

Robert W. Hoss
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Phoenix, AZ 85044
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November 14, 2014

Steven V. King
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
Olympia, WA 98504-7250

RECEIVED
REGULATORY MANAGEMENT
2014 NOV 26 AM 8:02
STATE OF WASH
UTIL. AND TRAN
COMMISSION

Re: Country Meadows E. Water System 2

Dear Mr. King:

This letter is to inform the Commission that the water company assets related to the regulated activities of Country Meadows East Water System 2 have been sold to the Public Utility District No. 1 of Thurston County (Thurston PUD), effective December 1, 2014.

The customers have been notified of the sale. As a courtesy, a copy of the letter that was sent to the customers informing them of the transaction is attached.

The purpose of this letter is to ask the Commission to remove Country Meadows East Water System 2 from the list of regulated companies.

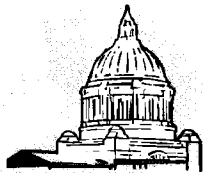
If you have any questions concerning this matter, please feel free to contact me, or Julie Parker at the Thurston PUD at 360-357-8783. Thank you for your attention to this matter.

Sincerely,



Robert Hoss

cc: Julie Parker, Public Utility District No. 1 of Thurston County
Joseph A. Rehberger, Cascadia Law Group PLLC



**Public Utility District No. 1
of Thurston County**

Commissioners
Linda Oosterman – District 1
Russell E. Olsen – District 2
Chris Stearns – District 3

November 17, 2014

Dear Country Meadows East #2 Water System Customers,

This is a joint letter from the owner of the Country Meadows East Water System, Bob Hoss, and the Thurston Public Utility District (Thurston PUD or PUD). After many years serving you, the Hoss Family has made a decision to transfer ownership of the Country Meadows East No. 2 water system to Thurston PUD effective the end of November 2014. The PUD is looking forward to serving you and will do our best to make this transition as easy as possible. The PUD staff will replace the service currently provided by Northwest Water Systems. If you have questions, don't hesitate to call us, or report any issues to our office or to the call center toll free at (866) 357-8783 or (360) 357-8783. Thurston PUD already owns and provides service to 50 water systems in Pierce County. There is someone on-call 24 hours a day, seven days a week (24/7). Information about the PUD and the transition is below.

We will schedule a meeting near your neighborhood in January 2015 so that we can introduce ourselves to you and address any questions you may have.

First Bill / Payment

In November, you will receive your last billing from Northwest Water Systems, who manage the water system for Bob Hoss. Please pay your November bill as you have in the past to Northwest Water Systems. You will receive your December bill from the PUD in early January.

Monthly Bills and Payment

In January, when the bills are sent out, you will be placed into our regular monthly utility billing cycle. Thurston PUD reads meters monthly and bills all customers at the end of each month; bills are due on the 15th. A schedule of our rates is enclosed with this letter. As a PUD customer you will, beginning in January, have the ability to pay via the methods below.

- Check or money order via regular mail using the bill stub and return envelope.
- Cash, check or money order at the office of Thurston PUD.
- After hours drop box at the office of Thurston PUD (checks or money orders only).
- Automatic direct debit on the 15th of each month (requires pre-registration).
- VISA, MasterCard and electronic check payment via a secure website.
- Payment by phone using VISA, MasterCard and electronic check.

Information Needed with the Bill In January

We will enclose a customer information form and cross connection control questionnaire with your first statement at the end of December. We would appreciate it if you would complete the form and the questionnaire and return them with your bill. Your answers on the questionnaire helps the PUD keep your water system safe from potential contaminants.

Billing Cycle / Late Payments

921 Lakeridge Way SW, Suite 301, Olympia, Washington 98502-6081
(866) 357-8783 • Fax (360) 357-1172 • www.thurstonpud.org

You should see your first bill from the PUD in the beginning of January for the December billing. All accounts with outstanding balances on the 20th of each month are issued a late notice and are assessed a \$5 fee. Accounts with outstanding balances of 45 days may be subject to disconnection.

Information About Your PUD

Thurston PUD is governed by a board of three elected Thurston County PUD Commissioners. The PUD has a highly qualified staff of 12 full-time employees who see to the day-to-day operations of the utility. Office hours are from 8:00 a.m. to 4:30 p.m., Monday through Friday. **Beginning December 1st**, please contact Thurston PUD at (866) 357-8783 with any emergency calls or questions or concerns you may have regarding your water system. Questions will be answered during normal business hours, emergencies are addressed 24/7.

Public Meetings

PUD Board of Commissioner meetings are open public meetings that are regularly scheduled on the 2nd and 4th Tuesdays of each month at 5:00 p.m. The meetings are held at the PUD Office, 921 Lakeridge Way SW, Suite 301, in Olympia and you are always welcome at the meetings. Information about the Commission and the PUD are listed on our web site, www.thurstonpud.org.

Communication from the PUD

The PUD uses an automated voice messaging phone system to keep our customers updated on what's going on with your water system particularly regarding repairs and emergencies. Please complete the customer information form and provide your current phone number, a cell number and email address so that we can contact you to provide additional information in the event of a water emergency.

Please contact us toll free at (866) 357-8783, stop by the office or visit our website, www.thurstonpud.org if you have any questions. Again, we are delighted to be your water service provider and look forward to meeting and serving you.

Sincerely,

John Weidenfeller

John Weidenfeller
General Manager
Thurston PUD

BOB HOSS

Bob Hoss
Owner
Country Meadows East #2 Water System

Attachment: 2014 Water Rates