

Puget Sound Energy P.O. Box 97034 Beilevue, WA 98009-9734 **PSE com** 

VIA ELECTRONIC FILING AND REGULAR MAIL

October 22, 2009

Mr. David Danner, Executive Director and Secretary Washington Utilities and Transportation Commission P.O. Box 47250 Olympia, WA 98504-7250

## **RE: Natural Gas Repair Services**

Dear Mr. Danner:

In compliance with the Fourth Supplemental Order in Docket No. UG-931405 the Washington Natural Gas submitted a customer service policy. For informational purposes, Puget Sound Energy ("PSE") is filing revisions to its gas customer service pricing policy. Specifically, enclosed are changes to the following pricing policies:

Heating Equipment Checkup Pricing, "THE CHECKUP" Repair Service Pricing

These revisions do not apply to any safety-related services provided under Rule No. 24, on Sheets 38 and 38-A of PSE's natural gas tariff. PSE will continue to provide all emergency service for customers at no charge. The new prices are applicable to repair and inspection work performed outside of Rule No. 24 and at a customer's request.

Please contact Mei Cass at (425) 462-3800 for additional information about this filing. If you have any other questions, please contact me at (425) 462-3495.

Sincerely,

Tom D. Buer

Tom DeBoer Director, Federal & State Regulatory Affairs

Enclosure

cc: Simon J. ffitch, Public Counsel Sheree Carson, Perkins Coie

www.pse.com DOCKET NO. UG-931405   Puget Sound Energy, Inc. EXHIBIT NO.   P.O. Box 97034 SHEET NO. 1 of 2   Bellevue, WA 98009-9734 SHEET NO. 1 of 2   Effective November 1, 2009   Heating Equipment Checkup Pricing "THE CHECKUP"   Products Senior Rate (65 or Older) (plus applicable tax) Senior Rate (65 or Older)   Normal checkup completed form March 1st through July 31st Furnace tune up (including water heater checkup) N/A* N/A*   Furnace with conversion burner leased from PSE N/A* N/A* N/A*   Winter checkup completed from August 1st through February 28th. N/A* N/A*   Normal furnace tune up price N/A* N/A* N/A*   Winter premium additional N/A* N/A*   Furnace with conversion burner leased from PSE N/A* N/A*   Furnace tune up (including water heater checkup) N/A* N/A*   Furnace with conversion burner leased from PSE N/A* N/A*   Furnace with conversion burner leased from PSE N/A* N/A*   Furnace tune up (including water heater checkup) N/A* N/A* N/A*
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Issued By: Puget Sound Energy, Bellevue, Washington Effective: Nobemver 1, 2009   By: Tom DeBoer   Title: Director, Rates and Regulatory Affairs

www.pse.com			DOCKET NO.	UG-931405
<b>PUGET</b> S	OUND	ENERGY	EXHIBIT NO.	
V				Repair Services
Puget Sound Energy, Inc.				
P.O. Box 97034 Bellevue, WA  98009-9734			SHEET NO.	2 of 2
				Effective
				<u>November 1, 2009</u>
Repair Service Pricing				
First hour charge				\$110.00
Each additional 15 minutes	5			\$27.50
	<u>Hours</u>	<u>Minutes</u>		<u>Charge</u>
	1.00	60		\$110.00
	1.25	75		\$137.50
	1.50	90		\$165.00
·	1.75	105		\$192.50
	2.00	120		\$220.00
	2.25	135		\$247.50
	2.50	150		\$275.00
•	2.75	165		\$302.50
	3.00 3.25	180 195		\$330.00 \$357.50
	3.25 3.50	210		\$385.00
	3.75	225		\$412.50
	4.00	240		\$440.00
	4.25	255		\$467.50
	4.50	270		\$495.00
	4.75	285		\$522.50
	5.00	300		\$550.00
	5.25	315		\$577.50
	5.50 5.75	330 345		\$605.00 \$632.50
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