



Lady of the Lake P.O. Box 186 Chelan, WA 98816
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Public Notice of change to service as of May 1st
and possible Interruption/Discontinuance of Service in coming weeks

April 26, 2011

To whom it may concern:

We regret to inform you that we are nearing lake levels that cause us to make changes to our boat services beginning May 1st, and to start planning for a possible interruption in our scheduled passenger service in the weeks to come. If this does occur, we would resume operations, when the level of the lake returns to a safe level.

Plan: We will run the Lady Express on the posted schedule of the Lady of the Lake II beginning May 1st. The Lady Express schedule, during the month of May, is an additional service offered at a higher fare, and scheduled to run on weekends only. Therefore, it is necessary to discontinue the additional service of the Lady Express in order to run the main boat schedule (Lady of the Lake II). The Lady Express can serve Chelan, Field's Point, Lucerne and Stehekin only, so no odd stops or flag stops will be available during this change.

Reason: The lake level of Lake Chelan has been drawn down by the Chelan County P.U.D. to a level of 1083.5 (full pool is around 1099 ft), even though the new Chelan Dam licensing has the new minimum lake level for May 1 at 1087.6. We have been advised, by Chelan County PUD official Scott Buehn, that they will continue to draw the lake down approximately 1/10th of a foot per day, with an estimation of a 1083.0 lake level on May 1st, 1082.5 on May 6th, and 1082.0 on May 11th, if the temperatures do not increase substantially. The larger vessel, the "Lady of the Lake II", is scheduled to start running daily on May 1st, with the Lady Express running on Saturday and Sunday only through the month of May. The larger "Lady of the Lake II" cannot access/land safely at the scheduled stops at this low water level. Within a week we expect to have to move this vessel away from the home dock as well. The water level must be at a minimum 1084.0 for safe landings, and even then it is marginal. If the lake continues to drop below 1082.5 as projected above, we feel we may be forced to discontinue all service until the lake level increases back to a safe operating level. We are monitoring all of our docking locations daily, and will run the Lady Express until it is no longer safe to operate.

We have submitted our concerns and request for a change/interruption/discontinuance of service and plan to the Washington Utilities and Transportation Commission, as they are the regulators of our service. As regulators, they are concerned as well, that the public transportation we provide is safe www.utc.wa.gov.

Again, we apologize for any inconvenience this may cause. The safety of the passengers and vessels are of the utmost importance, and we have no control or remedy for the situation that is occurring.

We will try to keep you informed, but the best way to watch the lake level, which will affect this change, is by accessing the Chelan County P.U.D. website at www.chelanpud.org/lake-chelan-lake-levels.cfm and by visiting our website at www.ladyofthelake.com.

Sincerely,
Jack Raines, President
Lake Chelan Recreation, Inc.