

1
2 **BEFORE THE WASHINGTON UTILITIES**
3 **AND TRANSPORTATION COMMISSION**

4 In Re the Complaint of)
5) No. 117759 and
6) -----
7 **MIKE and GLENDA BECK,**) A New Cause Number is Requested
8)
9) **MIKE and GLENDA BECK's**
10) **PETITION TO RE-OPEN COMPLAINT**
11) **No. 117759 and TO CONSIDER A**
12) **NEW FORMAL COMPLAINT**
13)
14) **Regulated Utility.**)

15 To: **The Washington Utilities**
16 **and Transportation Commission**

17 And to: **Cristalina Water Company, LLC**
18 **Post Office Box 4055**
19 **Bellingham, WA. 98227**

20 **BODY OF PLEADING:**

21 **1. Petitioner/Complainant, GLENDA BECK,** for herself and for
22 her family, file the following Petition and Request. We reside
23 at **27107 - 314th Avenue S.E. in Ravensdale, Washington.** This is
24 a pleading which relates to the Commission's action in
25 Investigation No. 17759 and may also be considered a new Formal
26 Complaint against the above-named Private Water Company, based
27 upon the actions of Cristalina Water Company on November 26, 2013
28 in shutting off water service to our home for what the Company
alleges is non-payment of Water Bills incurred between 2007 and
2010 which the company allege amount to \$3,423.78. We have
disputed owing that sum to the Water Company for three years.

2. Violations of Rules.

The water company's actions have violated the following

1 rules, regulations and orders relating to private utilities:

2 WAC 480-110-335

and

3 FINDING/RULING OF STEVEN ELLIOTT, Issued 10/3/2013 and

4 Specifically, the content of Mr. Elliott's e-mail of
5 10/03/2013 at 11:09 AM where in paragraph 6, in
6 pertinent part he stated:

7 *"The company may still attempt to
8 collect the money (\$3,423.78) from the
9 customer, or send the customer to
10 collections, but this balance cannot
11 affect the customer's account."*

12 Cristalina has not only violated Mr. Elliott's finding and
13 ruling by attempting to collect the old account balance which we
14 dispute (when our account has been current for three years (See
15 Checks from 2011-2013 for current water service (Exhibit A), but
16 the Company claims it is able to permanently disconnected our
17 home from water service because we dispute that amount, and have
18 asked that the claim be placed in collection or suit be commenced
19 in a Court of Law where our defenses can be considered.

20 Mrs. Lindberg wrote our attorney an e-mail on December 5,
21 2013 which demanded all of the disputed funds and which ignored
22 the ruling and finding of Mr. Elliott. In that e-mail Ms.
Lindberg stated:

23 *". . . the company does not feel that the
24 Becks are good customers that feel
25 responsible for their bill despite the UTC
26 ruling what they owe. We do plan to take
27 civil action against the Becks as they are
28 the only customers that do not feel that
they need to pay heir bill . . ."*
*" . . . We have asked the Becks to pay what
they owe, we were willing to make payment
arrangements. They chose not to do so. We
disconnected them. . ."*

1 Then later the same day, Ms. Lindberg wrote an
2 e-mail to our attorney stating:

3 " . . . I have not received any payment or
4 contact from them. They have not contacted
5 me about paying their bill. We are removing
their meter and will no longer consider them
a customer."

6 Not only did the private utility disconnect us based on
7 their demand for immediate payment of \$3,423.78 (**See Exhibit A**);
8 but as is shown in that same Exhibit the amount of 'Current
9 Charges' owing on the date of the Disconnection Notice were -0-!

10 On December 5, 2013 we paid Cristalina the sum of \$160.00
11 (**See Exhibit B**) after our service was disconnected on November
12 26, 2013 as the 'Deposit' equal to the largest two months of
13 utility bills over the past twelve months and asked the company
14 to inform us of the reconnection fee we needed to pay. The
15 company refused to cash our Deposit or to inform us of the Re-
16 Connection charges.

