

Tariff No. 14

1st

Revised Page No. 14

Company Name/Permit Number: Waste Control, Inc. G-101

Registered Trade Name: Waste Control

Item 30 - Limitations of Service

Refusal of service. A solid waste collection company may refuse to:

- (a) Pick up materials from points where it is hazardous, unsafe, or dangerous to persons, property, or equipment to operate vehicles due to the conditions of streets, alleys, or roads.
- (b) Drive into private property when, in the company's judgment, driveways or roads are improperly constructed or maintained, do not have adequate turn-around, or have other unsafe conditions.
- (c) Enter private property to pick up material while an animal considered or feared to be vicious is loose. The customer will be required to confine the animal on pickup days.
- (d) The customer has an overdue bill from the company for the same class of service at the same or a different location, and satisfactory arrangements for payment of the overdue unpaid bill have not been made. For purposes of this rule, class of service means residential service or commercial service.
- (e) The customer requests service at a location where there currently resides a former customer who has an overdue bill from the company for the same class of service at the same location, and satisfactory arrangements for payment of the overdue bill have not been made.
- (f) The customer has obtained or retained service from the company by dishonest or fraudulent means, for the purpose of avoiding debts, including but not limited to:
 - (i) False statement of credit references or employment;
 - (ii) False statement of present or prior premises address;
 - (iii) Use of an alias or false name; or
 - (iv) Rotation of service among roommates or persons living together.

Schedules. A company's schedule will meet reasonable requirements and will comply with local service level ordinances.

Due care. Other than to offer reasonable care, the company assumes no responsibility for articles left on or near solid waste receptacles.

Liability for damage. When a customer requests that a company provide service and damage occurs to the customer's driveway due to reasons not in the control of the company, the company will assume no responsibility for the damage.

Missed service due to unsafe weather conditions, road conditions, natural disaster or when government authority restricts access to local roads. (C) A company is not required to collect solid waste when the company determines that it is unsafe to operate due to weather conditions, road conditions, natural disaster, or when government authority restricts access to local roads. The company will collect on the next scheduled service date on which the company deems it is safe to operate, and will take other reasonable actions to resume or provide alternative service as soon as reasonably practicable.

- (a) The company is not obligated to extend credit to customers for missed service if the company collects the customers' accumulated solid waste on the next scheduled service date on which the company deems it safe to operate. The company will not charge for extra waste set out (except as provided in Item 207, if applicable) in addition to customers' normal receptacle(s), if the amount of extra waste does not exceed the amount that reasonably would be expected to accumulate due to missed service.

Issued by: Joseph D. Willis

Issue date: September 1, 2013

Effective Date: October 15, 2013

(For Official Use Only)

Docket No. TG-_____ Date: _____ By: _____

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Item 30 - Limitations of Service (continued)

Missed service due to unsafe weather conditions, road conditions, natural disaster or when government authority restricts access to local roads. (C) (continued)

(b) If the company does not collect a customer's accumulated solid waste on the next scheduled service date on which the company deems it is safe to operate, the company is required to give a credit, proportionate to the customer's monthly service charge for all missed service(s).

Due care. Other than to offer reasonable care, the company assumes no responsibility for articles left on or near solid waste receptacles.

Liability for damage. When a customer requests that a company provide service and damage occurs to the customer's driveway due to reasons not in the control of the company, the company will assume no responsibility for the damage.

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