

## **Attachment B**

June 15, 2015

Joy Q. Sample 123 Main St. Washington, USA, 12345-6789

## IMPORTANT NOTICE REGARDING DISCONTINUANCE OF SPRINT WIRELINE CONSUMER LONG DISTANCE SERVICES

## **Account Number:**

On September 19, 2015, or as soon thereafter as the necessary regulatory approvals can be obtained, Sprint Communications Company L.P. ("Sprint") will no longer provide Sprint wireline consumer long distance services and associated features in each of the 50 United States, the District of Columbia, Guam, Puerto Rico and the U.S. Virgin Islands. The specific Sprint wireline consumer long distance services and associated features being discontinued include all domestic and international 1+ dialing from pre-subscribed accounts and casual caller accounts, as well as Operator Services, Directory Assistance, Directory Assistance Calling, FŌNCARD and all consumer pricing plans associated with the services listed above.

Due to changing market conditions, Sprint has determined that it should discontinue the Sprint wireline consumer long distance services and associated features described above. This discontinuance impacts all of your Sprint 1+ dialed calls. If you choose to have a pre-subscribed long distance carrier, you will need to transition your service by September 19, 2015. In order to do so, you will need to choose another long distance service provider. Note that a new service provider may require approximately two weeks to provision service to you. As a result, we strongly recommend that you select a provider no later than August 19, 2015. If you are not certain of your options for obtaining replacement pre-subscribed long distance service, you should contact your local telephone service provider and ask which carriers are accepting pre-subscribed customers. Sprint will no longer carry any consumer wireline long-distance calls (both interstate and intrastate) after September 19, 2015. This discontinuance does not impact any Sprint wireless services that you have.

Sprint has notified the Federal Communications Commission of its proposed discontinuance of service. The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy

Discontinuance of Sprint Consumer Long Distance Services June 15, 2015 Page 2 of 2

Division, 445 12<sup>th</sup> Street SW, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Sprint Communications Company L.P.. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

We encourage you to select a new long distance provider, by contacting your local telephone company, as soon as possible. **Sprint does not have the ability to select another provider for you.** 

For additional information please visit our web page, <a href="www.sprint.com/landlineFAQs">www.sprint.com/landlineFAQs</a>. If you have questions concerning this notice, please feel free to contact Sprint via email at <a href="mailto:business.customer.care@sprint.com">business.customer.care@sprint.com</a>, or via telephone at 844-492-4334 Monday – Friday 8:00 a.m. to 5:00 p.m. EST. We thank you for your business and look forward to continuing to serve you in other capacities.

Sincerely,

Sprint Communications Company L.P. 6200 Sprint Parkway
Overland Park, Kansas 66251