UT-121278



ST. JOHN TELEPHONE COMPANY

Service Since 1914

P. O. Box 268 St. John, Washington 99171 (509) 648-3322 FAX 648-9900

July 15, 2012

Mr. David Danner, Executive Director and Secretary Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive SW Olympia, WA 98504-7250

Office of Secretary Federal Communications Commission 445 - 12th Street, SW Washington, DC 20554

Ms. Karen Majcher Vice President - High Cost and Low Income Division Universal Service Administrative Company 2000 L Street, NW, Suite 200 Washington, DC 20036

Re: WC Docket No. 10-90

Request for Certification Pursuant to WAC 480-123-060 and

47 C.F.R. §54.314

Dear Mr. Danner:

Pursuant to WAC 480-123-060, St John Co-operative Telephone and Telegraph Company ("Company") hereby requests that the Washington Utilities and Transportation Commission certify that the Company has met the requirements of 47 C.F.R. §54.314 for eligibility for continued receipt of federal high-cost funds.

The certifications and reports that are specified in WAC 480-123-060, WAC 480-123-070 and WAC 480-123-080 are enclosed.

OFFICERS

Patrick Gordon • President

Mac W. Mills • Vice President Paul Hegiar • Secretary Commission's information, in addition to the Lifeline advertisement covered in the enclosed certification, St. John Co-operative Telephone and

DIRECTORSJerry Schauble

Gary Bailey

David Danner July 15, 2012 Page 2 of 2

Telegraph Company posts the Lifeline/WTAP information in its St. John business office, lists the Lifeline/WTAP services available in the Company's phone book and provides the Lifeline/WTAP information to all new customers at the time the customer subscribes for telephone service. Also, the Company experienced no major outages for 2011 and had no requests for service from applicants within the Company's designated service area that was unfilled for the calendar year 2011.

Sincerely,

Greg Morasch General Manager

Enclosures

AFFIDAVIT CONTAINING CERTIFICATIONS PURSUANT TO WAC 480-123-060 AND WAC 480-123-070

- I, Greg Morasch, being of lawful age, state that I am General Manager of St. John Cooperative Telephone & Telegraph Company ("Company"), that I am authorized to execute this Affidavit on behalf of the Company, and that the facts set forth in this Affidavit are true to the best of my knowledge, information and belief. On this basis, I hereby certify to the Washington Utilities and Transportation Commission ("Commission") for use by the Commission in providing the certification to the Federal Communications Commission and Universal Service Administrative Company required by 47 C.F.R. §54.314, as follows:
- (1) That all federal high-cost support provided to the Company within the State of Washington has been used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance and upgrading of the facilities and services for which the support is intended;
- (2) That during the 2011 calendar year, the Company met substantially the applicable service quality standard found in WAC 480-123-030(1)(h);
- (3) That during the 2011 calendar year, the Company maintained the ability to function in emergency situations under the standard found in WAC 480-123-030(1)(g), as such standard relates to functionality of wireline carriers in emergency situations; and
- (4) That during the 2011 calendar year, the Company publicized the availability of its applicable telephone assistance programs in a manner reasonably designed to reach those likely to qualify for service and in a manner which, in the Company's judgment, included advertisements likely to reach those who are not current customers of the Company within the Company's designated service area.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

Dated this 15 day of July, 2012, at St. John, Washington.

Company: ST. JOHN COOPERATIVE TELEPHONE & TELEGRAPH COMPANY

Greg Morasch

Its: General Manager

REPORTS AS REFERENCED IN WAC 480-123-070 AND WAC 480-123-080

St. John Co-operative Telephone and Telegraph Company (the "Company") hereby submits the following reports in accordance with WAC 480-123-070 and WAC 480-123-080.

Report 1: WAC 480-123-070(1)(a): Attached is a copy of the Company's NECA-1 Reports for the calendar years 2010 and 2011, that, as of the date of the reports, the Company has reported as the basis for support from the federal high-cost fund.

