



**Verizon Northwest Inc.**

**1800 – 41<sup>st</sup> Street, WA0105RA  
P. O. Box 1003  
Everett, WA 98206-1003  
Fax: 425-261-5262**

October 7, 2009

Advice No. 3292

Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive, S. W.  
Olympia, Washington 98504-7250

To whom it may concern:

Verizon Northwest Inc. submits for filing Advice No. 3292, a tariff filing in the General and Local Exchange Tariff, WN U-17, Section 16, Competitive Response. The purpose of this filing is to introduce the Business Customer Incentive Program (BCIP) which will provide a one-time incentive to business customers for the purpose of retaining their local service.

In any BCIP offer, customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

- A waiver of an amount up to 100% of the current business nonrecurring charge(s), or
- Bill credits of up to four months of the recurring rates, or
- A waiver of 100% of the current business non-recurring charge(s) and bill credits of up to four months of the recurring rates, which is the maximum benefit for the BCIP , or
- A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or other benefits. In determining the value of non-cash benefits, the actual cost incurred by the Company shall be used. The maximum cost of non-cash benefits shall not exceed the maximum benefit available as explained above.

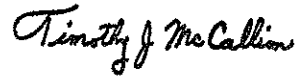
Waiver(s) and bill credit(s) will appear in the form of a credit(s) on the customer's bill. A waiver or bill credit may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

This offer is limited to one per customer and cannot be combined with other discount or promotional offers except as authorized by Verizon.

The requested effective date for this tariff filing is November 12, 2009.

If there are questions, please contact Lin Fogg at (425) 261-6380 or Sumeer Singla at (360) 536-5062.

Very truly yours,

Handwritten signature of Timothy J. McCallion in cursive script.

President - West  
Public Affairs, Policy and Communications

DSV:RP  
Attachments  
(WAIGLU-17-0313)

W.U.T.C.  
October 7, 2009  
Advice No. 3292

Attachment A

General and Local Exchange Tariff, WN U-17

Section 16

3rd Revised TOC Sheet 1

2nd Revised Sheet 1

Original Sheet 1.1

**VERIZON NORTHWEST INC.  
EVERETT, WASHINGTON**

**NOTICE**

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- A waiver of an amount up to 100% of the current business nonrecurring charge(s), or
- Bill credits of up to four months of the recurring rates, or
- A waiver of 100% of the current business non-recurring charge(s) and bill credits of up to four months of the recurring rates, which is the maximum benefit for the BCIP , or
- A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or other benefits. In determining the value of non-cash benefits, the actual cost incurred by the Company shall be used. The maximum cost of non-cash benefits shall not exceed the maximum benefit available as explained above.

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The requested effective date for this tariff filing is November 12, 2009.

A copy of this tariff is available for public inspection at the following Verizon Plus store locations:

1402 SE Everett Mall Way  
Everett  
Everett Verizon Plus

18700 33<sup>rd</sup> Ave. West, Suite D  
Lynnwood  
Alderwood Verizon Plus

Posted at \_\_\_\_\_  
by \_\_\_\_\_

Post in above store location.