17 Copies of our checks to the Company from 2011 and last month are
18 attached as (**See Exhibit C**).

19 However, Cristalina Water Company has not cashed some of our
20 checks - for reasons unknown to us. What is important is that
21 Exhibit A shows we were current in our bills on Nov. 26, 2013

22 These actions by Cristalina have resulted in our home having
23 had no water service for the past two weeks (November 26-December
24 12, 2013. Mike and I reside with our daughter, Krista and her
25 four-year old daughter, Amiyah. The actions of Cristalina Water
26 Company represent an effort to compel us to pay a disputed sum
27 for old water charges, or face disconnection - and now
28

1 termination from the water system. We live in a rural area of
2 South King County, Washington, and have no other source of water.


3 I am a borderline diabetic and need to test my blood-sugar
4 with medical strips twice a day. My hands must be clean before
5 I test my urine. Having no water in our home makes it very
6 inconvenient for me, and could put my health and monitoring of my
7 blood sugar at risk to my health.

8 **3. Relief Requested:**

9 I make the following requests:

- 10 a. Reopen File Number 117759 and cause the Company
11 to comply with that Order;
- 12 b. Order the Company to immediately reconnect our
13 water service;
- 14 c. Award our damages for being disconnected from
15 water service and, if possible, Impose Punitive
16 financial and other Sanctions against the
17 Company;
- 18 d. If it becomes necessary for our attorney to assist
19 us or to appear at any hearing or file future pleadings, that we
20 be awarded reasonable attorneys fees and that Cristalina be
21 Ordered to pay such fees and costs.

22 **DATED:** December 12, 2013

23 
24 **GLEND A BECK**
25 27107 - 314th Ave. S.E.
26 Ravensdale, WA. 98051
27 253.335.0293
28

VERIFICATION

I STATE UNDER THE PENALTY OF PERJURY OF THE LAWS OF THE STATE OF WASHINGTON THAT MY PETITION AND ALL STATEMENTS AND ATTACHMENTS TO THIS PETITION ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE.

Dated at Ravensdale, Washington on December 12, 2013



GLENDA BECK

CRISTALINA, LLC

(360) 296-7318

P.O. Box 4055, Bellingham WA 98227

1200 Old Fairhaven Parkway, Suite 106, Bellingham WA 98225

[X] FIRST NOTICE OF DISCONNECTION
[] SECOND NOTICE OF DISCONNECTION

TO: Michael & Glenda Beck

SERVICE ADDRESS: 27107 314th Ave SE, Ravensdale, WA 98051

AND TO:

MAILING ADDRESS:

PLEASE TAKE NOTICE your service is scheduled for DISCONNECTION.

Cristalina, LLC., a limited liability company, intends to disconnect water service at the first address listed above for non-payment of delinquent charges on or before 5:00 o'clock, p.m. on (11/20/2013). Your account balance is \$3,423.78, of which \$0 is current charges, not yet delinquent. In order to avoid disconnection, you must pay \$3,423.78 in full unless mutually agreed upon payment arrangements are made with Cristalina, LLC.

Please send your payments to: Cristalina, LLC, P.O. Box 4055, Bellingham WA 98227.

To make mutually agreed upon payment arrangements, please call Cristalina, LLC's bookkeeper at (360) 296-7318 or (360) 483-9322. If mutually accepted arrangements are not kept, the company may disconnect service without further notice.

This notice shall expire after ten business days from the first day that the company may disconnect service, unless other mutually agreed upon arrangements have been made and confirmed in writing by the company.

If your service is disconnected for non-payment, a \$50.00 disconnect fee will be added to your account. You will be liable for a \$50.00 reconnection charge. You may also be charged a security deposit on your account.

If you have any questions concerning this notice or would like to discuss the proposed disconnection of service you may call Cristalina, LLC's manager, Maria Lindberg, at (360) 296-7321 or (360) 483-9322.

Cristalina, LLC

By: 

Authorized Signature

Date of Mailing/Delivery of this notice: (11-5-2013)

EXHIBIT A



Maria:

I have completed my investigation into the customer's account history, based upon the information provided by the company during the course of the complaint. The customer's account must be adjusted by issuing a credit of \$5,526.48. I will explain below why the customer's account balance is incorrect, and I expect it to be changed. I will assume that you have made the required corrections, regardless of whether you respond to this email or not. I will be providing the customer my findings as well, and telling her to expect this credit to appear on her next bill. She will be instructed to call us back if her next bill is not credited.

