Rates and Regulatory Affairs Facsimile: 503.721.2516



www.nwnatural.com

October 28, 2010

NWN Advice No. WUTC 10-9

VIA ELECTRONIC FILING

Dave Danner, Secretary and Executive Director WASHINGTON UTILITIES & TRANSPORTATION COMMISSION 1300 S Evergreen Park Drive, SW Post Office Box 47250 Olympia, Washington 98504-7250

Re: General Rule 2: Establishment and Re-establishment of Credit General Rule 3: Deposits and Other Security General Rule 20: Termination of Gas Service by Customer

Northwest Natural Gas Company, dba NW Natural ("NW Natural" or the "Company"), files herewith the following revisions and additions to its Tariff WN U-6 stated to become effective on and after **December 1, 2010**:

Sixth Revision of Sheet iii Tariff Index;

Fourth Revision of Sheet 00.1, General Rules and Regulations, Definitions;

Fourth Revision of Sheet 2.1, General Rules and Regulations, "Rule 2. Establishment and Re-establishment of Credit";

Second Revision of Sheet 2.2, General Rules and Regulations, "Rule 2. Establishment and Re-establishment of Credit (continued)";

Original Sheet 2.3, General Rules and Regulations, "Rule 2. Establishment and Re-establishment of Credit (continued)"; Public Utility Commission of Oregon NWN Advice No. WUTC 10-9 October 28, 2010; Page 2

> Original Sheet 2.4, General Rules and Regulations, "Rule 2. Establishment and Re-establishment of Credit (continued)";

> Original Sheet 2.5, General Rules and Regulations, "Rule 2. Establishment and Re-establishment of Credit (continued)";

> Original Sheet 2.6, General Rules and Regulations, "Rule 2. Establishment and Re-establishment of Credit (continued)";

First Revision of Sheet 3.1, General Rules and Regulations, "Rule 3. Deposits and Other Security";

Second Revision of Sheet 3.2, General Rules and Regulations, "Rule 3. Deposits and Other Security (continued)";

Original Sheet 3.3, General Rules and Regulations, "Rule 3. Deposits and Other Security (continued)";

Original Sheet 3.4, General Rules and Regulations, "Rule 3. Deposits and Other Security (continued)";

Original Sheet 3.5, General Rules and Regulations, "Rule 3. Deposits and Other Security (continued)";

Original Sheet 3.6, General Rules and Regulations, "Rule 3. Deposits and Other Security (continued)";

Original Sheet 3.7, General Rules and Regulations, "Rule 3. Deposits and Other Security (continued)";

Fourth Revision of Sheet 20.1, General Rules and Regulations, "Rule 20. Termination of Gas Service Account – By Customer."

The purpose of this filing is to make changes to the Company's Tariff to clarify the rules around (a) establishing and re-establishing credit, and (b) deposits and other security, as follows:

- Clarify the definition of an Applicant.
- Better distinguish between the conditions for establishment of credit and for payment of a deposit.
- Clarify the credit and deposit rules for builders, contractors, property developers and property managers.
- Revise the rules for deposits for non-residential seasonal customers.
- Allow multiple accounts for the same customer to be combined to meet the requirement for establishing or re-establishing credit.
- Clearly distinguish rules for applicants with prior account history with the Company.
- Establish parameters for accepting proof of ability to pay as an option to establish credit.
- Clarify the requirements for a non-residential customer to re-establish credit.
- Clarify the rules relating to residential surety agreements.
- Clarify deposit refund provisions.

The Company respectfully requests that the tariff sheets filed herein be approved to become effective with service on and after <u>December 1, 2010.</u>

As required by WAC 480-80-103(4)(a), I certify that I have authority to issue tariff revisions on behalf of NW Natural.

A copy of the filing is available for public inspection in the Company's main office in Portland, Oregon and on its website at www.nwnatural.com.

Please address correspondence on this matter to me with copies to the following:

Kelley Miller, Staff Assistant Rates & Regulatory Affairs 220 NW Second Avenue Portland, Oregon 97209 Telecopier: (503) 721-2516 Telephone: (503) 226-4211, ext. 3589 E-mail: <u>kelley.miller@nwnatural.com</u> eFiling@nwnatural.com

Please call me at (503) 721-2452 or email me at <u>ork@nwnatural.com</u> if you have any questions.

Sincerely,

/s/ Onita King

Onita King Rates & Regulatory Affairs