



March 27, 2013

Dear Valued Customer:

Western Wahkiakum County Telephone Company ("Company") has proudly kept our residential phone service at the same rate for over 13 years. Though we prefer not to change our rates, an order by the Federal Communications Commission ("FCC") has given us no reasonable alternative but to file a revision to the Company's Tariff WN-U4 with the Washington Utilities and Transportation Commission ("Commission"). In order for the Company to avail itself to federal universal service support, without a corresponding reduction, FCC Order 11-161 requires the Company to increase its rate for residential one party lines to the minimum levels required by the FCC as set forth below. Receiving federal universal service support in the past has allowed us to keep our prices steady and continue the ability to provide high quality, technologically advanced telecommunications services to the communities we serve.

As reflected by the above-mentioned FCC order, the Company's residential service rate is considered to be significantly below prevailing rates for comparable service nationally. The FCC order envisions a transition by which, over time, lower residential service rates are to be brought into closer alignment with what the FCC has identified as a national rate floor for such service. We believe that, even with the proposed increases, our rates will continue to represent exceptionally good value for our customers.

The effect of the tariff revision filing that the Company has made with the Commission will be to increase the Company's monthly recurring rates for residential one party service to \$14.00 per month effective May 1, 2013. The Company's current monthly recurring rate for residential one party service is \$13.40. At the same time as **this 60 cent increase**, the Company is **reducing** the rates by **\$1.01** for Caller ID, Name & Number which are currently \$6.00 per month for residential customers and \$8.00 per month for business, to \$4.99 and \$6.99 per month respectively. **In addition**, the Company will waive the \$10.00 Activation Charge for new Caller ID customers who sign up for the service between May 1 and July 31, 2013.

If you have any questions about the Company's filing with the Commission or how it will affect you, or wish additional information, please contact us (360) 465-2211 or toll free at (800) 797-4327 if calling from outside the Company's local service area. The Company is located at 19 Miller Point Road, Rosburg, WA 98643.

The Commission has the authority to set rates that may vary from the Company's request, depending on the outcome of such investigation as the Commission may conduct. Commission Staff will make a recommendation to the Commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on April 25, 2013. You may participate in the Commission process by attending this meeting either in person or by way of the Commission's telephone bridge line. If

you wish to avail yourself of the telephone bridge line, please call the Commission at (360) 664-1234 the business day before the open meeting for instructions and to sign in. You may also comment by using the "Public Comment" feature on the Commission's web site, at <http://www.utc.wa.gov>, or by using the following contact information:

Washington Utilities and Transportation Commission

1300 S. Evergreen Park Drive SW

Post Office Box 47250

Olympia, WA 98504-7250

E-mail: comments@utc.wa.gov

Telephone: 1-888-333-WUTC (9882)

Sincerely,

Western Wahkiakum County Telephone
Company