I recalculated the customer's account history, using a starting balance of \$0 as of Oct. 1, 2007. I added the customer's bills, plus the tariffed 2% late fees, and all of the corrected bills, missing late fees, and missing bills up to June 15, 2013. I did not include either of the 2011 bad debt write offs, or any charges or payments that may have occurred since the account history was provided on July 3, 2013. Based upon my findings, the customer's total balance as of June 15 (prior to whenever the June bill was issued) should be \$3,423.78.

There are several reasons for the large difference (\$5,526.48) between the figure you provided (\$8,950.26), and the figure I came to (\$3,423.78). Most notably, the 6-year statute of limitations applies to this customer. Going back six years from today, we find that on Oct. 1, 2007, the customer's account balance was \$20,928.14. Because this balance was accumulated before the statute period, it should be written off. The company may still attempt to collect the money from the customer, or send the customer to collections, but this balance cannot affect the customer's account. Indeed, of the \$20,928.14 balance, \$20,919.19 was written off in 2011.

Of the 49 late fees (or "finance charges") charged since Oct. 1, 2007, I could not find a single instance where the company charged a 2% late fee (the rate in the tariff). The actual interest charged fluctuated between 0.4% and 4.76%. In addition to the incorrect late fees, there were 20 instances where no late fees were charged. There were 10 months in a row where the customer was not charged for water service at all. An additional 8 bills were charged an incorrect rate.

I recalculated the customer's account history, using a starting balance of \$0 as of Oct. 1, 2007. I added the customer's bills, plus the tariffed 2% late fees, and all of the corrected bills, missing late fees, and missing bills up to June 15, 2013. I did not include either of the 2011 bad debt write offs, or any charges or payments that may have occurred since the account history was provided on July 3, 2013. Based upon my findings, the customer's total balance as of June 15 (prior to whenever the June bill was issued) should be \$3,423.78.

I previously recorded violation of WAC 480-110-385(3)(a) - (1 count on July 25, and 9 counts on Sept. 20). I am updating the violation count and description as follows:

Violation of WAC 480-110-385(3)(a) - (76 counts) - because after the company investigated the informal complaint, it failed to provide a complete response to the commission staff within two business days. On June 13, I requested a copy of the customer's statement for March 2013, an account history, the letter that was sent to the customer in March 2013, and clarification of which bills were sent late, not sent at all, or returned for insufficient postage for the period of December 2012, to March 2013. The response was due June 17, by 5:00

EXHIBIT A

M.R. BECK
G. A. BECK
RAVENSDALE, WA 98051
253

12/05/13

3103
34-8271251

Pay Cristalina
to the order of one hundred sixty and no/cent \$ 160.00
Dollars

COLUMBIA BANK
23824 225TH WAY SE
MAPLE VALLEY, WA 98038

For Deposit on Disputed Acct # 10516 Glenn Beck
3103

Harland Clarke

EXHIBIT B

2474
34-82711251

B M.R. Beck
G.A. Beck
Ravensdale, WA 98051
253

01/01 2012

Pay to the Order of Cristalina \$ 68.31

Sixty eight & 31/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

For Dec 2011 payment Jenna Beck

2474

None
w363105a

[REDACTED]

PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C



M.R. Beck
G.A. Beck
Ravensdale, WA 98051
253

2510
34-82711251

02/28 2012

Pay to the Order of Cristaluna \$ 68.30
Sixty-eight and 30/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

For ~~XXXXXXXXXXXX~~ Jan 2012 payment 500
Glenda Beck
2510

None
w363105a

DEPOSITED TO THE CREDIT OF
The Within Named Payee
PEOPLES BANK
BRANCH

EXHIBIT C



M.R. Beck
G.A. Beck
Ravensdale, WA 98051
253

11/01 2012

2544
34-8271251

Pay to the Order of

Mistalina LLC

\$ 77.83

Seventy seven & 83/100

Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

ACCT # 1056

For 1/10/10 to 2/10-2012

Jenna Beck

2544

None

w363105a



PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C



M.R. Beck
G.A. Beck
Ravensdale, WA 98051
253

2545
34-827/1251

04-01 2012

Pay to the Order of

Cristalina

\$ 79.75

Sincerely, \$ 75/100

Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98039

1056

For 2/10 to 3/7 2012

Jane Beck

2545

None

w363105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

2605
34-827/1251

DR M.R. Beck
G.A. Beck
Ravensdale, WA 98051
253

06/10 2012 ✓

Pay to the Order of Cristalina LLC \$ 80,10

eighty and 10/100 Dollars

Columbia Bank
23924 225th Way SE #1056
Maple Valley, WA 98038

Usage 3/7/1 to 4/9/2012

Jenna Beck

2605

None
w363105a

[REDACTED]

