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February 25, 2011

Mr. David W. Danner, Executive Director and Secretary Washington Utilities and Transportation Commission P.O. Box 47250 1300 S. Evergreen Park Drive SW Olympia, WA 98504-7250

RE: Advice No. WA UTNW 11-03

Dear Mr. Danner:

The following tariff sheet is being filed by and on behalf of the issuing utility United Telephone Company of the Northwest d/b/a CenturyLink. The tariff sheet enclosed for review and approval is:

Tariff WN U-4

Section AE-5 Original Sheet 6

This filing introduces the "Satisfaction Guarantee Program" for business customers.

I, Debra Levy, in compliance with WAC 480-80-103, certify that I have authority to issue tariff revisions on behalf of United Telephone Company of the Northwest d/b/a CenturyLink.

Commission consideration and timely approval of these pages are respectfully requested. Please feel free to contact me if you have any questions regarding this filing.

Sincerely,

Debra Levy

Enclosures

WA 11-03