<u>Report 2</u>: WAC 480-123-070(1)(b): The Company reports that the investments and expenses reported under Report 1, above, benefited customers as follows:

Through the expenditure of these funds, the Company was able to continue to provide services at a level that the Company believes meets the intent set forth in 47 U.S.C. §254 of providing quality telecommunications services to customers in the service area for which the Company is designated as an ETC.² The Company has made substantial investments over the past several years which allow it to provide quality telecommunications services to its customers in its designated ETC service area. Those expenditures and investments, including those reflected in Report 1 above; generally benefit all customers receiving the federal high-cost fund supported services from the Company within its designated ETC service area. The Company has expanded its network over the past several years so that it is capable of providing access to broadband services throughout all of the Company's designated ETC service area. The Company offers services that are comparable to services offered in urban areas at rates that are comparable to rates for such services in urban areas.

<u>Report 3</u>: WAC 480-123-070(4): The Company reports that during the calendar year 2011, the Company did not receive either the Federal Communications Commission or the Consumer Protection Division of the Office of the Attorney General of the State of Washington any complaints against the Company made by the Company's customers.

Report 4: WAC 480-123-080(1)(b): The Company reports as follows:

As they are known to the Company at the date of this Report, the planned investment and expenses related to Washington state for the period January 1, 2012, through December 31, 2012, that the Company expects to use as a basis to request federal high-cost support are expected to be approximately the same due to those investments and expenses the Company has set forth in its information filed under Report 1, above, taking in account

1

¹ It is the Company's understanding that it is not required to submit the reports described in WAC 480-123-070(2) and (3).

² The term "ETC" is used in the same sense as the term is used in Chapter 480-123 WAC.

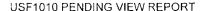
normal fluctuations in investment and expense levels. The Company expects that levels of expenses will remain relatively the same as those it experienced in calendar year 2011, subject to the effects of inflation, other commonly experienced changes in cost of labor and materials, and depreciation on investment placed in service. The Company does not anticipate major adjustments in staffing levels for the relevant period. The Company's investment plans directly affecting federal high-cost supported services offered by it in its designated ETC service area do not include a major construction project at the present time. The Company expects that it have a similar level of investment related to maintenance, replacement and minor upgrades of equipment and plant as occurred in calendar year 2011.

<u>Report 5</u>: WAC 480-123-080(1)(a) and WAC 480-123-080(2): The Company reports as follows:

As they are known to the Company at the date of this Report, the planned investment and expenses related to Washington state for the period January 1, 2013, through December 31, 2013, that the Company expects to use as a basis to request federal high-cost support are expected to be relatively the same as those investments and expenses the Company has set forth in its information filed under Report 1, above, taking into account normal fluctuations in investment and expense levels. The Company expects that levels of expenses will remain relatively the same as those it experienced in calendar year 2011, subject to the effects of inflation and other commonly experienced changes in cost of labor and materials. The Company does not anticipate major adjustments in staffing levels for the relevant period. The Company's investment plans directly affecting fedral high-cost supported services offered by it in its designated ETC service area do not include a major construction project at the present time. The Company has not completed its budgeting process and does not have final numbers prepared for investment and expense levels for 2013. The Company expects that the continued receipt of federal high-cost support will allow the Company to continue to provide the supported services at rates that are comparable to the rates for such services in urban areas. All customers in the Company's designated ETC service area will benefit from the expected level of support by continuing to have available to them services that are comparable to the telecommunications services offered in urban areas at rates that are comparable to the rates for such services in urban areas.

3

Subset





520

Account 6560 (2230)

