



Steven V. King
Executive Director & Secretary
WA Utilities & Transportation Commission
1400 S. Evergreen Park Drive S.W.
P.O. Box 40128
Olympia, WA 98504-0128

Via Email to: <u>records@utc.wa.gov</u> and UPS Delivery

Re: Integra Telecom's Notice of Cessation of Telecommunications Service

Dear Mr. King:

Enclosed for filing with the Commission is the original with 12 copies of Integra Telecom's Notice of Cessation of Telecommunications Service pursuant to WAC 480-120-083. If at all possible, Integra respectfully asks that this matter be addressed on the Commission's November 15, 2013 Open Meeting consent agenda.

Integra has also submitted an electronic version via email to the Commission's Records Center. Please contact the undersigned with any questions or concerns.

Sincerely,

/s/ Cathy Murray

Cathy Murray
Manager, Regulatory Affairs
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Golden Valley, Minnesota 55416
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Enclosures cc: Service List

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of	
	Docket No.: UT
INTEGRA TELECOM OF WASHINGTON,	
INC. AND ITS WASHINGTON	NOTICE OF CESSATION OF
AFFILIATES' NOTICE OF CESSATION OF	TELECOMMUNICATIONS SERVICE
SCAN ALERT SERVICE PURSUANT TO	
WAC 480-120-083	

- Pursuant to WAC 480-120-083, Integra Telecom of Washington, Inc. and its Washington affiliates¹ (together, "Integra") hereby provide notice of the cessation of a telecommunications service known as Scan Alert. This service is currently offered on a resold basis.²
- Scan Alert allows alarm monitoring by alarm companies that provide service in the same areas in which Integra provides service. The reason for Integra's cessation of the service is that CenturyLink will soon cease to offer the service. CenturyLink has stated that it has encountered technical limitations with Scan Alert due to the fact that production of the equipment necessary to maintain the service has been discontinued and replacement equipment supplies have been exhausted.
- The following sets forth the information regarding notifications required by WAC 480-120-083.
 - a. Subsection (2)(a) of the rule requires notification to the Commission at least 30 days in advance. The service is scheduled to be discontinued on December 1, 2013.
 - b. Subsection (2)(b) deals with 911 services and does not apply to this service.

¹ Electric Lightwave, LLC, Eschelon Telecom of Washington, Inc., Advanced TelCom, Inc., Shared Communications Services, Inc., United Communications, Inc. d/b/a UNICOM, and Oregon Telecom, Inc. d/b/a Washington Telecom.

² CenturyLink provided notice of the cessation of this service in Docket UT-131245.

- c. Subsection (2)(c) requires notice to customers, including any resellers, at least 30 days in advance. CenturyLink initially notified Integra of the pending cessation of the Scan Alert service in April 2013 and the Company began discussions with its Scan Alert customers almost immediately. At this time, Integra has only two customers with active Scan Alert service; those customers have been notified by telephone on multiple occasions, with written notice mailed most recently October 31, 2013.
- d. Subsections (2)(d) and (e) apply if the exiting carrier is supplied by other carriers and does not apply in this case.
- e. Subsection (2)(f) requires notice to the numbering administrator if numbers are to be returned. The number of telephone numbers associated with Integra's provision of this service is so small and not in the quantity typically involved with the return of numbering resources, thus Integra does not believe a notice is required.
- f. Subsection (3) requires the Commission notice to contain certain information. This notice contains the information required under Subsection (3) of the rule. The number of customers for each telecommunications service and their location, described by exchange or by city and county for each telecommunications service being ceased is as follows: 2 customers, 2 lines, located in greater Seattle, legacy Qwest exchanges.
- g. Subsection (4) requires the customer and Commission notice to contain certain information. A copy of the most recent customer notice is attached; the notice contains the information required under Subsection (4) of the rule. Further, Integra continues to try to directly contact its Scan Alert customers and will continue to do so.
- h. Subsections (5) and (6) do not apply to Integra's cessation of Scan Alert.
- i. As discussed in e., above, Integra believes that Subsection (7) requirements for the notice to the numbering administrator do not apply.

j. Subsections (8) and (9) do not apply to Integra's cessation of Scan Alert.

Respectfully submitted this 31st day of October, 2013.

INTEGRA TELECOM

/s/ Catherine A. Murray

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IMPORTANT INFORMATION REGARDING YOUR SCAN ALERT SERVICE

Integra has made multiple attempts to contact you regarding your Scan Alert service but has not received a response from you. Effective December 1, 2013 the Scan Alert service will be discontinued and will no longer be available. Please take action now to find an alternative service as the Scan Alert service will be automatically discontinued after December 1, 2013. Integra will not send any further notices regarding this change.

Integra currently does not offer a service comparable to the Scan Alert service; we encourage you to speak with your alarm service company for recommendations.

If applicable, Integra will apply a prorated, one-time credit to your account for the number of days for which you have paid for the Scan Alert service beyond the date of its discontinuance.

If you have any questions or concerns, please contact Integra Client Services at 866-INTEGRA (866-468-3472).

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of	
	Docket No.: UT
INTEGRA TELECOM OF WASHINGTON,	
INC. AND ITS WASHINGTON	CERTIFICATE OF SERVICE
AFFILIATES' NOTICE OF CESSATION OF	
SCAN ALERT SERVICE PURSUANT TO	
WAC 480-120-083	

I certify that I have caused to be served copies of Integra Telecom's Notice of Cessation of Telecommunications Service by email and overnight mail on the following parties:

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Dated this 315th day of October, 2013.

Kim Wagner