



NOTICE TO OUR VALUED GUESTS

October 25, 2013

In an effort to better serve our valuable guests, Shuttle Express has requested to be able to operate our Downtown Airporter routes on a “flag-stop” basis. This change would allow us to better service our guests with the appropriate vehicle and staffing based on the volume of passengers travelling. This change would result in no financial impact to any of our guests and pickup times from our hotel partners would remain the same but require a reservation prior to pickup.

These changes are pending approval with a proposed effective date of November 24, 2013. Please visit www.shuttleexpress.com for the complete list of proposed changes.

Contact us at (425) 981-7070 with questions or comments, or e-mail sales@shuttleexpress.net. To contact the WUTC to comment or oppose, call 360-664-1160 or e-mail consumer@utc.gov.wa.

We appreciate your loyalty to Shuttle Express over the years. Thank you for continuing to make us Puget Sound's favorite choice for all your transportation needs. We promise to continue to provide friendly, quality service!

Shuttle Express
800 SW 16th St.
Renton, WA 98057