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July 21, 2014

Mr. Steven King, Executive Director/Secretary Washington Utilities & Transportation Commission 1300 S. Evergreen Park Drive SW Olympia, WA 98504-7250

RE: Sprint's Discontinuance of Integrated Local Services in Washington

Dear Mr. King:

Pursuant to WAC 480-120-093, Sprint Communications Company L.P. ("Sprint") hereby provides notification to the Washington Transportation and Utilities Commission ("WUTC") that it intends to discontinue its provision of Sprint Integrated Local Services in Washington. Currently Sprint only has two (2) business subscribers that will be impacted.

Sprint has filed with the FCC seeking authorization, pursuant to Section 214(a) of the Communications Act of 1934, as amended (the "Act"), 47 U.S.C. § 214(a), and Section 63.71 of the Federal Communications Commission's ("FCC's") rules, 47 C.F.R. § 63.71, to discontinue its provision of Sprint Integrated Local Services to a limited number of customers, throughout the United States.

The Sprint Integrated Local Services to be discontinued are resold local voice services, tariffed in several states, which are sold in a bundle with interexchange services that are marketed as Sprint Complete Access. The specific local offerings and features being discontinued include local business lines, Integrated T1 service, and Digital Integrated T1 service, Optional Calling Features, Operator Services, Directory Assistance and Directory Assistance Calling, Listing Services, Toll Restriction Services, Caller ID Blocking, Intercept Services, Direct Inward Dialing (DID) Numbers, and 9-1-1 Telecommunications Services. Only Sprint Integrated Local Services and the related features mentioned above are to be discontinued.

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Sprint plans to discontinue offering and providing these services and features to its customers effective **September 22, 2014**, or as soon thereafter as the necessary regulatory approvals are obtained. Depending on its choice of replacement local service providers, the two Washington customers might lose access to some of the other Sprint services provided in the Sprint Complete Access bundle. The proposed discontinuance will not result in material harm to the affected customers because these customers may retain all of their other telecommunications services provided by Sprint and easily can obtain alternatives to Sprint Local Integrated Services from other service providers, many of which can provide local connectivity to the remaining Sprint Complete Access services. In the event that the replacement local service provider chosen by each customer does not provide local access to all of the other Sprint Complete Access services, alternative providers of those services are also readily available. Should either customer purchasing bundled Sprint Complete Access service determine that it desires to discontinue the other Sprint services offered in the Sprint Complete Access bundle, the customer will be able to do so without penalty.

In accordance with WAC 480-120-083 (2), Sprint hereby provides at least 30 days advanced notice of cessation of service to the Commission.

Pursuant to WAC 480-120-083 (3), Sprint provides the following information:

- 1. <u>Name of Telecommunications Company</u>: Sprint Communications Company L.P. is located at 6200 Sprint Parkway, Overland Park, Kansas 66251.
- <u>Date of Planned Service Discontinuance</u>: Sprint plans to discontinue provision of the Sprint Integrated Local Services described above effective September 22, 2014 or as soon thereafter as practicable.
- 3. <u>Number of Impacted Customers and Their Location (described by exchange or by city and county)</u>: Two (2) Washington customers will be impacted. Their city locations are: Edmonds, WA and Kent, WA.
- <u>4.</u> <u>Customer Notice:</u> A copy of the customer notice is attached hereto as Attachment A, prepared in accordance with WAC 480-120-083(2)(c). Sprint shall provide a second customer notice, in accordance with subsection (2)(d) between ten and thirty days before cessation of service (discussed in greater detail in #6, below).
- 5. <u>Refunds for Unused Service</u>: In the event either customer is due a refund for any unused service, Sprint will provide applicable information for obtaining refunds and will continue to provide this information for sixty days following the cessation of service, in accordance with WAC 480-120-083(4)(c).