Applies to Period: WESTERN Year End 12/2011 Reg: 6 Contact Name: Gregory W. Morasch MSM: 020007494 Melody Crane Contact Phone: (509)-648-3322 Ext: 00: Release Status: Not Released Co: 000002442 St. John Tel. Co. Soft Edit Status: SAR: ST JOHN TEL CO Passed Edit 522442 Description Pending View Source 060 EC Total Loops 609 070 Cat. 1.3 Loops 591 EC Account 2001 160 13,976,003 EC 170 Account 1220 50,934 EC EC 190 Account 3100 4,470,010 195 Account 3400 0 EC EC 210 Account 4340 898,946 220 Net Plant Investment 8,657,981 EC 230 Account 2210 1,216,696 EC EC 235 Account 2220 0 240 Account 2230 1,672,009 EC EC 245 Total Central Office 2,888,705 250 Ckt Equip Cat 4.13 1,243,727 EC 255 9,971,340 EC Account 2410 260 EC Account 3100 (2210) 686.582 265 Account 3100 (2220) 0 EC 270 Account 3100 (2230) 1,601,025 EC 275 Account 3100 (2210-2230) 2,287,607 EC 280 1,535,080 EC Account 3100 (2410) 310 Account 4340 (2210) 79,195 EC EC 315 Account 4340 (2220) 0 320 Account 4340 (2230) 106,639 EC 325 Account 4340 (2210-2230) 185,834 EC 330 Account 4340 (2410) 636,027 EC 335 Account 6110 Total EC 4,292 340 EC Account 6110 Benefits 95 Account 6110 Rents EC 345 0 350 Account 6120 Total 25,654 EC 355 EC Account 6120 Benefits 418 360 Account 6120 Rents 0 EC 365 Account 6210 Total 99,022 EC 370 Account 6210 Benefits 12,954 EC 375 Account 6210 Rents 46,712 EC 380 Account 6220 Total 0 EC 385 Account 6220 Benefits 0 EC 390 Account 6220 Rents 0 EC 395 Account 6230 Total 133,213 EC 400 Account 6230 Benefits 17,426 EC 405 Account 6230 Rents EC 410 EC Account 6210-6230 232,235 430 EC Account 6410 Total 182,882 EC 435 Account 6410 Benefits 44,891 440 Account 6410 Rents 20,126 EC 445 Total Plant Specific 445,063 EC 450 Account 6530 Total EC 12,861 455 Account 6530 Benefits EC 0 510 EC Account 6560 (2210) 84,000 515 Account 6560 (2220) 0 EC

EC

147,644

USF1010 PENDING VIEW REPORT



Subset 3 Applies to Period: Year End 12/2011 WESTERN Reg: 6 Contact Name: Gregory W. Morasch MSM: 020007494 Melody Crane Contact Phone: (509)-648-3322 Ext: 00: Release Status: Not Released Co: 000002442 St. John Tel. Co. Soft Edit Status: Passed Edit SAR: ST JOHN TEL CO 522442 Description Pending View Source 525 Account 6560 (2210-2230) 231,644 EC 530 Account 6560 (2410) 396,353 EC 535 Account 6710 Total 84,024 EC 540 Account 6710 Benefits 15,691 EC 550 Account 6720 Total EC 175,653 555 Account 6720 Benefits 7,342 EC Sum of Lines 535 + 550 565 259,677 EC 600 Ben. Por. of all Op. Exp. 117,050 EC 610 Rent Por. of all Op. Exp. 66,838 EC 650 Account 7200 Other Taxes EC 250,265 700 2410 (C S Total CWF - AV) 9,881,008 EC 710 EC 2410 (C S CWF - Cat.1) 9,693,158 800 EC Account 2680 Total 0 805 Account 2680 (2230) 0 EC 810 Account 2680 (Cat. 4.13) 0 EC 815 Acc 2680 (2410) Total CWF 0 EC 820 Acc 2680 (2410)CWF-Cat1 0 EC 830 Account 6560 (2680) 0 EC

Comments:



