

UT-150385

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February 25, 2015

Via Certified Mail

Virgil Santos, Administrative Assistant
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, WA 98504-7250

RECEIVED
RECORDS MANAGEMENT
2015 MAR -3 AM 8:09
STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

RE: Cypress Communications Operating Company, LLC's ("Cypress") Application for Cessation of Telecommunications Service in Washington ("Application")

Dear Mr. Santos:

Pursuant to § 480.120.083 of the Code of Washington, Cypress hereby files this Application with the Washington Utilities and Transportation Commission (the "Commission") for Cessation of Telecommunication Services. Cypress will cease operations in Washington effective March 31, 2015. Cypress respectfully requests withdrawal of Cypress's Washington Certificate of Public Convenience and Necessity.

Cypress is a limited liability company organized and existing under the laws of Delaware with its principal place of business located at 75 Erieview Plaza, Suite 400, Cleveland, Ohio 44114. Cypress specializes in Voice over Internet Protocol services, which allows customers to make and receive voice communications over the Internet. Cypress was authorized to operate as a provider of resold local exchange services pursuant to authority granted by docket number UT-020630 on June 14, 2002.

Changing market conditions require Cypress to cease operations. Cypress is sending a notification letter to all affected customers. A sample letter is enclosed herein for the Commission's reference. Cypress also hereby requests cancellation of any active tariffs that it may have in Washington.

Cypress's departure from Washington will not harm the public interest. First, Cypress has almost no presence in Washington. As of the date of this Application, Cypress has only eight (8) customers

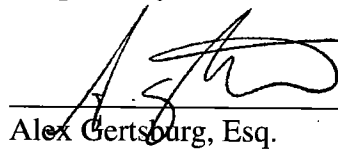
within the state, all of which are business customers. Cypress has no residential customers. Second, Cypress will assist customers in locating a new service provider. For customers that may have difficulty in finding a new provider, Cypress is informing customers that Fusion Telecommunications International, Inc. may be a suitable option.

Finally, Cypress will work diligently to assist customers in making a seamless transition to a new service provider, regardless of which providers are selected. Cypress will assist customers with porting their telephone numbers as needed and will unlock all E-911 records. Cypress is providing a toll-free number for customers to call if they have questions regarding refunds on any unused service, or any other aspect of their service. This number will remain active for at least 60 days after the departure date.

Cypress provides the following information per Washington regulations: Upon exiting from Washington, Cypress will return any active NXX codes or thousand number blocks to NANPA. Cypress will notify existing telecommunications companies providing resold telecommunications services to Cypress within thirty (30) days of cessation of services.

Kindly direct any correspondence or questions concerning this notification to the undersigned. Acknowledgement and date of receipt of this filing is requested. One (1) original and one (1) duplicate copy of this letter are enclosed. Please date-stamp and return a duplicate copy in the enclosed, self-addressed, postage-prepaid envelope.

Respectfully submitted,



Alex Gertsburg, Esq.
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T: (216) 373-4635
F: (216) 446-6156

CC: e911technicalservices@mil.wa.gov
JCupp@utc.wa.gov



[DATE]

[CUSTOMER NAME]
[ADDRESS]
[CITY, STATE ZIP]

Re:

Dear [CUSTOMER NAME]:

Cypress Communications, LLC will discontinue its operations effective April 1, 2015 (the "Termination Date"). As of the Termination Date, Cypress will no longer be offering phone or data service. We urge you to immediately find an alternative service provider and transfer your services prior to the Termination Date to avoid an interruption in your services. Cypress is here to assist you in any way with your transfer of service. You can contact us at the toll-free number below with any questions or concerns.

While you are free to choose the provider of your choice, one such provider that Cypress recommends is Fusion Telecommunications International, Inc. With the most comprehensive selection of cloud-based communications and collaboration solutions in the market today, special promotions tailored to your needs, and more than three decades of experience, Fusion is the ideal choice for your upcoming service move. Call Fusion today at 844-598-1609 to speak with a representative who can assist you in finding the best communications solution for your business.

We want to take this opportunity to thank you for choosing Cypress as your phone and internet provider and for your years of loyalty. We sincerely apologize for any inconvenience this may cause you and wish you continued success in your business.

Sincerely,

Cypress Communications, LLC