



PUGET SOUND ENERGY

The Energy To Do Great Things

Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009-9734
PSE.com

VIA ELECTRONIC FILING AND REGULAR MAIL

October 22, 2009

Mr. David Danner, Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

RE: Natural Gas Repair Services

Dear Mr. Danner:

In compliance with the Fourth Supplemental Order in Docket No. UG-931405 the Washington Natural Gas submitted a customer service policy. For informational purposes, Puget Sound Energy ("PSE") is filing revisions to its gas customer service pricing policy. Specifically, enclosed are changes to the following pricing policies:

Heating Equipment Checkup Pricing, "THE CHECKUP"
Repair Service Pricing

These revisions do not apply to any safety-related services provided under Rule No. 24, on Sheets 38 and 38-A of PSE's natural gas tariff. PSE will continue to provide all emergency service for customers at no charge. The new prices are applicable to repair and inspection work performed outside of Rule No. 24 and at a customer's request.

Please contact Mei Cass at (425) 462-3800 for additional information about this filing. If you have any other questions, please contact me at (425) 462-3495.

Sincerely,

Tom DeBoer
Director, Federal & State Regulatory Affairs

Enclosure

cc: Simon J. ffitich, Public Counsel
Sheree Carson, Perkins Coie

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Puget Sound Energy, Inc.
P.O. Box 97034
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DOCKET NO. UG-931405

EXHIBIT NO.

SCHEDULE NO. Repair Services

SHEET NO. 1 of 2

Effective
November 1, 2009

Heating Equipment Checkup Pricing

"THE CHECKUP"

<u>Products</u>	<u>Regular Rate (plus applicable tax)</u>	<u>Senior Rate (65 or Older) (plus applicable tax)</u>
<u>Normal checkup completed form March 1st through July 31st</u>		
Furnace tune up (including water heater checkup)	N/A*	N/A*
Furnace with conversion burner leased from PSE	N/A*	N/A*
<u>Winter checkup completed from August 1st through February 28th</u>		
Normal furnace tune up price	N/A*	N/A*
Winter premium additional	N/A*	N/A*
Furnace tune up (including water heater checkup)	N/A*	N/A*
Furnace with conversion burner leased from PSE	N/A*	N/A*
Winter premium additional	N/A*	N/A*
Furnace tune up (including water heater checkup)	N/A*	N/A*

*N/A = Not Available

Issued By: Puget Sound Energy, Bellevue, Washington
By: Tom DeBoer Tom DeBoer

Effective: Nobeemver 1, 2009
Title: Director, Rates and Regulatory Affairs

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SCHEDULE NO. Repair Services

SHEET NO. 2 of 2

Effective
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Repair Service Pricing

First hour charge	\$110.00
Each additional 15 minutes	\$27.50

<u>Hours</u>	<u>Minutes</u>	<u>Charge</u>
1.00	60	\$110.00
1.25	75	\$137.50
1.50	90	\$165.00
1.75	105	\$192.50
2.00	120	\$220.00
2.25	135	\$247.50
2.50	150	\$275.00
2.75	165	\$302.50
3.00	180	\$330.00
3.25	195	\$357.50
3.50	210	\$385.00
3.75	225	\$412.50
4.00	240	\$440.00
4.25	255	\$467.50
4.50	270	\$495.00
4.75	285	\$522.50
5.00	300	\$550.00
5.25	315	\$577.50
5.50	330	\$605.00
5.75	345	\$632.50
6.00	360	\$660.00

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