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C



M.R. Beck
G.A. Beck
Ravensdale, WA 98051
253

2606
34-82771251

6/10 2012

Pay to the Order of CRISTALINA LLC

\$ 79.03

Assembly note E. 03/10/00

Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

1056

for usage 4/9 to 5/10/2012

Jenida Beck

2606

None

w363105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

Image

New Transaction

2643
34-827/1251

B M.R. Beck
G.A. Beck
Ravensdale, WA 98051
253

07/12 2012

Pay to the Order of Cristalina \$ 79.14

Steady note # 14100 Dollars

Columbia Bank
23924 225th Way SE #1056
Maple Valley, WA 98038

For Water 5/10/12 to 6/9/2012 Jenna Beck

⑆ [REDACTED] 2643

None
w363105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C



M.R. Beck
G.A. Beck
Ravensdale, WA 98051
253

2705
34-8271251

10/01 20 102 JES

Pay to the Order of Crstalina

\$ 78.51

Seventy eight & 51/100

Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038 #1056

For 6/9/12 to 07/10/12

Garda Beck

2705

None

w363105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

2706
34-8271251



M.R. Beck
G.A. Beck
Ravensdale, WA 98051
253

10/01 2012

Pay to the
Order of

Crystalina

\$ 81.90

Eighty one & 90/100

Dollars



Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

For #1056
7/10/12 to 08/10/12

Ganda Beck

⑆ [REDACTED] ⑆ 2706

None

w363105a



PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

2730
34-9271251

1101 20 12

\$ 80.49

Dollars

TR

M.R. Beck
G.A. Beck
Reverendale, WA 98051
253

Pay to the Order of
Cristalina
Eighty and 49/100

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

Pay to the Order of # 0576
Jill Hill 810-910-1202

GENEVA BANK

DE 2

63105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

2823
34-8271251

DR M.R. Beck
G.A. Beck
Ravensdale, WA 98051

02/16/13

Pay to the Order of Cristalina \$ 78.66

Seventy eight & 66/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

For #1056 - 9/10/12 to 10/10/12 gondabak

2823

None


w363105a

PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

Account: DDA 1101144874 - Amount: 80

EXHIBIT C

Account: DDA 1101144874 - Amount: 80.49 - Date: 11/23


M.R. Beck
G.A. Beck
 Ravensdale, WA 98051
 2824

2824
 34-82771251


07/16 2013

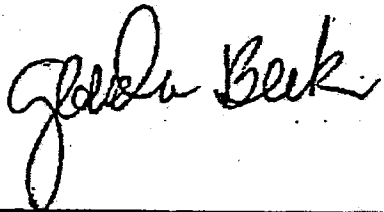
Pay to the Order of **Cristalina** \$ **81.00**

Eighty one & 00/100 Dollars

Columbia Bank
 23924 225th Way SE
 Maple Valley, WA 98038

For 1056 - 10/10/12 to 11/10/12

 2824



None
 w363105a

PAY TO THE ORDER OF
 PEOPLES BANK
 FOR DEPOSIT ONLY
 CRISTALINA LLC
 5067614080

EXHIBIT C

Cristalina LLC
 PO Box 2626
 1200 Old Fairhaven Pkwy #106
 Bellingham, WA 98227
 Telephone: 360-296-7318

Office Hours:

ACCOUNT #		CUSTOMER NAME		RATE	TELEPHONE NUMBER	SERVICE ADDRESS	
1056		Beck, Michael & Glenda		1	253-335-0293	27107 314th Ave SE	
Service		Number Days	Meter Readings		Usage in Cubic Feet	CHARGES	
From	To		Previous	Current			
12/10/2012	01/10/2013	31	34623	35015	392		
Water BASE						40.00	
Water USAGE						7.25	
Capital Improve.						32.00	
						8724.32	
PREVIOUS BALANCE/CREDIT							
Last Payment received was \$81.90 on 10/12/2012							

