



NOTICE TO OUR VALUED GUESTS

March 20, 2014

Recent rules changes implemented by the Washington Utilities and Transportation Commission allow transportation companies to offer flexible fares on regulated services based on currently filed and approved fixed rates. The rule changes allow for a maximum increase of 5% annually over current maximum allowed rates with the lowest rate being reduced to \$0.01.

Shuttle Express has submitted a request to the Washington Utilities and Transportation Commission to apply the new rule change to our existing approved fares and have requested the change be effective May 1, 2014 as allowed by law.

These changes are pending approval. Please visit www.shuttleexpress.com for the complete list of flexible fares options.

Contact us at (425) 981-7070 with questions or comments, or e-mail sales@shuttleexpress.net. To contact the WUTC to comment or oppose, call 360-664-1160 or e-mail consumer@utc.gov.wa.

We appreciate your loyalty to Shuttle Express over the years. Thank you for continuing to make us Puget Sound's favorite choice for all your transportation needs. We promise to continue to provide friendly, quality service!

Shuttle Express
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