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6. <u>Second Customer Notice</u>: Sprint will provide customers with a second notification of cessation of service between ten and thirty days beforehand. The second notice will include one of the following: (i) one direct call to the impacted customers, informing the customers of the date of cessation of service and a number to call form more information; or (ii) a second written notice, including the date of cessation of service and a number to call for more information.

Thank you for your review and consideration of this notice. If you have any questions, please contact me at <u>Kristin.l.jacobson@sprint.com</u> or 707-816-7583.

Very truly yours,

/s/ Krístín L. Jacobson

Kristin L. Jacobson

[Business Customer Name] [Business Customer Mailing Address] [City], [Washington] [Zip Code]

IMPORTANT NOTICE REGARDING DISCONTINUANCE OF SPRINT INTEGRATED LOCAL SERVICES

Dear Sprint Integrated Local Services Customer,

Thank you for being a valued Sprint Customer. On December 22, 2014, or as soon thereafter as the necessary regulatory approvals can be obtained, Sprint Communications Company L.P. ("Sprint") will no longer provide certain Sprint Integrated Local Services and the associated features (which, to date, have been provided to customers in Arizona, California, Colorado, District of Columbia, Florida, Georgia, Illinois, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Jersey, New York, Ohio, Oregon, Pennsylvania, Texas, Virginia, and Washington). The specific Sprint Integrated Local Services and associated features being discontinued include unlimited business Local Exchange Service, Touch Tone Calling Service, Integrated T1 service, Digital Integrated T1 service, Optional Calling Features, Operator Services, Directory Assistance and Directory Assistance Calling, Listing Services, Toll Restriction Services, Caller ID Blocking, Intercept Services, Direct Inward Dialing ("DID") Numbers, and 9-1-1 Telecommunications Services.

Due to changing market conditions, Sprint has determined that it should discontinue the Sprint Integrated Local Services described above. This discontinuance impacts the business local service (including business lines, Digital PBX Trunks, and ISDN PRI service) that Sprint provides to your company as part of the Sprint Complete Access Bundle. You will need to choose another local service provider and transition your service, preferably by September 22, 2014, as Sprint will no longer provide Sprint Integrated Local Services on December 22, 2014. Note that a new service provider may require approximately 90 days to provision service to you. As a result, we strongly recommend that you select a provider *no later than* September 22, 2014. You may obtain replacement local exchange service, subject to the normal terms and conditions, from your incumbent local exchange carrier. There also may be competitive local exchange carriers operating in your area that could provide a comparable replacement service. An Internet search for "local exchange telephone service providers" in your city should provide you with several alternatives.

Many of these alternate providers offer local connectivity services that are compatible with any remaining Sprint Complete Access services that you may order, such as long distance voice service. In the event that your new local service provider is not compatible with the remaining Sprint Complete Access services to which you subscribe, you will need to find an alternate provider for those services as well. In this event, Sprint believes that your incumbent local exchange carrier provides these services in conjunction with its local service in your area. You also may contact any of several companies that serve the business market in your area. An Internet search for "business telecommunications service providers" in your area should provide you with several alternatives. Should you otherwise decide that you no longer wish to subscribe to your remaining Sprint Complete Access services, you may do so without penalty, and Sprint will return any deposit or credits to you.

Sprint has notified the Federal Communications Commission and the Washington Utilities and Transportation Commission ("WUTC") regarding its proposed discontinuance of service. The Federal Communications Commission will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity would be otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, 445 12th Street, SW, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Sprint Communications Company L.P. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service. The WUTC also may consider this discontinuance. You may provide comments to the WUTC at 1300 S. Evergreen Park Dr. SW, Olympia, WA 98504-7250.

If you have questions concerning this notice, please feel free to contact Sprint at 866-653-1056. We thank you for your business and look forward to continuing to serve you in other capacities.

Sincerely,

Sprint Complete Access Services Group Sprint Communications Company L.P. 6200 Sprint Parkway Overland Park, Kansas 66251