*11/01/12 to 12/10/13
 DECEMBER \$79.23
 JANUARY \$79.25*

COMPARISONS	Days of Sen
Current Billing Period	31
Previous Billing Period	30
Same Period Last Year	391

RATE CODE DESCRIPTIONS
 01: 3/4" service base rate

Stepha
 Did

Cristalina LLC
 PO Box 2626, 1200 Old Fairh
 Bellingham, WA 9

Water Bill

Beck, Michael & Glende
 27107 - 314th Ave. SE
 Ravensdale, WA 9805*

2840 34-9271281
 M.R. Beck
 G.R. Beck
 253
 01/05 2/11 13
 \$ 79.25
 Meters
 Janelle Beck
 2840
 12/10/12
 For 1056 - 01/10/13 to

Columbia Bank
 23924 225th Way SE
 Maple Valley, WA 98038

2839 34-9271281
 M.R. Beck
 G.R. Beck
 253
 01/05 2/11 13
 \$ 79.23
 Meters
 Janelle Beck
 2839
 EX 111
 For 1056 - 11-01-12 to 12/10/13

Columbia Bank
 23924 225th Way SE
 Maple Valley, WA 98038



M.R. Beck
G.A. Beck
Ravensdale, WA 98051

✓ 2902
34-82771251

05/09 2013

Pay to the Order of Crystalina water \$ 79.77
Seventy nine & 77/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

1056
For 3/11/13 to 4/19/13

John Beck

[Redacted] 2902

None
w363105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
#067614080

EXHIBIT C

Cristalina LLC
 PO Box 4545
 1200 Old Fairhaven Pkwy #106
 Bellingham, WA 98227
 Telephone: 360-296-7318

Office Hours:

ACCOUNT #	CUSTOMER NAME	RATE	TELEPHONE NUMBER	SERVICE ADDRESS	
1056	Beck, Michael & Glenda	1	253-335-0293	27107 314th Ave SE	
Service		Number Days	Meter Readings		Usage in Cubic Feet
From	To		Previous	Current	
4/10/2013	05/20/2013	40	36320	36730	410.00
Water BASE					40.00
Water USAGE					7.58
Capital Improve.					32.00
PREVIOUS BALANCE/CREDIT					8723.44
Last Payment received was \$79.77 on 05/30/2013					

*OK # 2937
\$79.58*



M.R. Beck
 G.A. Beck
 Ravensdale, WA 98051
 253-335-0293

06/16/2013

2937
 34-827/1251

Pay to the Order of Cristalina \$ 79.58
Twenty nine and 58/100 Dollars

Columbia Bank
 23924 225th Way SE
 Maple Valley, WA 98038

For #1056
 4/10/2013 to 5/20/2013

Glenda Beck

6/2013	8803.02	
1/2013	8979.08	
2 Month	3 Month	4+ Month
79.22		8564.45

RULES ARE AVAILABLE UPON REQUEST

late Fees: 2% Monthly
 bill is not paid by 06/30/2013
 a payment penalty of \$176.06
 will be added to your bill

attach & return with your payment payable to Cristalina LLC

Cristalina LLC
 PO Box 4545, 1200 Old Fairhaven Pkwy #106
 Bellingham, WA 98227

Water Bill

Beck, Michael & Glenda
 27107 - 314th Ave. SE
 Ravensdale, WA 98051

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
1056	06/16/2013	8803.02
Billing Date	Rate Code	Meter #
05/21/2013	1	1056



