.
Includes 300 Anytime minutes, nationwide long-distance, and 1,000 anytime international minutes.
If you live on Tribal lands and qualify, you could get Enhanced Lifeline support,
which can reduce your wireless bill to as little as \$1.

ADDITIONAL SERVICE PLANS AVAILABLE STARTING AT \$40^{per device}
MINIMUM RATE PLAN INCLUDES:

- Unlimited minutes per month
- Unlimited texts per month
- No roaming or long distance charges
- No additional charge to call 9-1-1
- Directory assistance available by dialing 4-1-1, \$1.29 per call
- No additional charge to dial "0" for operator assistance to complete a call

Lifeline is a government assistance program, the service is nontransferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household consisting of either wireline or wireless service. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. Forms of documentation necessary for enrollment: All subscribers will be required to demonstrate eligibility based on at least one (1) household income at or below 135% of federal Poverty Level guidelines for a household of that size; OR (2) the household's participation in one of the federal assistance programs: 1: Current or prior year's statement of benefits from a qualifying state, federal, or Tribal program; 2: A notice letter of participation in a qualifying state, federal, or Tribal program; 3: Program participation documents (e.g., consumer SNAP card, Medicaid card, or copy thereof); 4: Other official document evidencing the consumer's participation in a qualifying state, federal, or Tribal program. Income eligibility: Prior year's state, federal, or Tribal tax return, current income statement from an employer or paycheck, Social Security statement of benefits, Veterans Administration statement of benefits, Retirement/pension statement of benefits, Unemployment/Welfare, Compensation statement of benefits, Federal or Tribal notice letter of participation in General Assistance, Divorce decree, child support award, or other official document containing income information for at least three (3) months' time. AT&T Mobility will NOT retain a copy of this documentation. Pricing is for a basic or message on AT&T Mobile Share 4 Value 300 MB plan. Additional monthly charges for extra devices and data. Other charges and restrictions apply. Visit a store or att.com/mobileshare for details. Gen. Wireless Svc. Terms Subject to Wireless Customer Agent or applicable Business Agent. Activation fee \$36/line & add'l deposits may apply. Credit approval req'd. Coverage & svc. not avail everywhere. Other restrictions apply & may result in svc. termination. Other Monthly Charges/Line: May include applicable taxes & federal/state universal svc. charges, Reg. Cost Recovery Charge (up to \$1.25) gross receipts surcharge, Admin. Fee & other gov't assessments which are not taxes or gov't req'd charges. Pricing subject to change. Visit a store or att.com/mobilesharevalue for more info. Screen images simulated. ©2014 AT&T Intellectual Property. All rights reserved. All other marks used herein are the property of their respective owners.

ATM WOI 000079405
(3 Column [4.9167"] x 10" B&W)
Bellingham Herald
JOB #No Job Number
September Lifeline

8/25/2014 9:58:34 AM

☐

Exhibit G

Lifeline Print Publications and Dates – 2014

ATT_Publication_Data::Publication	Insertion Date
Bellingham Herald	03/03/2014
Kitsap Sun	03/03/2014
Longview Daily News	03/03/2014
Olympia Olympian	03/03/2014
Port Townsend Leader	03/03/2014
Seattle Times	03/03/2014
Spokane Spokesman-Review	03/03/2014
Tacoma News Tribune	03/03/2014
The Columbian	03/03/2014
Tri-City Herald	03/03/2014
Whidbey News-Times	03/03/2014
Yakima Herald-Republic	03/03/2014
Bellingham Herald	06/02/2014
Kitsap Sun	06/02/2014
Longview Daily News	06/02/2014
Olympia Olympian	06/02/2014
Port Townsend Leader	06/02/2014
Seattle Times	06/02/2014
Spokane Spokesman-Review	06/02/2014
Tacoma News Tribune	06/02/2014
The Columbian	06/02/2014
Tri-City Herald	06/02/2014
Whidbey News-Times	06/02/2014
Yakima Herald-Republic	06/02/2014
Bellingham Herald	09/01/2014
Kitsap Sun	09/01/2014
Longview Daily News	09/01/2014
Olympia Olympian	09/01/2014
Port Townsend Leader	09/01/2014
Seattle Times	09/01/2014
Spokane Spokesman-Review	09/01/2014
Tacoma News Tribune	09/01/2014
The Columbian	09/01/2014
Tri-City Herald	09/01/2014
Whidbey News-Times	09/01/2014
Yakima Herald-Republic	09/01/2014
Bellingham Herald	11/10/2014
Kitsap Sun	11/10/2014
Longview Daily News	11/10/2014

Exhibit G (continued)

Lifeline Print Publications and Dates – 2014

ATT_Publication_Data::Publication	Insertion Date
Olympia Olympian	11/10/2014
Port Townsend Leader	11/10/2014
Seattle Times	11/10/2014
Spokane Spokesman-Review	11/10/2014
Tacoma News Tribune	11/10/2014
The Columbian	11/10/2014
Tri-City Herald	11/10/2014
Whidbey News-Times	11/10/2014
Yakima Herald-Republic	11/10/2014

Exhibit H

AT&T Mobility Lifeline Direct Mail Postcard



AT&T Mobility Lifeline Service*

*Representantes bilingües
disponibles. Llama ahora al
1-800-377-9450 para hablar
con un representante bilingüe
del servicio al Cliente de Lifeline.*



*Lifeline is a government assistance program; the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household consisting of either wireline or wireless service. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

AL5713



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Limited time offer: Available while supplies last. Regarding equipment offered substitutions may apply. For specific information regarding the terms and conditions of the rate plan, please refer to the Lifeline rate plan brochure and Lifeline service applications at <http://att.com/mobility-lifeline>. "Roaming" and other charges may apply. Clients and applicants of the Lifeline service must meet certain criteria based on their income and/or their current participation in certain programs of economic assistance. Certain restrictions apply. **Forms of documentation necessary for enrollment:** All subscribers will be required to demonstrate eligibility based at least on (1) Household income at or below 135% of Fed Poverty guidelines for a household of that size, OR (2) the household's participation in one of the federal assistance programs. 1 - current or prior year's statement of benefits from a qualifying state, federal or Tribal program. 2 - a notice letter of participation in a qualifying state, federal or Tribal program. 3 - program participation documents (eg: consumers SNAP card, Medicaid card, or copy thereof). 4 - other official document evidencing the consumer's participation in a qualifying state, federal or Tribal program. Income eligibility: Prior Year's state, federal or Tribal tax return, current income statement from an employer or paycheck, Social Security statement of benefits, Veterans Administration statement of benefits, Retirement/pension statement of benefits, Unemployment/Workmen's comp statement of benefits. Federal or Tribal notice letter of participation in General Assistance, Divorce decree, child support award, or other official document containing income information for at least three (3) months time. AT&T Mobility will NOT retain a copy of this documentation. ©2014 AT&T Intellectual Property. All rights reserved. AT&T and the AT&T logo are trademarks of AT&T Intellectual Property. All other marks contained herein are the property of their respective owners.

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