USF1010 LATEST VIEW REPORT

6/1/2012 1:31:07 pm Page 1 of 2

Subset 3

Applies to Period Contact Name: Contact Phone:		Year End 12/2010 Gregory W. Morasch (509)-648-3322 Ext:	Reg: MSM: OO:	6 020007494 ********	WESTERN Melody Crane
Release Status:		Released	Co:	000002442	St. John Tel. Co
Soft E	dit Status:	Failed Edit	SAR:	522442	ST JOHN TEL CO
Description			Latest View		
060	Total Loops			605	
070	Cat. 1.3 Loops			587	
160	Account 2001			13,484,522	
170	Account 1220			64,007	
190	Account 3100			3,764,874	
195	Account 3400			0	
210	Account 4340			721,284	
220	Net Plant Investme	nt		9,062,371	
230	Account 2210			910,430	
235	Account 2220			0	
240	Account 2230			1,679,172	
245	Total Central Office			2,589,602	
250	Ckt Equip Cat 4.13			1,249,055	
255	Account 2410	^		9,790,674	
260	Account 3100 (2210			597,979	
265	Account 3100 (2220			0	
270	Account 3100 (2230	·		1,457,984	
275	Account 3100 (2210	•		2,055,963	
280	Account 3100 (2410	•		1,105,858	
310	Account 4340 (2210	•		47,575 0	
315	Account 4340 (2220	,		_	
320	Account 4340 (2230			88,693 136,268	
325 330	Account 4340 (2210 Account 4340 (2410			530,078	
335	Account 4340 (241)			5,009	
340	Account 6110 Bene			0,009	
345	Account 6110 Rents			0	
350	Account 6120 Total			21,944	
355	Account 6120 Bene			37	
360	Account 6120 Rents			0	
365	Account 6210 Total			90,082	
370	Account 6210 Bene			8,912	
375	Account 6210 Rents			36,765	
380	Account 6220 Total			0	
385	Account 6220 Bene			0	
390	Account 6220 Rents			0	
395	Account 6230 Total			152,855	
400	Account 6230 Bene			16,438	
405	Account 6230 Rents			0	
410	Account 6210-6230			242,937	
430	Account 6410 Total			160,974	
435	Account 6410 Bene			38,504	
440	Account 6410 Rents	s		22,003	
445	Total Plant Specific			430,864	
450	Account 6530 Total			12,485	
455	Account 6530 Bene	efits		93	
510	Account 6560 (2210	0)		81,063	
515	Account 6560 (2220	0)		0	
520	Account 6560 (2230	0)		53,366	



USF1010 LATEST VIEW REPORT

6/1/2012 1:31:07 pm Page 2 of 2

Subset 3

Applies to Period Contact Name: Contact Phone:	Year End 12/2010 Gregory W. Morasch (509)-648-3322 Ext:		WESTERN 0007494 Melody Crane			
Release Status:	Released		0002442 St. John Tel. Co.			
Soft Edit Status:	Failed Edit		2442 ST JOHN TEL CO			
Description		Latest View				
525 Account 656	0 (2210-2230)	134,429				
530 Account 656	0 (2410)	3	387,354			
535 Account 671	0 Total		81,632			
540 Account 671	0 Benefits		13,586			
550 Account 672	0 Total	•	168,069			
555 Account 672	0 Benefits		8,165			
565 Sum of Lines	535 + 550	2	249,701			
600 Ben. Por. of	all Op. Exp.	•	104,311			
610 Rent Por. of	all Op. Exp.		58,768			
650 Account 720	0 Other Taxes	•	188,751			
700 2410 (C S To	otal CWF - AV)	9,8	9,843,612			
710 2410 (C S C	WF - Cat.1)	9,6	697,175			
800 Account 268	0 Total		0			
805 Account 268	0 (2230)		0			
810 Account 268	0 (Cat. 4.13)	0				
815 Acc 2680 (24	110) Total CWF		0			
820 Acc 2680 (24	110)CWF-Cat1		0			
830 Account 656	0 (2680)		0			

Comments:

Date: 12/19/2011

Adjustment Type: EC Initiated

1. Revisions due to USF reconciliation.

NOTESE

Service Charges

The St. John Telephone Company has been serving the St. John area since 1913. We serve both residential and commercial customers in our rural community with quality services at competitive rates. In addition to our basic telephone services, we offer internet access, both dial up and high speed, special calling features and voice mail. Our basic services are comprised of several components, which at a minimum include:

Service Provided

Residence \$10.00 Business \$13.00 Single party voice grade access to the public network

Access to emergency 911 services State/County mandated surcharges Residence \$.25/\$.70 Business \$.25/\$.70

St. John Telephone Company participates in the Federal Lifeline and Link-Up Programs as well as the Washington Telephone Assistance Program (WTAP). Under these programs, St. John Telephone Company offers to qualifying low-income customers a discount off the monthly rate for basic residential exchange service. The current discounted monthly rate for lifeline residential service is up to \$8.42 per month, while the installation charge for service may be discounted under the Link-Up Program and WTAP by \$10.00.

These services are available to all customers of St. John Telephone Company. The costs associated with each are reflected each month on a regular telephone bill along with other charges for services provided by us. Information about

St. John Telephone Co.