M.R. BECK
G.A. BECK
RAVENSDALE, WA 98051

HOPE ♥ LOVE ♥ LIFE

3038
34-82771201

10/7/13

Pay *Mitalina*
to the order of
eighty one & 5/100

\$ 81.56

Dollars

COLUMBIA BANK
23024 226TH WAY SE
MAPLE VALLEY, WA 98038

#1054
Fr 7/13/2013 to 08/15/2013

Genela Beck

3038

None

w363105a

DEPOSITED
THE CREDIT OF
THE BANK
FOR THE
CREDIT OF

EXHIBIT C



M.R. BECK
G. A. BECK
RAVENSDALE, WA 98051
253

HOPE ♥ LOVE ♥ LIFE

3039

34-82771251

10/7/13 Date

Pay Cristalynn \$ 80.10
to the order of
eighty and 10/100 Dollars

COLUMBIA BANK
23634 225TH WAY SE
MAPLE VALLEY, WA 98038

#1056
For 09/1/13 to 07/12/2013

Gloria Beck

3039

Harland Clarke

None

w363105a

DEPOSITED TO THE CREDIT OF
The White
PEOPLE'S
BANK
PRINCETON, NJ

EXHIBIT C



M.R. BECK
G. A. BECK
RAVENSDALE, WA 98051
253

HOPE ♥ LOVE ♥ LIFE

3068
34-8277128

11/01/13

Pay Cristalynn Watten
to the order of
Allyshane & Zach

\$ 79.34

Dollars

COLUMBIA BANK
23824 226TH WAY SE
MAPLE VALLEY, WA 98038

* 1056
For 8/10/13 to 9/9/13

Gordon Beck

3068

None

w363105a

DEPOSITED IN
THE WITHIN
PEOPLE

BRANCH
and Payee
COLUMBIA BANK

EXHIBIT C



M.R. BECK
G. A. BECK
RAVENSDALE, WA 98051
953

HOPE ♥ LOVE ♥ LIFE

3090
34-8271251

11/26/13

Pay Cristina | \$ 80.92
for the benefit of
Marty and 92/100 Dollars

COLUMBIA BANK
23024 225TH WAY SE
MAPLE VALLEY, WA 98038

#1056
For 5/20/13 to 06/11/13

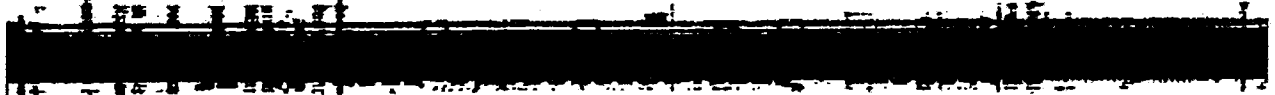
Jenna Beck

3090

Harvard Clerk

None

w363105a



00

EXHIBIT C



M.R. BECK
G.A. BECK
HAVENSDALE, WA 99051
259

HOPE ♥ LOVE ♥ LIFE

3091
34-82711251

10/23/13

Pay Orbital \$ 7840
in the order of Seventy four and 40/100 Dollars

COLUMBIA BANK
23824 225TH WAY SE
MAPLE VALLEY, WA 99029

#1056 Hand deliver
invoice
for 9/9/13 to 10/05/13

Janet Beck

3091

Handed Clerk

None

w363105a

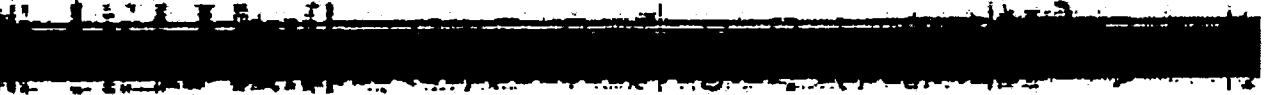


EXHIBIT C



M.R. BECK
G. A. BECK
RAVENSDALE, WA 98051
253

HOPE ♥ LOVE ♥ LIFE

3092
34-827/1251

11/28/13 *Due*

Pay Crystalina \$ 79.86
for the water
Seventy Nine 86/100 Dollars

COLUMBIA BANK
23624 225TH WAY SE
MAPLE VALLEY, WA 98038

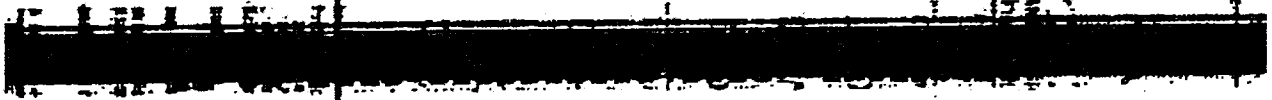
#1056
For 10/5/13 to 11/10/13

Jerida Beck
3092

Noted Clerk

None

w363105a



00

EXHIBIT C