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October 15, 2014

«Statement_Name_1»
«Statement_Name_2»
«Statement_Address_1»
«Statement_Address_2»
«Statement_City», «Statement_State» - «Statement_Zip»

SECOND NOTICE OF INTENT TO DISCONTINUE LONG DISTANCE SERVICE

ON OCTOBER 28, 2014, CTI LONG DISTANCE, INC. WILL DISCONTINUE PROVIDING YOUR LONG DISTANCE SERVICE IN WASHINGTON

Dear «Customer_First_Name»:

Thank you for being a valued CTI Long Distance customer. Due to changes in the long distance telephone service marketplace over recent years, I regret to inform you that we must discontinue providing long distance telephone services (intrastate and interstate) in the State of Washington.

As discussed in our letter to you dated September 22, 2014, CTI Long Distance, Inc. will discontinue providing long distance service to you on **OCTOBER 28, 2014**, and you must find a different long distance service provider.

If you have not done so already, we recommend that you move your long distance services to your preferred provider as soon as possible. We will disconnect your CTI Long Distance Services on **OCTOBER 28, 2014**, regardless of whether you have moved your long distance service to another provider before that date.

If you have any questions regarding this discontinuance of service, or about how to establish service with another long distance service provider, please contact us at **1-800-654-9437**. If you are entitled to a refund for unused service, please contact us at **1-800-654-9437** at any time until December 31, 2014 for the procedure to receive a refund.

Sincerely,

CTI Long Distance, Inc.