* (509) 648-3322



4 Consumer Information Guide (Cont'd)

DEPOSIT REFUNDS

Accounts that have a deposit will be reviewed for six months. The deposit, with interest, will be returned if payments have been made when due. Interest will be paid from the date of receipt to the date of refund.

ORDERING SERVICE

To help speed the ordering of your service, you should have the following information available when you call our Business Office.

- 1. Complete address.
- 2. How you would like your name to appear in the directory.
- 3. Employment status.
- 4. Information about your previous telephone service.
- 5. An estimate of your monthly long distance charges.

Payment in advance for installation and one month's service charges may be required. For information about any telephone service, call our Business Office. Your service representative will be glad to help you.

CONSUMER COMPLAINTS AND DISPUTES

When you have a problem with your telephone service or billing, call our Business Office. When your problem cannot be solved by the representative, higher levels of management are available to help you.

A customer may make a formal or informal complaint to the Washington Utilities and Transportation Commission for further review of the complaint or dispute when satisfaction is not received.

DIRECTORY ASSISTANCE INTERSTATE

There will be a charge for each Directory Assistance call. However, there may be credits given for certain Directory Assistance requests. These credits vary from company to company and carrier to carrier. Contact your local company for further information.

- 1. When making a request for directory assistance, you are allowed a maximum of two telephone numbers per call.
- 2. The charge applies whether or not the Directory Assistance Bureau furnished the requested number such as in the case of non-published numbers.
- Subscribers who are unable to use a directory because of a visual or physical handicap may apply to the local telephone company to obtain a special waiver from these directory charges.

WRITE DOWN NUMBERS - DIRECTORY ASSISTANCE CALLS COST YOU MONEY

TELEPHONE DIRECTORIES

One directory for each access line leased through this business office is furnished without charge.

WASHINGTON TELEPHONE ASSISTANCE PROGRAM

The Washington Telephone Assistance Program (WTAP) is available to adult recipients of any of the following Department of Social and Health Service Program:

- Temporary Aid for Needy Families
- General Assistance
- Medical Assistance
- Supplemental Security Income with State Medical
- Food Assistance
- Community Options Program
- DSHS Chore Services
- State Family Assistance
- Refugee Assistance

The WTAP program provides:

- A discount on connection fees
- · A waiver of deposit for local service

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Sico Sire

Bric

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Coil

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Cox.

Cox Cox One

A discount on local monthly service

For more information, please call the toll-free number 1-888-700-8880.

The St. John Telephone Company has been the local telephone company serving the St. John area since 1913. We serve both residential and commercial customers in our rural community with quality services at competitive rates. In addition to our basic telephone services, we offer high speed internet access, special calling features and voice mail. Our basic services are comprised of several components, which at a minimum include:

Service Provided Single party voice grade access to The public network	Residence \$10.00	Business \$13.00
Access to emergency 911 services State/county mandated surcharges	\$.25/\$.70	\$.25/\$.70

St. John Telephone Company participates in the Federal Lifeline and Link-Up Programs as well as the Washington Telephone Assistance Program (WTAP). Under these programs, St. John Telephone Company offers to qualifying low-income customers a discount off the monthly rate for basic residential exchange service. The current discounted monthly rate for lifeline residential service is up to \$8.50 per month, while the installation charge for service may be discounted under the Link-Up Program and WTAP by \$10.00.

These services are available to all customers of St. John Telephone Company. The costs associated with each are reflected each month on a regular telephone bill along with other charges for services provided by us. Information about these and other services are available by contacting the St. John Telephone Company business office at (509) 648-3322.

WASHINGTON TELEPHONE ASSISTANCE PROGRAM

The Washington Telephone Assistance Program (WTAP) is available to adult recipients of any of the the following Department of Social and Health Service Programs:

Temporary Aid for Needy Families
General Assistance
Medical Assistance
Supplemental Security Income with State Medical
Food Assistance
Community Options Program
DSHS Chore Services
State Family Assistance
Refugee Assistance

The WTAP Program provides:

A discount on connection fees A waiver of deposit for local service A discount on local monthly service

For more information, please call the toll-free number 1-888-700-8880.