

July 31, 2013

Mr. David A. Danner, Secretary Washington Utilities and Transportation Commission PO Box 47250 1300 South Evergreen Park Drive SW Olympia WA 98504-7250

RE: 2013 ETC Certification

Request for Certification Pursuant to WAC 480-123-060 and 47 C.F.R §54.314 YCOM Networks, Inc. d/b/a FairPoint Communications

Dear Mr. Danner:

Pursuant to WAC 480-123-060, YCOM Networks, Inc. d/b/a FairPoint Communications hereby requests that the Washington Utilities and Transportation Commission certify to the Federal Communications Commission (FCC) and the Universal Service Administrative Company (USAC) that the company has met the requirements of 47 C.F.R §54.314 for eligibility for continued receipt of federal high-cost funds. The certifications and reports that are specified in WAC 480-123-060, 70 , and 80 are enclosed.

Please contact Beth Westman at 207.535.4249 or bwestman@fairpoint.com with any questions or concerns regarding this filing.

Sincerely,

Patrick L. Morse

F: 620-227-8576

Senior VP Governmental Affairs

FairPoint Communications P: 620-227-4409

## AFFIDAVIT CONTAINING CERTIFICATIONS PURSUANT TO WAC 480-12-060 AND WAC 480-123-070

I, Patrick L. Morse, being of lawful age, state that I am the Senior Vice President, Governmental Affairs of YCOM Networks, Inc. ("Company"), that I am authorized to execute this Affidavit on behalf of the Company, and that the facts set forth in this Affidavit are true to the best of my knowledge, information, and belief. On this basis, I hereby certify to the Washington Utilities and Transportation Commission ("Commission") for use by the Commission in providing the certification to the Federal Communications Commission and Universal Service Administrative Company required by 47 C.F.R. §54,314, as follows:

- (1) That all federal high-cost support provided to the Company within the State of Washington has been used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended;
- (2) That during the 2012 calendar year, the Company met substantially the applicable services quality standard found in WAC 480-123-030(1)(h);
- (3) That during the 2012 calendar year, the Company maintained the ability to function in emergency situations under the standard found in WAC 480-123-030(1)(g), as such standard relates to functionality of wireline carriers in emergency situations; and
- (4) That during the 2012 calendar year, the Company publicized the availability of its applicable telephone assistance programs in a manner reasonably designed to reach those likely to qualify for service and in a manner which, in the Company's judgment, included advertisements likely to reach those who are not current customers of the Company within the Company's designated service area.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

Dated this 31<sup>st</sup> day of July, 2013

Company: YCOM Networks, Inc. d/b/a FairPoint Communications

Patrick L. Morse

By:

Senior Vice President, Governmental Affairs

# REPORTS AS REFERENCED IN WAC 480-123-070 and WAC 480-123-080

### Report 1 - Use of Federal Funds and Benefits to Customers

1A – Effective January 1, 2012, the FairPoint rural rate-of-return ILECs were subject to revised USF rules established by the FCC's Transformation Order. Under these rules, the rate-of-return affiliates of predominantly price cap holding companies are to be treated as price cap carriers for purposes of the Connect America Fund (CAF) program. As such, the FairPoint rate-of-return affiliates received Frozen High Cost Support starting January 1, 2012, that was based on all forms of high cost support received during 2011. Frozen High Cost Support will continue until the FCC implements the CAF Phase II funding program, which is not expected to be implemented before 2014. Therefore, support received by the Company is not based on the Company's investment and expenses.

1B – YCOM Networks, Inc. d/b/a FairPoint Communications reports that it made investments and expenses totaling \$533,331 in 2012 and that these benefitted customers is as follows:

- 1. The company installed Digital / Softswitch additions at a cost of \$113,540 to improve dialtone services and allow for future growth.
- 2. The company installed Broadband / DLC Upgrades and Augmentations totaling \$299,263 to provide growth capacity and improved services for all subscribers.
- 3. The company installed or improved Outside Plant equipment at a cost of \$106,913 to provide growth capacity and improved services for all subscribers.
- 4. The company completed Work Equipment Upgrades (vehicle, test equipment PC's) totaling \$13,616 to insure quality telecommunications services to all subscribers.

#### Report 2 - Local Service Outage Report

The Company reports the following detailed information on local service outages of thirty minutes or longer in duration for calendar year 2012.

<u>January 3, 2012</u> – At 8:00 am, an outage lasting 120 minutes occurred, affecting 1200 customers in Yelm. A voice gateway card locked up and was rebooted to restore service. No PSAPs were affected.

<u>January 19, 2012</u> – A series of outages occurred due to a major commercial power outage affecting the entire service area. Generators were put in place to restore service. Subsequent outages throughout the day in various locations throughout the service area. Commercial power was restored in 3-5 days. Details of outages as follows:

7:20 am for 200 minutes affecting 2309 customers

10:30 am for 60 minutes affecting 441 customers

10:40 am for 200 minutes affecting 463 customers

11:00 am for 150 minutes affecting 251 customers

1:30 pm for 90 minutes affecting 69 customers

<u>March 2, 2012</u> - At 7:00 am, an outage lasting 182 minutes occurred, affecting 1200 customers in Yelm. A voice gateway card locked up. The interface in the DMS switch was reset and service was restored. No PSAPs were affected.

October 8, 2012 – At 9:30 am, an outage lasting 60 minutes occurred, affecting 251 customers in Yelm/Morris Rd. A commercial power cable got cut. A generator was placed until Commercial power restored. No PSAPs were affected.

#### Report 3 – Report on Failure to Provide Service

The Company hereby reports that the number of failures to provide service as requested by applicants within its designated service areas for the reporting period is zero.

#### Report 4 - Report on Complaints per 1000 handsets or lines

The Company reports that 0 complaints were received during the calendar year 2012, filed by customers with the Federal Communications Commission and that 1 complaint was received from the Consumer Protection Division of the Office of the Attorney General of the State of Washington.

AG 419122 – Customer complained of consistent interruptions in cable and internet services over a long period of time. The problem was found to be a faulty connection at the modem, which was replaced along with the cable to the modem. The problem seems resolved and customer was issued a courtesy credit to his account for his frustration.